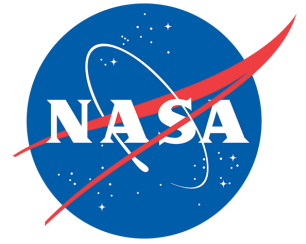


National Aeronautics and Space Administration



# NASA Shared Services Center (NSSC)



Building 1111, Jerry Hlass Road, Stennis Space Center, MS 39529  
[www.nssc.nasa.gov](http://www.nssc.nasa.gov)



## Visitors Guide

## ***About the NSSC***

The NASA Shared Services Center consolidated and standardized select business activities from across NASA to improve customer service and provide business support comparable to our Agency's technical excellence.

The NSSC was created to allow NASA's Mission Support Directorate, OCFO and OCIO to maximize efficiency, reduce cost, institute best practices across the Agency and achieve a greater return on the budget dollar.

### ***Our Vision***

*Unparalleled Service*

### ***Our Mission***

To provide timely, accurate, high-quality, cost-effective, and customer-focused support for selected NASA business and technical services.

### ***NSSC Lines of Business***

Agency Business Services

Enterprise Services

Financial Management

Human Resources

Procurement



## ***Transition***

Since going "live" in March 2006, 66 activities have been transitioned to the NASA Shared Services Center.

Located on the grounds of Stennis Space Center, the NSSC is the only known shared services organization to provide services crossing four functional areas within one Center.

## ***Innovation and Automation***

Recognizing innovation is a key part of our approach. Our Leadership Capability Model for shared services leaders includes demonstrated commitment to nurturing innovation. For activities over and above the sustaining operations of the NSSC, we use an Integrated Project Plan to prioritize initiatives and allocate resources, and we adhere to recognized Agency project planning principles to translate ideas into practice.

Applications were developed to promote customer self-service and standardization.

Examples include: Grants Status on Web site; Web-based Ethics Program Tracking System; AP Work Management System; use of standardized electronic forms; and the uniform look and feel (or branding) of all NSSC applications.

## ***Lower Costs***

The NSSC targets lowering costs for services in a number of ways: optimizing processes, reducing overhead, broadening the service base, and marketing approved capabilities to other federal agencies.

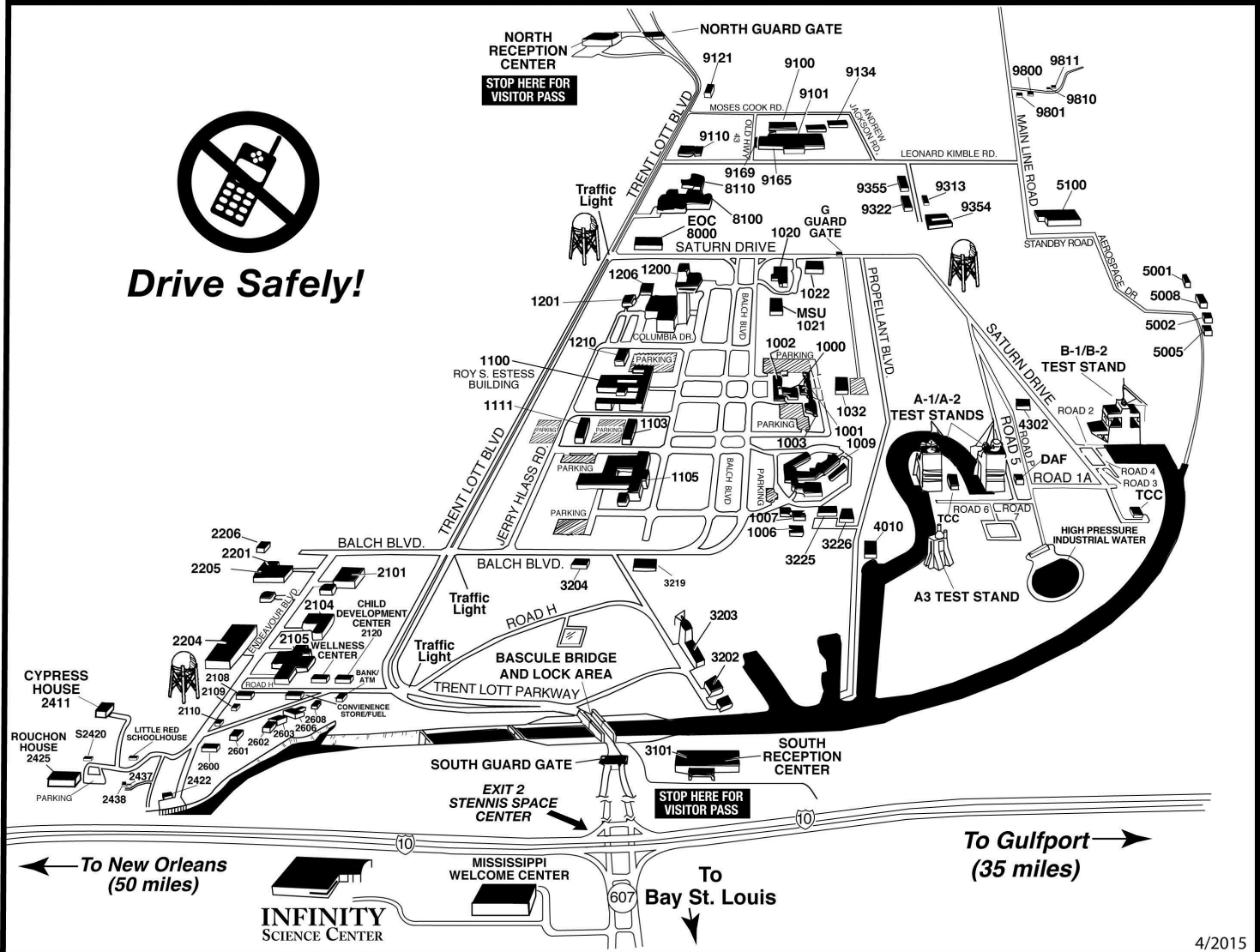
### Official Visitor Information

If you do not have a NASA security badge, you must be cleared through security at the request of a Stennis Space Center badged employee prior to your visit. On the day of your visit, you must stop at the Security Reception Center at the North Gate (off I-59) or the South Gate (off I-10). You must have a valid driver's license or a government issued photo ID to present to the receptionist to obtain your badge. Foreign National visitors must fill out form SSC-766 "NASA Foreign National Management System Visitation Request" and submit it for approval at least 30 days prior to the date of the visit. Please be advised, in some cases the form must be submitted 60 days prior to the date of the visit.

# STENNIS SPACE CENTER



**Drive Safely!**



## Directions to the NSSC

### Directions from New Orleans International Airport

*Estimated distance to NSSC is 50 miles*

- Take Airport Access Road 2.75 miles to I-10
- Take the I-10 E ramp toward New Orleans.
- Take left fork onto I-610 E toward Slidell.
- Take left Exit 239A-B / Louisa St. / Almonaster Blvd. onto I-10 E.
- Take Exit 2 MS-607 / NASA / John C. Stennis Space Center and follow the signs to Stennis
- Drive to the guard gate, stop, and show your NASA badge. If you do not have a NASA badge, you must park and enter the Security Building to receive a temporary badge.
- Go to the 2nd red light. Turn right onto “Balch” Road.
- Take first left onto Jerry Hlass Road. Building 1111 (NSSC) is the first building on the right.

### Directions from Gulfport/Biloxi Regional Airport, Miss.

*Estimated distance to NSSC is 45 miles*

- Start out going West on Airport Road by turning left.
- Turn right onto US-49 N.
- Take I-10 W ramp toward New Orleans, merge onto I-10 W.
- Take Exit 2, MS-607 / NASA / John C. Stennis Space Center and follow the signs to Stennis.
- Drive to the guard gate, stop, and show your NASA badge. If you do not have a NASA badge, you must park and enter the Security Building to receive a temporary badge.

- Go to the 2nd red light. Turn right onto Balch Road.
- Take first left onto “Jerry Hlass” Road.
- Building 1111 (NSSC) is the 1st building on the right.

### Directions from Hattiesburg, MS

*Estimated distance from I-59/Hattiesburg to NSSC is 70 miles*

- Exit I-59 at Exit 1, MS-607 / NASA / John C. Stennis Space Center.
- Drive to the guard gate, stop, and show your NASA badge. If you do not have a NASA badge, you must park and enter the Security Building to receive a temporary badge.
- Go to the 2nd red light. Turn left onto “Balch” Road.
- Take first left onto “Jerry Hlass” Road.
- Building 1111 (NSSC) is the 1st building on the right.



## Stennis Space Center and Local Information

Below is a list of some of the amenities and services offered at Stennis Space Center.

Unless noted otherwise, days of operation are Monday—Friday.

For a full list, please visit <http://ssccommunity.ssc.nasa.gov/>

<b>Cafeteria</b>	<b>Bldg. 1100</b>	<b>Breakfast 6:00 am—8:30 am Lunch 10:30 am—1:00 pm</b>
<b>Hancock Bank</b>	<b>Bldg. 1100</b>	<b>8:00 am—4:00 pm</b>
<b>Infinity Science Center</b>	<b>Off-site</b>	<b>9:00 am—4:00 pm Monday—Saturday</b>
<b>JAMs Snack Shop</b>	<b>Bldg. 1100</b>	<b>7:00 am—3:00 pm (Shop closes at 2:00 pm on Fridays)</b>
<b>Keesler Federal Credit Union</b>	<b>Bldg. 1100</b>	<b>8:00 am—4:00 pm</b>
<b>NEX Mini Mart</b>	<b>Bldg. 2124</b>	<b>6:00 am—6:00 pm</b>
<b>Specific Impulse Gift Shop</b>	<b>Bldg. 1100</b>	<b>10:00 am—3:30 pm</b>
<b>PJ's Coffee</b>	<b>Bldg. 1100</b>	<b>6:00 am—4:00 pm</b>
<b>Peck's Seafood</b>	<b>Bldg. 1200</b>	<b>10:30 am—2:00 pm</b>
<b>Rue Chow Food Truck</b>	<b>Bldg. 1111</b>	<b>10:30 am—1:00 pm Tuesday through Friday</b>
<b>Subway</b>	<b>Bldg. 1100</b>	<b>7:00 am—3:00 pm 7:00 am—2:00 pm Friday</b>

The closest lodging to the NSSC is in Slidell, L.A., Picayune, M.S., or Bay St. Louis, M.S. Some visitors choose to stay further away in Gulfport, M.S., Biloxi, M.S., or New Orleans, L.A. Travel sites, such as [www.tripadvisor.com](http://www.tripadvisor.com), have the latest reviews of various hotels.

For any inquiries about an upcoming visit to the NSSC, please feel free to contact the Customer Relationship Management team at [NSSC-Cust-Sat-and-Comm@nasa.gov](mailto:NSSC-Cust-Sat-and-Comm@nasa.gov).