



NSSC

NASA Shared Services Center

October 2009 Performance & Utilization Report – FY 10



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Quality Measurements

Data Source Key:

- * NBID (NSSC Business Intelligence Datamart)
- ** *Remedy*
- *** *IPCC, Centergy Manager and Remedy*
- **** *Inquisite*

Scorecard – October Overall

Activity	OCTOBER
Accounts Payable - On Time Payments	
Accounts Payable - Int. < \$200/MM	
Payroll	
Domestic Travel	Unreported
Foreign Travel	Unreported
PCS (6) Travel	
PCS (15) Travel	
PCS (30) Travel	
Relocation Assistance - Prudential	
Agency Honor Awards	
Off-Site Training	
Internal Training <25K	
Internal Training >25K	
SES Appointments	
SES CDP Mentor Appraisals	
Retirement Estimate - 10 day	
Retirement Estimate - 20 day	
Retirement Estimate - 45 day	
Retirement Processing - 10 day	
Retirement Processing - 20 day	No Activity
eOPF - 15 Day	
eOPF - 25 Day	
Personnel Action Processing	
Grants	
Grants Supplements	
SBIR / STTR - Phase 1	No Activity
SBIR / STTR - Phase 2	
Initial Call Resolution	
Call Response Rate	
Call Abandonment Rate	
Website Availability	

AP Legend:

	>= 98%
	< 98% & >= 97%
	< 97%

Legend:

	Met or Exceeded SLA
	0 – 5% of stated target SLA
	> 5% of stated target SLA

Scorecard by Center – October

Activity by Center	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC
Accounts Payable - On Time Payments											
Accounts Payable - Int. < \$200/MM											
Payroll											
Domestic Travel	Unreported due to system limitations										
Foreign Travel	Unreported due to system limitations										
PCS (6) Travel											
PCS (15) Travel											
PCS (30) Travel											
Relocation Assistance - Prudential											
Agency Awards & Recognition											
Off-Site Training											
Internal Training <25K											
Internal Training >25K											
SES Appointments											
SES CDP Mentor Appraisals											
Retirement Estimate - 10 day											
Retirement Estimate - 20 day											
Retirement Estimate - 45 day											
Retirement Processing - 10 day											
Retirement Processing - 20 day											
eOPF - 15 Day											
eOPF - 25 Day											
Personnel Action Processing											
Grants											
Grants - Supplemental											
SBIR / STTR - Phase 1											
SBIR / STTR - Phase 2											
Initial Call Resolution											

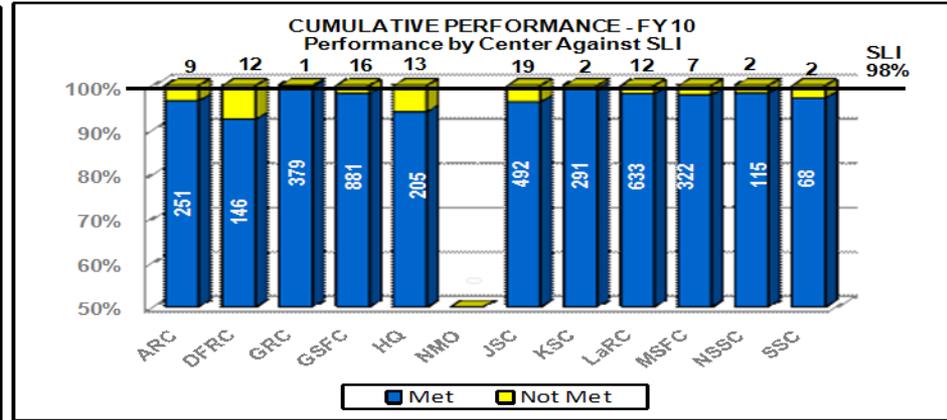
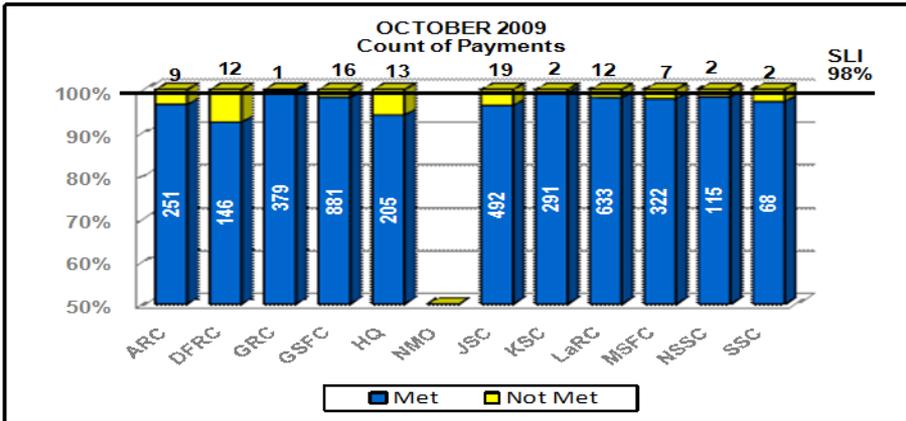
Scorecard – By Month

Activity by Month	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jly	Aug	Sep
Accounts Payable - On Time Payments												
Accounts Payable - Int. < \$200/MM												
Payroll												
Domestic Travel	Unreported											
Foreign Travel	Unreported											
PCS (6) Travel												
PCS (15) Travel												
PCS (30) Travel												
Relocation Assistance												
Agency Honor Awards												
Off-Site Training												
Internal Training <25K												
Internal Training >25K												
SES Appointments												
SES CDP Mentor Appraisals												
Retirement Estimate - 10 day												
Retirement Estimate - 20 day												
Retirement Estimate - 45 day												
Retirement Processing - 10 day												
Retirement Processing - 20 day	N/A											
eOPF - 15 Day												
eOPF - 25 Day												
Personnel Action Processing												
Grants												
Grants - Supplemental												
SBIR / STTR - Phase 1	N/A											
SBIR / STTR - Phase 2												
Initial Call Resolution												
Call Response Rate												
Call Abandonment Rate												
Website Availability												

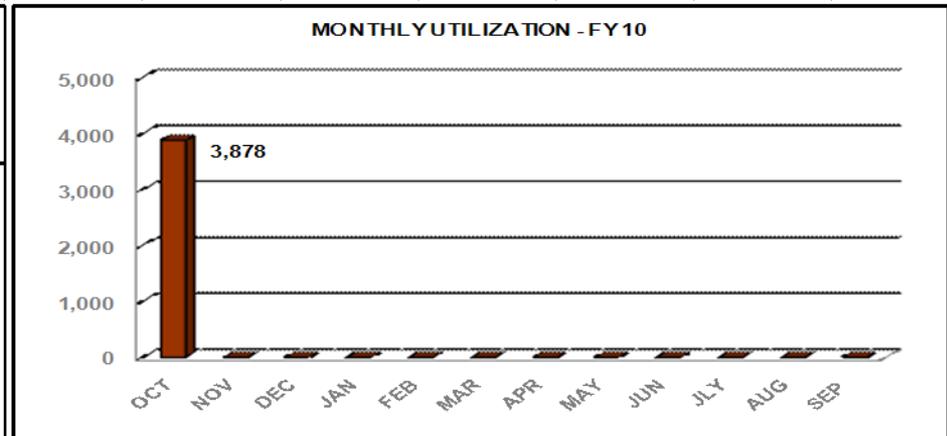
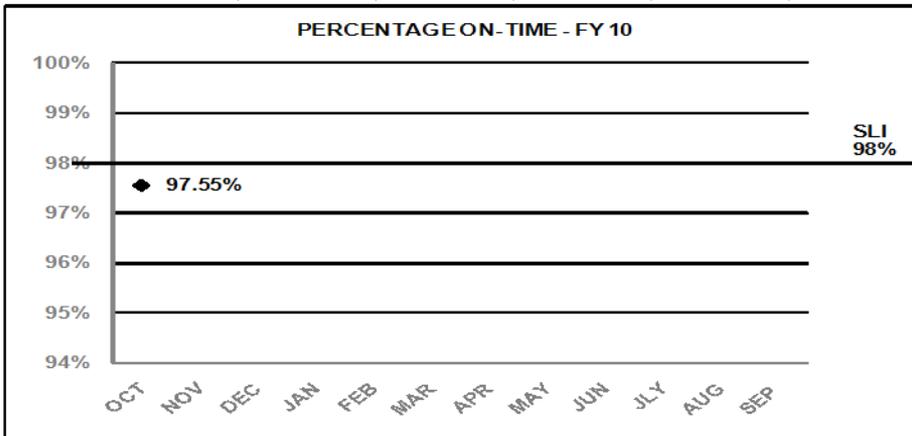
Financial Management Accounts Payable

AP - ON TIME PAYMENTS - COUNT - FY 10

Service Level Indicator: Process and Pay 98% of invoices on time.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
98%	97.55%											
Cumulative YTD	3,878											



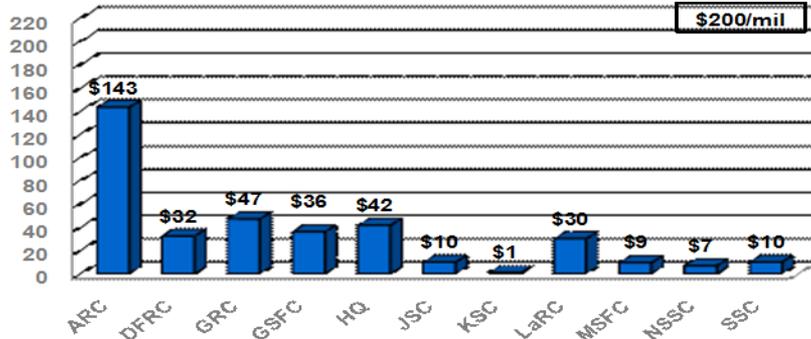
Assessment: Process 98% of payments on time (Green); process between 98% and 97% (Yellow); Less than 97% (Red).

Financial Management Accounts Payable

AP - Interest Penalties - USD

Service Level Indicator: Metric measures interest penalties paid in accordance with Prompt Payment Act. Amounts include all payment types subject to the Act. Metric is calculated as "dollars of interest per \$1 million in total payments." The metric goal is \leq \$200 per million.

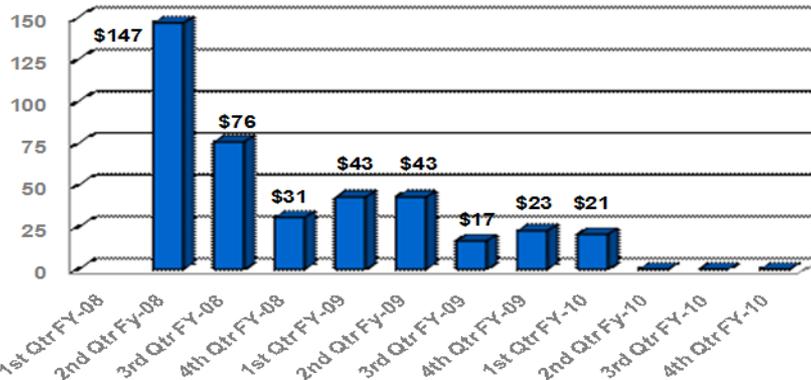
OCTOBER 2009
AP Interest Penalties / \$ million



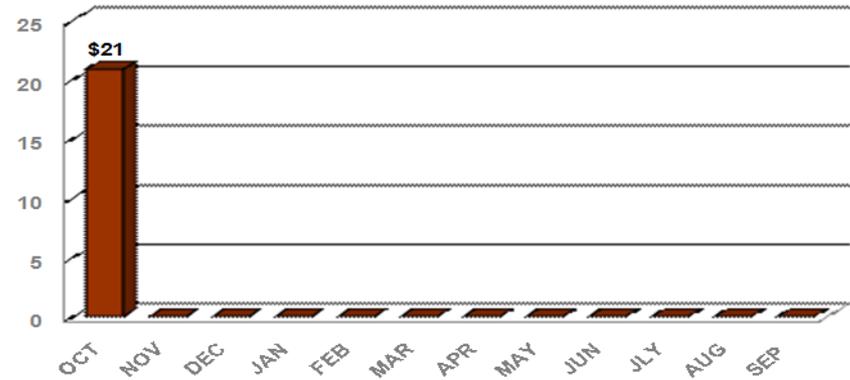
CUMULATIVE PERFORMANCE - FY 10
AP Interest Penalties / \$ million



AP Interest Penalties / \$ million / Quarter



AVERAGE MONTHLY INTEREST PENALTIES / \$ MILLION

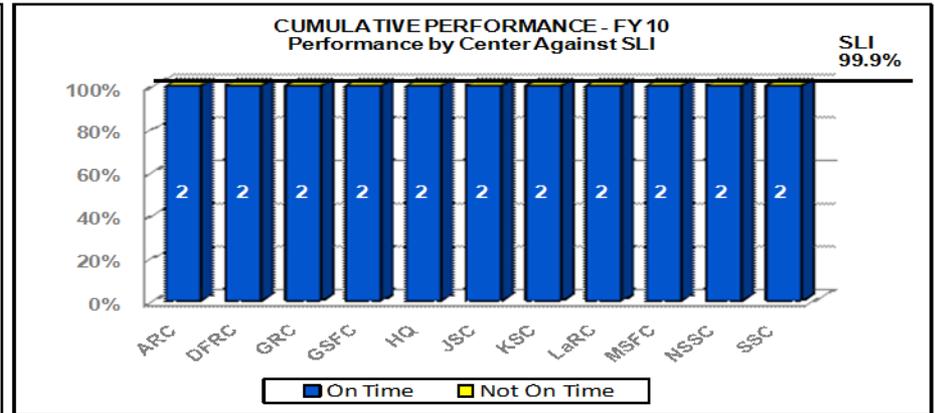
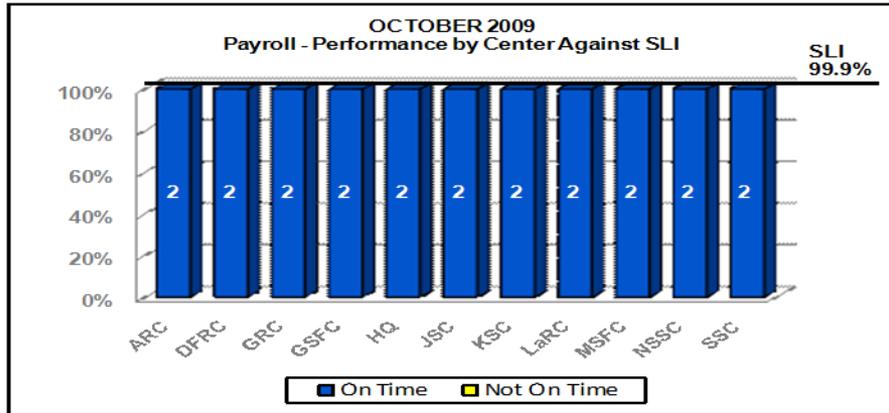


Assessment

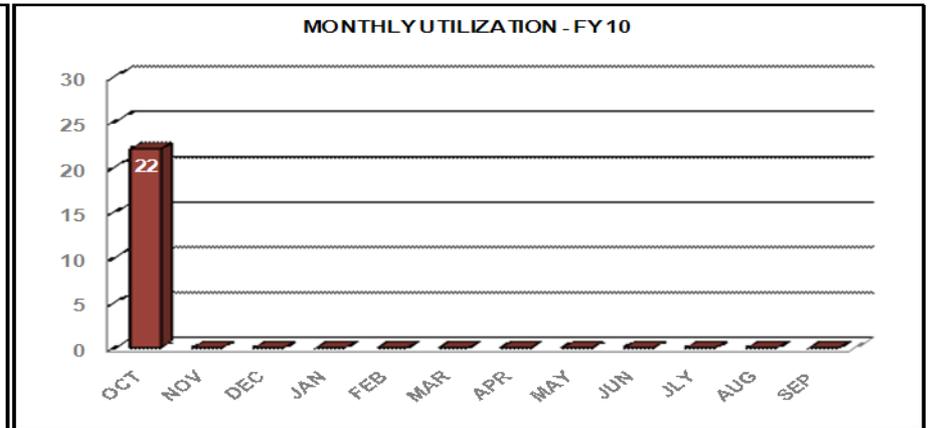
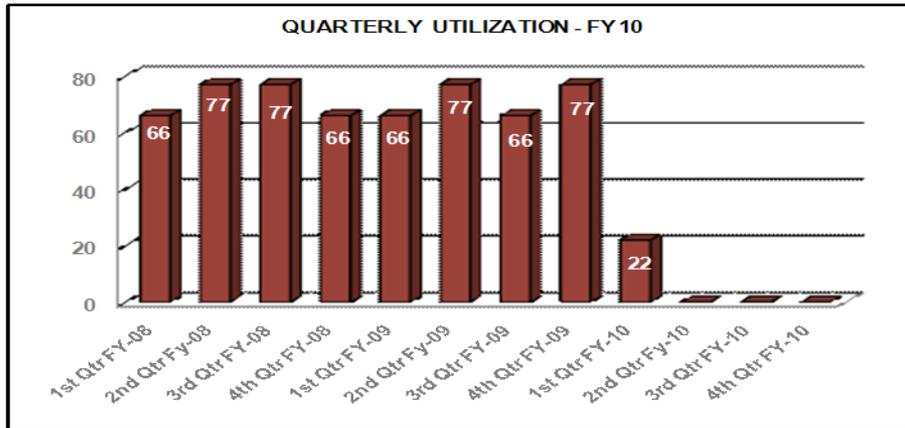
Financial Management Payroll

AP - On Time Payments - Count - FY 10

Service Level Indicator: Process 99.9% of payroll/time & attendance accurately and on-time.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
99.9%	100.00%											
Cumulative YTD	22											



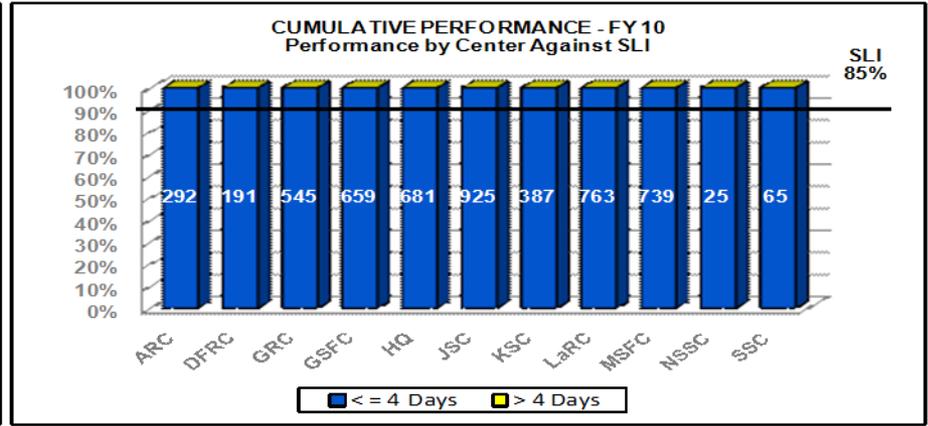
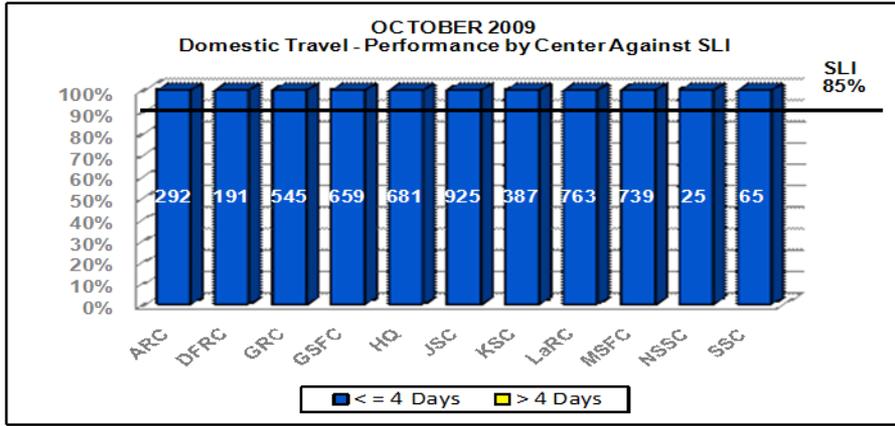
Assessment: Exceeded the SLI requirement by processing 100% of Payroll/Time & Attendance accurately and on time for all reporting periods in FY 2010.

Financial Management

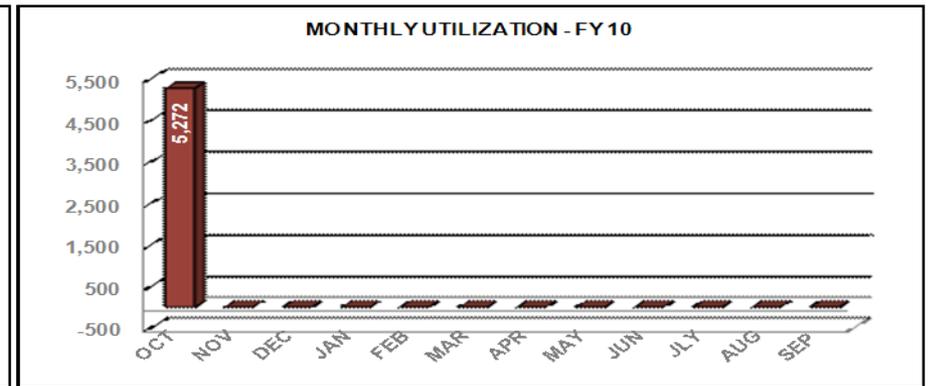
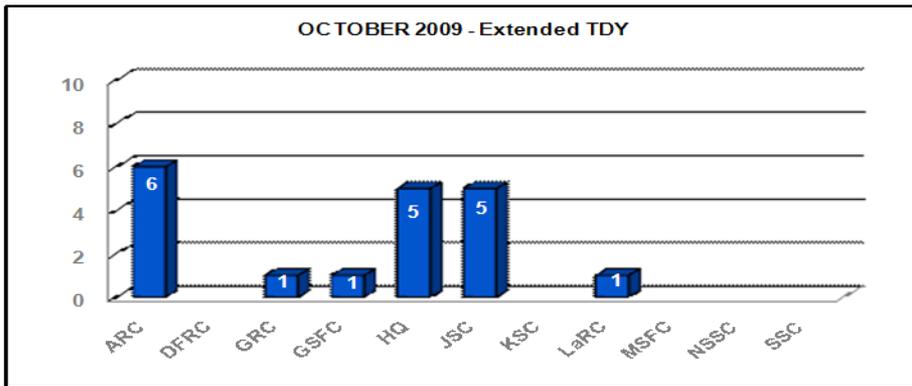
Domestic Travel

DOMESTIC TRAVEL - FY 10

Service Level Indicator: Validate and process 85% of domestic travel vouchers within 4 business days of receipt of a complete voucher (including adequate funding).



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
85%	Unreported											
Cumulative YTD	5,272											
Extended TDY	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC	TOTAL
Cumulative YTD	6	0	1	1	5	5	0	1	0	0	0	19

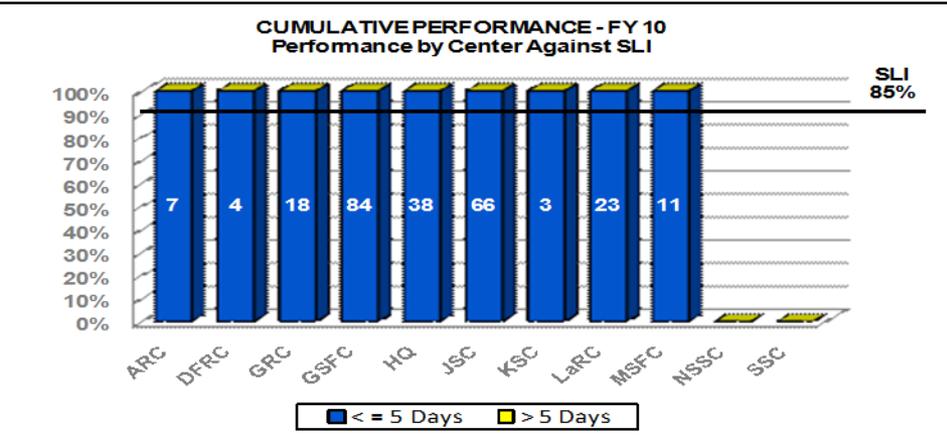
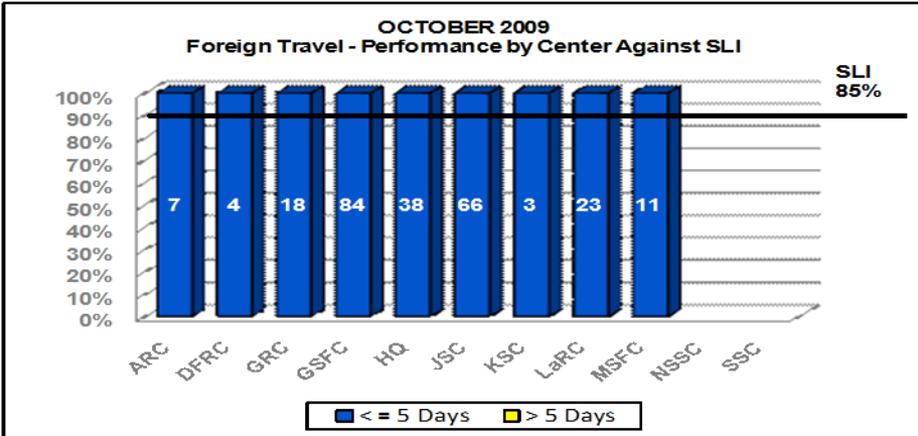


Assessment: Domestic Travel metrics for the month represents a count only. Unable to calculate SLI performance data due to an issue with obtaining the correct date(s) from the Fedtraveler system. An SR (172609) was submitted to the Competency Center on 4/27/09. Additionally, system performance issues continue to be addressed by NEACC and vendor (EDS).

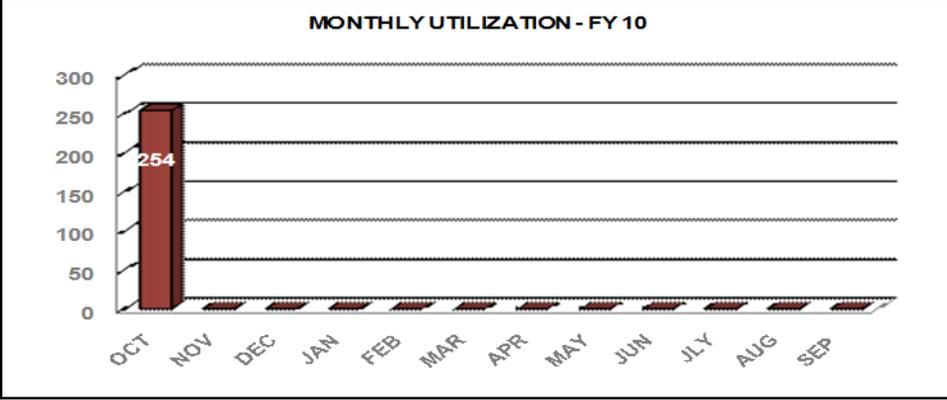
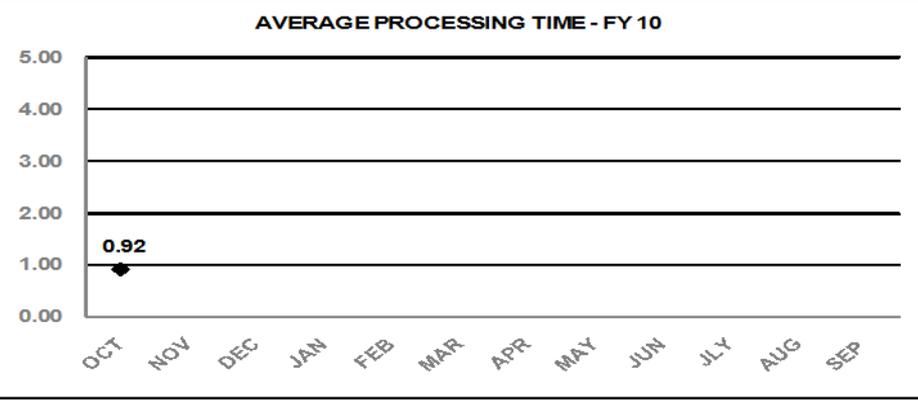
Financial Management Foreign Travel

FOREIGN TRAVEL - FY 10

Service Level Indicator: Validate and process 85% of foreign travel vouchers within 5 business days of receipt of a complete voucher (including adequate funding).



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
85%	Unreported											
Cumulative YTD	254											

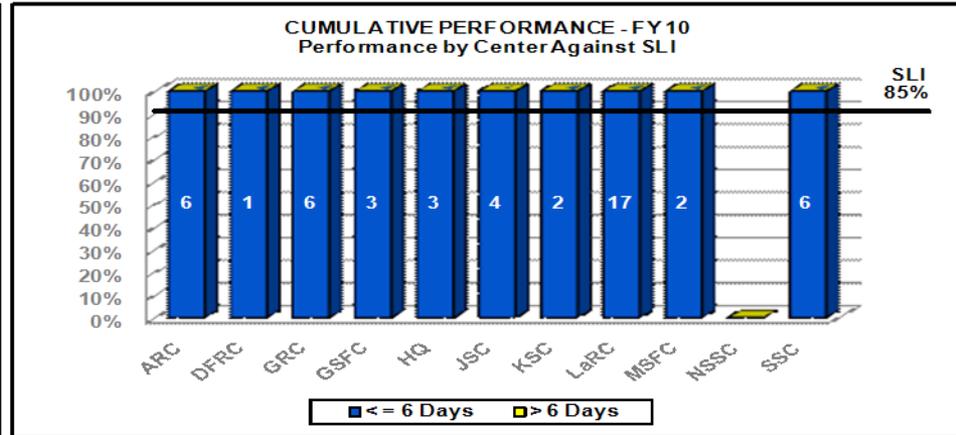
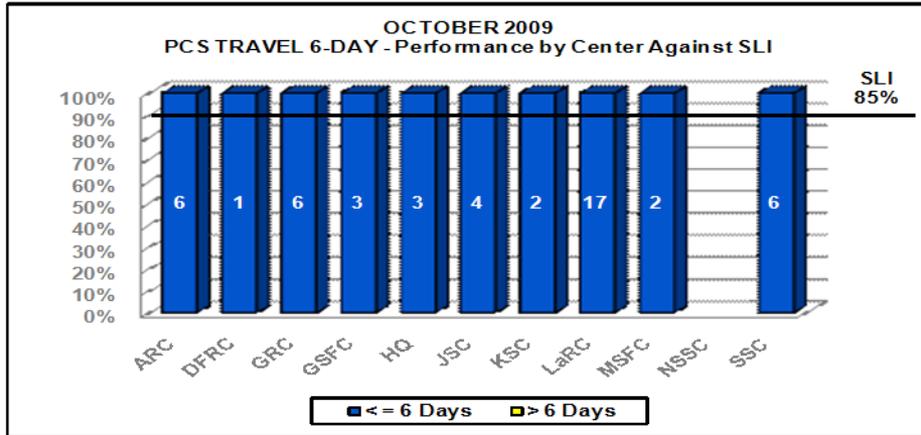


Assessment: Foreign Travel metrics for the month represents a count only. Unable to calculate SLI performance data due to an issue with obtaining the correct date(s) from the Fedtraveller system. An SR (172609) was submitted to the Competency Center on 4/27/09. Additionally, system performance issues continue to be addressed by NEACC and vendor (EDS).

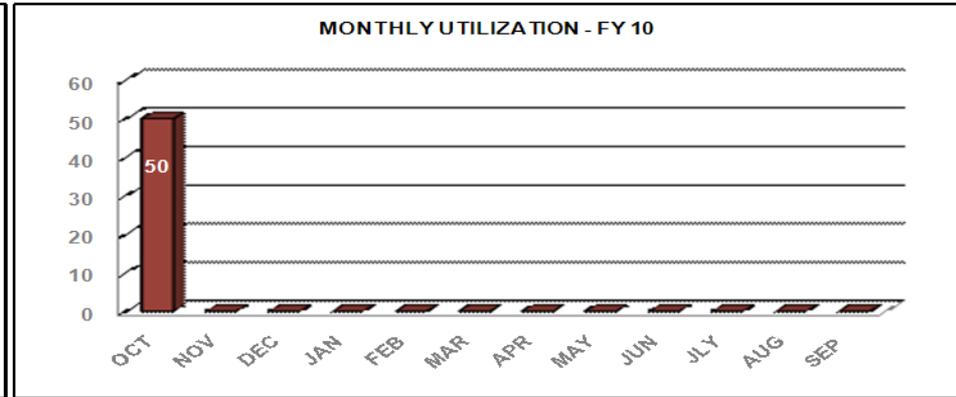
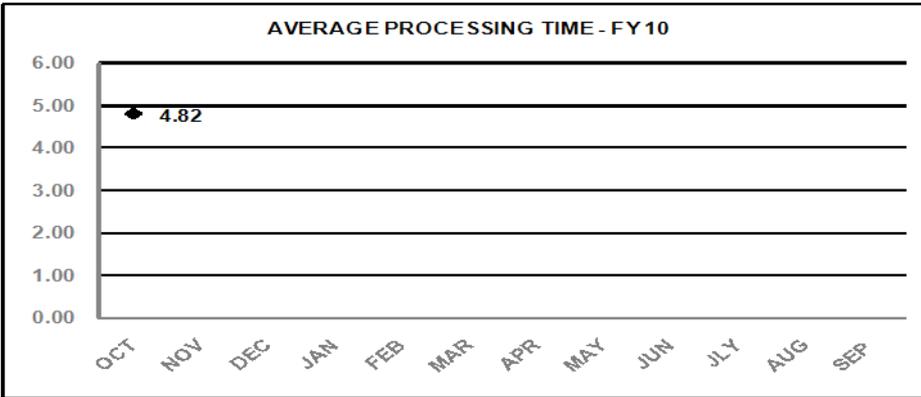
Financial Management – PCS: Enroute, Miscellaneous Fixed Temporary Quarters, House Hunting Trip

PCS TRAVEL - Enroute, Miscellaneous, Fixed Days Temporary Quarters, House Hunting Trip - FY 10

Service Level Indicator: Validate and process 85% of PCS travel vouchers within 6 business days of receipt of a complete voucher (including adequate funding).



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
85%	100.00%											
Cumulative YTD	50											

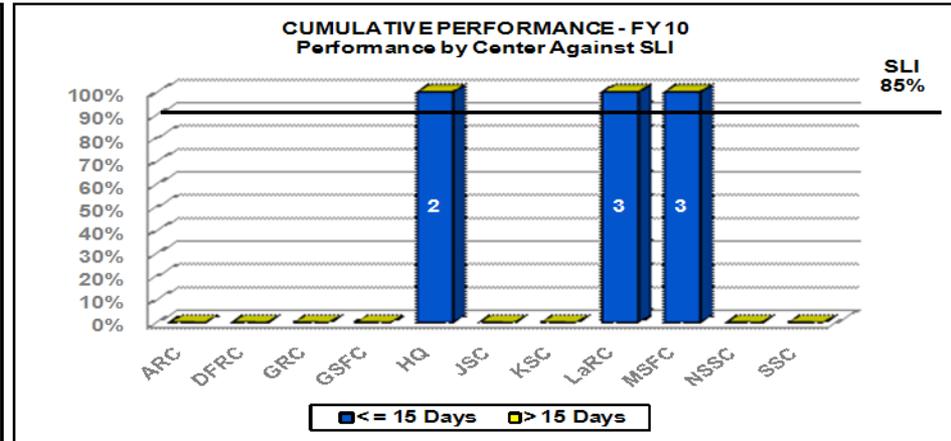
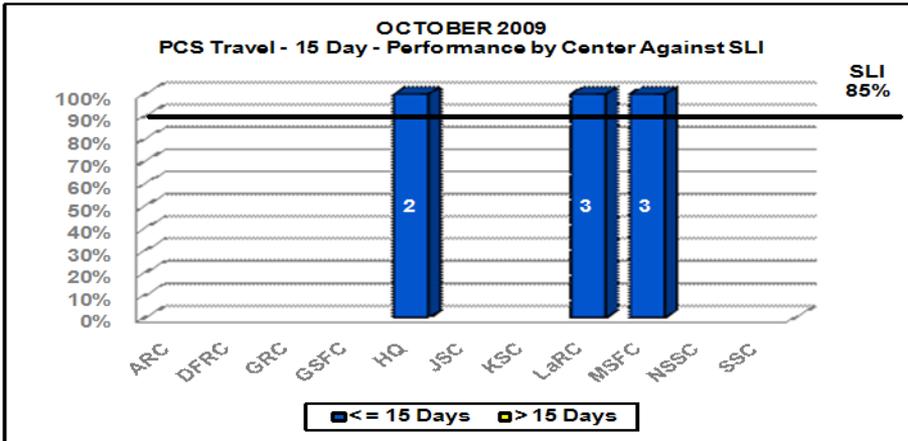


Assessment: Exceeded the SLI requirements by processing 100% of PCS Vouchers within 6 business days of receipt of completed voucher for the month of October. Average processing time for October was 4.82 days.

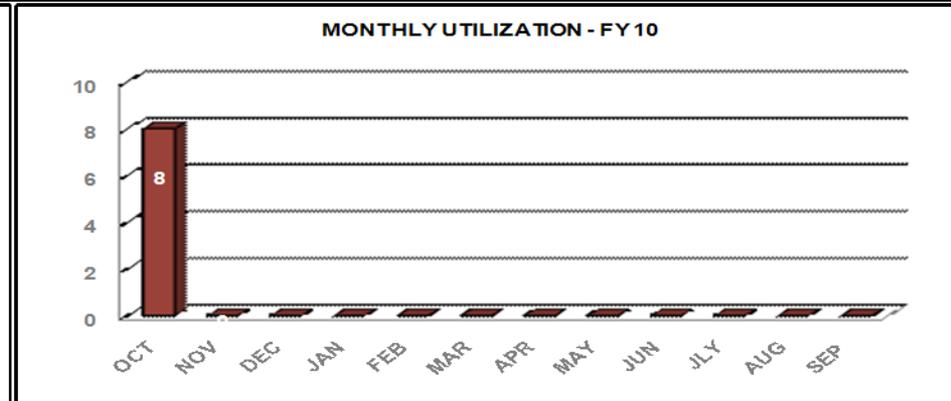
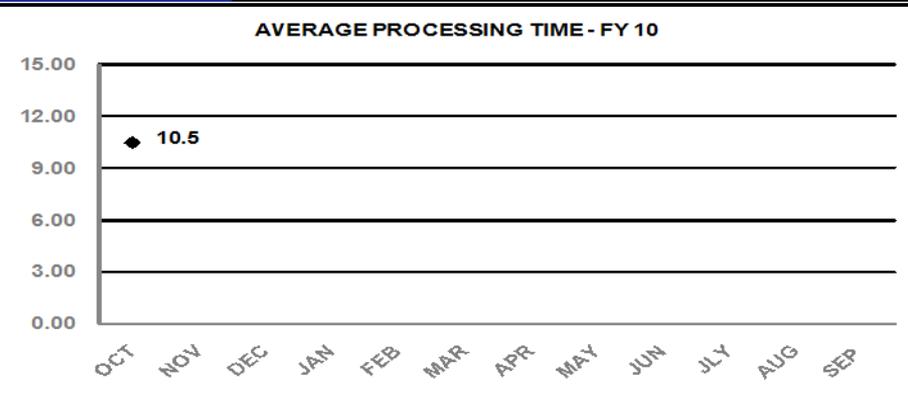
Financial Management – PCS: Actual Temporary Quarters, Real Estate, Constructive, & all Other Vouchers – FY 10

PCS TRAVEL - Actual Temporary Quarters, Real Estate, Construction, & all Other Vouchers - FY 10

Service Level Indicator: Validate and process 85% of PCS travel vouchers within 15 business days of receipt of a complete voucher (including adequate funding).



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
85%	100.00%											
Cumulative YTD	8											



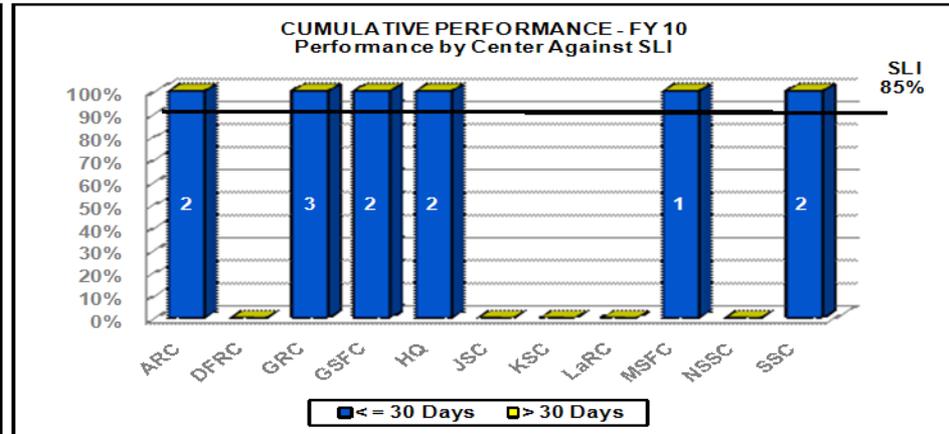
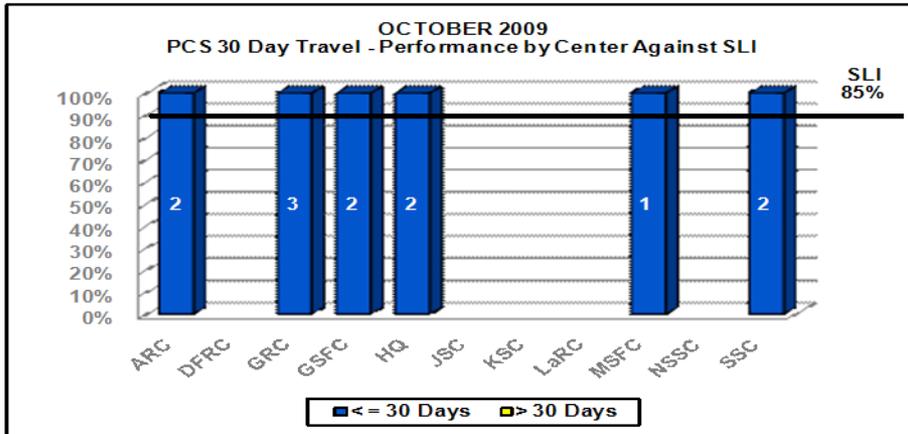
Assessment: Exceeded the SLI requirements by processing 100% of PCS Vouchers within 15 business days of receipt of completed voucher for the month of October. Average processing time for October was 10.5 days.

Financial Management

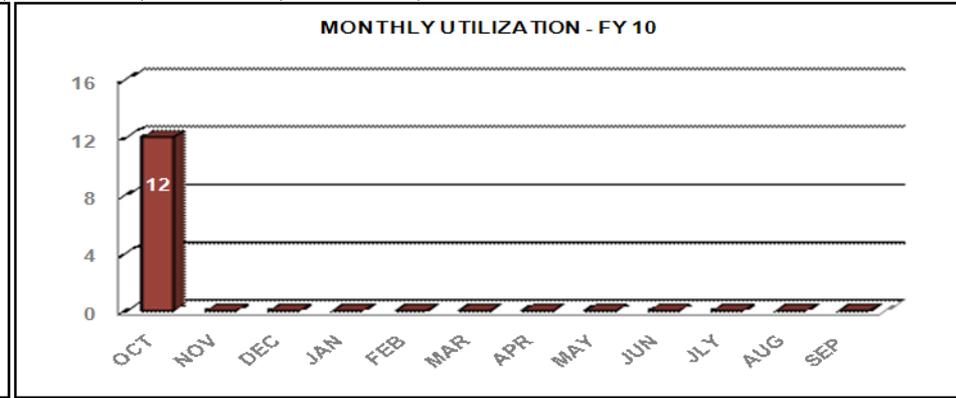
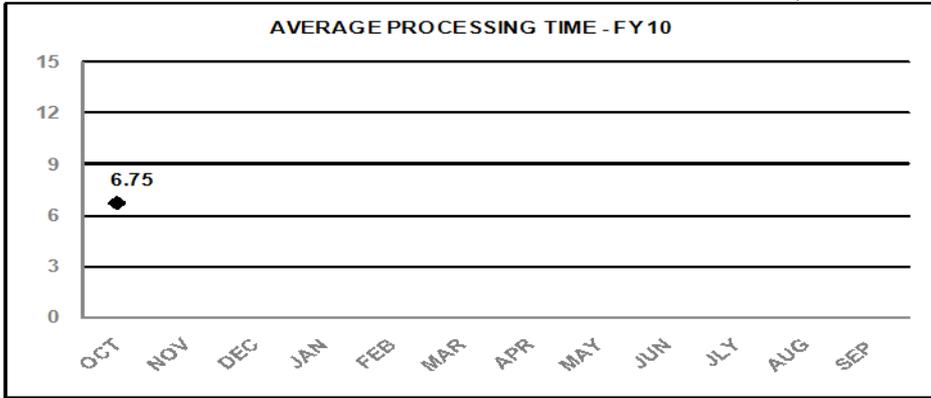
PCS: RITA and ITRA

PCS TRAVEL - RITA and ITRA - FY 10

Service Level Indicator: Validate and process 85% of RITA and ITRA travel vouchers within 30 business days of receipt of a complete voucher (including adequate funding).



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
85%	100.00%											
Cumulative YTD	12											



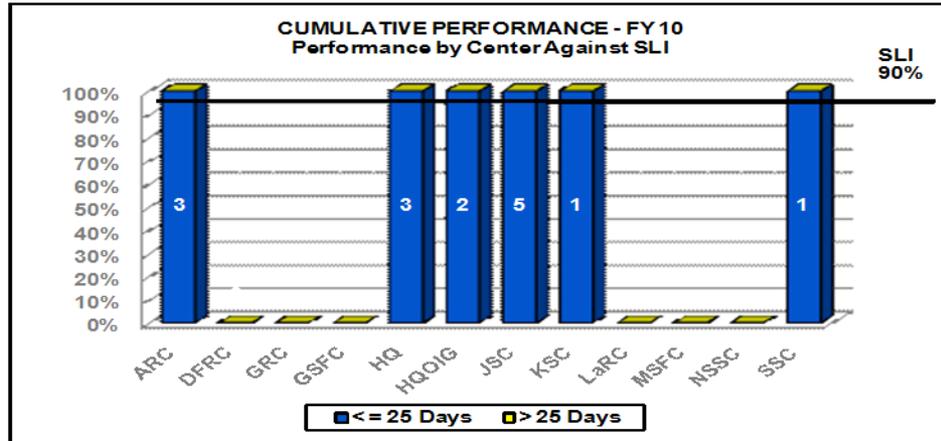
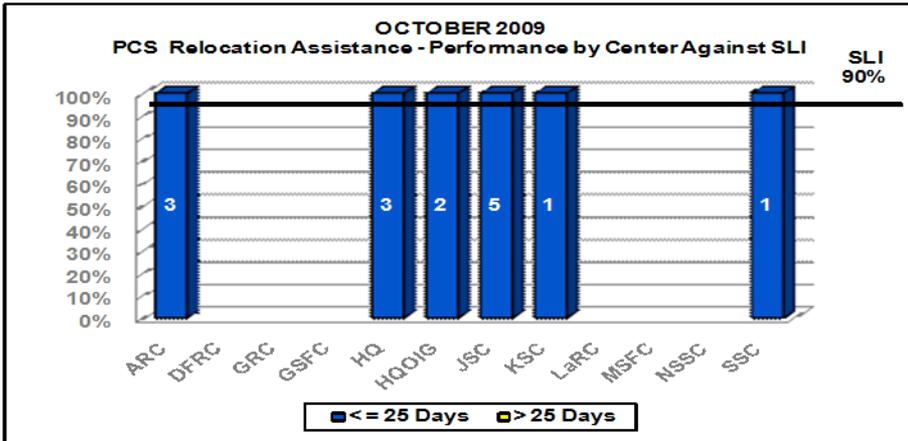
Assessment: There were 12 RITA and ITRA vouchers processed for the month of October.

Financial Management

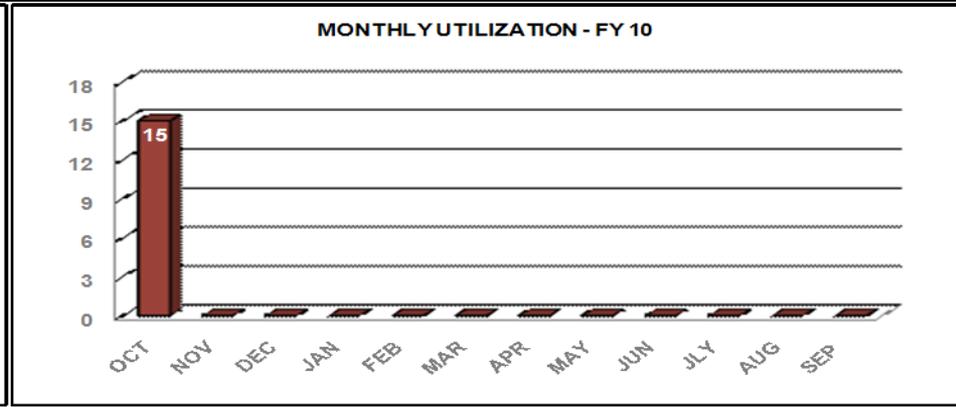
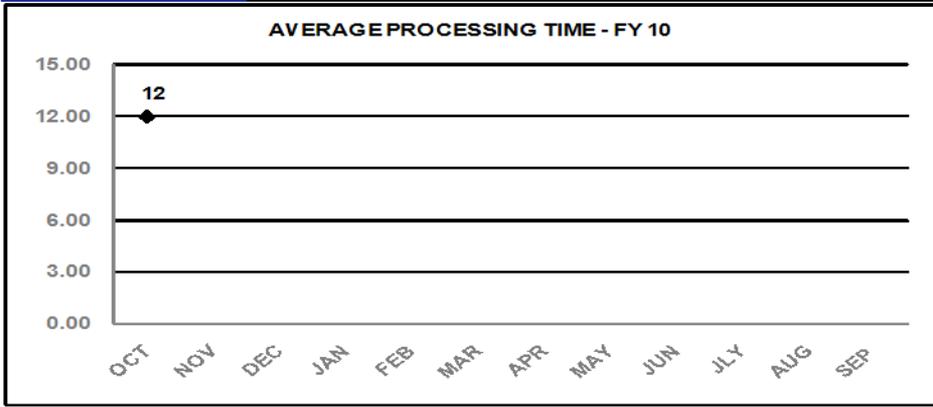
Relocation Assistance – Prudential

PCS - RELOCATION ASSISTANCE - FY 10

Service Level Indicator: 90% of PCS travel orders are approved within 25 business days - Prudential.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	15											



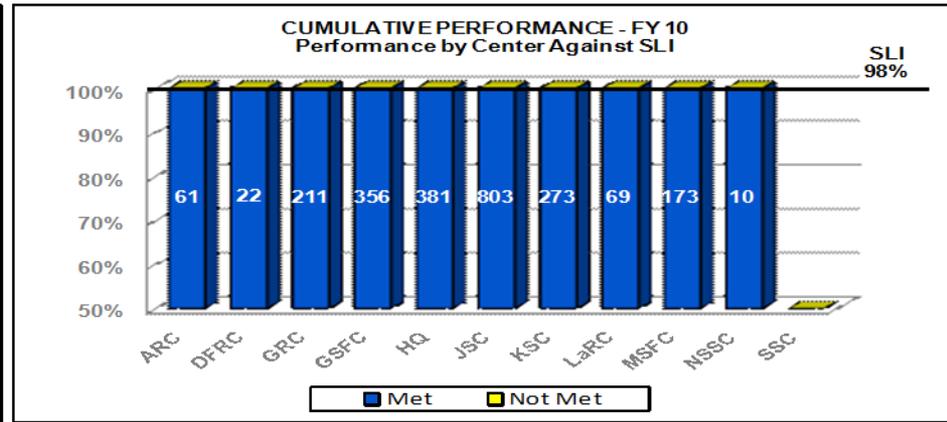
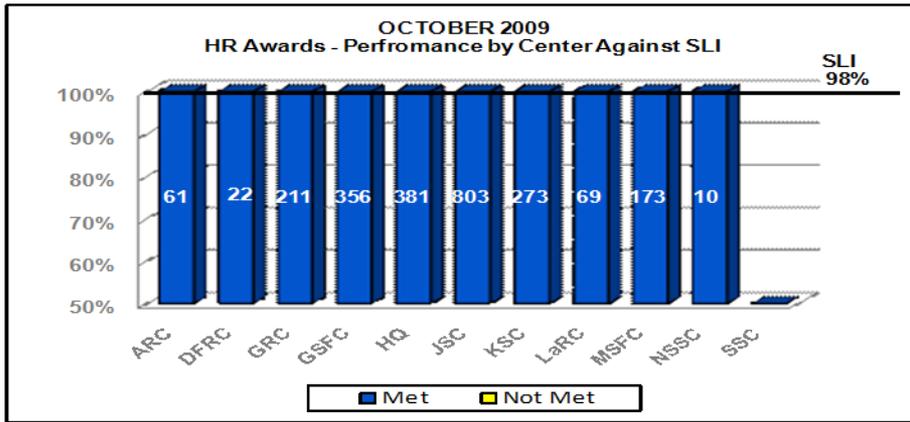
Assessment: 15 PCS travel orders were approved within the 25-day metric for the October 2009 reporting period.

Human Resources

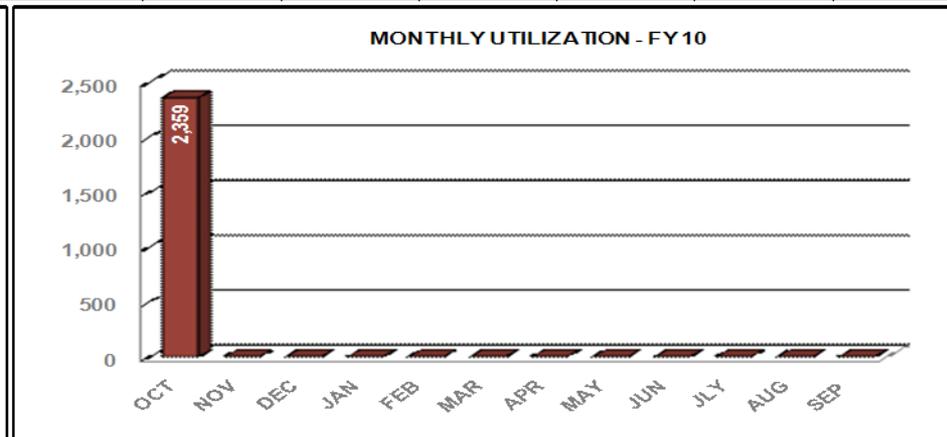
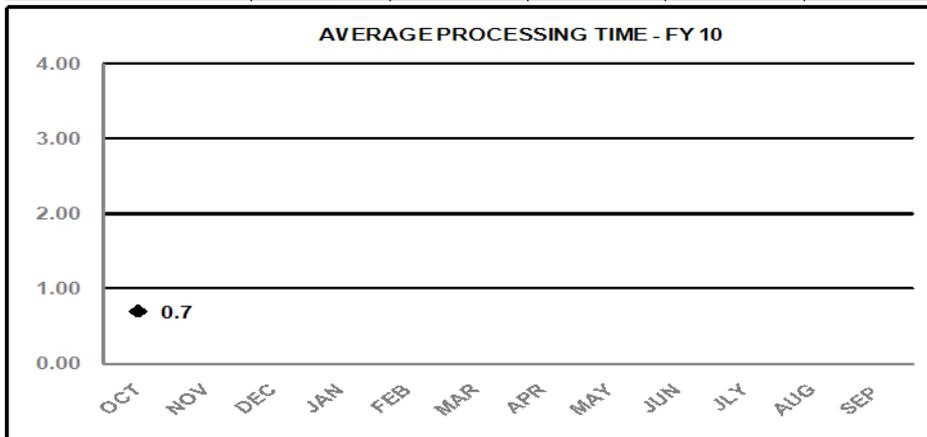
Agency Awards and Recognition

AGENCY AWARDS AND RECOGNITION - FY 10

Service Level Indicator: 98% Awards / recognition items/supplies delivered to Center Awards POC/recipient accurately and on-time as negotiated with the customer. In no case will awards/recognition items/supplies be delivered on or after schedule dates for awards ceremonies.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
98%	100.00%											
Cumulative YTD	2,359											



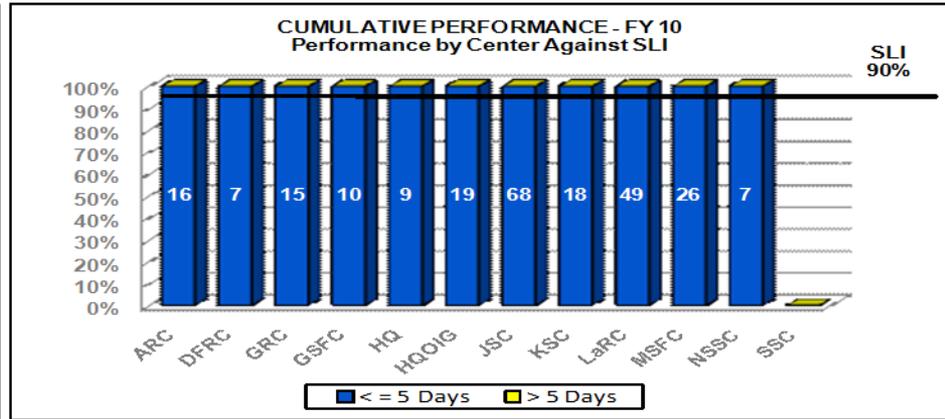
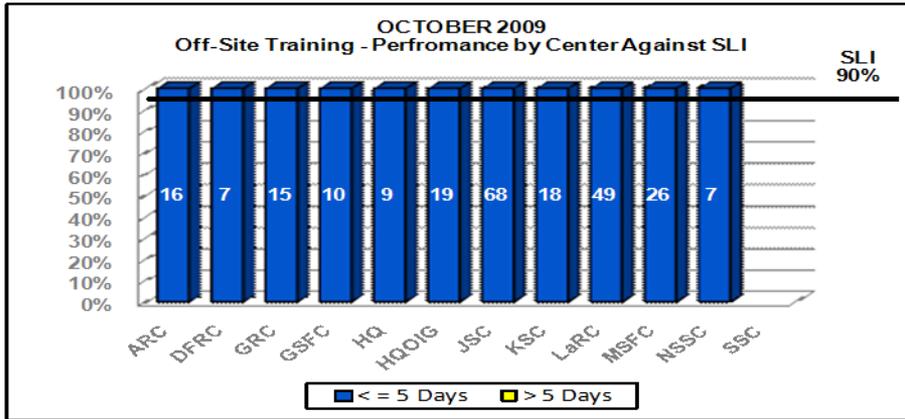
Assessment:

Human Resources

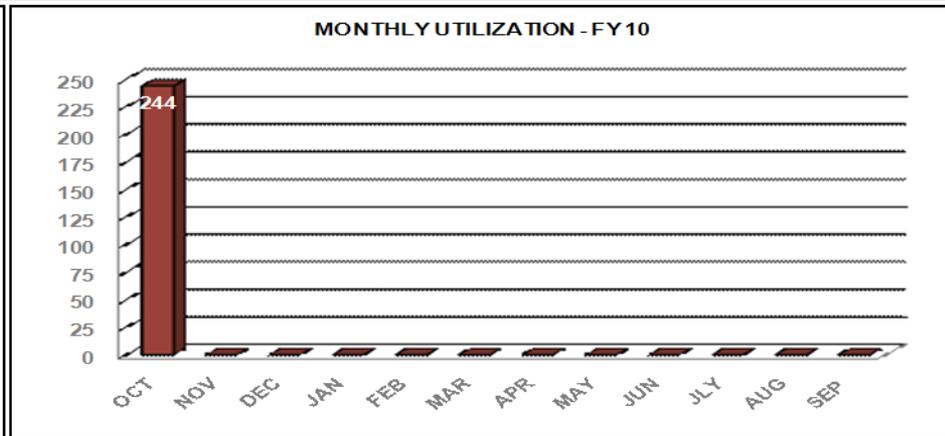
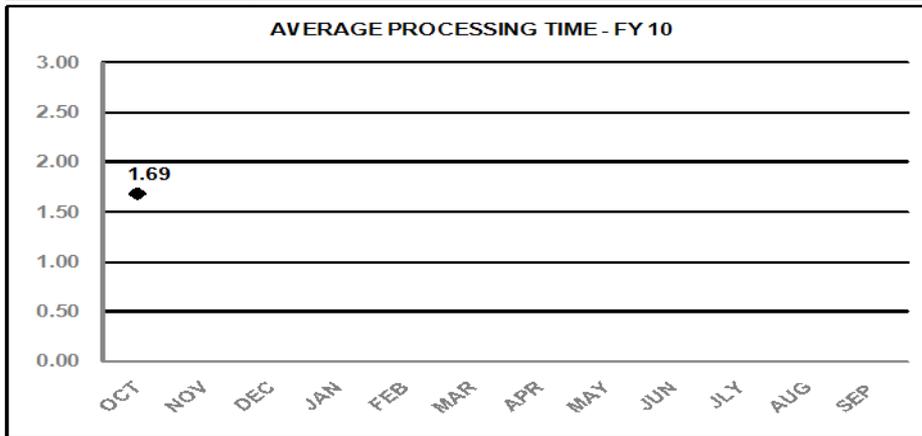
Registration/Reimbursement for Off-Site Training

REGISTRATION/REIMBURSEMENT FOR OFF-SITE TRAINING

Service Level Indicator: 90% of purchasing, registration, and confirmation activities for those external (off-site) training purchases that can be purchases with a credit card shall be completed accurately within 5 business days of receipt of an approved training request.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	244											



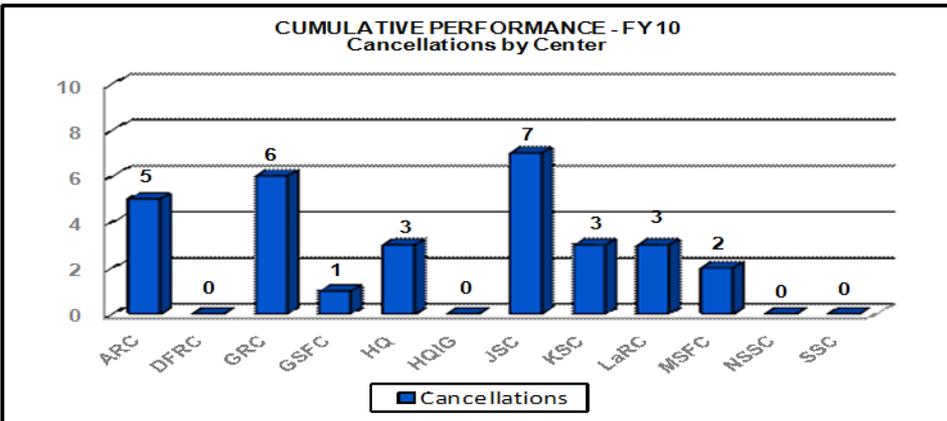
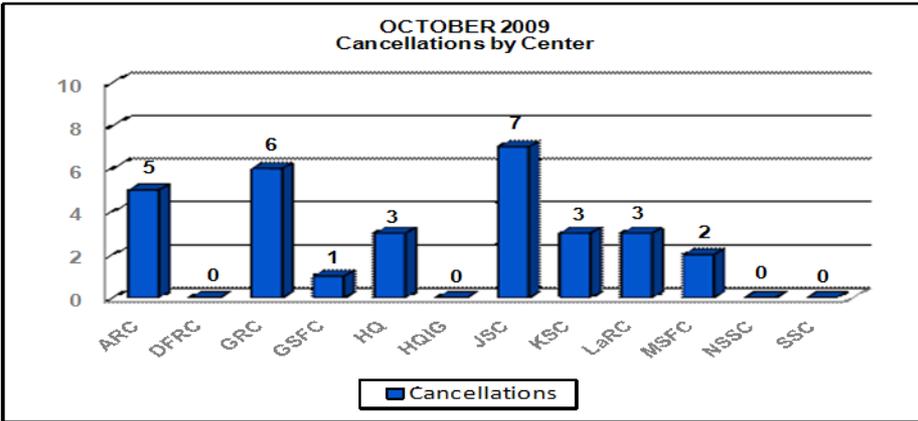
Assessment: 100.00% of the total October off-site training requests were completed within the required SLI

Human Resources

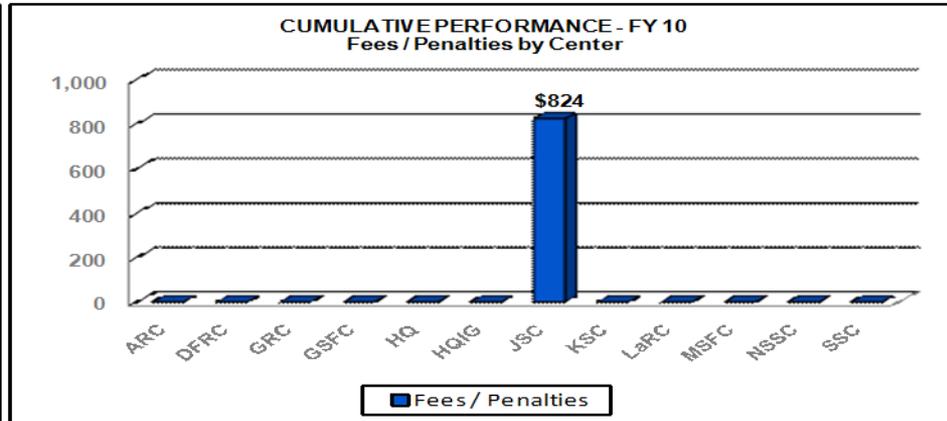
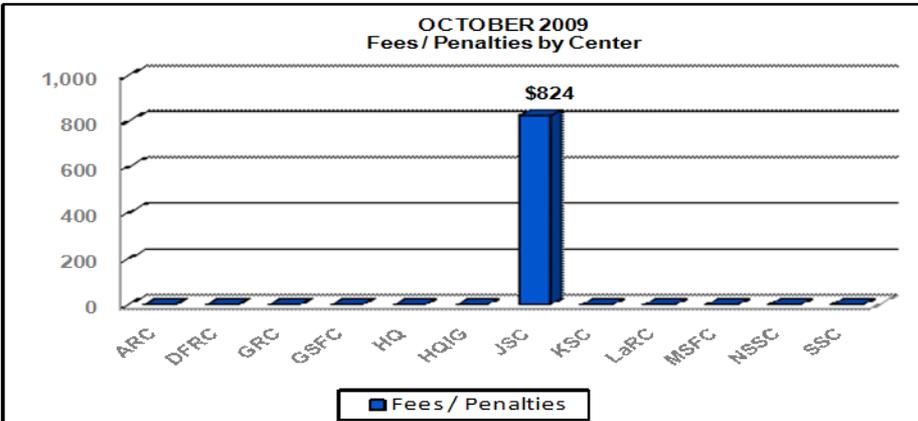
Registration/Reimbursement for Off-Site Training

REGISTRATION/REIMBURSEMENT FOR OFF-SITE TRAINING

Number of individual training registrations and external fees and penalties resulting in purchase and then center cancellation.



Count	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
Cumulative YTD	30											
Dollars	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
Cumulative YTD	\$824											



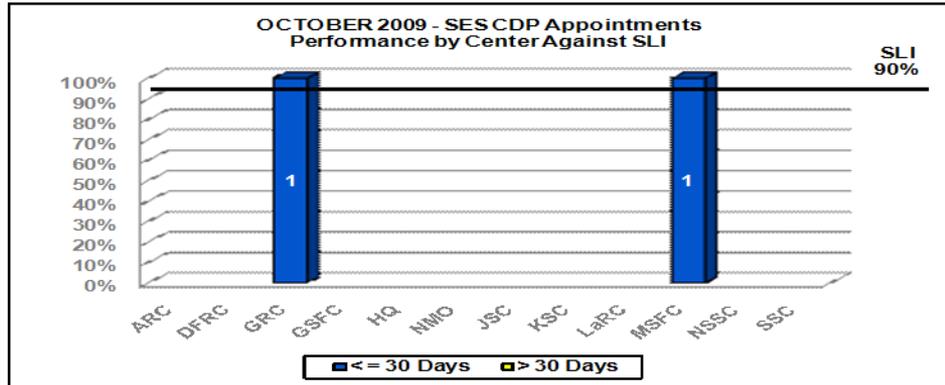
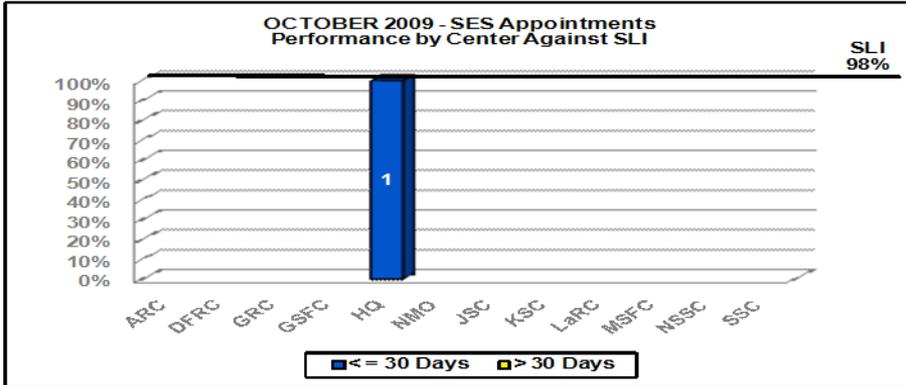
Assessment: Dollar amounts are presented in the month they are received and not necessarily within the month the original cancellation was counted.

Human Resources

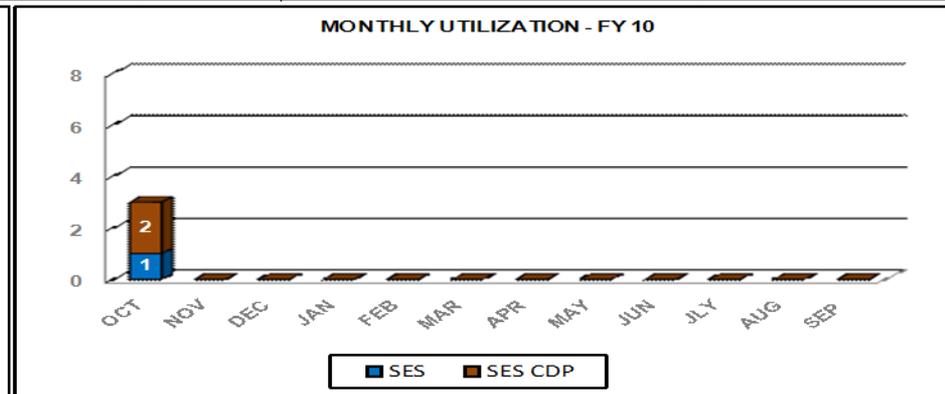
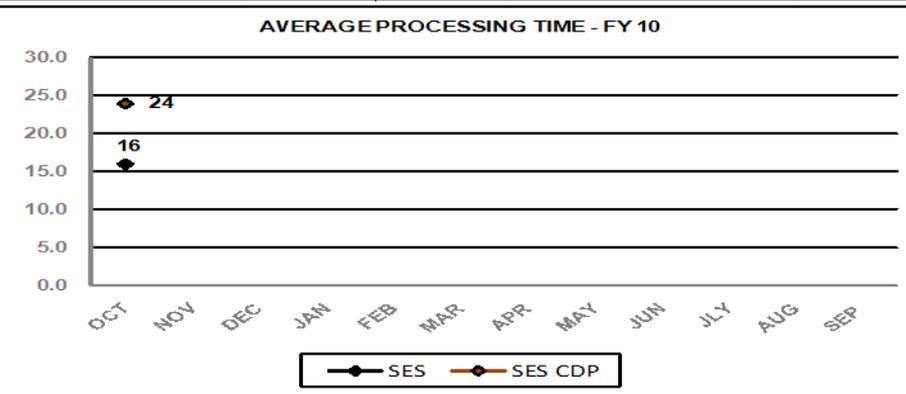
SES & SES CDP Appointments

SES & SES CDP APPOINTMENTS FY10

Service Level Indicator: SES: Of the complete SES selection packages submitted for ECQs, 98% will be completed and sent to OHCM within 30 business days of receipt. NSSC will maintain a 98% OPM approval rate. SES CSP: 90% of finalized Mentor Appraisals for the SES Candidate Development Program will be forwarded to the Center (for Mentor Signature) within 30 business days after receipt of a completed package.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
SES - 98%	100.00%											
Cumulative YTD	1											
Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
SES CDP - 90%	100.00%											
Cumulative YTD	2											



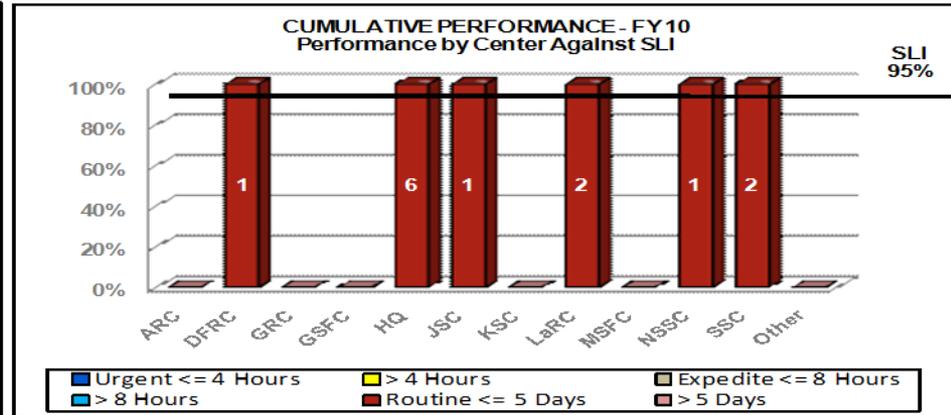
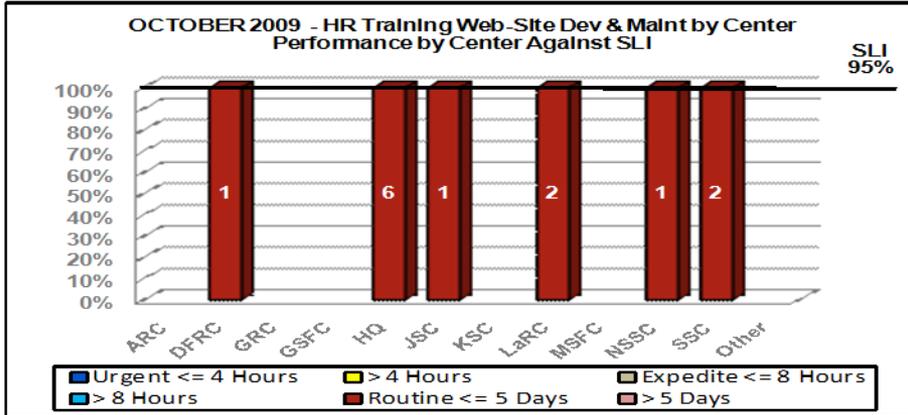
Assessment: For the current reporting period: SES - Case for HQ was sent 10/13/09.
SES CDP - Case for MSFC was sent 10/15/09; case for GRC was sent 10/26/09.

Human Resources

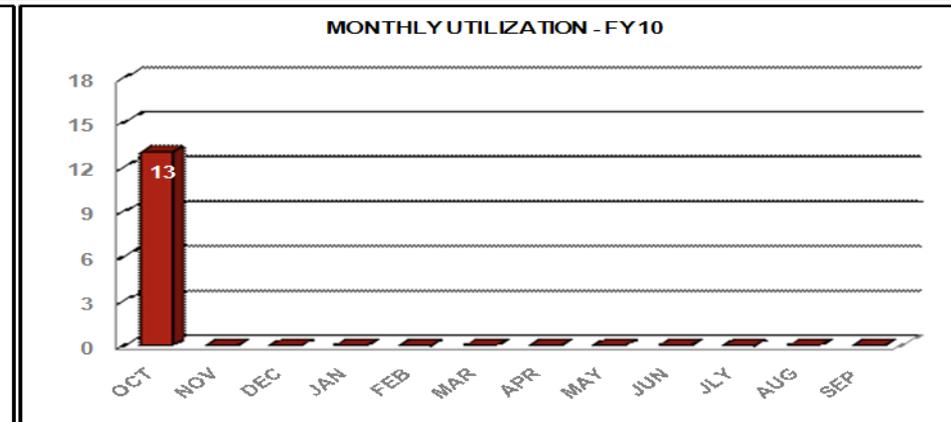
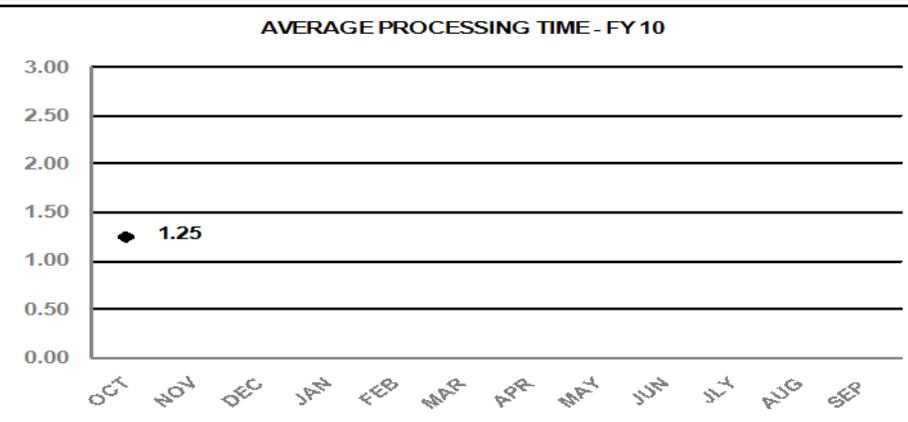
Web Site Development & Maintenance

HR & Training Web Site Development and Maintenance

Service Level Indicator: 95% of all Web content changes will be accomplished within the following response standards: Urgent = within 4 business hours, Expedite = within 8 business hours, Routine = within 5 business days.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
95%	100.00%											
Cumulative YTD	13											



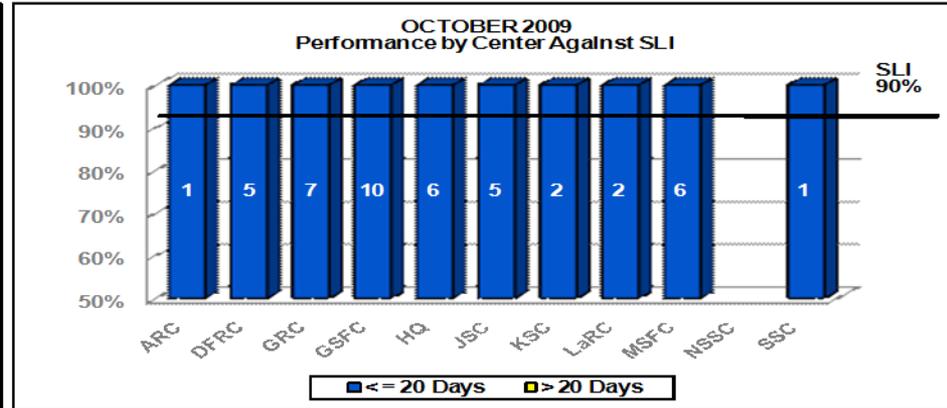
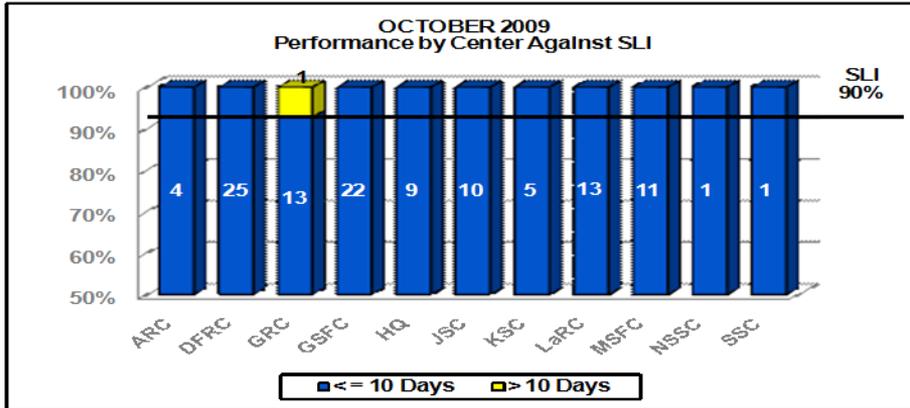
Assessment: All tickets that were processed met our metric.

Human Resources

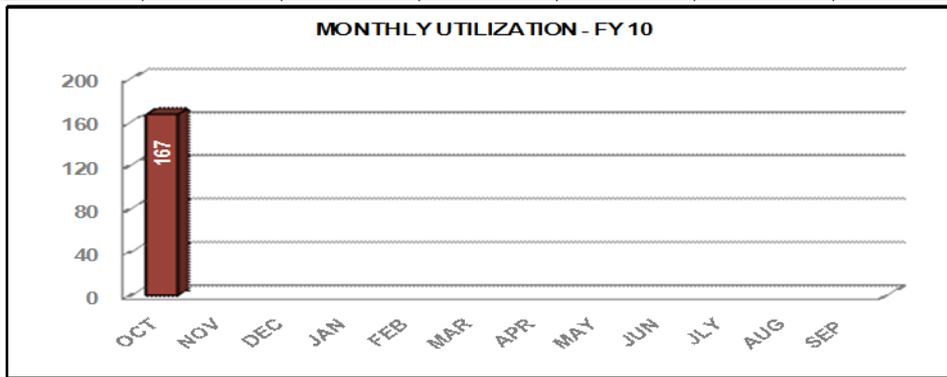
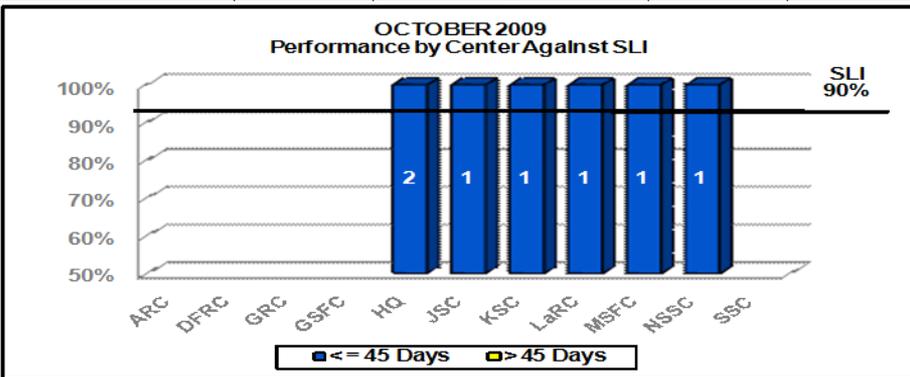
Benefits – Retirement Estimates – Monthly

HR BENEFITS PROCESSING - Retirement Estimates - FY 10

Service Level Indicator: 90% of retirement estimate requests are completed per requirement.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
90%	99.13%											
Monthly	167											
< 1 year (10 days)	115											
1 to 5 yrs (20 days)	45											
> 5 years (45 days)	7											



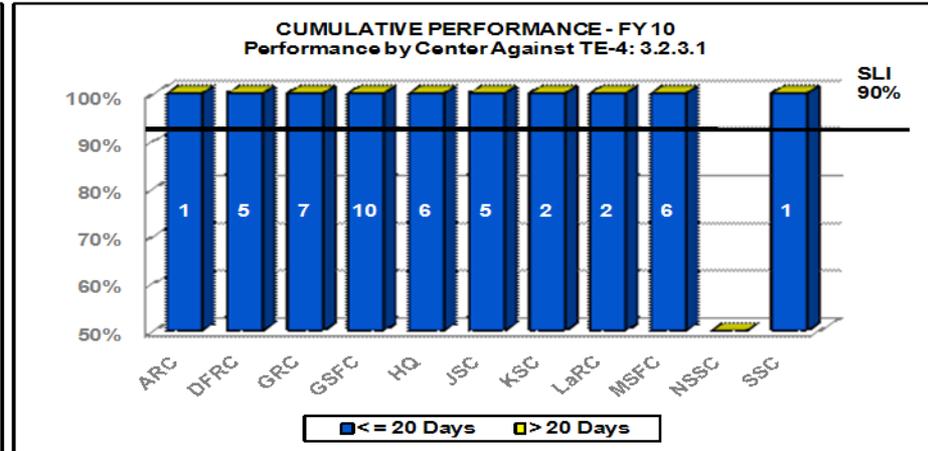
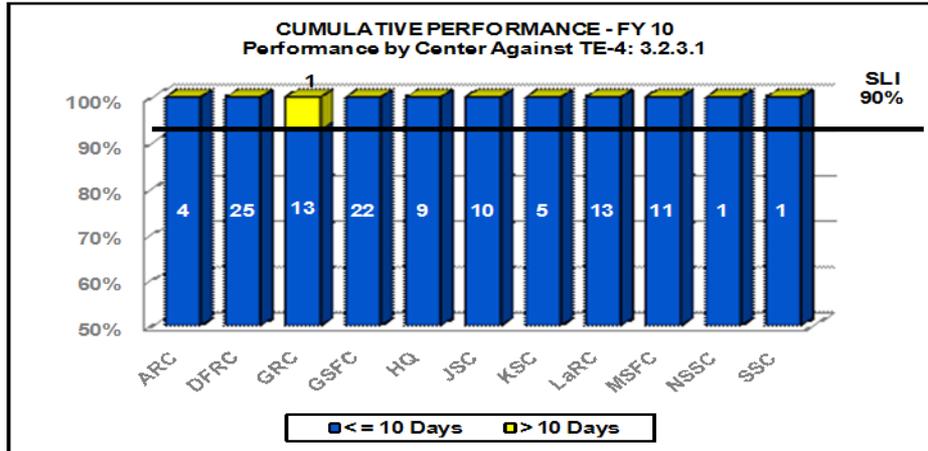
Assessment:

Human Resources

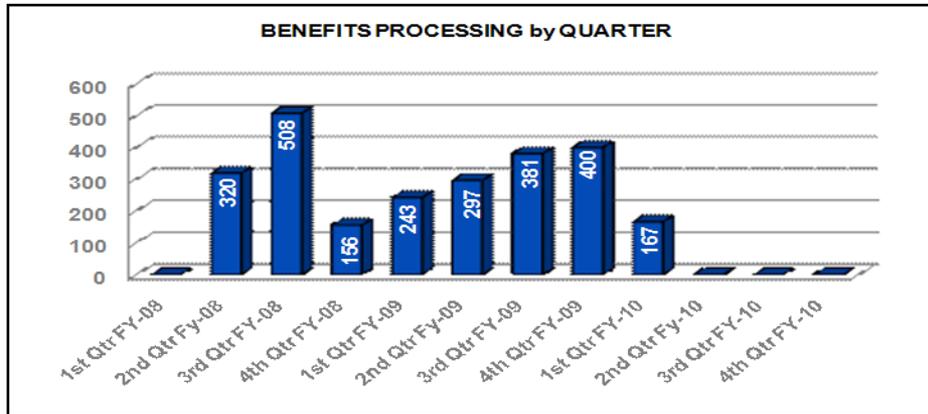
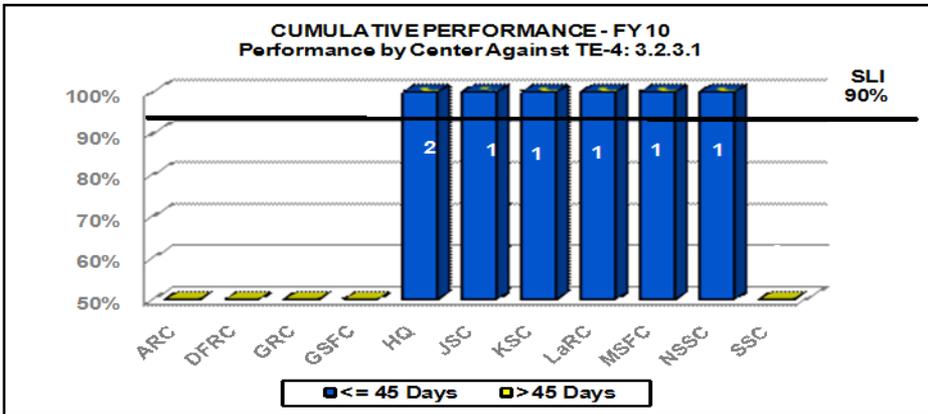
Benefits – Retirement Estimates – Cumulative

HR BENEFITS PROCESSING - Retirement Estimates - FY 10

DRD/TE-4: 3.2.3.1: 90% of retirement estimate requests are completed in 10 business days for request with retirement dates within the same year. For request with retirement dates over one year to five years, 20 business days. For request 5 years out, 45 business days.



Standard	90%	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
Cumulative YTD		167											



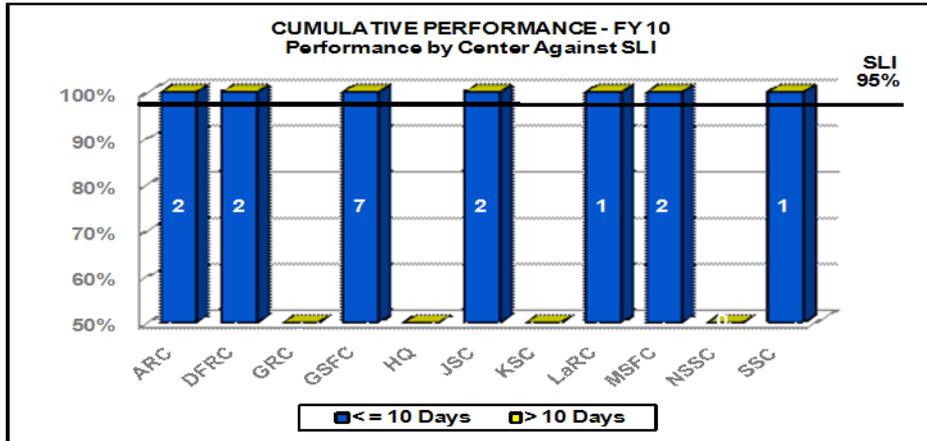
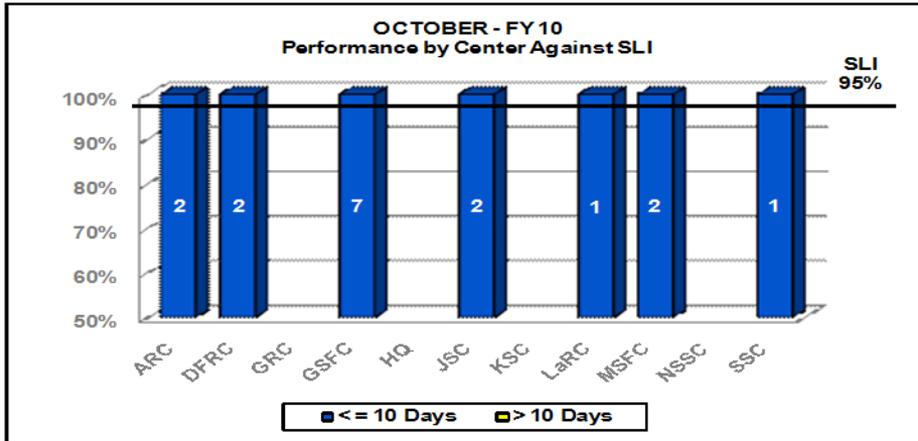
Assessment:

Human Resources

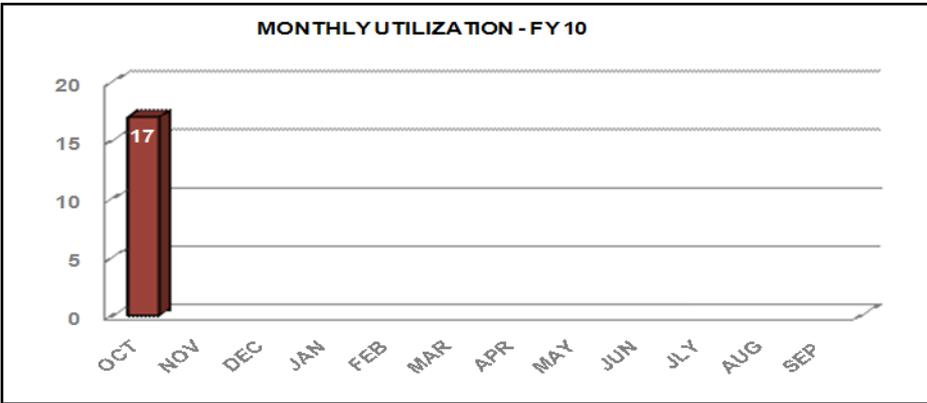
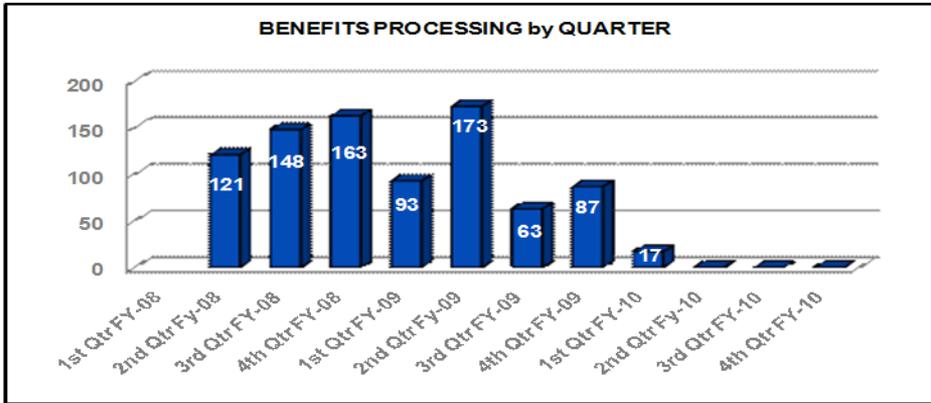
Benefits – Retirement Processing

HR BENEFITS PROCESSING - Retirement Packages - FY 10

Service Level Indicator: 95% of routine retirement packages will be submitted to Department of Interior within 10 business days from the effective date of retirement.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
95%	100.00%											
Cumulative YTD	17											

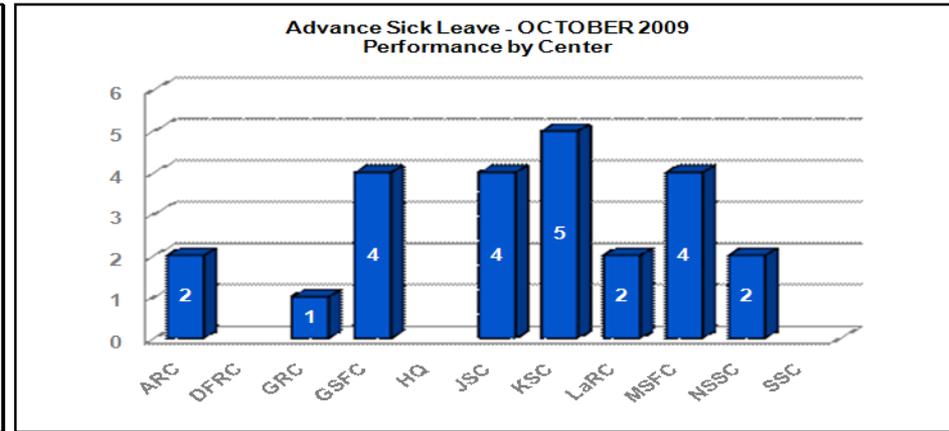


Assessment: Benefits Processing - (routine retirement packages) metric information provided on this slide is for informational purposes only. Benefits Processing is currently billed as a W-2 allocated service.

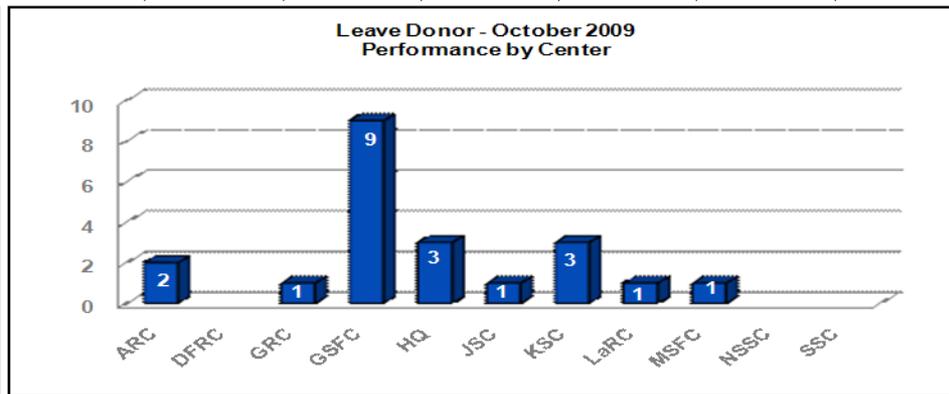
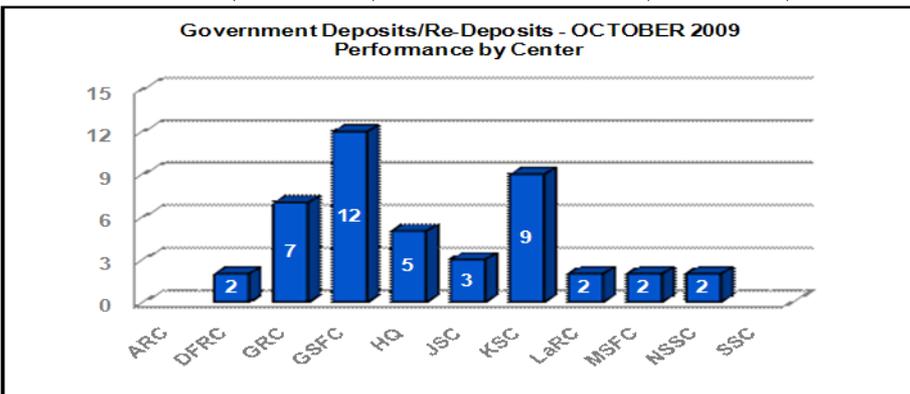
Human Resources – Processing: New Hires, Gov't Deposits/Re-deposits, Advance Sick Leave – Leave Donor

HR Miscellaneous - ALS - LD, New Hires, Gov't Deposits - FY 10

Service Level Indicator: Not Applicable - Info Only



	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
New Hires	67											
Gov't Deposits	24											
Adv Sick Leave	44											
Leave Donor	21											

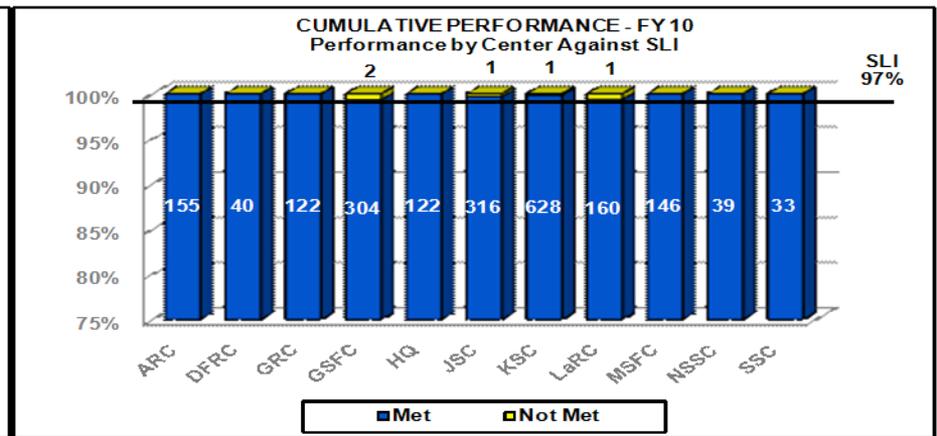
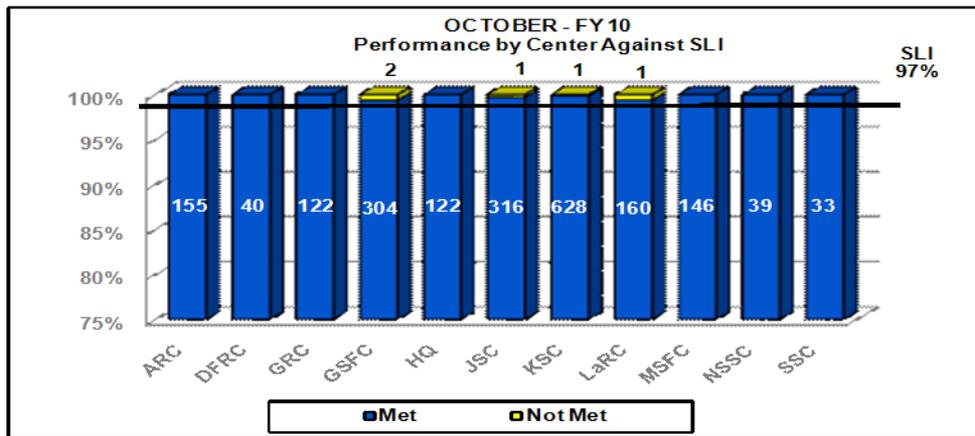


Assessment

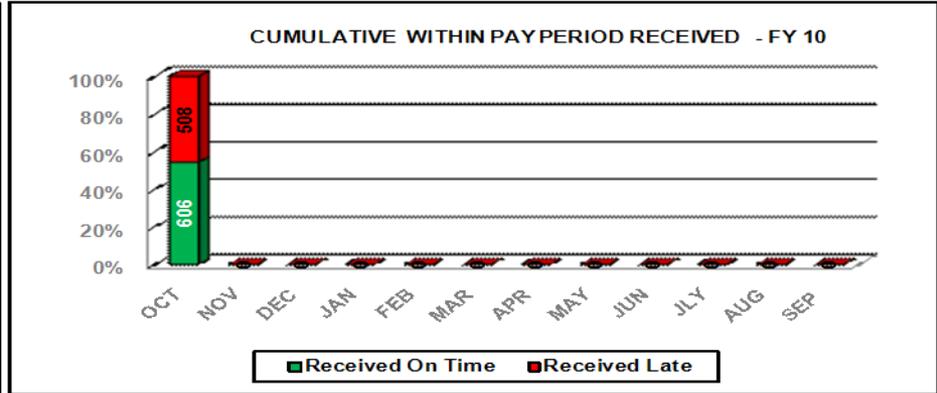
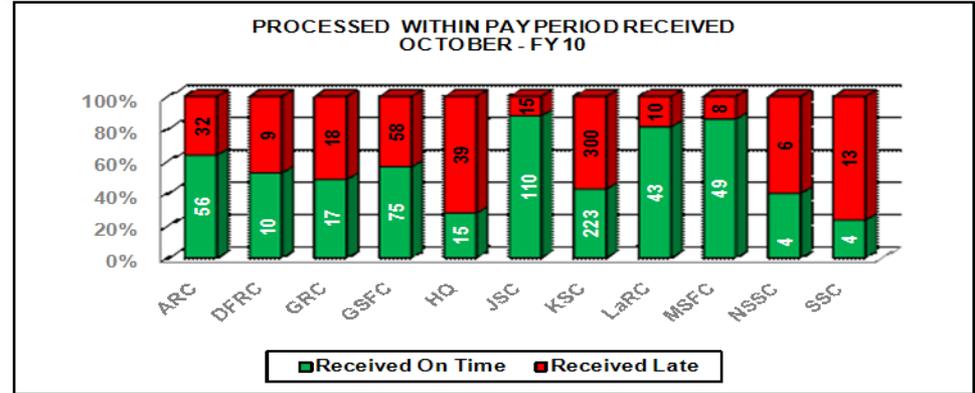
Human Resources Personnel Action Processing

PERSONNEL ACTION PROCESSING - FY 10

Service Level Indicator: 97% of personnel transactions that are received at the NSSC by the established deadline are processed by the cutoff date. (Performance also includes the Late and Retro actions processed in the pay period.)



Standard	97%	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
Timeliness		99.76%											
Monthly Utilization		2070											
Cumulative Utilization		2070											

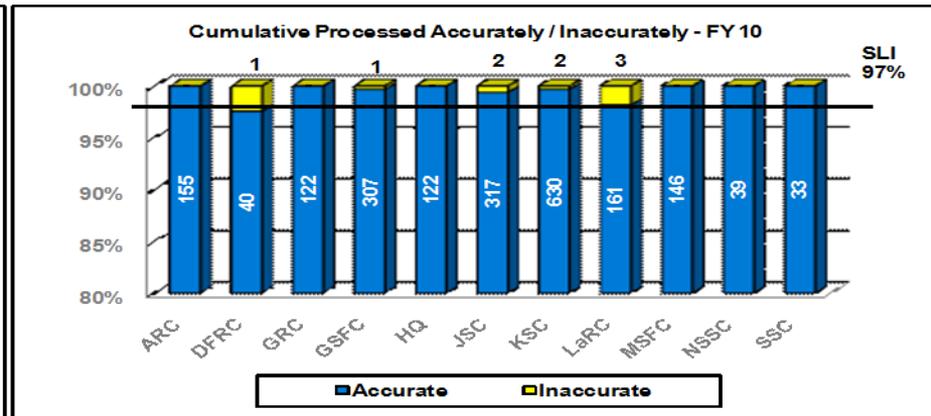
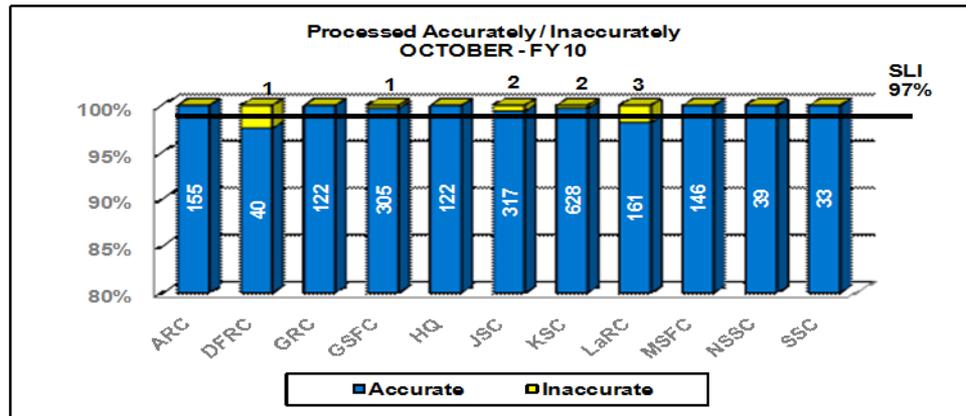


Assessment: 99.76% of the PAP metric was met for the reporting period; which consists of pay periods 21 and 22. 54.4% (606/1114) Center initiated actions received on-time. Personnel Action Processing metrics have been adjusted to reflect FPPS update cycles.

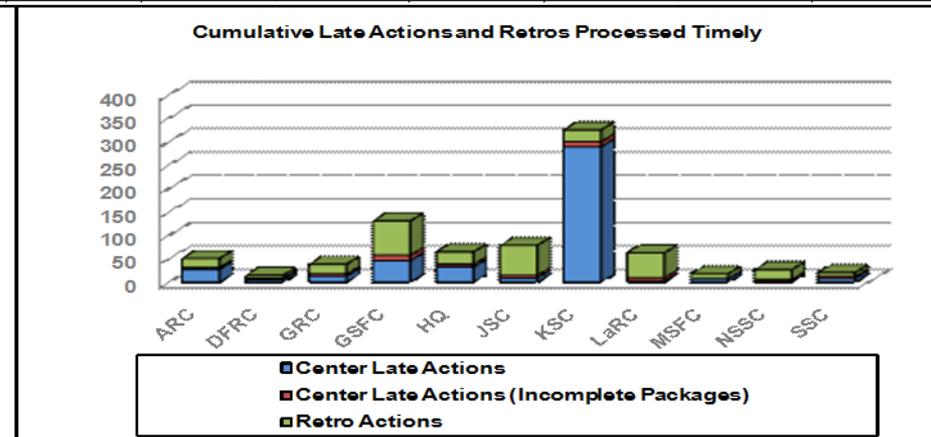
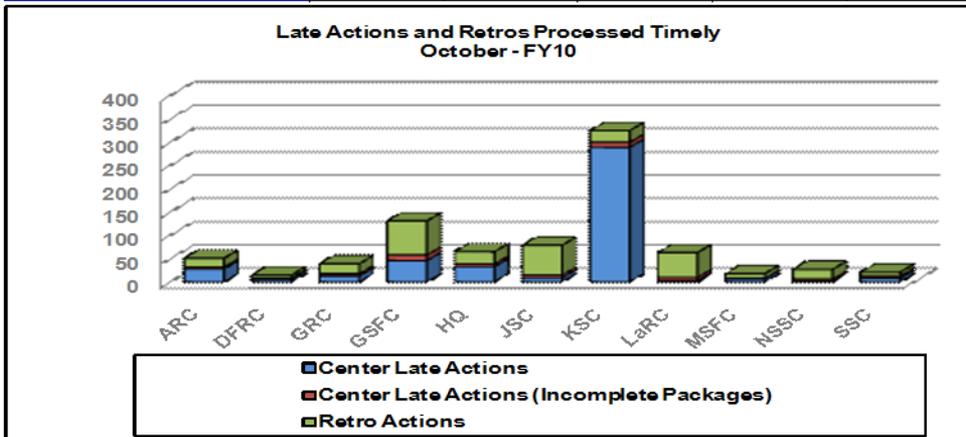
Human Resources Personnel Action Processing

PERSONNEL ACTION PROCESSING - FY 10

Service Level Indicator: 97% of personnel transactions are processed accurately as defined by regulations and references. (Performance also includes the Late and Retro actions processed in the pay period.)



Standard	97%	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
Accuracy		99.57%											
% Late actions & Retros		54.4%											



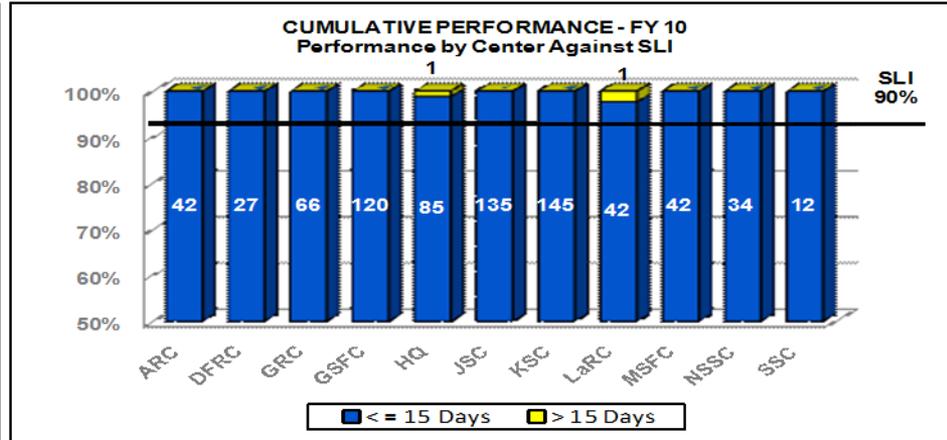
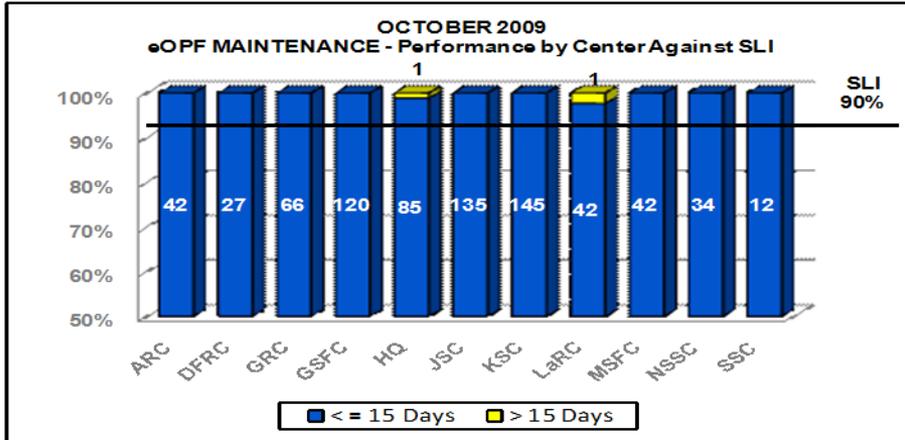
Assessment: NSSC SF-50 corrections are not included in utilization. Late actions & Retro (October = 834) equals the number of Late Actions, Late Actions / Incomplete packages and Retro Actions.

Human Resources

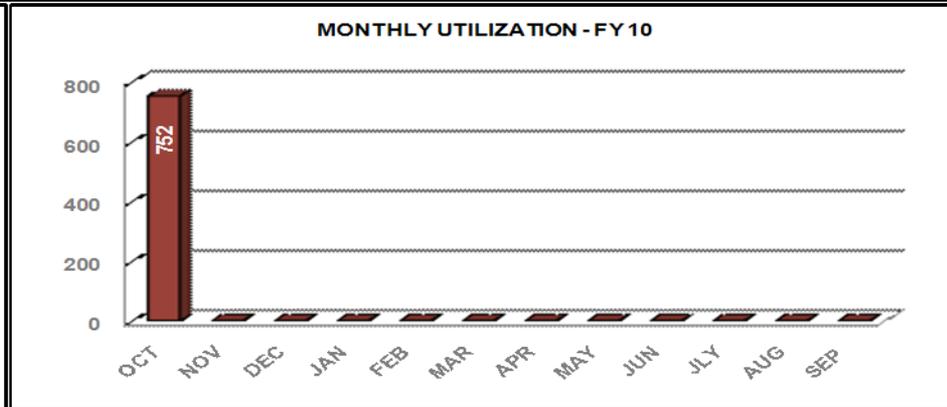
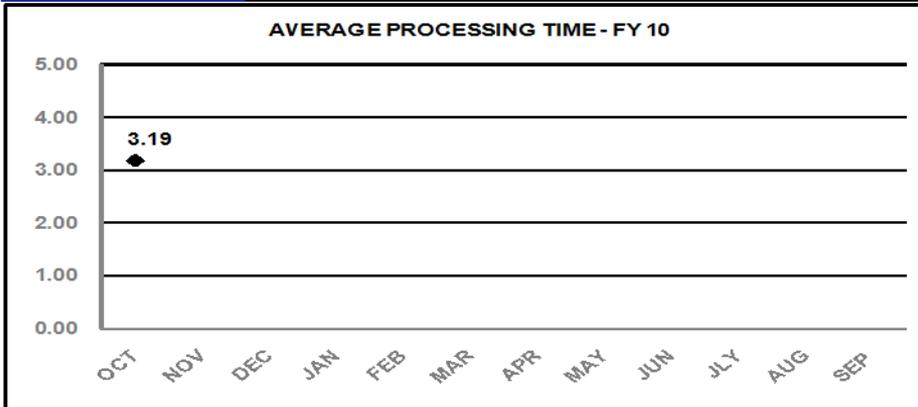
eOPF Maintenance – 15 Day

15 Day eOPF MAINTENANCE - FY 10

Service Level Indicator: 90% of documents will be filed in the employee's eOPF within 15 days of receipt.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	99.73%											
Cumulative YTD	752											



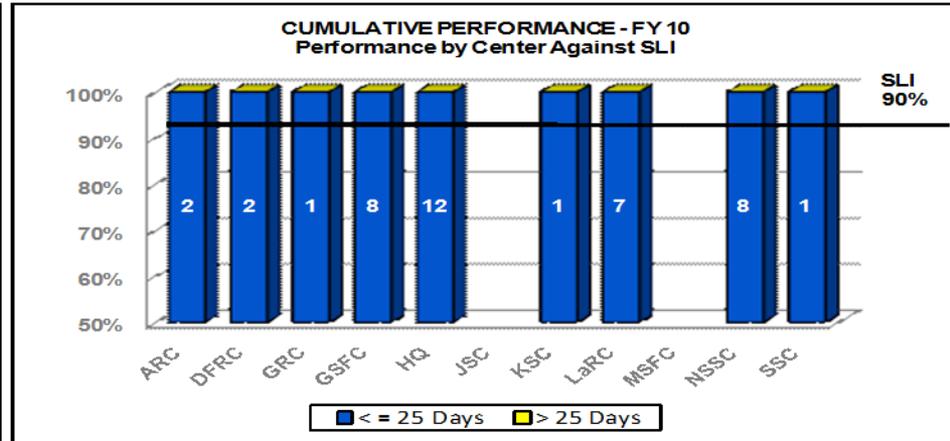
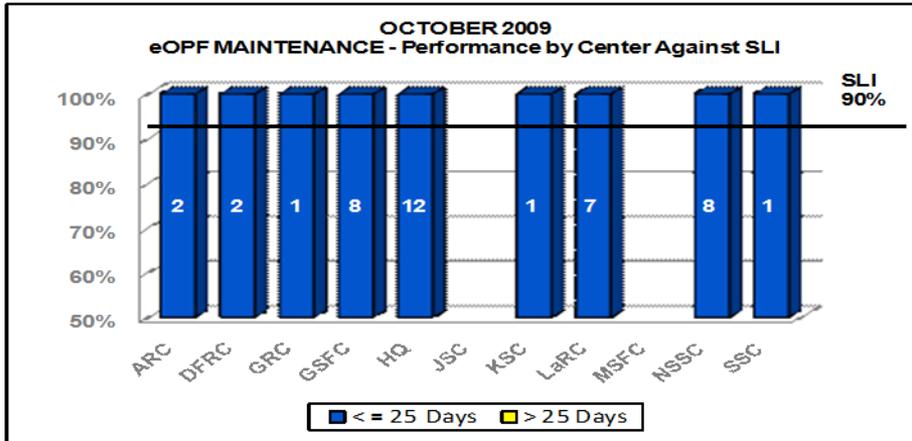
Assessment:

Human Resources

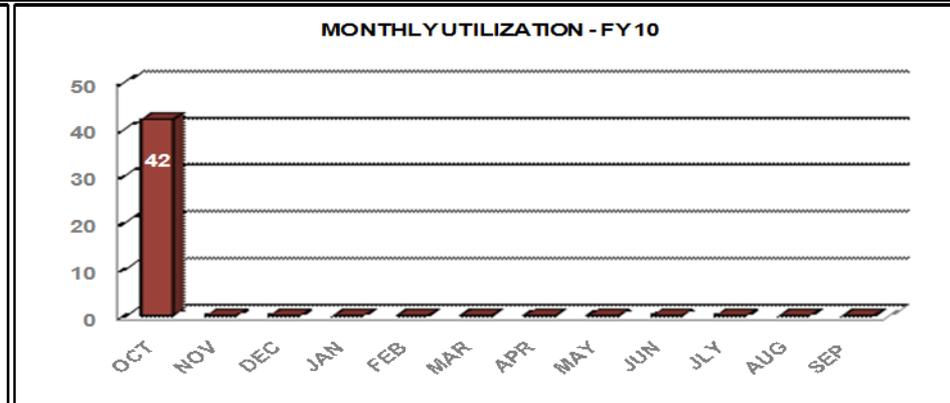
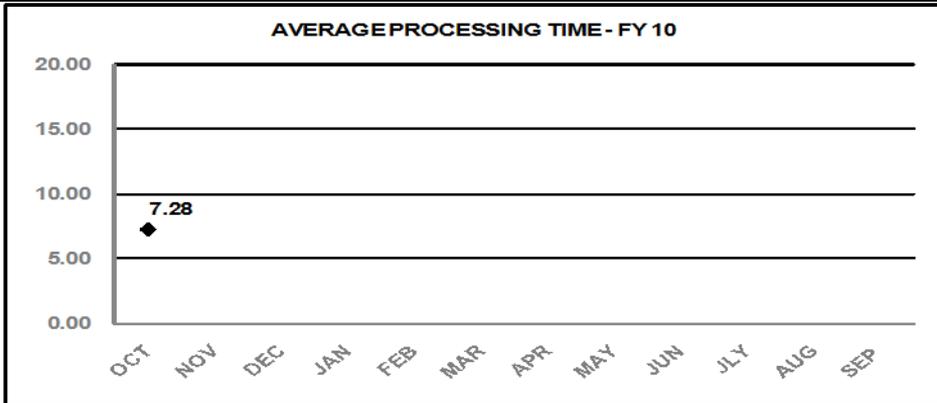
eOPF Maintenance – 25 Day

25 Day eOPF MAINTENANCE - FY 10

Service Level Indicator: 90% of OPFs will be purged, validated and indexed in eOPF within 25 business days of receipt.



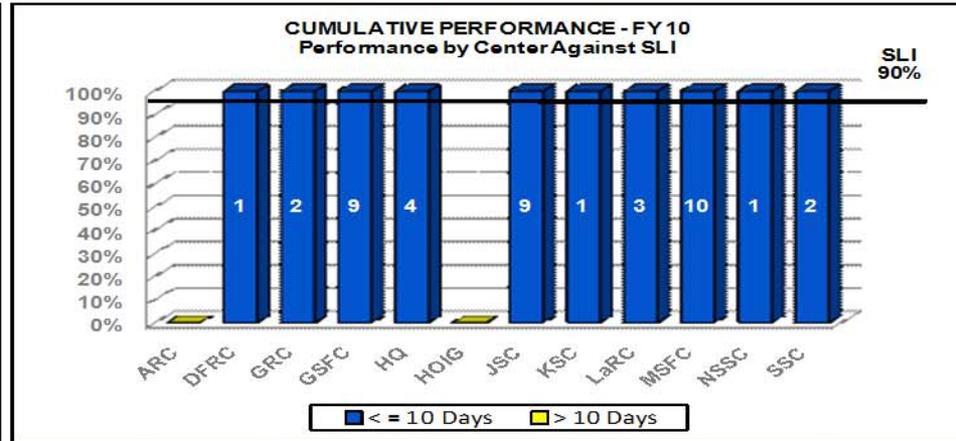
Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	42											



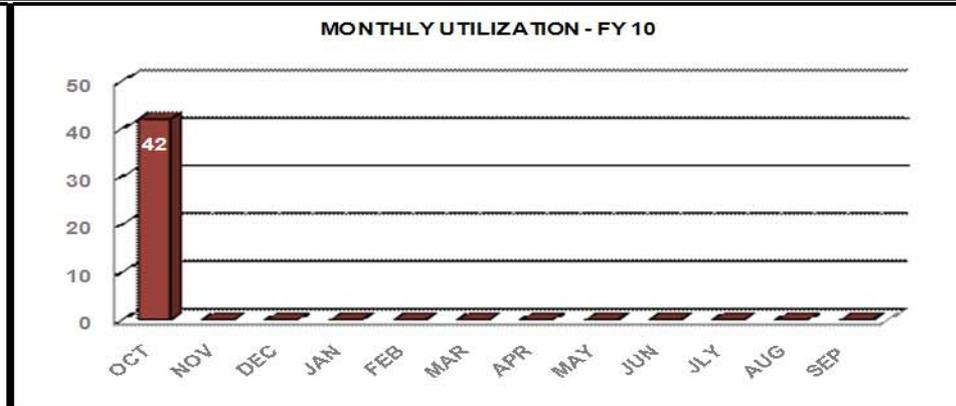
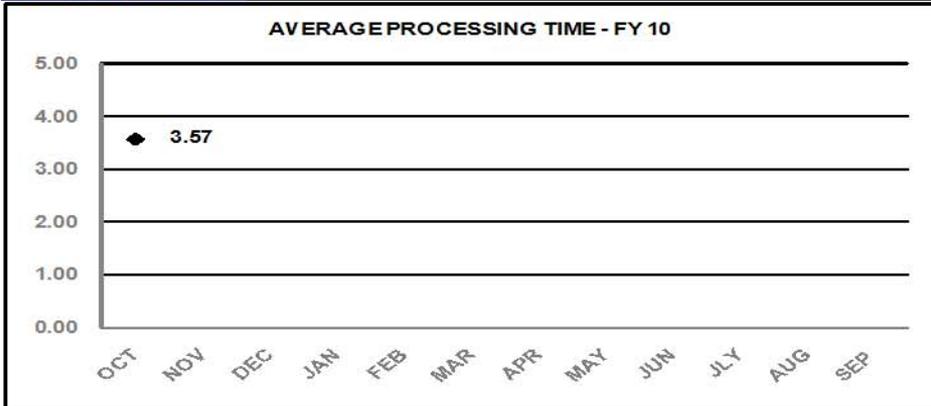
Assessment

Procurement On-Site Training Purchases

Service Level Indicator: 90% of on-site training actions (\$3,001-\$25,000) are awarded within 10 business days of receipt of a complete purchase request package.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	42											

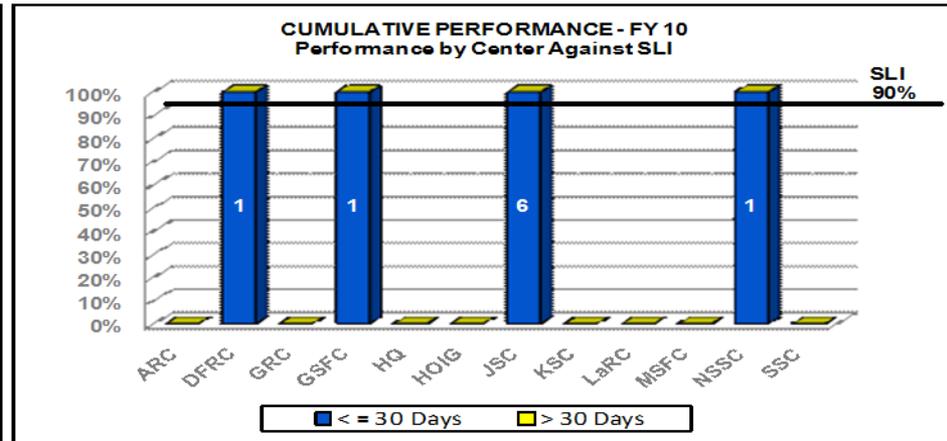
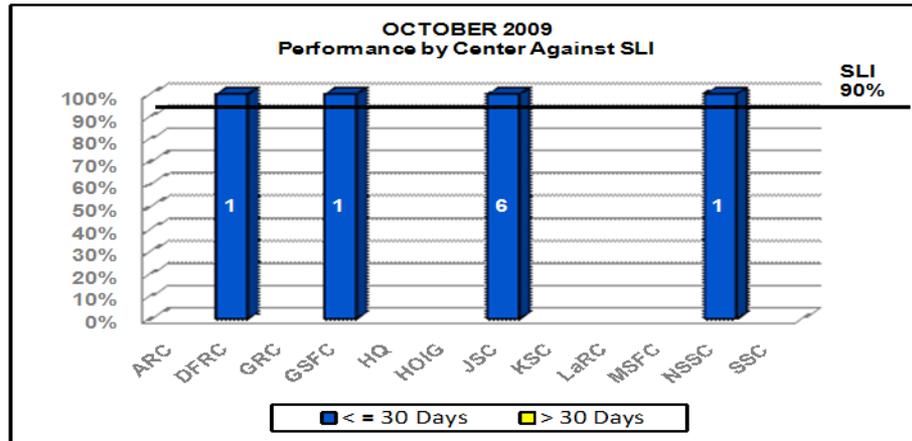


Assessment: 42 Training request were between \$3,001 - \$25,000 for October.

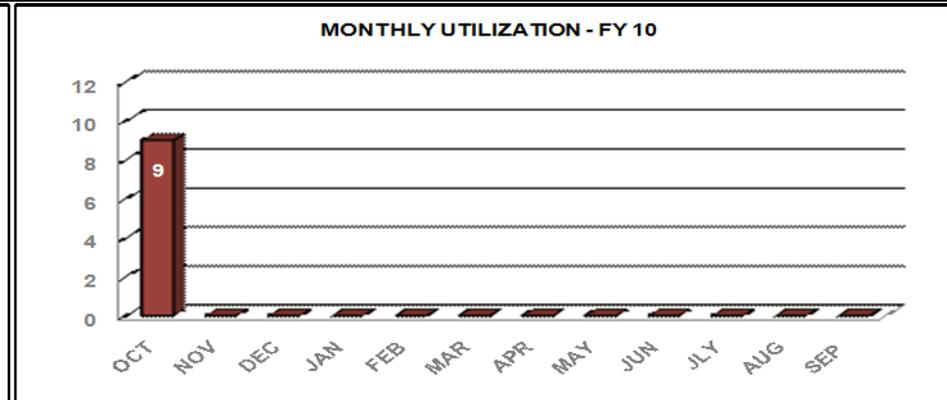
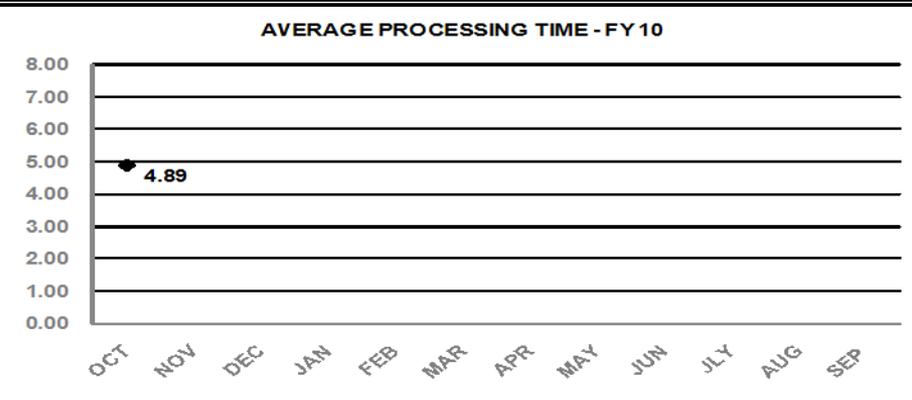
Procurement On-Site Training Purchases

REGISTRATION/REIMBURSEMENT FOR INTERNAL TRAINING - FY 10

Service Level Indicator: 90% of on-site training actions (greater than \$25,000) are awarded within 30 business days of receipt of a completed purchase request package.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	9											

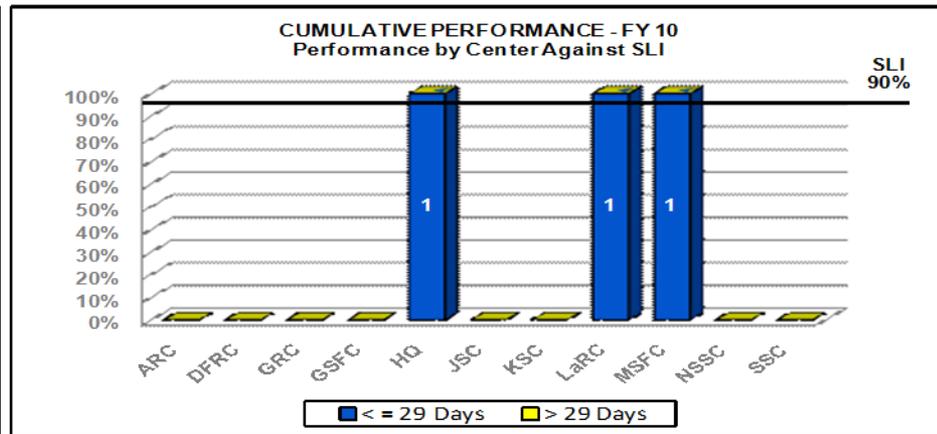
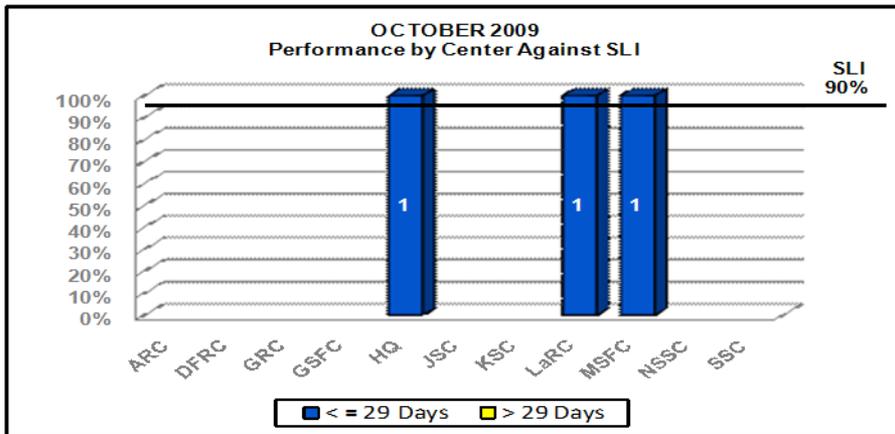


Assessment: 9 Training request for the October reporting period were over \$25,000. The request package met the metric.

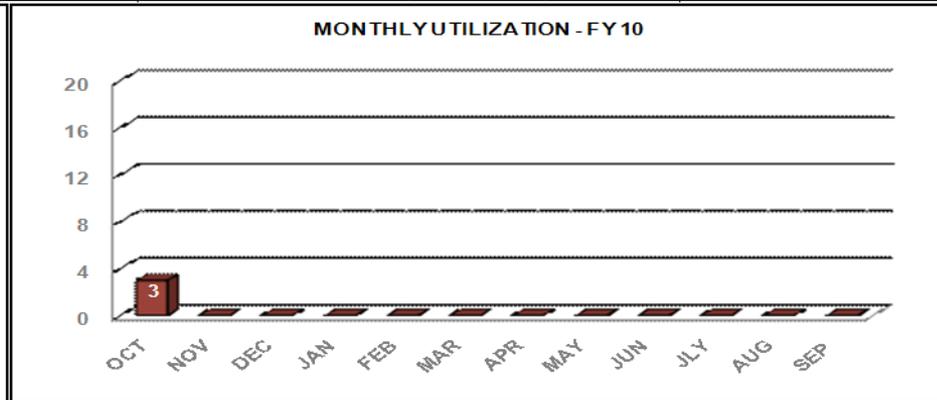
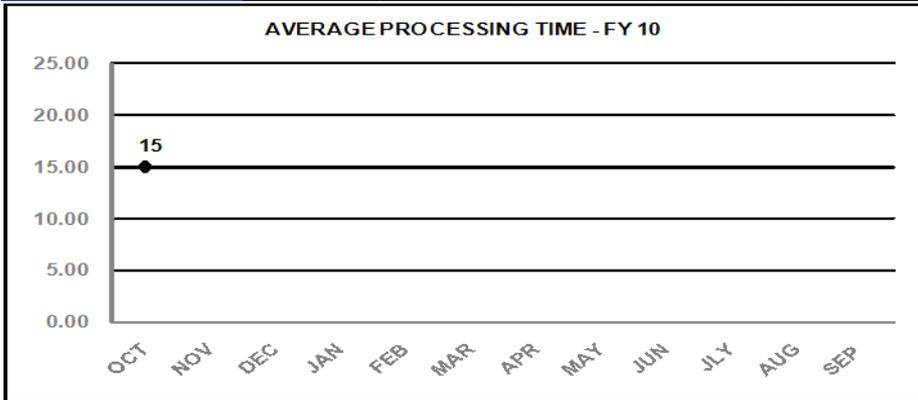
Procurement Grants & Cooperative Agreements

GRANTS & COOPERATIVE AGREEMENTS - FY 10

Service Level Indicator: 90% of Award packages prepared within 29 calendar days of receipt of the completed requirements package.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Cumulative YTD	3											

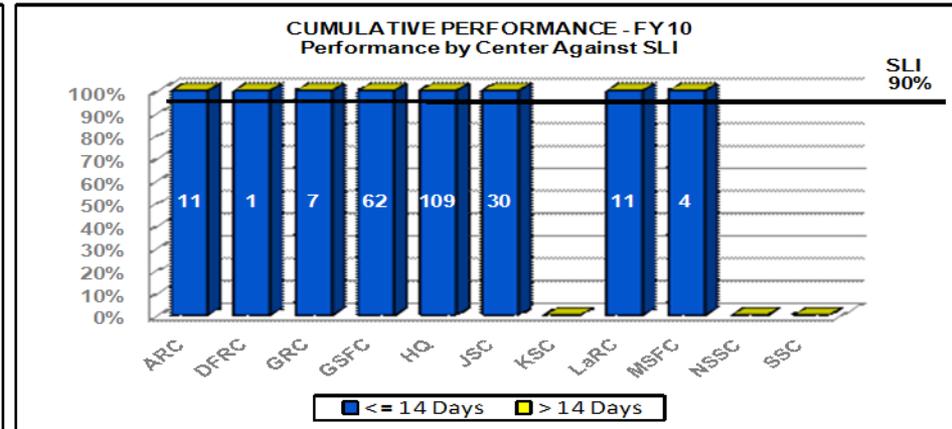
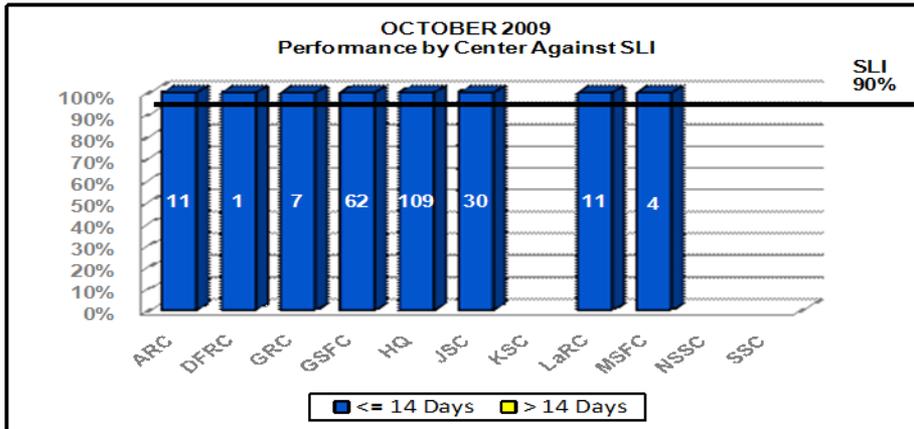


Assessment: 3 Grants and Cooperative Agreements were processed for the October reporting period.

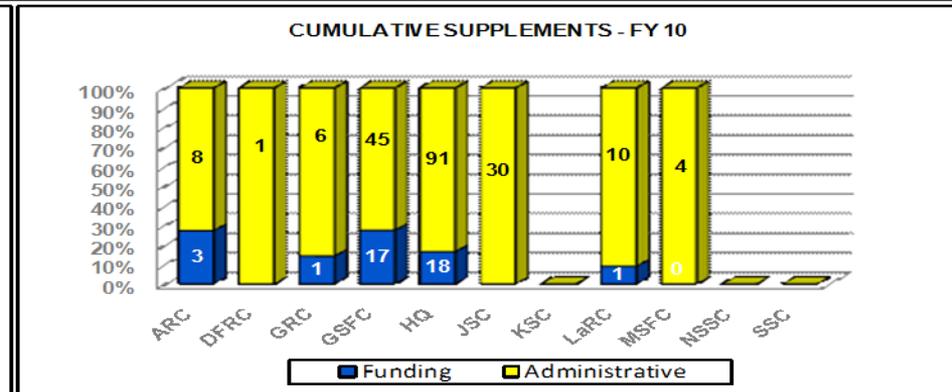
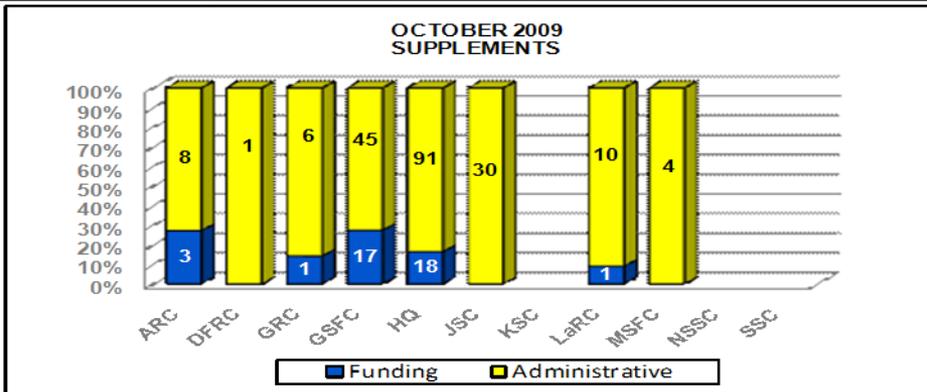
Procurement Grants & Cooperative Agreements – Supplements

GRANTS SUPPLEMENTS - FY 10

Service Level Indicator: 90% of award packages prepared within 14 calendar days of receipt of funding and/or other required data.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEP
90%	100.00%											
Funding YTD	40											
Administrative YTD	195											
Cumulative YTD	235											

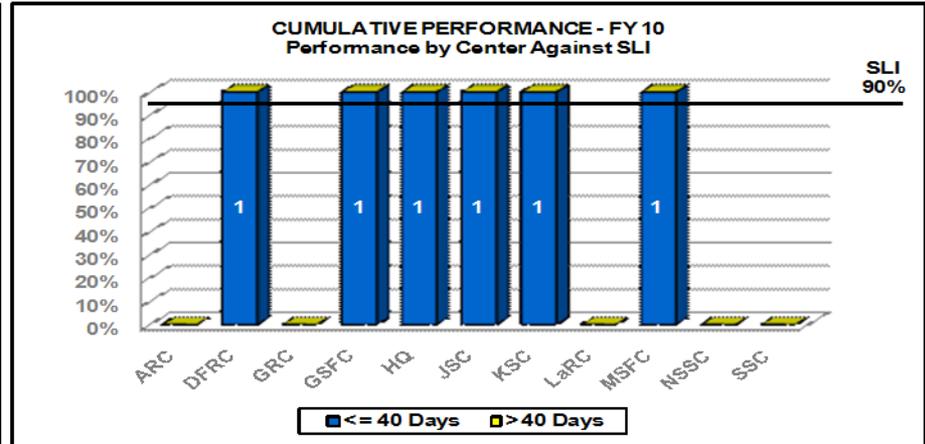
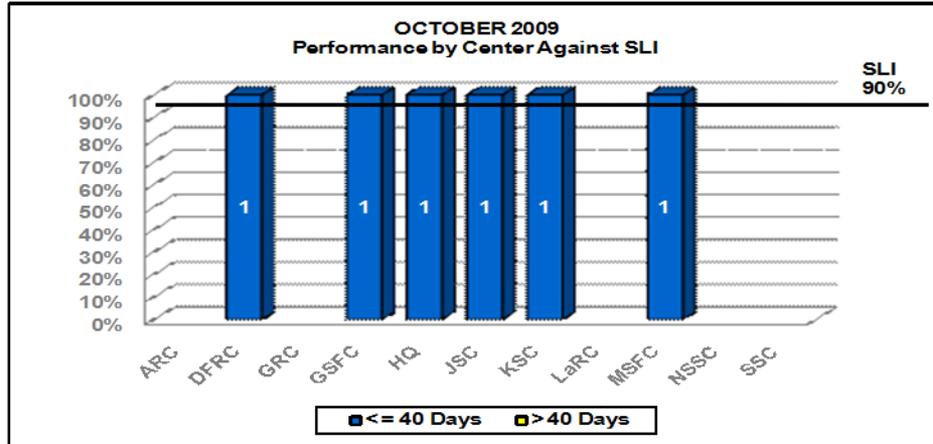


Assessment: 235 Grants Supplements were awarded during the October reporting period.

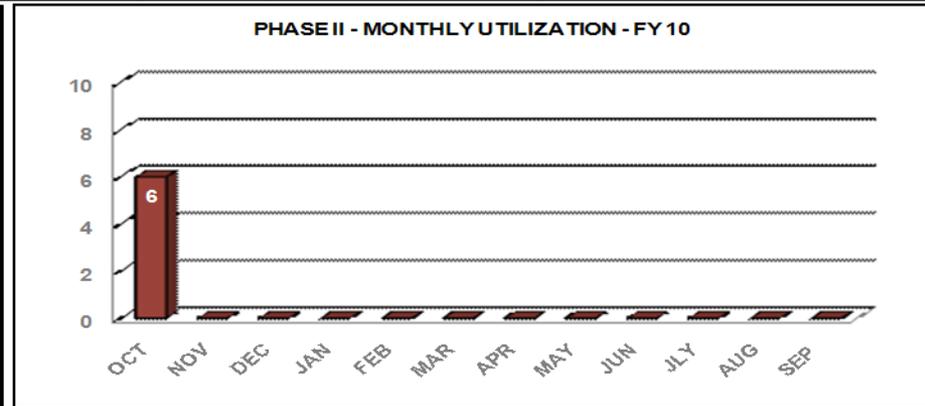
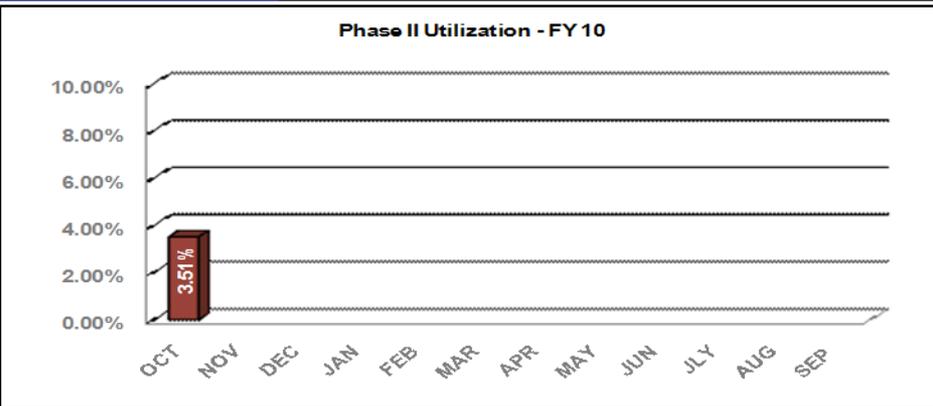
Procurement SBIR / STTR – PHASE II

SBIR / STTR - PHASE II - FY 10

Service Level Indicator: Complete 90% of qualified SBR/STTR Phase II awards within the Program Office prescribed deadline.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
90%	100.00%											
Phase II % Complete	3.51%											
Cumulative YTD	6											

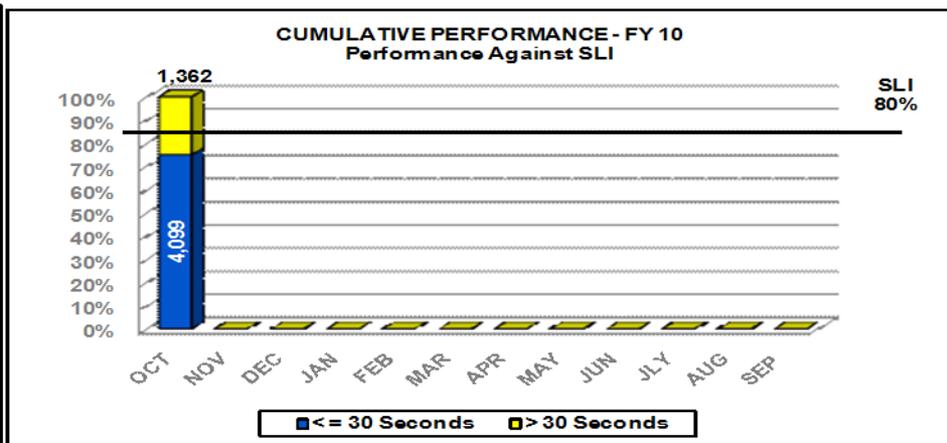
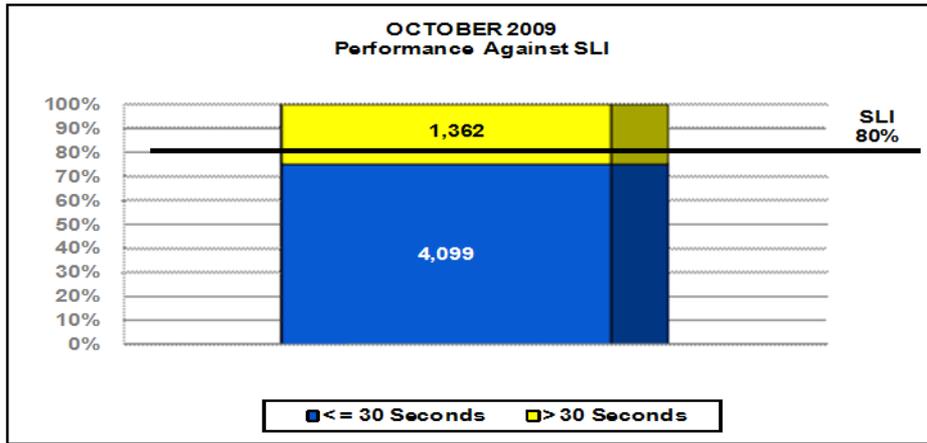


Assessment: 6 of the Phase 2 contracts were awarded in October.

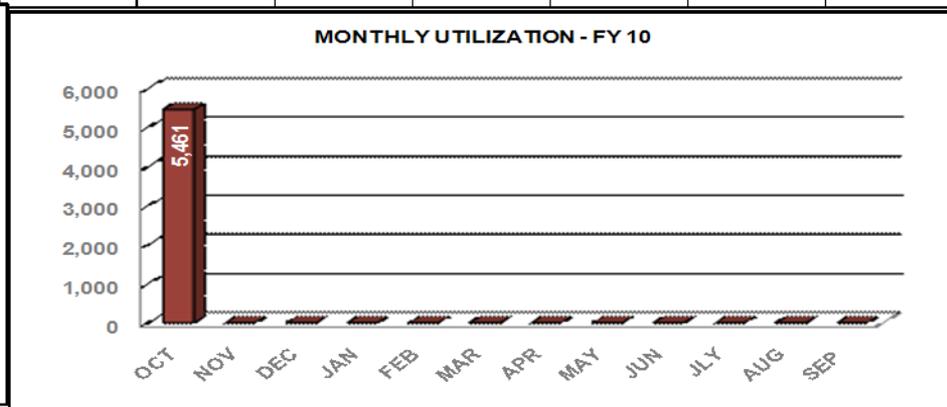
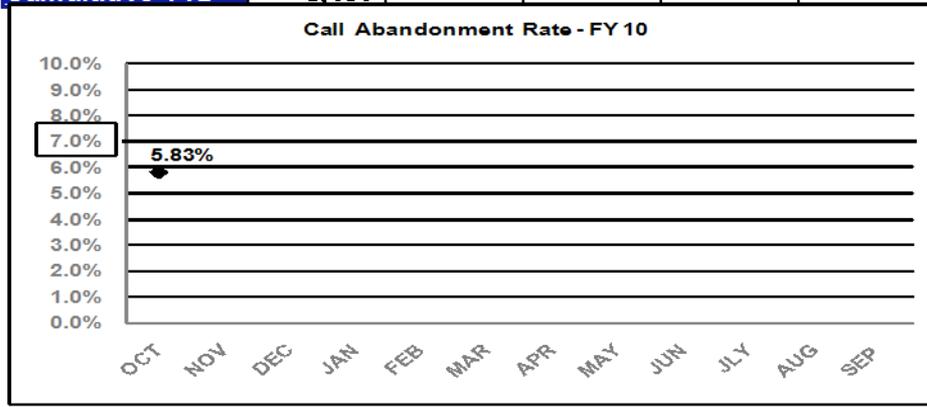
Customer Contact Center Average Speed of Answer

CALL RESPONSE RATE - FY 10

Service Level Indicator: 80% of Customer Calls are answered within 30 Seconds during NSSC business hours.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
80%	75.06%											
Cumulative YTD	5,461											

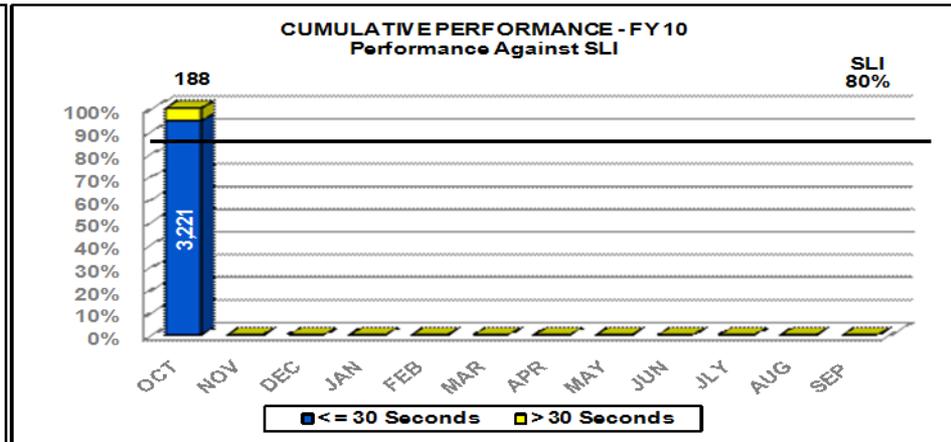
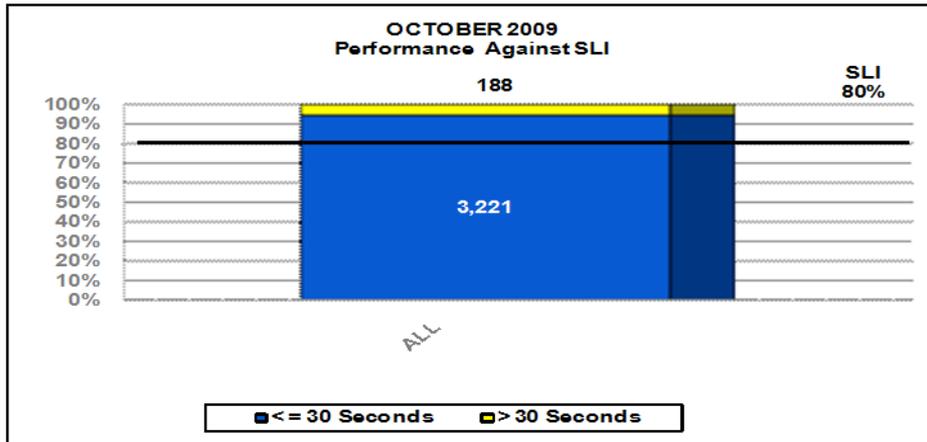


Assessment: Non-SATERN call response for October was 94.49%. Call Abandonment Rate Standard is 7.0%.

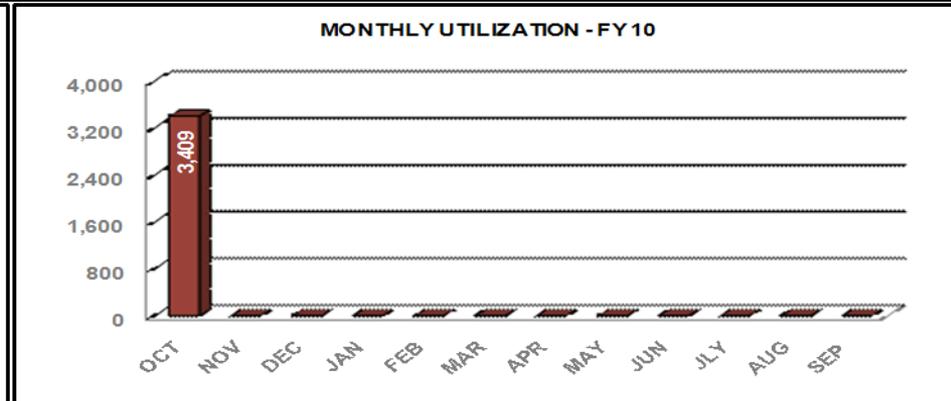
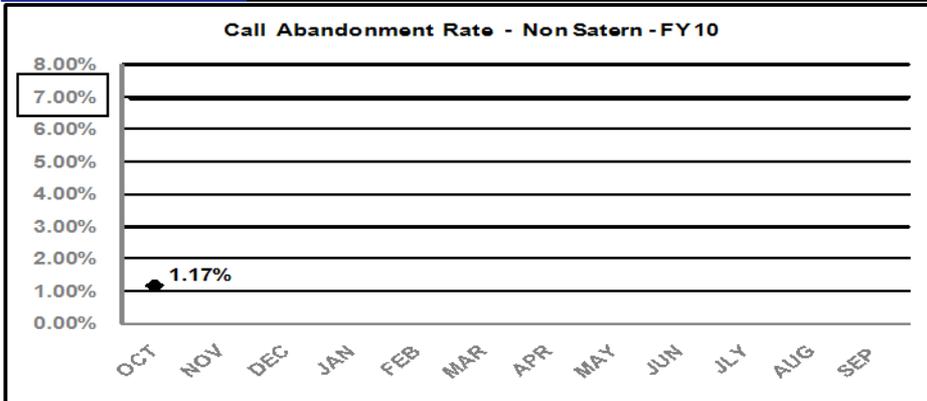
Customer Contact Center Average Speed of Answer (Non-Saturn)

CALL RESPONSE RATE (NON-SATERN) - FY 10

Service Level Indicator: 80% of Customer Calls are answered within 30 Seconds during NSSC business hours.



Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
80%	94.49%											
Cumulative YTD	3,409											

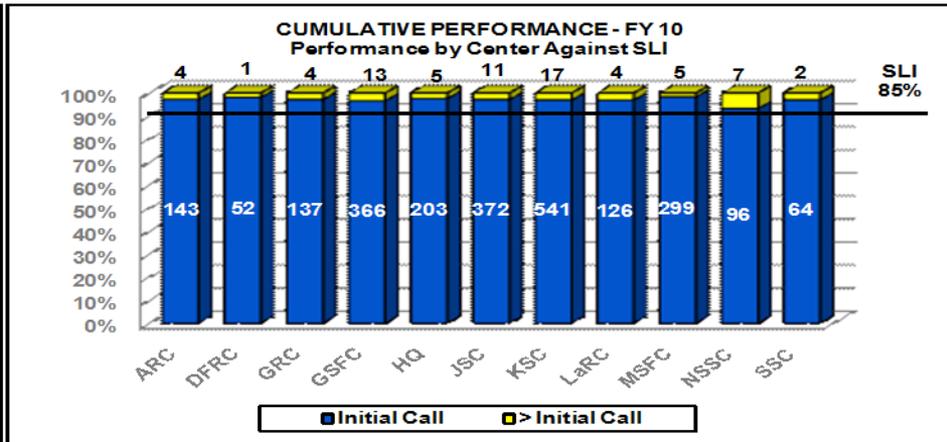
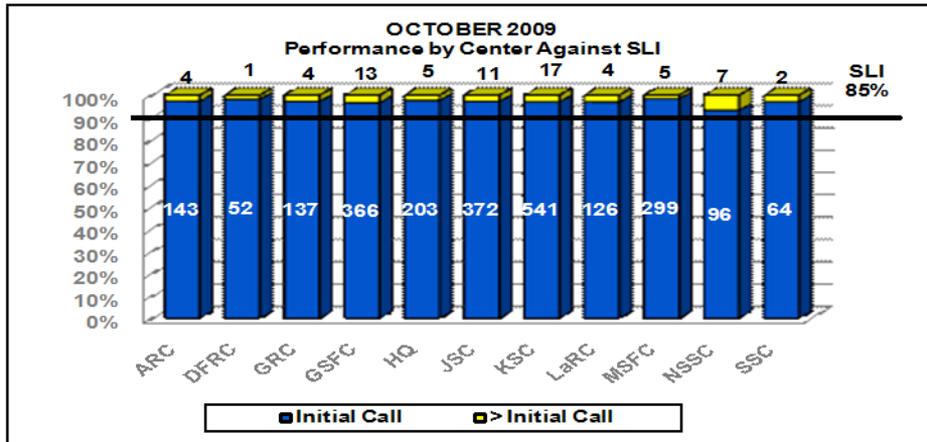


Assessment: Call Abandonment Rate Standard is 7.0%.

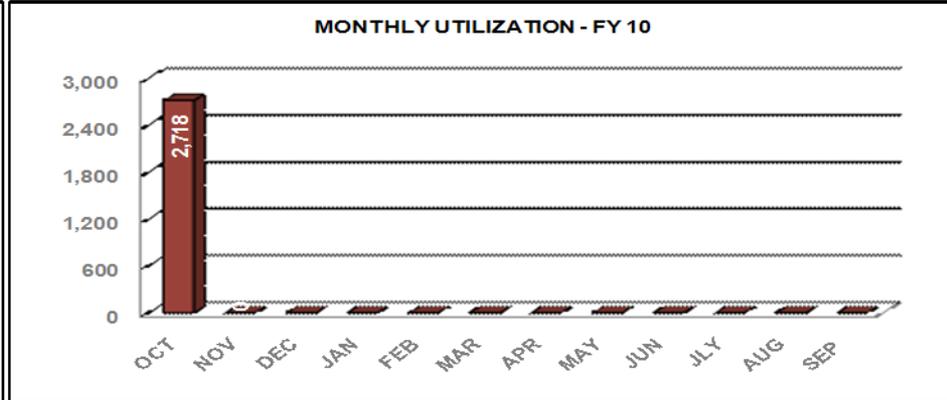
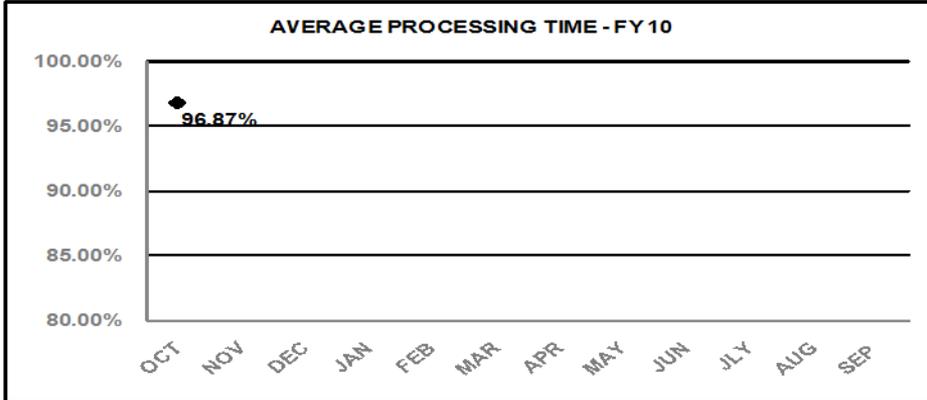
Customer Contact Center Initial Call Resolution

INITIAL CALL RESOLUTION - FY 10

Service Level Indicator: 85% of Routine Customer Inquiries are resolved on initial call during NSSC Business Hours.



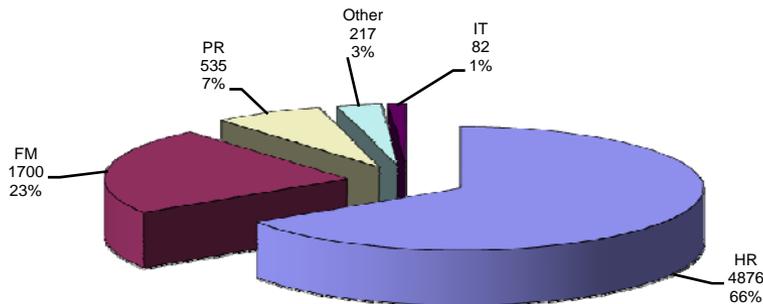
Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
85%	96.87%											
Cumulative YTD	2,718											



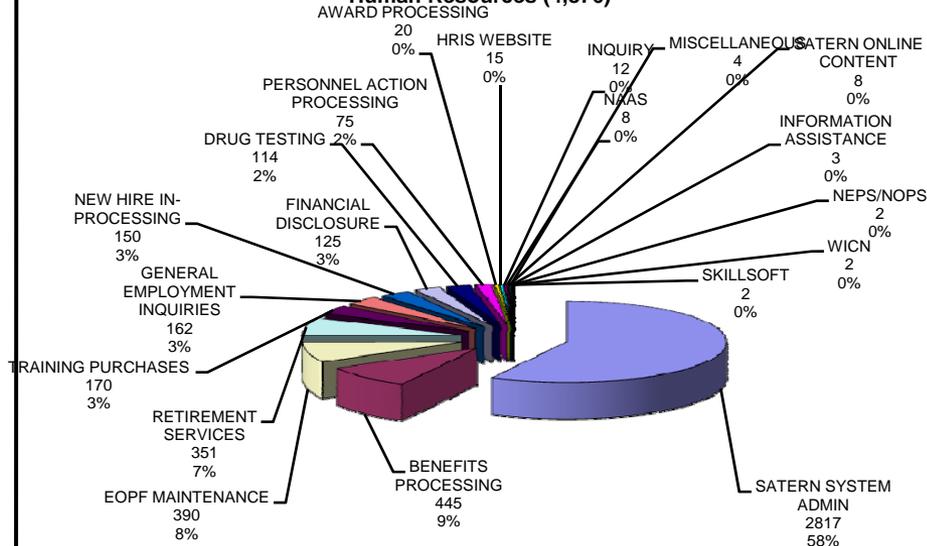
Assessment: Exceeded the SLI requirement by resolving 96.87% of routine customer inquiries on initial call during NSSC business hours during the month of October.

Customer Contact Center Customer Inquiries Resolved (by Category and Type)

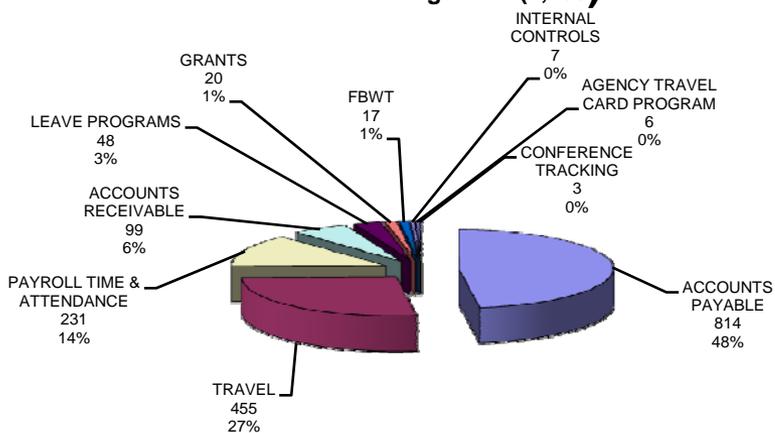
Customer Inquiries Resolved by Category for October 2009 (7,410)



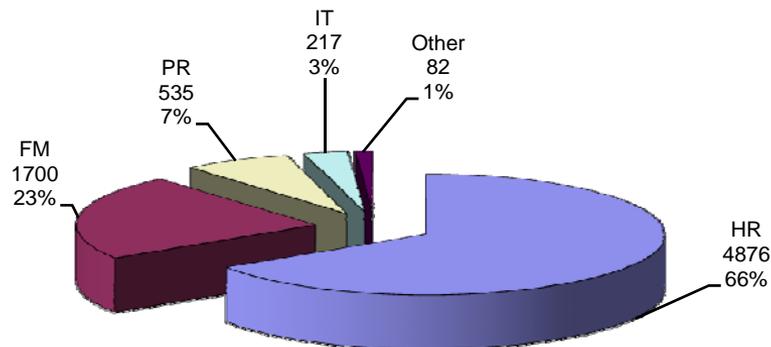
**Customer Inquiries Resolved for October 2009
Human Resources (4,876)**



**Customer Inquiries Resolved for October 2009
Financial Management (1,700)**



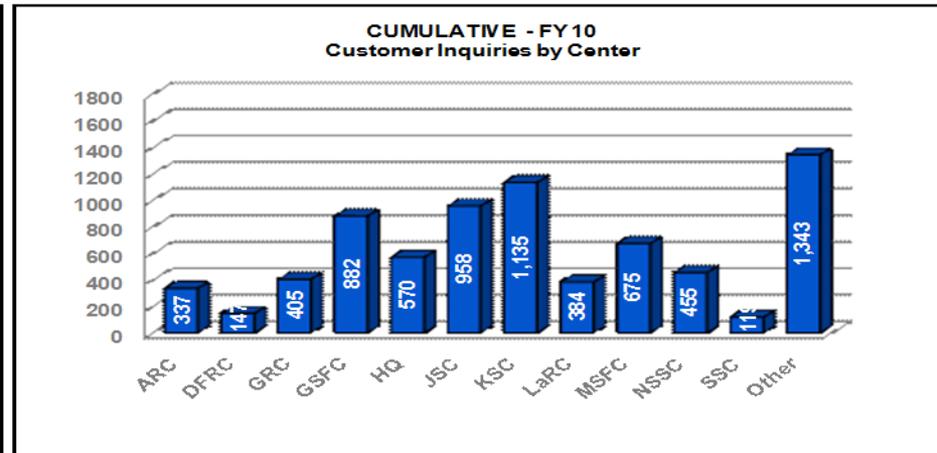
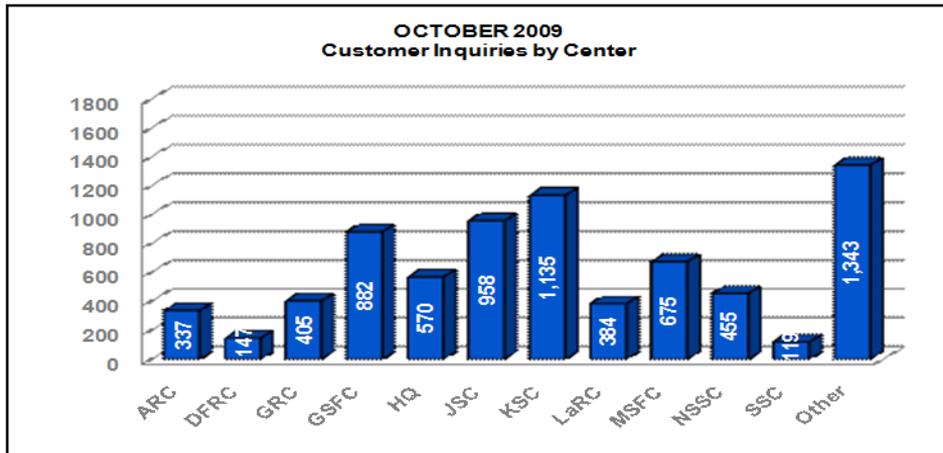
**Customer Inquiries Resolved by Category
Cumulative FY10 (7,410)**



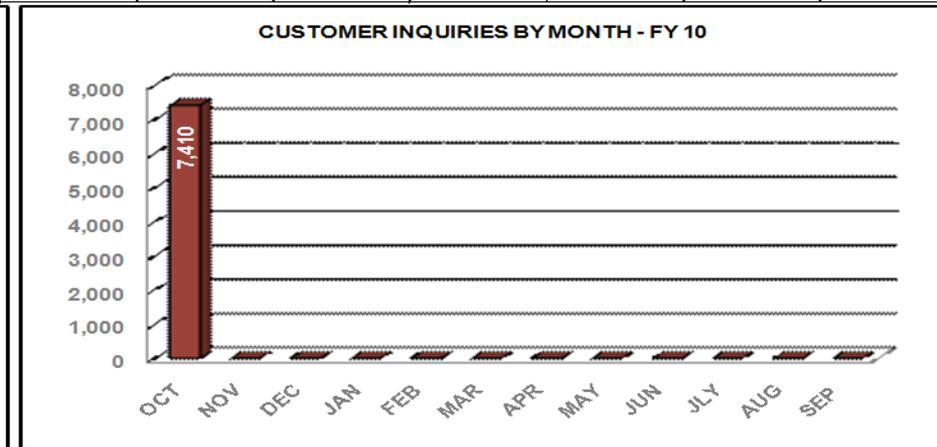
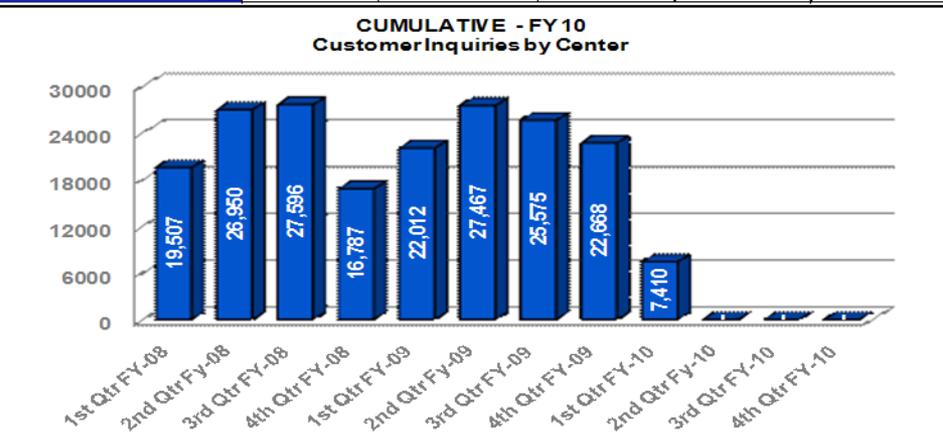
Customer Contact Center Customer Inquiries Resolved by Center

Resolved CUSTOMER INQUIRIES - FY 10

Customer Inquiries Resolved by Center



	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
Cumulative YTD	7,410											



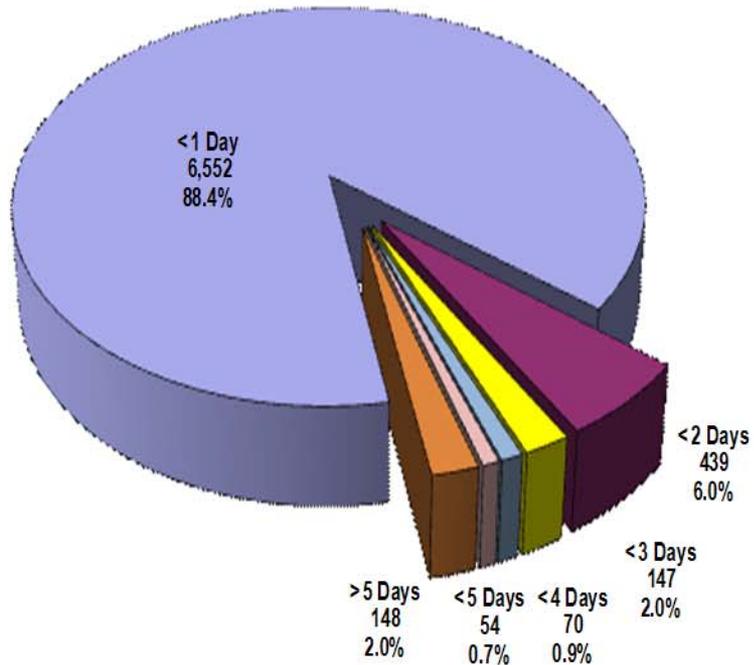
Assessment: Resolved Customer Inquiries are averaging 7,410 per month/FY10

Customer Contact Center Customer Inquiries Resolved (Resolution by Days)

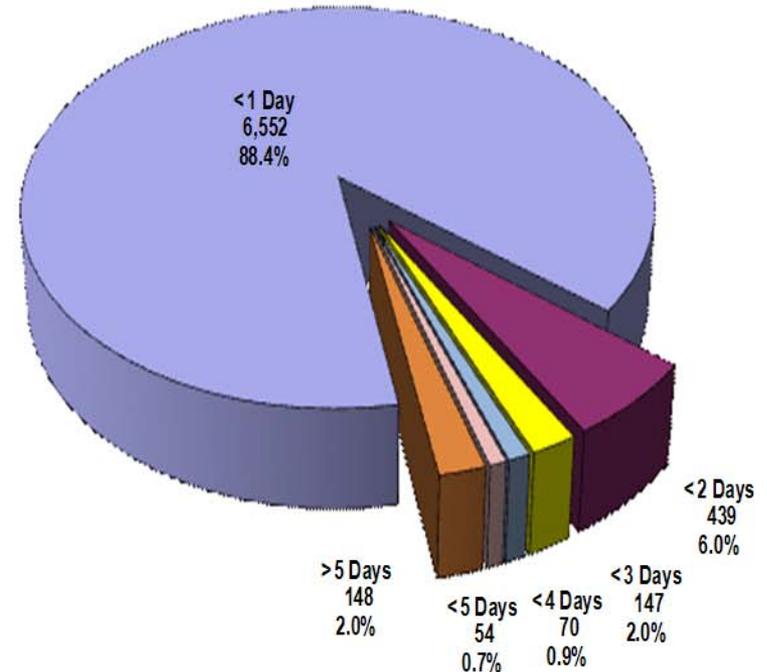
Service Level Indicator:

Customer Inquiries (Resolution by Days)

OCTOBER 09 - TOTAL - 7,410

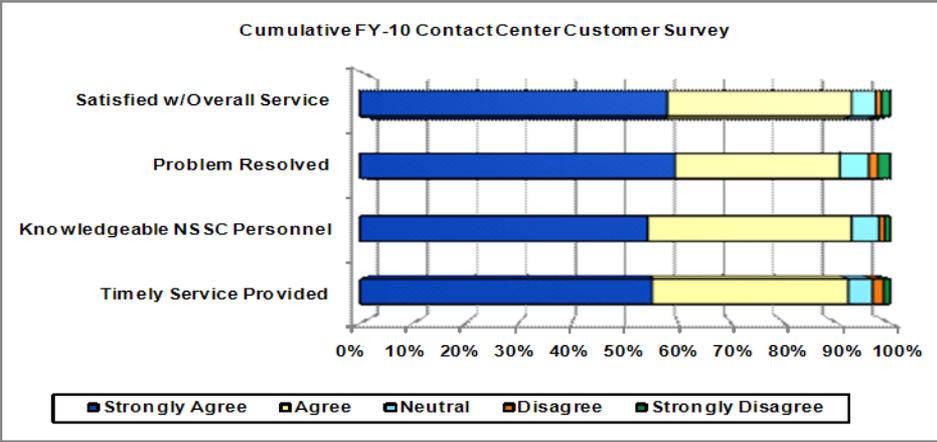
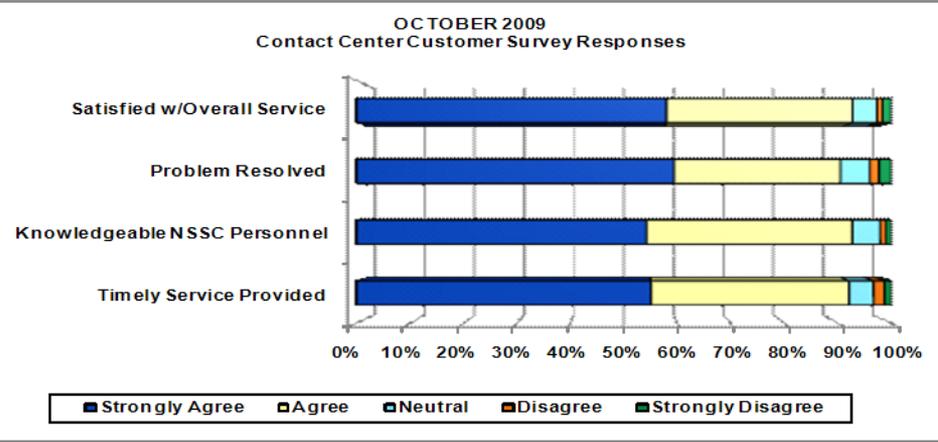
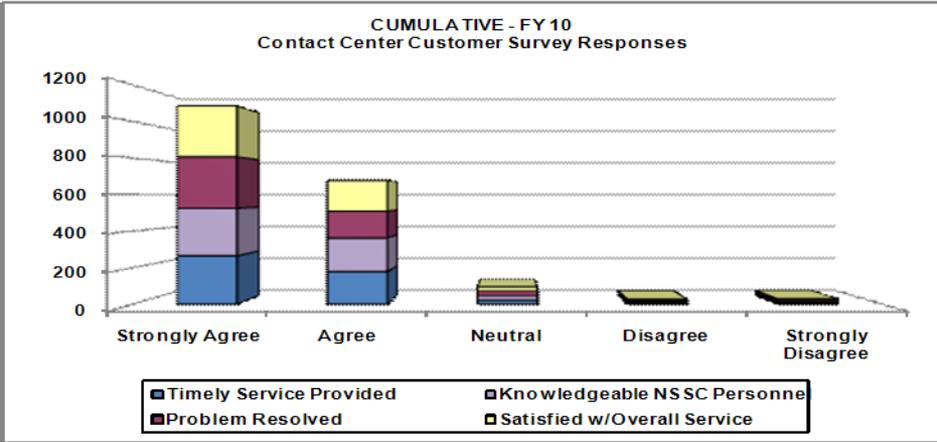
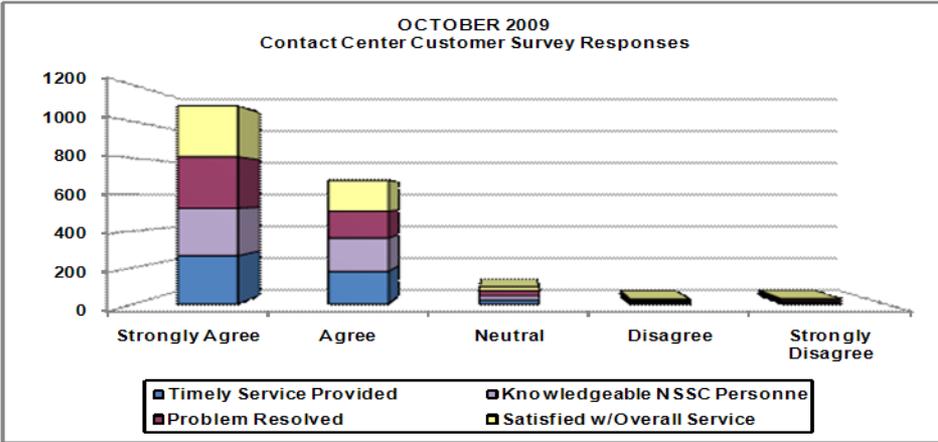


7,410 Cumulative FY 10 - Customer Inquiries - Resolved



Customer Contact Center Customer Satisfaction Survey

CUSTOMER SATISFACTION SURVEY - FY 10

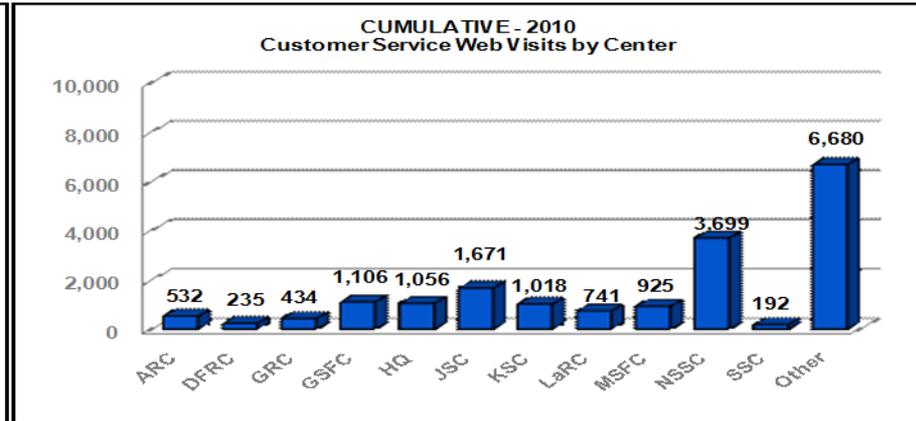
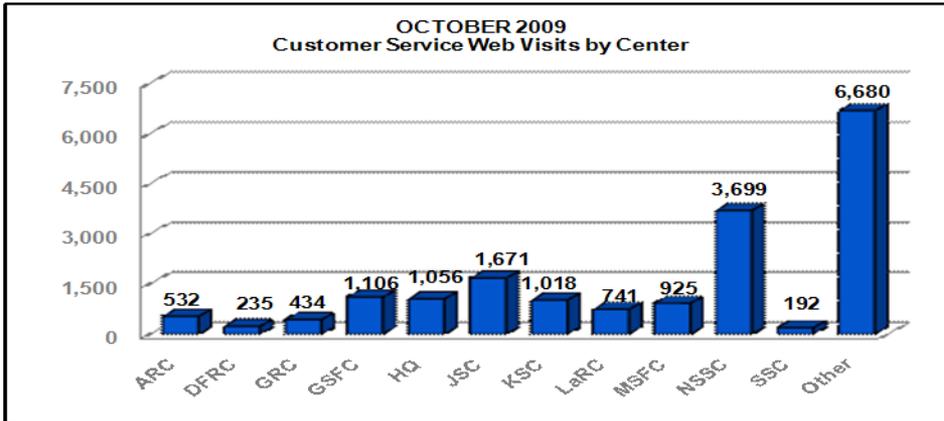


Assessment:
92.75% of randomly selected customers "agree" or "strongly agree" that they were satisfied with the overall service of the NSSC.
90.49% of randomly selected customers "agree" or "strongly agree" that their problem was resolved to their satisfaction.

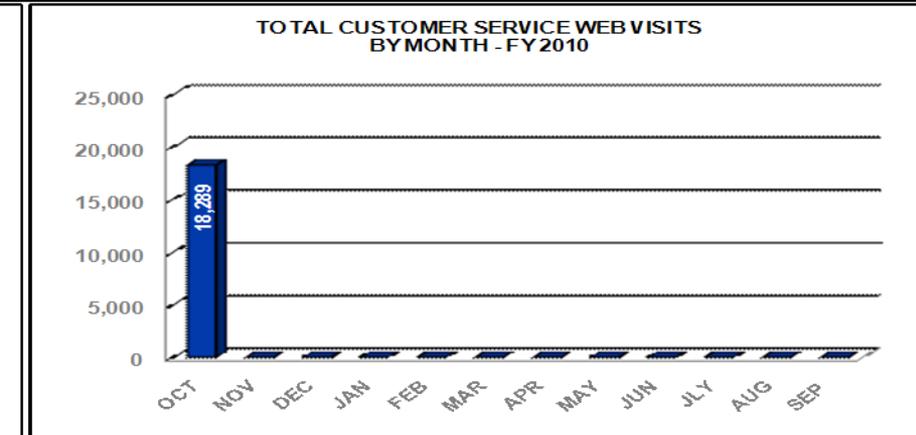
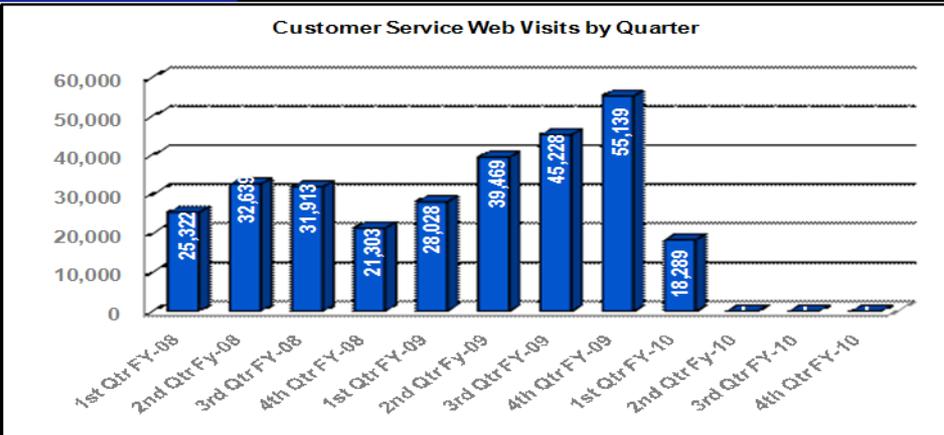
Customer Service Web Visits By Center

CUSTOMER SERVICE WEB VISITS

Service Level Indicator: Website availability 99.95%



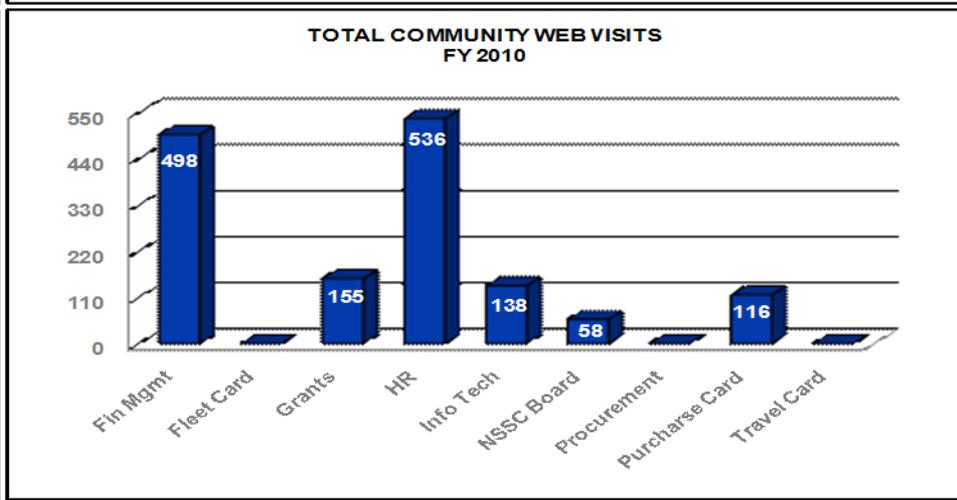
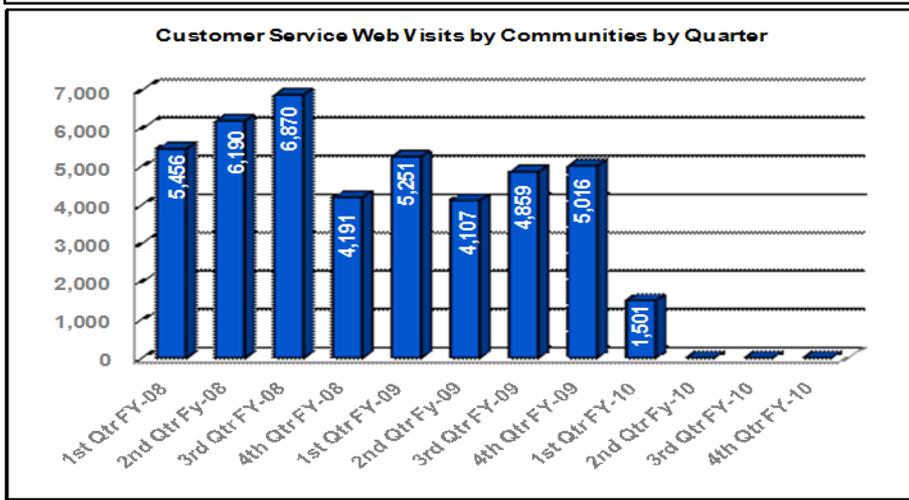
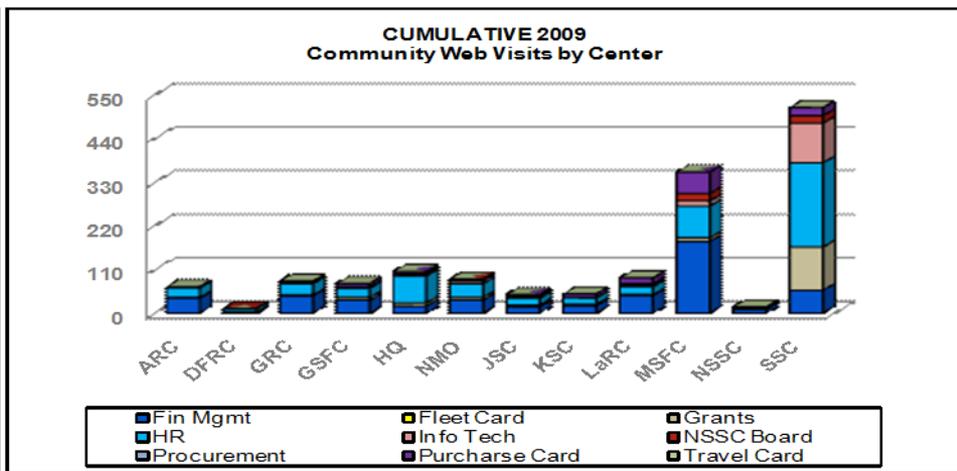
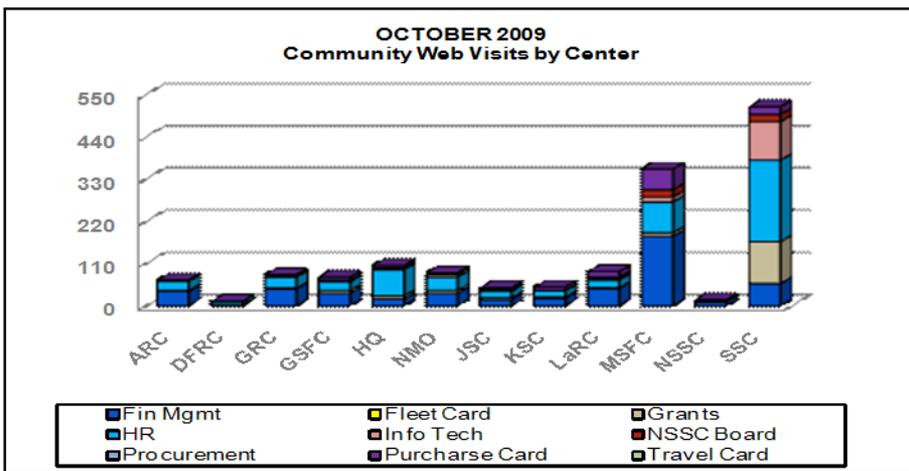
Standard	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
99.95%	100.00%											
Cumulative YTD	18,289											



Assessment: As a monthly metric, the "other" statistic represents web visits from outside of the NASA Centers. Exceeded the SLI requirement by providing 100% Customer Service Web Site availability for the month of October.

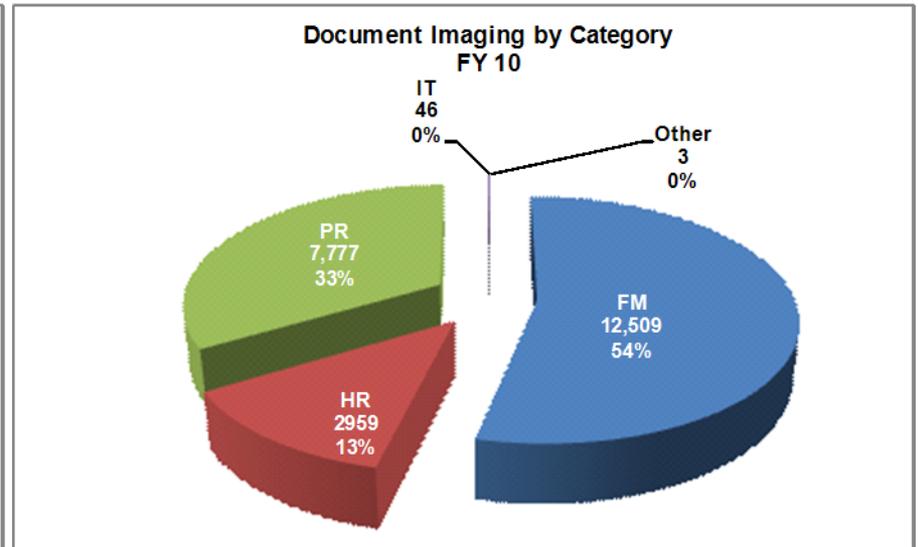
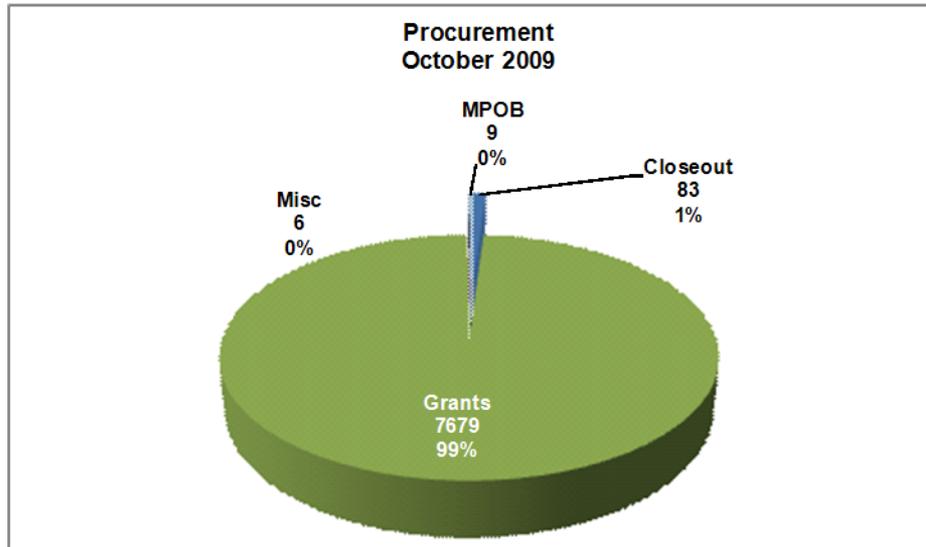
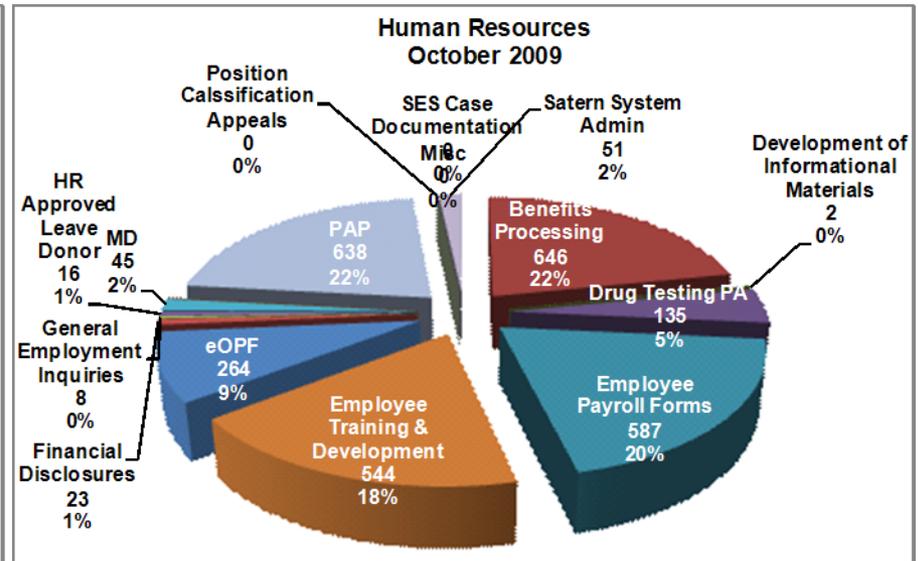
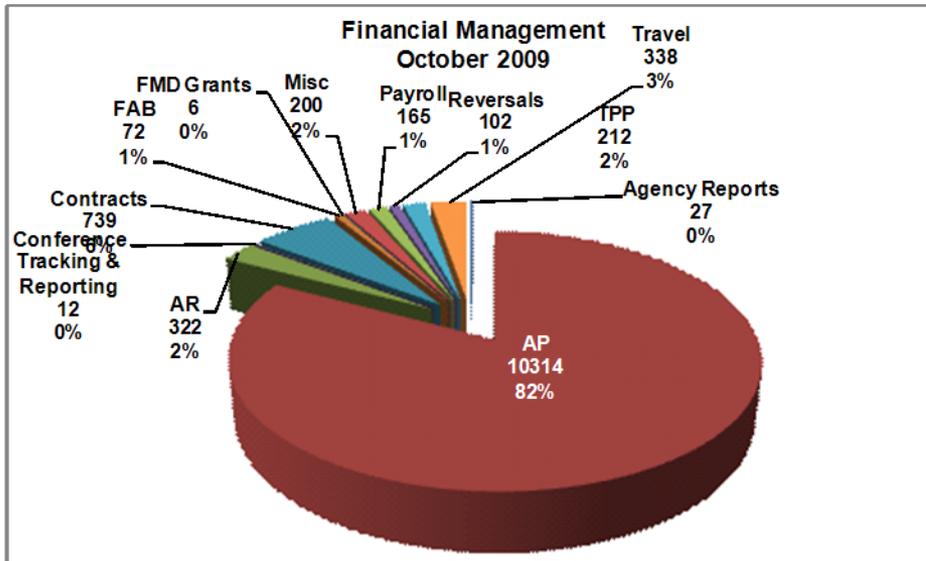
Customer Service Web Site Communities Visits By Center

CUSTOMER SERVICE WEB VISITS BY SITE COMMUNITIES



Assessment: Monthly average for Customer Service Website Community Service Web Visits is 1738.

Document Imaging Documents Processed (By Category and Type)



Financial Management

NQIP* Rework

NQIP Domestic / Foreign / PCS Travel

October - 2009 Domestic Travel

Domestic Travel	ALL	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC
Total Vouchers	5272	292	191	545	659	681	925	387	763	739	25	65
Center Rework	0											
	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

October - 2009 Foreign Travel

Foreign Travel	ALL	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC
Total Vouchers	254	7	4	18	84	38	66	3	23	11	0	0
Center Rework	0											
	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

October - 2009 PCS Travel

PCS Travel	ALL	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC
Total Vouchers	70	8	1	9	5	7	4	2	20	6	0	8
Center Rework	0											
	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		0.00%

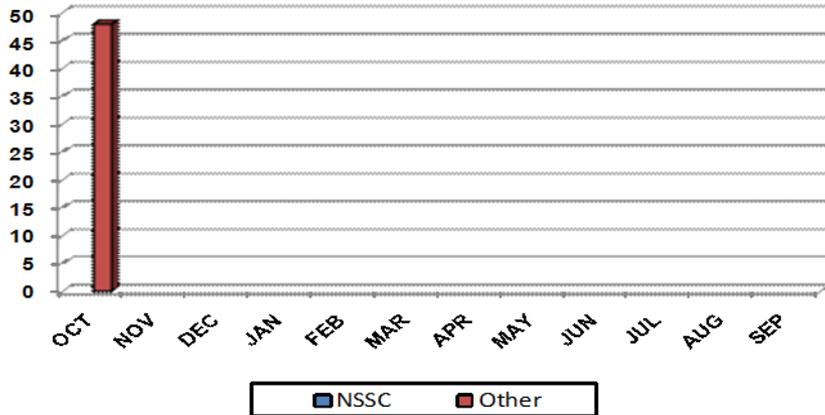
Assessment: Rework vouchers include rejects that are due to an interface issue with centers that utilize a Centrally Billed Account for airline purchases. The domestic and foreign data is applicable to Travel Manager vouchers only.

*NQIP – NSSC Quality Incentive Program

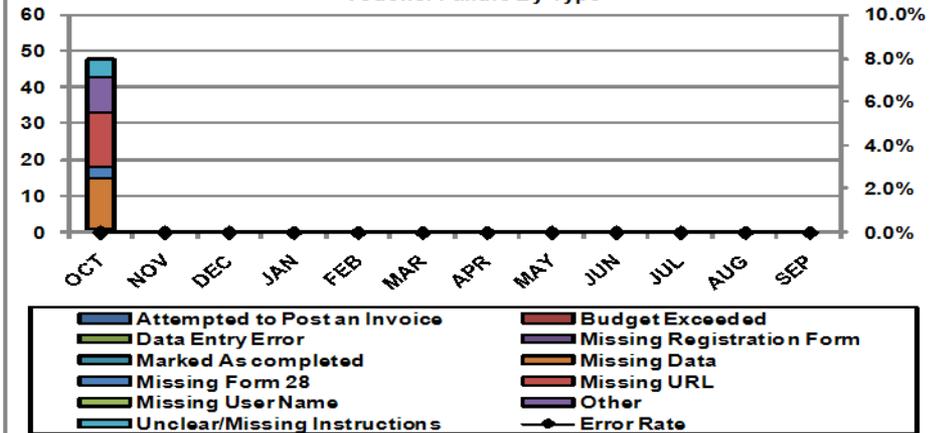
Quality Measurements Training Purchases

QUALITY MEASUREMENTS - TRAINING PURCHASES - FY 10

Training Purchases - FY 10
Voucher Failure By Month

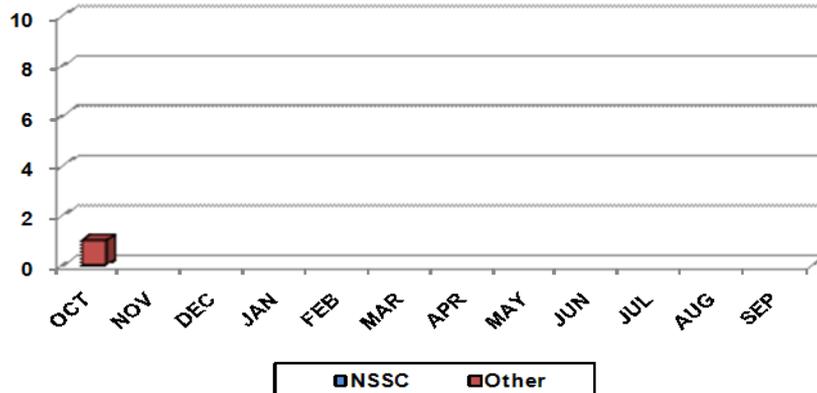


Training Purchases - FY 10
Voucher Failure By Type

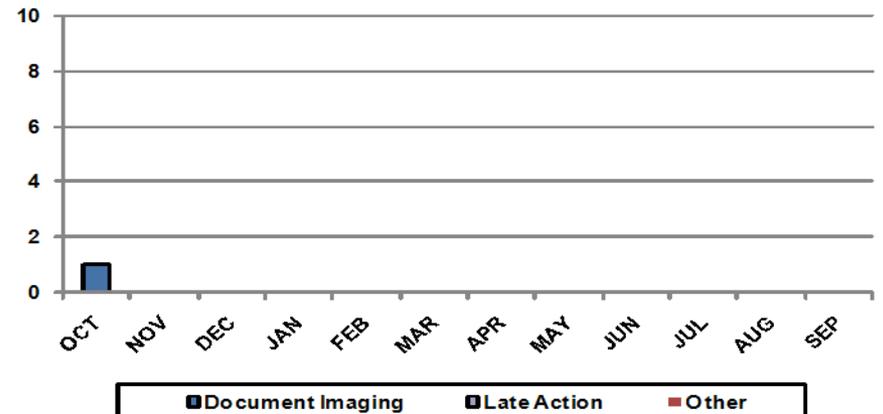


QUALITY MEASUREMENTS - eOPF MAINTENANCE - FY 10

eOPF Maintenance - FY 10
Voucher Failure By Month



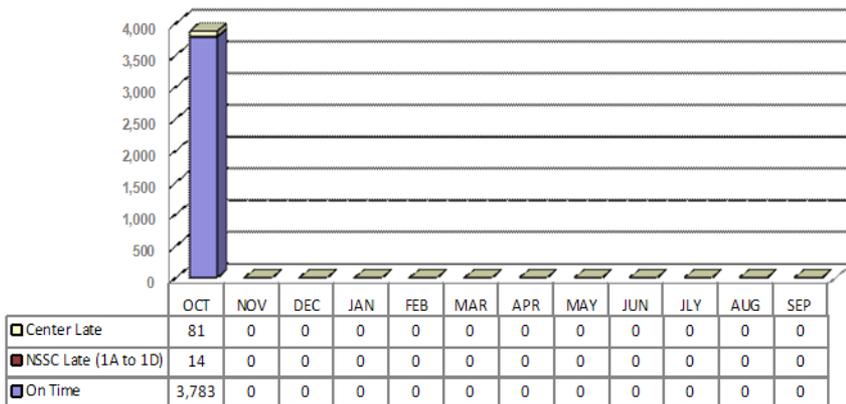
eOPF Maintenance - FY 10
Voucher Failure By Type



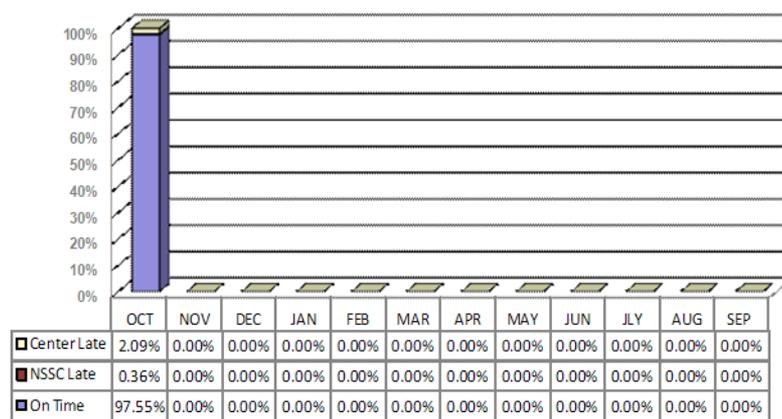
Quality Measurements

AP Interest Penalties & Error Codes

NASA PAYMENT TREND
FY-10

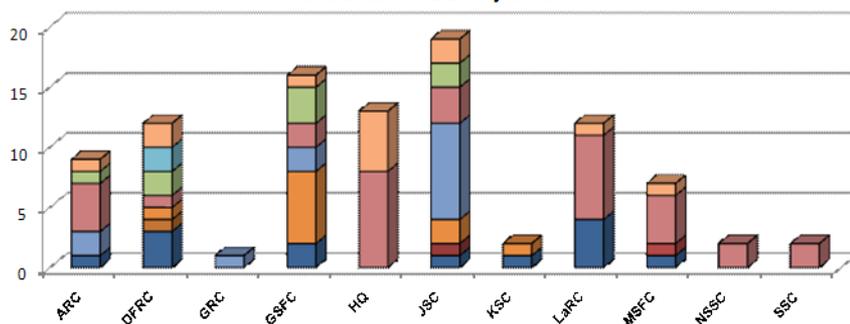


NASA PAYMENT %
FY-10



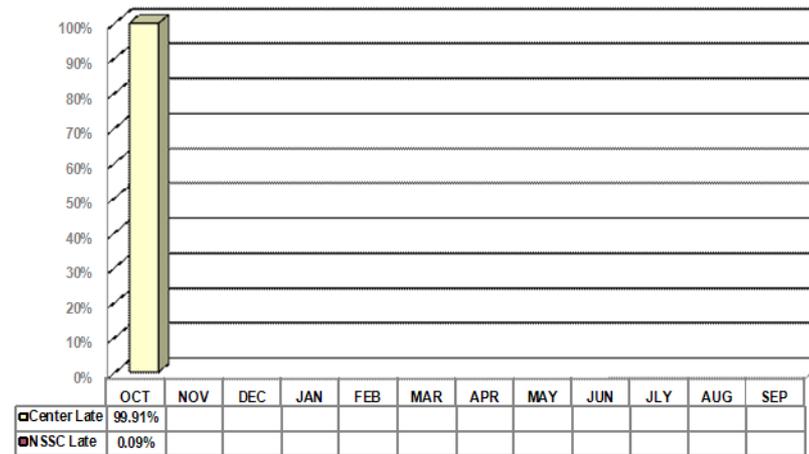
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JLY	AUG	SEP
% On Time	97.55%											
Interest per \$1M	\$21											

October 2009
AP Interest Penalties by Center



- 1A - NSSC Technician Delay
- 1B - NSSC Systems Delay (AWMS/Tech Doc)
- 1C - NSSC Civil Servant Delay
- 1D - 1 Day or Less to Process Payment
- 2 - Late Receipt of PO/Contract
- 4 - Late Goods Receipt
- 5 - Other (Requires Explanation)
- 7 - SAP/Software Related
- 8 - CMM/Software Related
- 9 - Calculation Error
- 10 - Misdirected Invoice
- 11 - Delay In Receipt Of Cost
- 12 - Late Receipt Of Invoice
- 13 - Late Approvals
- 14 - Funds Not Available
- 15 - Treasury Delays
- 16 - PO/Correct Requires Corrections
- 20 - Technician Delay (Center)

NASA Interest Penalties %
FY-10



Quality Measurements

- The Following activities had no documented failures during the October reporting period:
 - PCS Travel
 - Relocation Assistance – Prudential
 - Grants & Cooperative Agreements
 - SES Appointments

NSSC Strategic Objectives

- S1** Customer Confidence and Loyalty
- S2** Increase Customer Satisfaction
- S3** Expand and Enhance Customer Communications
- S4** Maintain an Environment of Fiscal Accountability
- S5** Continuous Improvement
- S6** Meet / Exceed Targets for Performance
- S7** New Business
- S8** Attract, Develop, and Retain a High Quality Diverse Workforce

ARC Center Utilization Report

ARC	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	5,117	334	334	4,783	93%	\$725,370	\$47,347	\$47,347	\$678,023	93%	\$120,895	\$73,548
Accounts Receivable	\$90.26	5,076	1,140	1,140	3,936	78%	\$458,137	\$102,891	\$102,891	\$355,246	78%	\$76,356	-26,535
Payroll/Time & Attendance Processing	\$91.62	1,223	102	102	1,121	92%	\$112,015	\$9,335	\$9,335	\$102,681	92%	\$18,669	\$9,335
FBWT/224	\$12.06	13,573	1,523	1,523	12,050	89%	\$163,701	\$18,369	\$18,369	\$145,332	89%	\$27,283	\$8,915
Domestic Travel Services	\$28.42	5,500	292	292	5,208	95%	\$156,300	\$8,298	\$8,298	\$148,002	95%	\$26,050	\$17,752
PCS, Foreign, and ETDY Travel	\$360.88	364	21	21	343	94%	\$131,360	\$7,578	\$7,578	\$123,782	94%	\$21,893	\$14,315
PCS & ETDY Relocation Assistance	\$1,707.26	18	3	3	15	83%	\$30,731	\$5,122	\$5,122	\$25,609	83%	\$5,122	\$0
Conference Reporting	\$25.69	1,223	102	102	1,121	92%	\$31,409	\$2,617	\$2,617	\$28,791	92%	\$5,235	\$2,617
Financial Management	0.00	0	0	0	0	0	\$1,809,023	\$201,557	\$201,557	\$1,607,466	89%	\$301,504	\$99,947
Support to Personnel Programs	\$146.56	1,223	102	102	1,121	92%	\$179,180	\$14,932	\$14,932	\$164,249	92%	\$29,863	\$14,932
Employment Development and Training	\$128.51	1,223	102	102	1,121	92%	\$157,110	\$13,092	\$13,092	\$144,017	92%	\$26,185	\$13,092
Employee Benefits	\$198.35	1,223	102	102	1,121	92%	\$242,500	\$20,208	\$20,208	\$222,292	92%	\$40,417	\$20,208
HR & Training Information Systems	\$152.27	1,223	102	102	1,121	92%	\$186,161	\$15,513	\$15,513	\$170,647	92%	\$31,027	\$15,513
eOPF Recordkeeping	\$41.20	1,223	102	102	1,121	92%	\$50,371	\$4,198	\$4,198	\$46,174	92%	\$8,395	\$4,198
Personnel Action Processing	\$73.58	2,500	155	155	2,345	94%	\$183,961	\$11,406	\$11,406	\$172,556	94%	\$30,660	\$19,255
SES Case Documentation	\$9,407.85	3	0	0	3	100%	\$28,224	0	0	\$28,224	100%	\$4,704	\$4,704
Financial Disclosure Processing	\$52.21	780	3	3	777	100%	\$40,720	\$157	\$157	\$40,564	100%	\$6,787	\$6,630
Human Resources	0.00	0	0	0	0	0	\$1,068,227	\$79,506	\$79,506	\$988,721	93%	\$178,038	\$98,532
Procurement Processing and Other Admin Svcs	\$217.39	1,223	102	102	1,121	92%	\$265,775	\$22,148	\$22,148	\$243,627	92%	\$44,296	\$22,148
Grants Award	\$2,179.00	100	0	0	100	100%	\$217,900	0	0	\$217,900	100%	\$36,317	\$36,317
Grants Administration	\$960.25	213	3	3	210	99%	\$204,533	\$2,881	\$2,881	\$201,652	99%	\$34,089	\$31,208
SBIR/STTR Award	\$2,179.00	83	0	0	83	100%	\$180,857	0	0	\$180,857	100%	\$30,143	\$30,143
SBIR/STTR Admin	\$960.25	30	0	0	30	100%	\$28,807	0	0	\$28,807	100%	\$4,801	\$4,801
Offsite Training Purchases Transaction Fee	\$95.78	727	16	16	711	98%	\$69,630	\$1,532	\$1,532	\$68,098	98%	\$11,605	\$10,073
Offsite Training Purchases Cancellations	0	0	5	5	0	0	0	\$479	\$479	-479	0	0	-479
Onsite Training Purchases Transaction Fee	\$745.39	15	0	0	15	100%	\$11,181	0	0	\$11,181	100%	\$1,863	\$1,863
Procurement	0.00	0	0	0	0	0	\$978,683	\$27,040	\$27,040	\$951,643	97%	\$163,114	\$136,074
Agency Seat Management	\$57.86	1,725	144	144	1,581	92%	\$99,804	\$8,317	\$8,317	\$91,487	92%	\$16,634	\$8,317
Enterprise License Management	\$2.87	1,379	115	115	1,264	92%	\$3,958	\$330	\$330	\$3,628	92%	\$660	\$330
Agency Services	0.00	0	0	0	0	0	\$103,762	\$8,647	\$8,647	\$95,115	92%	\$17,294	\$8,647
Training Purchases \$	\$0.00	\$945,000	\$8,467	\$8,467	\$936,533	99%	\$945,000	\$8,467	\$8,467	\$936,533	99%	\$87,500	\$79,033
Grand Total	0.00	0	0	0	0	0	\$4,904,695	\$325,217	\$325,217	\$4,579,478	93%	\$747,449	\$422,232

ARC	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$3,959,695	-22,673	0	\$3,937,023	\$659,949	46%	\$3,277,074	\$365,872
Training Purchases \$	\$945,000	-112,465	0	\$832,535	\$87,500	4%	\$745,035	\$191,498
FY10 Total	\$4,904,695	-135,137	0	\$4,769,558	\$747,449	37%	\$4,022,109	\$557,370

Note: October training purchases totaled -\$953 and conference purchases totaled \$9,420, for a net of \$8,467. The entire \$8,467 must be liquidated against PY10 funds because SAP will not allow credits to be posted and conferences purchases must use PY10 funds.

DFRC Center Utilization Report

DFRC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	2,936	240	240	2,696	92%	\$416,198	\$34,022	\$34,022	\$382,177	92%	\$69,367	\$35,345
Accounts Receivable	\$90.26	875	161	161	714	82%	\$78,974	\$14,531	\$14,531	\$64,442	82%	\$13,162	-1,369
Payroll/Time & Attendance Processing	\$91.62	537	45	45	492	92%	\$49,183	\$4,099	\$4,099	\$45,085	92%	\$8,197	\$4,099
FBWT/224	\$12.06	5,702	550	550	5,152	90%	\$68,771	\$6,633	\$6,633	\$62,137	90%	\$11,462	\$4,828
Domestic Travel Services	\$28.42	2,152	191	191	1,961	91%	\$61,156	\$5,428	\$5,428	\$55,728	91%	\$10,193	\$4,765
PCS, Foreign, and ETDY Travel	\$360.88	127	5	5	122	96%	\$45,832	\$1,804	\$1,804	\$44,027	96%	\$7,639	\$5,834
PCS & ETDY Relocation Assistance	\$1,707.26	19	0	0	19	100%	\$32,438	\$0	\$0	\$32,438	100%	\$5,406	\$5,406
Conference Reporting	\$25.69	537	45	45	492	92%	\$13,791	\$1,149	\$1,149	\$12,642	92%	\$2,298	\$1,149
Financial Management	0.00	0	0	0	0	0	\$766,342	\$67,666	\$67,666	\$698,676	91%	\$127,724	\$60,058
Support to Personnel Programs	\$146.56	537	45	45	492	92%	\$78,674	\$6,556	\$6,556	\$72,117	92%	\$13,112	\$6,556
Employment Development and Training	\$128.51	537	45	45	492	92%	\$68,983	\$5,749	\$5,749	\$63,234	92%	\$11,497	\$5,749
Employee Benefits	\$198.35	537	45	45	492	92%	\$106,476	\$8,873	\$8,873	\$97,603	92%	\$17,746	\$8,873
HR & Training Information Systems	\$152.27	537	45	45	492	92%	\$81,739	\$6,812	\$6,812	\$74,927	92%	\$13,623	\$6,812
eOPF Recordkeeping	\$41.20	537	45	45	492	92%	\$22,117	\$1,843	\$1,843	\$20,274	92%	\$3,686	\$1,843
Personnel Action Processing	\$73.58	1,168	40	40	1,128	97%	\$85,947	\$2,943	\$2,943	\$83,003	97%	\$14,325	\$11,381
SES Case Documentation	\$9,407.85	1	0	0	1	100%	\$9,408	\$0	\$0	\$9,408	100%	\$1,568	\$1,568
Financial Disclosure Processing	\$52.21	304	2	2	302	99%	\$15,870	\$104	\$104	\$15,766	99%	\$2,645	\$2,541
Human Resources	0.00	0	0	0	0	0	\$469,213	\$32,880	\$32,880	\$436,332	93%	\$78,203	\$45,322
Procurement Processing and Other Admin Svcs	\$217.39	537	45	45	492	92%	\$116,695	\$9,725	\$9,725	\$106,970	92%	\$19,449	\$9,725
Grants Award	\$2,179.00	6	0	0	6	100%	\$13,074	\$0	\$0	\$13,074	100%	\$2,179	\$2,179
Grants Administration	\$960.25	20	0	0	20	100%	\$19,205	\$0	\$0	\$19,205	100%	\$3,201	\$3,201
SBIR/STTR Award	\$2,179.00	13	1	1	12	92%	\$28,327	2,179	2,179	\$26,148	92%	\$4,721	\$2,542
SBIR/STTR Admin	\$960.25	5	0	0	5	100%	\$4,801	\$0	\$0	\$4,801	100%	\$800	\$800
Offsite Training Purchases Transaction Fee	\$95.78	450	7	7	443	98%	\$43,100	\$670	\$670	\$42,429	98%	\$7,183	\$6,513
Offsite Training Purchases Cancellations	\$0	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	10	2	2	8	80%	\$7,454	1,491	1,491	\$5,963	80%	\$1,242	-248
Procurement	0.00	0	0	0	0	0	\$232,656	\$14,065	\$14,065	\$218,591	94%	\$38,776	\$24,711
Agency Seat Management	\$57.86	1,285	107	107	1,178	92%	\$74,347	\$6,196	\$6,196	\$68,151	92%	\$12,391	\$6,196
Enterprise License Management	\$2.87	499	42	42	457	92%	\$1,432	\$119	\$119	\$1,313	92%	\$239	\$119
Agency Services	0.00	0	0	0	0	0	\$75,779	\$6,315	\$6,315	\$69,464	92%	\$12,630	\$6,315
Training Purchases \$	\$0.00	650,000	78	78	649,922	100%	\$650,000	\$78	\$78	\$649,922	100%	\$129,963	\$129,885
	0.00	0	0	0	0	0	\$2,193,989	\$121,004	\$121,004	\$2,072,985	94%	\$387,296	\$266,292

DFRC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$1,543,989	\$86,582	0	\$1,630,571	\$257,333	71%	\$1,373,238	\$49,825
Training Purchases \$	\$650,000	-44,760	0	\$605,240	\$129,963	0%	\$475,277	\$174,645
FY10 Total	\$2,193,989	\$41,822	0	\$2,235,811	\$387,296	35%	\$1,848,515	\$224,470

Note: October training purchases totaled -\$2,667 and conference purchases totaled \$2,745, for a net of \$78. The entire \$78 must be liquidated against PY10 funds because SAP will not allow credits to be posted and conferences purchases must use PY10 funds.

GRC Center Utilization Report

GRC	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	9,444	411	411	9,033	96%	\$1,338,752	\$58,262	\$58,262	\$1,280,490	96%	\$223,125	\$164,863
Accounts Receivable	\$90.26	2,534	207	207	2,327	92%	\$228,708	\$18,683	\$18,683	\$210,025	92%	\$38,118	\$19,435
Payroll/Time & Attendance Processing	\$91.62	1,536	128	128	1,408	92%	\$140,735	\$11,728	\$11,728	\$129,007	92%	\$23,456	\$11,728
FBWT/224	\$12.06	16,776	1,066	1,066	15,710	94%	\$202,332	\$12,857	\$12,857	\$189,475	94%	\$33,722	\$20,865
Domestic Travel Services	\$28.42	5,900	545	545	5,355	91%	\$167,667	\$15,488	\$15,488	\$152,179	91%	\$27,945	\$12,457
PCS, Foreign, and ETDY Travel	\$360.88	292	28	28	264	90%	\$105,377	\$10,105	\$10,105	\$95,272	90%	\$17,563	\$7,458
PCS & ETDY Relocation Assistance	\$1,707.26	12	0	0	12	100%	\$20,487	\$0	\$0	\$20,487	100%	\$3,415	\$3,415
Conference Reporting	\$25.69	1,536	128	128	1,408	92%	\$39,462	\$3,288	\$3,288	\$36,173	92%	\$6,577	\$3,288
Financial Management	0.00	0	0	0	0	0	\$2,243,520	\$130,411	\$130,411	\$2,113,109	94%	\$373,920	\$243,509
Support to Personnel Programs	\$146.56	1,536	128	128	1,408	92%	\$225,121	\$18,760	\$18,760	\$206,361	92%	\$37,520	\$18,760
Employment Development and Training	\$128.51	1,536	128	128	1,408	92%	\$197,392	\$16,449	\$16,449	\$180,943	92%	\$32,899	\$16,449
Employee Benefits	\$198.35	1,536	128	128	1,408	92%	\$304,676	\$25,390	\$25,390	\$279,286	92%	\$50,779	\$25,390
HR & Training Information Systems	\$152.27	1,536	128	128	1,408	92%	\$233,891	\$19,491	\$19,491	\$214,400	92%	\$38,982	\$19,491
eOPF Recordkeeping	\$41.20	1,536	128	128	1,408	92%	\$63,286	\$5,274	\$5,274	\$58,012	92%	\$10,548	\$5,274
Personnel Action Processing	\$73.58	1,997	122	122	1,875	94%	\$146,948	\$8,977	\$8,977	\$137,971	94%	\$24,491	\$15,514
SES Case Documentation	\$9,407.85	3	1	1	2	67%	\$28,224	9,408	9,408	\$18,816	67%	\$4,704	-4,704
Financial Disclosure Processing	\$52.21	965	8	8	957	99%	\$50,378	\$418	\$418	\$49,961	99%	\$8,396	\$7,979
Human Resources	0.00	0	0	0	0	0	\$1,249,916	\$104,167	\$104,167	\$1,145,749	92%	\$208,319	\$104,153
Procurement Processing and Other Admin Svcs	\$217.39	1,536	128	128	1,408	92%	\$333,918	\$27,826	\$27,826	\$306,091	92%	\$55,653	\$27,826
Grants Award	\$2,179.00	50	0	0	50	100%	\$108,950	0	0	\$108,950	100%	\$18,158	\$18,158
Grants Administration	\$960.25	95	1	1	94	99%	\$91,224	\$960	\$960	\$90,263	99%	\$15,204	\$14,244
SBIR/STTR Award	\$2,179.00	81	0	0	81	100%	\$176,499	0	0	\$176,499	100%	\$29,416	\$29,416
SBIR/STTR Admin	\$960.25	25	0	0	25	100%	\$24,006	0	0	\$24,006	100%	\$4,001	\$4,001
Offsite Training Purchases Transaction Fee	\$95.78	975	15	15	960	98%	\$93,383	\$1,437	\$1,437	\$91,946	98%	\$15,564	\$14,127
Offsite Training Purchases Cancellations	0	0	6	6	0	0	0	\$575	\$575	-575	0	0	-575
Onsite Training Purchases Transaction Fee	\$745.39	43	2	2	41	95%	\$32,052	1,491	1,491	\$30,561	95%	\$5,342	\$3,851
Procurement	0.00	0	0	0	0	0	\$860,031	\$32,289	\$32,289	\$827,742	96%	\$143,338	\$111,050
Agency Seat Management	\$57.86	3,350	279	279	3,071	92%	\$193,822	\$16,152	\$16,152	\$177,670	92%	\$32,304	\$16,152
Enterprise License Management	\$2.87	1,904	159	159	1,745	92%	\$5,465	\$455	\$455	\$5,010	92%	\$911	\$455
Agency Services	0.00	0	0	0	0	0	\$199,287	\$16,607	\$16,607	\$182,679	92%	\$33,214	\$16,607
Training Purchases \$	\$0.00	1,496,267	11,533	11,533	1,484,734	99%	\$1,496,267	\$11,533	\$11,533	\$1,484,734	99%	\$249,378	\$237,845
Grand Total	0.00	0	0	0	0	0	\$6,049,021	\$295,006	\$295,006	\$5,754,014	95%	\$1,008,170	\$713,164

GRC	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$4,552,754	-435,468	0	\$4,117,285	\$758,792	24%	\$3,358,493	\$910,787
Training Purchases \$	\$1,496,267	-425,945	0	\$1,070,322	\$249,378	2%	\$820,944	\$663,790
FY10 Total	\$6,049,021	-861,413	0	\$5,187,607	\$1,008,170	16%	\$4,179,437	\$1,574,577

Note: October training purchases of \$9,291 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$2,242 must be liquidated against PY10 funds.

GSFC Center Utilization Report

GSFC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	21,100	1,141	1,141	19,959	95%	\$2,991,070	\$161,745	\$161,745	\$2,829,326	95%	\$496,468	\$334,723
Accounts Receivable	\$90.26	7,000	749	749	6,251	89%	\$631,789	\$67,601	\$67,601	\$564,188	89%	\$104,866	\$37,265
Payroll/Time & Attendance Processing	\$91.62	3,223	269	269	2,955	92%	\$295,309	\$24,609	\$24,609	\$270,700	92%	\$49,016	\$24,407
FBWT/224	\$12.06	34,468	2,335	2,335	32,133	93%	\$415,711	\$28,162	\$28,162	\$387,549	93%	\$69,001	\$40,839
Domestic Travel Services	\$28.42	9,300	659	659	8,641	93%	\$264,289	\$18,728	\$18,728	\$245,561	93%	\$43,868	\$25,140
PCS, Foreign, and ETDY Travel	\$360.88	1,068	90	90	978	92%	\$385,420	\$32,479	\$32,479	\$352,941	92%	\$63,973	\$31,494
PCS & ETDY Relocation Assistance	\$1,707.26	26	0	0	26	100%	\$44,389	\$0	\$0	\$44,389	100%	\$7,368	\$7,368
Conference Reporting	\$25.69	3,223	269	269	2,955	92%	\$82,804	\$6,900	\$6,900	\$75,904	92%	\$13,744	\$6,844
Financial Management	0.00	0	0	0	0	0	\$5,110,781	\$340,224	\$340,224	\$4,770,557	93%	\$848,304	\$508,080
Support to Personnel Programs	\$146.56	3,223	269	269	2,955	92%	\$472,379	\$39,365	\$39,365	\$433,014	92%	\$78,407	\$39,042
Employment Development and Training	\$128.51	3,223	269	269	2,955	92%	\$414,194	\$34,516	\$34,516	\$379,678	92%	\$68,749	\$34,233
Employee Benefits	\$198.35	3,223	269	269	2,955	92%	\$639,311	\$53,276	\$53,276	\$586,035	92%	\$106,115	\$52,839
HR & Training Information Systems	\$152.27	3,223	269	269	2,955	92%	\$490,781	\$40,898	\$40,898	\$449,883	92%	\$81,461	\$40,563
eOPF Recordkeeping	\$41.20	3,223	269	269	2,955	92%	\$132,795	\$11,066	\$11,066	\$121,729	92%	\$22,042	\$10,976
Personnel Action Processing	\$73.58	3,942	306	306	3,636	92%	\$290,070	\$22,517	\$22,517	\$267,553	92%	\$48,147	\$25,630
SES Case Documentation	\$9,407.85	2	0	0	2	100%	\$18,816	0	0	\$18,816	100%	\$3,123	\$3,123
Financial Disclosure Processing	\$52.21	1,688	6	6	1,682	100%	\$88,123	\$313	\$313	\$87,809	100%	\$14,627	\$14,314
Human Resources	0.00	0	0	0	0	0	\$2,546,468	\$201,952	\$201,952	\$2,344,516	92%	\$422,671	\$220,719
Procurement Processing and Other Admin Svcs	\$217.39	3,223	269	269	2,955	92%	\$700,670	\$58,389	\$58,389	\$642,281	92%	\$116,300	\$57,910
Grants Award	\$2,179.00	657	0	0	657	100%	\$1,431,602	0	0	\$1,431,602	100%	\$237,622	\$237,622
Grants Administration	\$960.25	1,135	17	17	1,118	99%	\$1,089,883	\$16,324	\$16,324	\$1,073,559	99%	\$180,902	\$164,578
SBIR/STTR Award	\$2,179.00	55	1	1	54	98%	\$119,845	2,179	2,179	\$117,666	98%	\$19,892	\$17,713
SBIR/STTR Admin	\$960.25	40	0	0	40	100%	\$38,410	0	0	\$38,410	100%	\$6,375	\$6,375
Offsite Training Purchases Transaction Fee	\$95.78	1,325	10	10	1,315	99%	\$126,905	\$958	\$958	\$125,947	99%	\$21,064	\$20,106
Offsite Training Purchases Cancellations	0	0	1	1	0	0	0	\$96	\$96	-96	0	0	-96
Onsite Training Purchases Transaction Fee	\$745.39	60	10	10	50	83%	\$44,724	7,454	7,454	\$37,270	83%	\$7,423	-31
Procurement	0.00	0	0	0	0	0	\$3,552,039	\$85,400	\$85,400	\$3,466,639	98%	\$589,579	\$504,179
Agency Seat Management	\$57.86	4,173	348	348	3,825	92%	\$241,438	\$20,120	\$20,120	\$221,318	92%	\$40,075	\$19,955
Enterprise License Management	\$2.87	4,546	379	379	4,167	92%	\$13,048	\$1,087	\$1,087	\$11,961	92%	\$2,166	\$1,078
Agency Services	0.00	0	0	0	0	0	\$254,486	\$21,207	\$21,207	\$233,279	92%	\$42,240	\$21,033
Training Purchases \$	\$0.00	2,213,400	38,362	38,362	2,175,038	98%	\$2,213,400	\$38,362	\$38,362	\$2,175,038	98%	\$350,022	\$311,660
	0.00	0	0	0	0	0	\$13,677,174	\$687,145	\$687,145	\$12,990,029	95%	\$2,252,817	\$1,565,672

GSFC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$11,463,774	-671,075	-47,007	\$10,745,692	\$1,902,795	25%	\$8,842,897	\$1,925,087
Training Purchases \$	\$2,213,400	-35,859	0	\$2,177,541	\$350,022	10%	\$1,827,519	\$347,519
FY10 Total	\$13,677,174	-706,934	-47,007	\$12,923,233	\$2,252,817	23%	\$10,670,416	\$2,272,606

Note: October training purchases of \$38,017 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$345 must be liquidated against PY10 funds.

HQ Center Utilization Report

HQ

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	10,626	571	571	10,055	95%	\$1,506,309	\$80,943	\$80,943	\$1,425,365	95%	\$248,918	\$167,974
Accounts Receivable	\$90.26	5,069	402	402	4,667	92%	\$457,506	\$36,283	\$36,283	\$421,223	92%	\$75,603	\$39,320
Payroll/Time & Attendance Processing	\$91.62	1,245	104	104	1,141	92%	\$114,089	\$9,507	\$9,507	\$104,581	92%	\$18,853	\$9,346
FBWT/224	\$12.06	23,351	1,477	1,477	21,874	94%	\$281,631	\$17,814	\$17,814	\$263,817	94%	\$46,540	\$28,726
Domestic Travel Services	\$28.42	9,600	681	681	8,919	93%	\$272,814	\$19,353	\$19,353	\$253,462	93%	\$45,083	\$25,730
PCS, Foreign, and ETDY Travel	\$360.88	1,525	50	50	1,475	97%	\$550,342	\$18,044	\$18,044	\$532,298	97%	\$90,944	\$72,900
PCS & ETDY Relocation Assistance	\$1,707.26	33	3	3	30	91%	\$56,340	\$5,122	\$5,122	\$51,218	91%	\$9,310	\$4,188
Conference Reporting	\$25.69	1,245	104	104	1,141	92%	\$31,990	\$2,666	\$2,666	\$29,324	92%	\$5,286	\$2,621
Financial Management	0.00	0	0	0	0	0	\$3,271,020	\$189,731	\$189,731	\$3,081,289	94%	\$540,536	\$350,805
Support to Personnel Programs	\$146.56	1,245	104	104	1,141	92%	\$182,497	\$15,208	\$15,208	\$167,289	92%	\$30,158	\$14,950
Employment Development and Training	\$128.51	1,245	104	104	1,141	92%	\$160,018	\$13,335	\$13,335	\$146,683	92%	\$26,443	\$13,108
Employee Benefits	\$198.35	1,245	104	104	1,141	92%	\$246,989	\$20,582	\$20,582	\$226,407	92%	\$40,815	\$20,233
HR & Training Information Systems	\$152.27	1,245	104	104	1,141	92%	\$189,607	\$15,801	\$15,801	\$173,806	92%	\$31,332	\$15,532
eOPF Recordkeeping	\$41.20	1,245	104	104	1,141	92%	\$51,304	\$4,275	\$4,275	\$47,028	92%	\$8,478	\$4,203
Personnel Action Processing	\$73.58	2,700	122	122	2,578	95%	\$198,678	\$8,977	\$8,977	\$189,701	95%	\$32,832	\$23,854
SES Case Documentation	\$9,407.85	15	1	1	14	93%	\$141,118	9,408	\$9,408	\$131,710	93%	\$23,320	\$13,912
Financial Disclosure Processing	\$52.21	795	40	40	755	95%	\$41,503	\$2,088	\$2,088	\$39,415	95%	\$6,858	\$4,770
Human Resources	0.00	0	0	0	0	0	\$1,211,713	\$89,675	\$89,675	\$1,122,038	93%	\$200,236	\$110,561
Procurement Processing and Other Admin Svcs	\$217.39	1,245	104	104	1,141	92%	\$270,694	\$22,558	\$22,558	\$248,136	92%	\$44,732	\$22,174
Grants Award	\$2,179.00	1,050	1	1	1,049	100%	\$2,287,949	2,179	2,179	\$2,285,770	100%	\$378,084	\$375,905
Grants Administration	\$960.25	1,655	18	18	1,637	99%	\$1,589,213	\$17,284	\$17,284	\$1,571,928	99%	\$262,618	\$245,333
SBIR/STTR Award	\$2,179.00	52	1	1	51	98%	\$113,308	2,179	2,179	\$111,129	98%	\$18,724	\$16,545
SBIR/STTR Admin	\$960.25	15	0	0	15	100%	\$14,404	0	0	\$14,404	100%	\$2,380	\$2,380
Offsite Training Purchases Transaction Fee	\$95.78	750	9	9	741	99%	\$71,833	\$862	\$862	\$70,971	99%	\$11,870	\$11,008
Offsite Training Purchases Cancellations	0	0	3	3	0	0	0	\$287	\$287	-287	0	0	-287
Onsite Training Purchases Transaction Fee	\$745.39	12	4	4	8	67%	\$8,945	2,982	2,982	\$5,963	67%	\$1,478	-1,503
Procurement	0.00	0	0	0	0	0	\$4,356,345	\$48,331	\$48,331	\$4,308,014	99%	\$719,886	\$671,555
Agency Seat Management	\$57.86	2,120	177	177	1,943	92%	\$122,657	\$10,221	\$10,221	\$112,436	92%	\$20,269	\$10,048
Enterprise License Management	\$2.87	2,482	207	207	2,275	92%	\$7,124	\$594	\$594	\$6,531	92%	\$1,177	\$584
Agency Services	0.00	0	0	0	0	0	\$129,782	\$10,815	\$10,815	\$118,967	92%	\$21,446	\$10,631
Training Purchases \$	\$0.00	1,500,000	15,855	15,855	1,484,145	99%	\$1,500,000	\$15,855	\$15,855	\$1,484,145	99%	\$0	-15,855
	0.00	0	0	0	0	0	\$10,468,860	\$354,407	\$354,407	\$10,114,453	97%	\$1,482,105	\$1,127,698

HQ

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$8,968,860	\$750,535	-77,188	\$9,642,207	\$1,482,105	46%	\$8,160,102	\$393,018
Training Purchases \$	\$1,500,000	-250,594	0	\$1,249,406	\$0	6%	\$1,249,406	\$234,740
FY10 Total	\$10,468,860	\$499,941	-77,188	\$10,891,613	\$1,482,105	36%	\$9,409,508	\$627,757

Note: October training purchases of \$14,538 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$1,317 must be liquidated against PY10 funds.

HQ Agency Center Utilization Report

HQ Agency

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	10	0	0	10	100%	\$958	\$0	\$0	\$958	100%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$958	\$0	\$0	\$958	100%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Services	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Training Purchases \$	\$0.00	100,000	0	0	100,000	100%	\$100,000	\$0	\$0	\$100,000	100%	\$16,667	\$16,667
	0.00	0	0	0	0	0	\$100,958	\$0	\$0	\$100,958	100%	\$16,667	\$16,667

HQ Agency

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$958	\$0	0	\$958	\$0	0%	\$958	\$0
Training Purchases \$	\$100,000	-129,515	0	-29,515	\$16,667	0%	-46,182	\$146,182
FY10 Total	\$100,958	-129,515	0	-28,558	\$16,667	0%	-45,225	\$146,182

HQ OCIO Center Utilization Report

HQ OCIO

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	253,050	21,088	21,088	231,963	92%	\$726,282	\$60,523	\$60,523	\$665,758	92%	\$0	-60,523
Agency Services	0.00	0	0	0	0	0	\$726,282	\$60,523	\$60,523	\$665,758	92%	\$0	-60,523
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$726,282	\$60,523	\$60,523	\$665,758	92%	\$0	-60,523

HQ OCIO

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$726,282	\$0	-229,716	\$496,566	\$0	0%	\$496,566	-60,523
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$726,282	\$0	-229,716	\$496,566	\$0	0%	\$496,566	-60,523

HQ OIG Center Utilization Report

HQ OIG

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	3	0	0	3	100%	\$1,083	\$0	\$0	\$1,083	100%	\$175	\$175
PCS & ETDY Relocation Assistance	\$1,707.26	1	2	2	-1	-100%	\$1,707	\$3,415	\$3,415	-\$1,707	-100%	\$276	-\$1,138
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$2,790	\$3,415	\$3,415	-\$625	-22	\$452	-\$2,963
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	250	19	19	231	92%	\$23,944	\$1,820	\$1,820	\$22,125	92%	\$3,877	\$2,057
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$23,944	\$1,820	\$1,820	\$22,125	92%	\$3,877	\$2,057
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Services	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Training Purchases \$	\$0.00	275,000	24,393	24,393	250,607	91%	\$275,000	\$24,393	\$24,393	\$250,607	91%	\$86,458	\$62,065
	0.00	0	0	0	0	0	\$301,734	\$29,627	\$29,627	\$272,107	90%	\$90,787	\$61,160

HQ OIG

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$26,734	-5,815	-759	\$20,160	\$4,329	52%	\$15,831	\$4,910
Training Purchases \$	\$275,000	-37,994	0	\$237,006	\$86,458	20%	\$150,548	\$100,059
FY10 Total	\$301,734	-43,809	-759	\$257,166	\$90,787	22%	\$166,379	\$104,969

Note: October training purchases of \$24,393 can be liquidated against PY09 Carryforward Funds. There were no October conference purchases – all conference purchases must be liquidated against PY10 funds.

JSC Center Utilization Report

JSC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	13,297	759	759	12,538	94%	\$1,884,941	\$107,593	\$107,593	\$1,777,348	94%	\$314,157	\$206,563
Accounts Receivable	\$90.26	4,102	366	366	3,736	91%	\$370,228	\$33,034	\$33,034	\$337,195	91%	\$61,705	\$28,671
Payroll/Time & Attendance Processing	\$91.62	3,346	279	279	3,067	92%	\$306,561	\$25,547	\$25,547	\$281,014	92%	\$51,093	\$25,547
FBWT/224	\$12.06	27,355	1,991	1,991	25,364	93%	\$329,923	\$24,013	\$24,013	\$305,910	93%	\$54,987	\$30,974
Domestic Travel Services	\$28.42	10,945	925	925	10,020	92%	\$311,037	\$26,287	\$26,287	\$284,750	92%	\$51,839	\$25,553
PCS, Foreign, and ETDY Travel	\$360.88	1,255	75	75	1,180	94%	\$452,904	\$27,066	\$27,066	\$425,838	94%	\$75,484	\$48,418
PCS & ETDY Relocation Assistance	\$1,707.26	80	5	5	75	94%	\$136,581	\$8,536	\$8,536	\$128,044	94%	\$22,763	\$14,227
Conference Reporting	\$25.69	3,346	279	279	3,067	92%	\$85,959	\$7,163	\$7,163	\$78,795	92%	\$14,326	\$7,163
Financial Management	0.00	0	0	0	0	0	\$3,878,134	\$259,239	\$259,239	\$3,618,894	93%	\$646,356	\$387,117
Support to Personnel Programs	\$146.56	3,346	279	279	3,067	92%	\$490,376	\$40,865	\$40,865	\$449,512	92%	\$81,729	\$40,865
Employment Development and Training	\$128.51	3,346	279	279	3,067	92%	\$429,975	\$35,831	\$35,831	\$394,143	92%	\$71,662	\$35,831
Employee Benefits	\$198.35	3,346	279	279	3,067	92%	\$663,669	\$55,306	\$55,306	\$608,363	92%	\$110,612	\$55,306
HR & Training Information Systems	\$152.27	3,346	279	279	3,067	92%	\$509,480	\$42,457	\$42,457	\$467,023	92%	\$84,913	\$42,457
eOPF Recordkeeping	\$41.20	3,346	279	279	3,067	92%	\$137,855	\$11,488	\$11,488	\$126,367	92%	\$22,976	\$11,488
Personnel Action Processing	\$73.58	5,500	317	317	5,183	94%	\$404,714	\$23,326	\$23,326	\$381,388	94%	\$67,452	\$44,126
SES Case Documentation	\$9,407.85	13	0	0	13	100%	\$122,302	0	0	\$122,302	100%	\$20,384	\$20,384
Financial Disclosure Processing	\$52.21	1,780	13	13	1,767	99%	\$92,925	\$679	\$679	\$92,247	99%	\$15,488	\$14,809
Human Resources	0.00	0	0	0	0	0	\$2,851,296	\$209,951	\$209,951	\$2,641,345	93%	\$475,216	\$265,265
Procurement Processing and Other Admin Svcs	\$217.39	3,346	279	279	3,067	92%	\$727,366	\$60,614	\$60,614	\$666,752	92%	\$121,228	\$60,614
Grants Award	\$2,179.00	75	0	0	75	100%	\$163,425	0	0	\$163,425	100%	\$27,237	\$27,237
Grants Administration	\$960.25	125	0	0	125	100%	\$120,031	\$0	\$0	\$120,031	100%	\$20,005	\$20,005
SBIR/STTR Award	\$2,179.00	61	1	1	60	98%	\$132,919	2,179	2,179	\$130,740	98%	\$22,153	\$19,974
SBIR/STTR Admin	\$960.25	21	0	0	21	100%	\$20,165	0	0	\$20,165	100%	\$3,361	\$3,361
Offsite Training Purchases Transaction Fee	\$95.78	1,851	68	68	1,783	96%	\$177,284	\$6,513	\$6,513	\$170,771	96%	\$29,547	\$23,034
Offsite Training Purchases Cancellations	0	0	7	7	0	0	0	\$670	\$670	-670	0	0	-670
Onsite Training Purchases Transaction Fee	\$745.39	125	15	15	110	88%	\$93,174	11,881	11,881	\$81,993	88%	\$15,529	\$4,348
Procurement	0.00	0	0	0	0	0	\$1,434,364	\$81,157	\$81,157	\$1,353,207	94%	\$239,061	\$157,904
Agency Seat Management	\$57.86	13,853	1,154	1,154	12,699	92%	\$801,496	\$66,791	\$66,791	\$734,705	92%	\$133,583	\$66,791
Enterprise License Management	\$2.87	6,624	552	552	6,072	92%	\$19,012	\$1,584	\$1,584	\$17,428	92%	\$3,169	\$1,584
Agency Services	0.00	0	0	0	0	0	\$820,508	\$68,376	\$68,376	\$752,133	92%	\$136,751	\$68,376
Training Purchases \$	\$0.00	3,314,000	249,437	249,437	3,064,563	92%	\$3,314,000	\$249,437	\$249,437	\$3,064,563	92%	\$552,333	\$302,896
	0.00	0	0	0	0	0	\$12,298,302	\$868,160	\$868,160	\$11,430,142	93%	\$2,049,717	\$1,181,557

JSC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$8,984,302	-1,757,283	0	\$7,227,019	\$1,497,384	19%	\$5,729,635	\$2,635,944
Training Purchases \$	\$3,314,000	\$156,176	0	\$3,470,176	\$552,333	63%	\$2,917,843	\$146,720
FY10 Total	\$12,298,302	-1,601,107	0	\$10,697,195	\$2,049,717	24%	\$8,647,478	\$2,782,664

Note: October training purchases of \$237,714 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$11,723 must be liquidated against PY10 funds.

KSC Center Utilization Report

KSC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	6,777	359	359	6,418	95%	\$960,686	\$50,891	\$50,891	\$909,796	95%	\$160,114	\$109,224
Accounts Receivable	\$90.26	2,094	212	212	1,882	90%	\$188,995	\$19,134	\$19,134	\$169,861	90%	\$31,499	\$12,365
Payroll/Time & Attendance Processing	\$91.62	2,134	178	178	1,956	92%	\$195,532	\$16,294	\$16,294	\$179,238	92%	\$32,589	\$16,294
FBWT/224	\$12.06	13,996	880	880	13,116	94%	\$168,803	\$10,613	\$10,613	\$158,189	94%	\$28,134	\$17,520
Domestic Travel Services	\$28.42	5,392	387	387	5,005	93%	\$153,231	\$10,998	\$10,998	\$142,233	93%	\$25,538	\$14,541
PCS, Foreign, and ETDY Travel	\$360.88	457	5	5	452	99%	\$164,922	\$1,804	\$1,804	\$163,118	99%	\$27,487	\$25,683
PCS & ETDY Relocation Assistance	\$1,707.26	49	1	1	48	98%	\$83,656	\$1,707	\$1,707	\$81,948	98%	\$13,943	\$12,235
Conference Reporting	\$25.69	2,134	178	178	1,956	92%	\$54,827	\$4,569	\$4,569	\$50,258	92%	\$9,138	\$4,569
Financial Management	0.00	0	0	0	0	0	\$1,970,652	\$116,011	\$116,011	\$1,854,641	94%	\$328,442	\$212,431
Support to Personnel Programs	\$146.56	2,134	178	178	1,956	92%	\$312,774	\$26,065	\$26,065	\$286,710	92%	\$52,129	\$26,065
Employment Development and Training	\$128.51	2,134	178	178	1,956	92%	\$274,249	\$22,854	\$22,854	\$251,395	92%	\$45,708	\$22,854
Employee Benefits	\$198.35	2,134	178	178	1,956	92%	\$423,305	\$35,275	\$35,275	\$388,030	92%	\$70,551	\$35,275
HR & Training Information Systems	\$152.27	2,134	178	178	1,956	92%	\$324,959	\$27,080	\$27,080	\$297,879	92%	\$54,160	\$27,080
eOPF Recordkeeping	\$41.20	2,134	178	178	1,956	92%	\$87,927	\$7,327	\$7,327	\$80,600	92%	\$14,655	\$7,327
Personnel Action Processing	\$73.58	2,750	629	629	2,121	77%	\$202,357	\$46,285	\$46,285	\$156,073	77%	\$33,726	\$-12,558
SES Case Documentation	\$9,407.85	5	0	0	5	100%	\$47,039	0	0	\$47,039	100%	\$7,840	\$7,840
Financial Disclosure Processing	\$52.21	760	5	5	755	99%	\$39,676	\$261	\$261	\$39,415	99%	\$6,613	\$6,352
Human Resources	0.00	0	0	0	0	0	\$1,712,287	\$165,147	\$165,147	\$1,547,140	90%	\$285,381	\$120,234
Procurement Processing and Other Admin Svcs	\$217.39	2,134	178	178	1,956	92%	\$463,932	\$38,661	\$38,661	\$425,271	92%	\$77,322	\$38,661
Grants Award	\$2,179.00	19	0	0	19	100%	\$41,401	0	0	\$41,401	100%	\$6,900	\$6,900
Grants Administration	\$960.25	27	0	0	27	100%	\$25,927	\$0	\$0	\$25,927	100%	\$4,321	\$4,321
SBIR/STTR Award	\$2,179.00	13	1	1	12	92%	\$28,327	2,179	2,179	\$26,148	92%	\$4,721	\$2,542
SBIR/STTR Admin	\$960.25	5	0	0	5	100%	\$4,801	0	0	\$4,801	100%	\$800	\$800
Offsite Training Purchases Transaction Fee	\$95.78	1,325	18	18	1,307	99%	\$126,905	\$1,724	\$1,724	\$125,181	99%	\$21,151	\$19,427
Offsite Training Purchases Cancellations	0	0	3	3	0	0	0	\$287	\$287	-287	0	0	-287
Onsite Training Purchases Transaction Fee	\$745.39	110	1	1	109	99%	\$81,993	745	745	\$81,248	99%	\$13,666	\$12,920
Procurement	0.00	0	0	0	0	0	\$773,286	\$43,597	\$43,597	\$729,690	94%	\$128,881	\$85,284
Agency Seat Management	\$57.86	8,196	683	683	7,513	92%	\$474,198	\$39,516	\$39,516	\$434,681	92%	\$79,033	\$39,516
Enterprise License Management	\$2.87	6,181	515	515	5,666	92%	\$17,741	\$1,478	\$1,478	\$16,263	92%	\$2,957	\$1,478
Agency Services	0.00	0	0	0	0	0	\$491,939	\$40,995	\$40,995	\$450,944	92%	\$81,990	\$40,995
Training Purchases \$	\$0.00	2,666,000	70,142	70,142	2,595,858	97%	\$2,666,000	\$70,142	\$70,142	\$2,595,858	97%	\$151,364	\$81,222
	0.00	0	0	0	0	0	\$7,614,164	\$435,892	\$435,892	\$7,178,272	94%	\$976,058	\$540,166

KSC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$4,948,164	-202,365	0	\$4,745,799	\$824,694	36%	\$3,921,105	\$661,309
Training Purchases \$	\$2,666,000	-577,483	0	\$2,088,517	\$151,364	10%	\$1,937,153	\$658,705
FY10 Total	\$7,614,164	-779,848	0	\$6,834,316	\$976,058	25%	\$5,858,258	\$1,320,014

Note: October training purchases of \$70,142 can be liquidated against PY09 Carryforward Funds. There were no October conference purchases – all conference purchases must be liquidated against PY10 funds.

LaRC Center Utilization Report

LaRC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	11,978	729	729	11,249	94%	\$1,697,964	\$103,341	\$103,341	\$1,594,623	94%	\$429,676	\$326,335
Accounts Receivable	\$90.26	2,796	206	206	2,590	93%	\$252,355	\$18,593	\$18,593	\$233,762	93%	\$63,859	\$45,267
Payroll/Time & Attendance Processing	\$91.62	1,809	151	151	1,658	92%	\$165,764	\$13,814	\$13,814	\$151,950	92%	\$41,947	\$28,134
FBWT/224	\$12.06	23,865	1,671	1,671	22,194	93%	\$287,830	\$20,154	\$20,154	\$267,677	93%	\$72,837	\$52,683
Domestic Travel Services	\$28.42	8,700	763	763	7,937	91%	\$247,238	\$21,683	\$21,683	\$225,555	91%	\$62,564	\$40,881
PCS, Foreign, and ETDY Travel	\$360.88	601	44	44	557	93%	\$216,889	\$15,879	\$15,879	\$201,010	93%	\$54,885	\$39,006
PCS & ETDY Relocation Assistance	\$1,707.26	33	0	0	33	100%	\$56,340	\$0	\$0	\$56,340	100%	\$14,257	\$14,257
Conference Reporting	\$25.69	1,809	151	151	1,658	92%	\$46,480	\$3,873	\$3,873	\$42,606	92%	\$11,762	\$7,889
Financial Management	0.00	0	0	0	0	0	\$2,970,859	\$197,336	\$197,336	\$2,773,523	93%	\$751,787	\$554,451
Support to Personnel Programs	\$146.56	1,809	151	151	1,658	92%	\$265,157	\$22,096	\$22,096	\$243,061	92%	\$67,099	\$45,003
Employment Development and Training	\$128.51	1,809	151	151	1,658	92%	\$232,496	\$19,375	\$19,375	\$213,122	92%	\$58,834	\$39,459
Employee Benefits	\$198.35	1,809	151	151	1,658	92%	\$358,860	\$29,905	\$29,905	\$328,955	92%	\$90,811	\$60,906
HR & Training Information Systems	\$152.27	1,809	151	151	1,658	92%	\$275,487	\$22,957	\$22,957	\$252,530	92%	\$69,713	\$46,756
eOPF Recordkeeping	\$41.20	1,809	151	151	1,658	92%	\$74,541	\$6,212	\$6,212	\$68,329	92%	\$18,863	\$12,651
Personnel Action Processing	\$73.58	3,691	161	161	3,530	96%	\$271,600	\$11,847	\$11,847	\$259,753	96%	\$68,729	\$56,882
SES Case Documentation	\$9,407.85	5	0	0	5	100%	\$47,039	0	0	\$47,039	100%	\$11,903	\$11,903
Financial Disclosure Processing	\$52.21	1,131	5	5	1,126	100%	\$59,044	\$261	\$261	\$58,783	100%	\$14,941	\$14,680
Human Resources	0.00	0	0	0	0	0	\$1,584,225	\$112,653	\$112,653	\$1,471,572	93%	\$400,894	\$288,241
Procurement Processing and Other Admin Svcs	\$217.39	1,809	151	151	1,658	92%	\$393,302	\$32,775	\$32,775	\$360,527	92%	\$99,527	\$66,751
Grants Award	\$2,179.00	90	1	1	89	99%	\$196,110	2,179	2,179	\$193,931	99%	\$49,626	\$47,447
Grants Administration	\$960.25	139	1	1	138	99%	\$133,475	\$960	\$960	\$132,514	99%	\$33,776	\$32,816
SBIR/STTR Award	\$2,179.00	48	0	0	48	100%	\$104,592	0	0	\$104,592	100%	\$26,467	\$26,467
SBIR/STTR Admin	\$960.25	68	0	0	68	100%	\$65,297	0	0	\$65,297	100%	\$16,524	\$16,524
Offsite Training Purchases Transaction Fee	\$95.78	1,427	49	49	1,378	97%	\$136,674	\$4,693	\$4,693	\$131,981	97%	\$34,586	\$29,893
Offsite Training Purchases Cancellations	0	0	3	3	0	0	0	\$287	\$287	-287	0	0	-287
Onsite Training Purchases Transaction Fee	\$745.39	25	3	3	22	88%	\$18,635	2,236	2,236	\$16,399	88%	\$4,716	\$2,479
Procurement	0.00	0	0	0	0	0	\$1,048,085	\$43,131	\$43,131	\$1,004,954	96%	\$265,222	\$222,091
Agency Seat Management	\$57.86	3,082	257	257	2,825	92%	\$178,316	\$14,860	\$14,860	\$163,456	92%	\$45,123	\$30,264
Enterprise License Management	\$2.87	2,241	187	187	2,054	92%	\$6,431	\$536	\$536	\$5,895	92%	\$1,627	\$1,091
Agency Services	0.00	0	0	0	0	0	\$184,747	\$15,396	\$15,396	\$169,351	92%	\$46,751	\$31,355
Training Purchases \$	\$0.00	1,131,000	75,797	75,797	1,055,203	93%	\$1,131,000	\$75,797	\$75,797	\$1,055,203	93%	\$188,500	\$112,703
	0.00	0	0	0	0	0	\$6,918,915	\$444,312	\$444,312	\$6,474,603	94%	\$1,653,153	\$1,208,841

LaRC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$5,787,915	\$115,534	0	\$5,903,450	\$1,464,653	27%	\$4,438,797	\$980,603
Training Purchases \$	\$1,131,000	-\$29,233	0	\$1,101,767	\$188,500	35%	\$913,267	\$141,937
FY10 Total	\$6,918,915	\$86,301	0	\$7,005,216	\$1,653,153	28%	\$5,352,063	\$1,122,540

Note: October training purchases of \$75,097 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$700 must be liquidated against PY10 funds.

MSFC Center Utilization Report

MSFC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	8,518	495	495	8,023	94%	\$1,207,485	\$70,170	\$70,170	\$1,137,315	94%	\$195,739	\$125,569
Accounts Receivable	\$90.26	1,800	179	179	1,621	90%	\$162,460	\$16,156	\$16,156	\$146,304	90%	\$26,336	\$10,180
Payroll/Time & Attendance Processing	\$91.62	2,612	218	218	2,395	92%	\$239,355	\$19,946	\$19,946	\$219,409	92%	\$38,801	\$18,854
FBWT/224	\$12.06	20,160	1,359	1,359	18,801	93%	\$243,145	\$16,391	\$16,391	\$226,755	93%	\$39,415	\$23,024
Domestic Travel Services	\$28.42	9,676	739	739	8,937	92%	\$274,974	\$21,001	\$21,001	\$253,973	92%	\$44,575	\$23,574
PCS, Foreign, and ETDY Travel	\$360.88	739	17	17	722	98%	\$266,690	\$6,135	\$6,135	\$260,555	98%	\$43,232	\$37,097
PCS & ETDY Relocation Assistance	\$1,707.26	60	0	0	60	100%	\$102,436	\$0	\$0	\$102,436	100%	\$16,605	\$16,605
Conference Reporting	\$25.69	2,612	218	218	2,395	92%	\$67,115	\$5,593	\$5,593	\$61,522	92%	\$10,880	\$5,287
Financial Management	0.00	0	0	0	0	0	\$2,563,660	\$155,391	\$155,391	\$2,408,269	94%	\$415,582	\$260,190
Support to Personnel Programs	\$146.56	2,612	218	218	2,395	92%	\$382,874	\$31,906	\$31,906	\$350,968	92%	\$62,066	\$30,160
Employment Development and Training	\$128.51	2,612	218	218	2,395	92%	\$335,714	\$27,976	\$27,976	\$307,738	92%	\$54,421	\$26,445
Employee Benefits	\$198.35	2,612	218	218	2,395	92%	\$518,177	\$43,181	\$43,181	\$474,996	92%	\$83,999	\$40,818
HR & Training Information Systems	\$152.27	2,612	218	218	2,395	92%	\$397,790	\$33,149	\$33,149	\$364,641	92%	\$64,484	\$31,334
eOPF Recordkeeping	\$41.20	2,612	218	218	2,395	92%	\$107,634	\$8,969	\$8,969	\$98,664	92%	\$17,448	\$8,478
Personnel Action Processing	\$73.58	4,017	146	146	3,871	96%	\$295,589	\$10,743	\$10,743	\$284,845	96%	\$47,916	\$37,173
SES Case Documentation	\$9,407.85	7	1	1	6	86%	\$65,855	9,408	9,408	\$56,447	86%	\$10,675	\$1,268
Financial Disclosure Processing	\$52.21	924	1	1	923	100%	\$48,238	\$52	\$52	\$48,186	100%	\$7,820	\$7,767
Human Resources	0.00	0	0	0	0	0	\$2,151,870	\$165,386	\$165,386	\$1,986,485	92%	\$348,828	\$183,443
Procurement Processing and Other Admin Svcs	\$217.39	2,612	218	218	2,395	92%	\$567,910	\$47,326	\$47,326	\$520,584	92%	\$92,061	\$44,735
Grants Award	\$2,179.00	31	1	1	30	97%	\$67,549	2,179	2,179	\$65,370	97%	\$10,950	\$8,771
Grants Administration	\$960.25	15	0	0	15	100%	\$14,404	\$0	\$0	\$14,404	100%	\$2,335	\$2,335
SBIR/STTR Award	\$2,179.00	28	1	1	27	96%	\$61,012	2,179	2,179	\$58,833	96%	\$9,890	\$7,711
SBIR/STTR Admin	\$960.25	11	0	0	11	100%	\$10,563	0	0	\$10,563	100%	\$1,712	\$1,712
Offsite Training Purchases Transaction Fee	\$95.78	1,395	26	26	1,369	98%	\$133,609	\$2,490	\$2,490	\$131,119	98%	\$21,659	\$19,168
Offsite Training Purchases Cancellations	0	0	2	2	0	0	0	\$192	\$192	-\$192	0	0	-\$192
Onsite Training Purchases Transaction Fee	\$745.39	100	10	10	90	90%	\$74,539	7,454	7,454	\$67,085	90%	\$12,083	\$4,629
Procurement	0.00	0	0	0	0	0	\$929,586	\$61,820	\$61,820	\$867,766	93%	\$150,690	\$88,871
Agency Seat Management	\$57.86	7,699	642	642	7,057	92%	\$445,443	\$37,120	\$37,120	\$408,322	92%	\$72,208	\$35,088
Enterprise License Management	\$2.87	7,822	652	652	7,170	92%	\$22,450	\$1,871	\$1,871	\$20,579	92%	\$3,639	\$1,768
Agency Services	0.00	0	0	0	0	0	\$467,892	\$38,991	\$38,991	\$428,901	92%	\$75,848	\$36,857
Training Purchases \$	\$0.00	2,230,000	169,457	169,457	2,060,543	92%	\$2,230,000	\$169,457	\$169,457	\$2,060,543	92%	\$381,000	\$211,543
	0.00	0	0	0	0	0	\$8,343,009	\$591,044	\$591,044	\$7,751,965	93%	\$1,371,948	\$780,904

MSFC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$6,113,009	-902,349	0	\$5,210,660	\$990,948	22%	\$4,219,712	\$1,471,709
Training Purchases \$	\$2,230,000	-237,146	0	\$1,992,854	\$381,000	27%	\$1,611,854	\$448,689
FY10 Total	\$8,343,009	-1,139,495	0	\$7,203,514	\$1,371,948	24%	\$5,831,566	\$1,920,398

Note: October training purchases of \$164,617 can be liquidated against PY09 Carryforward Funds. However, October conference purchases of \$4,840 must be liquidated against PY10 funds.

SSC Center Utilization Report

SSC

	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	1,741	88	88	1,653	95%	\$246,799	\$12,475	\$12,475	\$234,324	95%	\$20,320	\$7,846
Accounts Receivable	\$90.26	4,167	564	564	3,603	86%	\$376,095	\$50,904	\$50,904	\$325,191	86%	\$30,966	-19,938
Payroll/Time & Attendance Processing	\$91.62	265	22	22	243	92%	\$24,253	\$2,021	\$2,021	\$22,232	92%	\$1,997	-24
FBWT/224	\$12.06	5,165	542	542	4,623	90%	\$62,294	\$6,537	\$6,537	\$55,757	90%	\$5,129	-1,408
Domestic Travel Services	\$28.42	1,200	65	65	1,135	95%	\$34,102	\$1,847	\$1,847	\$32,255	95%	\$2,808	\$961
PCS, Foreign, and ETDY Travel	\$360.88	78	8	8	70	90%	\$28,149	\$2,887	\$2,887	\$25,262	90%	\$2,318	-569
PCS & ETDY Relocation Assistance	\$1,707.26	4	1	1	3	75%	\$6,829	\$1,707	\$1,707	\$5,122	75%	\$562	-1,145
Conference Reporting	\$25.69	265	22	22	243	92%	\$6,800	\$567	\$567	\$6,234	92%	\$560	-7
Financial Management	0.00	0	0	0	0	0	\$785,320	\$78,945	\$78,945	\$706,375	90%	\$64,660	-14,285
Support to Personnel Programs	\$146.56	265	22	22	243	92%	\$38,795	\$3,233	\$3,233	\$35,562	92%	\$3,194	-39
Employment Development and Training	\$128.51	265	22	22	243	92%	\$34,016	\$2,835	\$2,835	\$31,181	92%	\$2,801	-34
Employee Benefits	\$198.35	265	22	22	243	92%	\$52,504	\$4,375	\$4,375	\$48,129	92%	\$4,323	-52
HR & Training Information Systems	\$152.27	265	22	22	243	92%	\$40,306	\$3,359	\$3,359	\$36,947	92%	\$3,319	-40
eOPF Recordkeeping	\$41.20	265	22	22	243	92%	\$10,906	\$909	\$909	\$9,997	92%	\$898	-11
Personnel Action Processing	\$73.58	350	33	33	317	91%	\$25,755	\$2,428	\$2,428	\$23,326	91%	\$2,121	-308
SES Case Documentation	\$9,407.85	1	0	0	1	100%	\$9,408	0	0	\$9,408	100%	\$775	\$775
Financial Disclosure Processing	\$52.21	65	2	2	63	97%	\$3,393	\$104	\$104	\$3,289	97%	\$279	\$175
Human Resources	0.00	0	0	0	0	0	\$215,082	\$17,243	\$17,243	\$197,839	92%	\$17,709	\$466
Procurement Processing and Other Admin Svcs	\$217.39	265	22	22	243	92%	\$57,543	\$4,795	\$4,795	\$52,748	92%	\$4,738	-57
Grants Award	\$2,179.00	8	0	0	8	100%	\$17,432	0	0	\$17,432	100%	\$1,435	\$1,435
Grants Administration	\$960.25	16	0	0	16	100%	\$15,364	\$0	\$0	\$15,364	100%	\$1,265	\$1,265
SBIR/STTR Award	\$2,179.00	10	0	0	10	100%	\$21,790	0	0	\$21,790	100%	\$1,794	\$1,794
SBIR/STTR Admin	\$960.25	8	0	0	8	100%	\$7,682	0	0	\$7,682	100%	\$633	\$633
Offsite Training Purchases Transaction Fee	\$95.78	185	0	0	185	100%	\$17,719	\$0	\$0	\$17,719	100%	\$1,459	\$1,459
Offsite Training Purchases Cancellations	0	0	0	0	0	0	0	\$0	\$0	\$0	0	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	10	2	2	8	80%	\$7,454	1,491	1,491	\$5,963	80%	\$614	-877
Procurement	0.00	0	0	0	0	0	\$144,984	\$6,286	\$6,286	\$138,698	96%	\$11,937	\$5,651
Agency Seat Management	\$57.86	2,208	184	184	2,024	92%	\$127,749	\$10,646	\$10,646	\$117,103	92%	\$10,518	-127
Enterprise License Management	\$2.87	740	62	62	679	92%	\$2,125	\$177	\$177	\$1,948	92%	\$175	-2
Agency Services	0.00	0	0	0	0	0	\$129,874	\$10,823	\$10,823	\$119,051	92%	\$10,693	-130
Training Purchases \$	\$0.00	283,335	27,243	27,243	256,092	90%	\$283,335	\$27,243	\$27,243	\$256,092	90%	\$20,000	-7,243
	0.00	0	0	0	0	0	\$1,558,595	\$140,540	\$140,540	\$1,418,054	91%	\$125,000	-15,540

SSC

	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$1,275,260	-90,688	0	\$1,184,571	\$105,000	58%	\$1,079,571	\$82,391
Training Purchases \$	\$283,335	-1,870	0	\$281,465	\$20,000	125%	\$261,465	-5,374
FY10 Total	\$1,558,595	-92,558	0	\$1,466,037	\$125,000	65%	\$1,341,037	\$77,018

Note: October training purchases of \$27,243 can be liquidated against PY09 Carryforward Funds. There were no October conference purchases – all conference purchases must be liquidated against PY10 funds.

ARMD Utilization Report

ARMD	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	2,101	175	175	1,926	92%	\$6,029	\$502	\$502	\$5,526	92%	\$0	-502
Agency Services	0.00	0	0	0	0	0	\$6,029	\$502	\$502	\$5,526	92%	\$0	-502
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$6,029	\$502	\$502	\$5,526	92%	\$0	-502

ARMD	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$6,029	\$0	0	\$6,029	\$0	0%	\$6,029	-502
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$6,029	\$0	0	\$6,029	\$0	0%	\$6,029	-502

ESMD Utilization Report

ESMD													
	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	6,526	544	544	5,982	92%	\$18,731	\$1,561	\$1,561	\$17,170	92%	\$0	-1,561
Agency Services	0.00	0	0	0	0	0	\$18,731	\$1,561	\$1,561	\$17,170	92%	\$0	-1,561
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$18,731	\$1,561	\$1,561	\$17,170	92%	\$0	-1,561

ESMD								
	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$18,731	\$0	0	\$18,731	\$0	0%	\$18,731	-1,561
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$18,731	\$0	0	\$18,731	\$0	0%	\$18,731	-1,561

SMD Utilization Report

SMD	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	5,788	482	482	5,306	92%	\$16,612	\$1,384	\$1,384	\$15,228	92%	\$0	-1,384
Agency Services	0.00	0	0	0	0	0	\$16,612	\$1,384	\$1,384	\$15,228	92%	\$0	-1,384
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$16,612	\$1,384	\$1,384	\$15,228	92%	\$0	-1,384

SMD	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$16,612	\$0	0	\$16,612	\$0	0%	\$16,612	-1,384
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$16,612	\$0	0	\$16,612	\$0	0%	\$16,612	-1,384

SOMD Utilization Report

SOMD	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	15,609	1,301	1,301	14,308	92%	\$44,799	\$3,733	\$3,733	\$41,065	92%	\$0	-3,733
Agency Services	0.00	0	0	0	0	0	\$44,799	\$3,733	\$3,733	\$41,065	92%	\$0	-3,733
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$44,799	\$3,733	\$3,733	\$41,065	92%	\$0	-3,733

SOMD	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$44,799	\$0	0	\$44,799	\$0	0%	\$44,799	-3,733
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$44,799	\$0	0	\$44,799	\$0	0%	\$44,799	-3,733

EDUC Utilization Report

EDUC	FY10 Rate	FY10 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY10 Projected \$	Current Month Actual Dollars	Year to Date Actual \$	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$141.76	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Accounts Receivable	\$90.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Payroll/Time & Attendance Processing	\$91.62	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
FBWT/224	\$12.06	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Domestic Travel Services	\$28.42	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS, Foreign, and ETDY Travel	\$360.88	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
PCS & ETDY Relocation Assistance	\$1,707.26	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Conference Reporting	\$25.69	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Financial Management	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Support to Personnel Programs	\$146.56	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employment Development and Training	\$128.51	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Employee Benefits	\$198.35	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
HR & Training Information Systems	\$152.27	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
eOPF Recordkeeping	\$41.20	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Personnel Action Processing	\$73.58	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SES Case Documentation	\$9,407.85	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Financial Disclosure Processing	\$52.21	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Human Resources	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Procurement Processing and Other Admin Svcs	\$217.39	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Grants Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Grants Administration	\$960.25	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
SBIR/STTR Award	\$2,179.00	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
SBIR/STTR Admin	\$960.25	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Offsite Training Purchases Transaction Fee	\$95.78	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Offsite Training Purchases Cancellations	0	0	0	0	0	0%	0	\$0	\$0	\$0	0%	0	\$0
Onsite Training Purchases Transaction Fee	\$745.39	0	0	0	0	0%	\$0	0	0	\$0	0%	\$0	\$0
Procurement	0.00	0	0	0	0	0	\$0	\$0	\$0	\$0	0%	\$0	\$0
Agency Seat Management	\$57.86	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
Enterprise License Management	\$2.87	94	8	8	86	92%	\$268	\$22	\$22	\$246	92%	\$0	-22
Agency Services	0.00	0	0	0	0	0	\$268	\$22	\$22	\$246	92%	\$0	-22
Training Purchases \$	\$0.00	0	0	0	0	0%	\$0	\$0	\$0	\$0	0%	\$0	\$0
	0.00	0	0	0	0	0	\$268	\$22	\$22	\$246	92%	\$0	-22

EDUC	FY10 Projected Bill	FY09 Adjustment	NSSC Adjustment	FY10 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY10 Bill to be IPAC'd	Remaining Balance
Services	\$268	\$0	0	\$268	\$0	0%	\$268	-22
Training Purchases \$	\$0	\$0	0	\$0	\$0	0%	\$0	\$0
FY10 Total	\$268	\$0	0	\$268	\$0	0%	\$268	-22

Special Projects

Special Projects						
Center	Project	Funding Received	Current Month Cost	ITD Cost	Remaining Balance	% Remaining Balance
HQ-OCIO	Enterprise License Management	\$ 875,500	\$ 49,000	\$ 875,500	\$ -	0%
HQ-OCIO	Agency Records Control Project	\$ 25,590	\$ -	\$ -	\$ 25,590	100%
HQ-OCIO	Saturn Support	\$ 111,000	\$ 18,500	\$ 18,500	\$ 92,500	83%