

Enrollment Form

Please provide all requested information in order to be enrolled or to update your information.

You enroll in, and obtain Eligible Products under, Passport Advantage subject to the terms of the IBM International Passport Advantage Agreement ("the Agreement"). IBM Programs that you obtain under this Agreement are governed by the terms of the IBM Program License Agreement ("IPLA"). If there is a conflict between the terms of the Agreement and those of the IPLA, including its License Information document ("LI"), the terms of the Agreement prevail. A Non-IBM Program that you obtain under the Agreement is governed by the terms of the third-party end user license agreement that accompanies it. IBM is not a party to the third party end user license agreement and assumes no obligations under it.

By enrolling, you

- a. acknowledge that you have had the opportunity to read and understand the Agreement and the IPLA before you completed this form; and
- b. accept the terms of these documents and represent and warrant that you have full authority to do so on behalf of the enrolling Site.

This enrollment is for (check one):

| Originating Site* | Additional Site* | Site Information Update |
|-------------------|------------------|-------------------------|
| | | |

If this is an enrollment for an Originating Site*, please indicate customer type (check one**):

- __ Commercial
- ___ Government**
- ___ Academic Volume Option (Attachment for Academic Volume Option applies)

* **Note**: The Originating Site Primary Contact must, if applicable, complete and submit with their enrollment form, an Authorized Additional Site Schedule listing any and all potential Additional Sites. Failure to do so may result in delay in processing Additional Site enrollments. An Additional Site is required to be part of the Originating Site's Enterprise as defined in Section 1.3 of the Agreement. By completing this form as an Additional Site, you certify that this requirement has been met.

**** Note**: If you are a Government customer enrolling under Commercial terms, please check **both** "Government" and "Commercial" options above. If you are a Government customer and not enrolling under Commercial terms, the Attachment for Government Option applies.

If enrolling an Additional Site, please indicate Passport Advantage Agreement Number:

If updating existing Site information, please indicate Passport Advantage Agreement and

Site numbers: _____

Please indicate which industry best describes your business:

___ AEROSPACE & DEFENSE AUTOMOTIVE __ BANKS __ CHEMICAL & PETROLEUM __ COMPUTER SERVICES __ CONSUMER PRODUCT GOODS __ ELECTRONICS EDUCATION ___ FINANCIAL MARKETS __ GOVERNMENT __ INSURANCE ___ HEALTH __ LIFE SCIENCES ___ MEDIA & ENTERTAINMENT __ OTHER PRODUCTION INDUSTRIES ___ RETAIL ___ TRAVEL & TRANSPORTATION ____TELECOMMUNICATIONS __ UTILITIES

__ OTHER (Please Specify) _____

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How many people work in your company across all locations?

____ 1 - 1,000 ____ More than 1,000

For each contact information box below, please complete all details. By completing this form and providing us with information on behalf of other individuals in your organization, you certify that you have confirmed that they agree to your providing their data on the form.

Primary Contact (required):

By completing and submitting this form, you identify yourself as the Primary Contact for this Site. IBM will communicate with you, the Primary Contact, regarding changes to the Agreement or other contractual issues. If the Primary Contact is the only contact specified, IBM may consider the Primary Contact to be the sole contact for all purposes but you will have the opportunity to update any of the Site contacts using Passport Advantage Online, to which you will be provided secure access.

The Primary Contact is responsible for requesting and authorizing account information changes, Web and tool access, and other related activities. Initially, ONLY the Primary Contact can give access to other users, including approving users who self-nominate, but the Primary Contact can create Secondary Contacts who may also perform such authorizations. The Primary Contact, plus any other user the Primary Contact authorizes to do so, will have access to the Site's Proofs of Entitlement online via Passport Advantage Online.

(No Post Office Box addresses, please)

It is your responsibility to promptly notify IBM of any change of address, including e-mail address.

Please provide your full legal company name

| Company Name: | | | | | |
|--|-----------------|-----------------------|--|--|--|
| Contact Name: | | | | | |
| Street Address: | | | | | |
| City: | State/Province: | ZIP Code/Postal Code: | | | |
| Country: | Telephone/Ext: | Fax: | | | |
| E-mail Address: | | | | | |
| VAT Number < <i>If not called VAT, use country</i> equivalent> | | IBM Customer Number | | | |
| IBM will not use this information for any purpose beyond the scope of this Passport Advantage Agreement. | | | | | |

Administration Contact (if different from the Primary Contact above):

The person you designate in this information box will be sent Software Subscription and Support Renewal notices, Proofs of Entitlement (unless overridden on a transactional basis by your purchase order to IBM, where applicable), and other related communications. Electronic Proofs of Entitlement may also be sent to your Business Partner when you obtain new licenses or other Passport Advantage Eligible products through them.

(No Post Office Box addresses, please)

Please provide your full legal company name It is your responsibility to promptly notify IBM of any change of address, including e-mail address.

| Company Name: | | |
|-----------------|-----------------|-----------------------|
| Contact Name: | | |
| Street Address: | | |
| City: | State/Province: | ZIP Code/Postal Code: |
| Country: | Telephone/Ext: | Fax: |
| E-mail Address: | | |

IBM will not use this information for any purpose beyond the scope of this Passport Advantage Agreement.

Site Technical Contact:

The Site Technical Contact specified below is responsible for overall support compliance for this Passport Advantage site and for authorizing and maintaining access for their Site's technical support personnel to enable their use of support-related Web and tools access. This contact will also receive a letter with important Technical Support Information concerning access to IBM Software Support. It is your responsibility to promptly notify IBM of any change of address, including e-mail address.

Please provide your full legal company name

| Company Name: | | | | |
|---|-----------------|-----------------------|--|--|
| Contact Name: | | | | |
| Street Address: | | | | |
| City: | State/Province: | ZIP Code/Postal Code: | | |
| Country: | Telephone/Ext: | Fax: | | |
| E-mail Address: | | | | |
| IBM will not use this information for any purpose beyond the scope of this Passport Advantage Agreement. | | | | |

Language:

For countries where there is more than one official language (for example, Canada, Switzerland, and Belgium), please indicate in which official language you wish to receive communications from IBM regarding your Passport Advantage relationship:

Please note that while IBM will make all reasonable efforts to meet your request, communications may not be available in all languages.