National Aeronautics and Space Administration





September 2011 Performance & Utilization Report – FY 11



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Quality Measurements

- Accounts Payable
- Payroll Processing
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- Personnel Action Processing
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- Customer Contact Center
- Awards

Data Source Key:

- NBID (NSSC Business Intelligence Datamart)
- ** Remedy
- *** IPCC, Centergy Manager and Remedy
- **** Inquisite

Scorecard – September Overall

4

Activity	SEPTEMBER
Accounts Payable - On Time Payments	(G)
Accounts Payable - Int. < \$200/MM	G
Payroll	6
Domestic Travel	G
Foreign Travel	G
Extended TDY	G
PCS (6) Travel	(G)
PCS (15) Travel	(G)
PCS (30) Travel	(G)
Relocation Assistance - Prudential	(G)
NASA Awards & Recognition Processing	(G)
Off-Site Training	•
Internal Training <25K	(G)
Internal Training >25K	G
SES Appointments	G
SES CDP Mentor Appraisals	No Activity
Retirement Estimate - 10 day	9
Retirement Estimate - 20 day	G
Retirement Estimate - 45 day	g
Retirement Processing - 10 day	g
eOPF - 15 Day	G
eOPF - 25 Day	G
Personnel Action Processing	G
Grants	g
Grants Supplements	9
SBIR / STTR - Phase 1	No Activity
SBIR / STTR - Phase 2	g
SBIR/STTR-Unilateral Funding Mods	G
Initial Call Resolution	G
Call Response Rate	G
Call Abandonment Rate	G
Website Availability	G

	-	>= 98%
AP Legend:	\bigcirc	< 98% & >= 97%
		< 97%

		Met or Exceeded SLA
Legend:	\bigcirc	0 5% of stated target SLA
	-	> 5% of stated target SLA

September 2011

SLA

Scorecard by Center – September

Activity by Center	ARC	DFRC	GRC	GSFC	HQ	JSC	KSC	LaRC	MSFC	NSSC	SSC
Accounts Payable - On Time Payments	G	G	g	G	Y	G	Y	G	9	G	G
Accounts Payable - Int. < \$200/MM	0	0	g	0	G	0	G	g	G	g	g
Payroll	G	G	g	G	G	G	G	G	G	G	g
Domestic Travel	G	G	g	G	G	G	G	G	G	G	g
Foreign Travel	G		g	G	G	G	G	G	G		
Extended TDY	G	G	g	G	G	G	G	G	G		g
PCS (6) Travel		G	9	G	G	G	G	G	G	G	g
PCS (15) Travel		G	g	G	G	G		G	G		
PCS (30) Travel	G	G	g	G	G	G	G	G	G		
Relocation Assistance - Prudential		G	g	G	G	G		G		G	
NASA Awards & Recognition Processing	G		g	G	G	G	G	G	G		g
Off-Site Training	B	B	B	Y	B	Y	B	B	B	G	B
Internal Training <25K	G	G	g	G	G	G	G	G	G	G	g
Internal Training >25K	G		g	G		G					
SES Appointments					G						
SES CDP Mentor Appraisals											
Retirement Estimate - 10 day	G	G	9	G	G	G	G	G	G		g
Retirement Estimate - 20 day		G	g	G	G	G	G	G	G		
Retirement Estimate - 45 day		G	g	G		G	G		G		
Retirement Processing - 10 day	G		G	G	G	G	G	G	G		G
eOPF - 15 Day	G	G	G	G	G	G	G	G	G	G	G
eOPF - 25 Day					G	G			G	G	
Personnel Action Processing	G	G	G	G	G	G	G	G	G	G	g
Grants	G	G	G	G	G	G	G	G	G		
Grants - Supplemental	G	G	G	G	G	G	G	G	G		G
SBIR / STTR - Phase 1		Mark and the second				and the second second					
SBIR / STTR - Phase 2	G										
SBIR/STTR-Unilateral Funding Mods	G		G	G	G	G	G	G	G		
Initial Call Resolution	G	G	G	G	G	G	G	G	G	G	g
September 2011										Dage	

Quality Scorecard – By Month

						Jan	Feb	Mar	Apr	Мау	Jun	Jly	Aug	Sep
		G	G	G		G	G	G	G	G	G	G	G	G
		N/A	N/A	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	Ø	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
sing		G	G	G		G	G	G	G	G	G	G	G	G
		G	G	G		G	G	G	G	G	G	G	G	G
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		G	G	G		G	G	G	G	G	G	G	G	G
r		G	G	G		G	G	G	G	G	G	G	G	G
G	≥ 98%	Г					1							
Y	< 98 %		*LEGEN	ND	G	≥ 99.9%]	**LE(GEND	G	≥ 95%			
			(payrol	I)	B	< 99.9%		(External	Training)	B	< 95%			
s	ssing er @ @	s er	(G) (G)	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		N/A N/A $$ $}$ $$ $$ $$ $$ $}$ $$ $$ $$ $}$ $$ $$ $}$ $$ $$ $}$ $$ $$ $}$ $$ $}$ $$ $$ $}$ $$ $$ $}$ $$ $$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $$ $}$ $$ $}$ $}$ $}$ $$ $}$ $$ $}$ $}$ $}$ $$ $}$ $}$ $}$ $$ $}$ $}$ $}$ $$ $}$ $}$ $}$ $}$ $}$ $}$ $$ $}$ $}$ $}$ $$ $}$ $}$ $}$ $$ $}$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $}$ $$ $} $ $$ $}$ $$ $}$ $$ $}$ $$ $$ $}$ $$ $$ $$ $$ $}$ $$ $$ $}$ $$ $$ } $$ } $$	$\frac{N/A}{G} = \frac{N/A}{G} = \frac{V}{G}$ $\frac{G}{G} = \frac{G}{G} = \frac{G}{G} = \frac{G}{G}$ $\frac{G}{G} = \frac{G}{G} = \frac{G}{G} = \frac{G}{G} = \frac{G}{G}$ $\frac{G}{G} = \frac{G}{G} = \frac{G}{G} = \frac{G}{G} = \frac{G}{G}$ $\frac{G}{G} = \frac{G}{G} = $	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

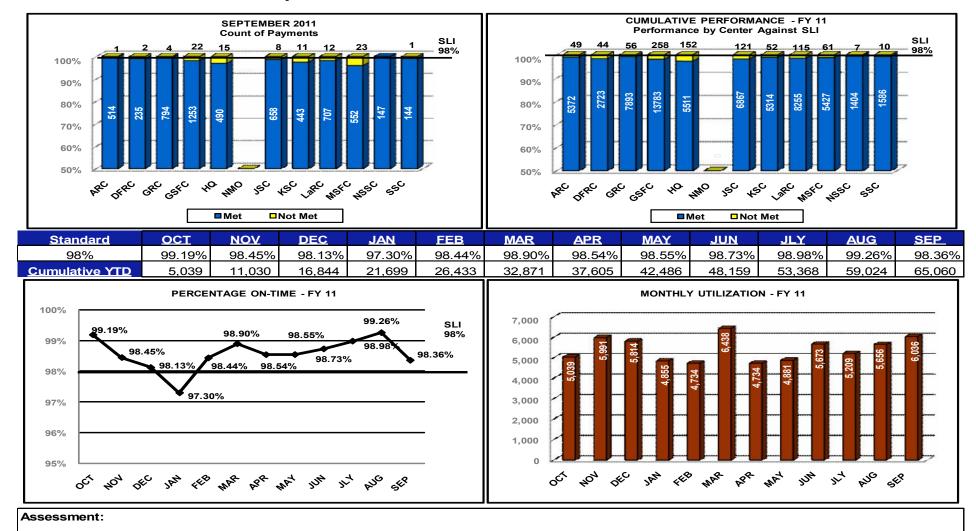
Scorecard – By Month

Accounts Payable - On Time Payments(G)Accounts Payable - Int. < \$200/MM(G)Payroll(G)Domestic Travel(G)Foreign Travel(G)Extended TDY(G)PCS (6) Travel(G)PCS (15) Travel(G)PCS (30) Travel(G)Relocation Assistance(G)NASA Awards & Recognition Processing(G)Internal Training <25K(G)Internal Training >25K(G)SES Appointments(G)SES CDP Mentor Appraisals(G)Retirement Estimate - 10 day(G)Retirement Estimate - 45 day(G)Retirement Processing - 10 day(G)ROFF - 15 Day(G)	3 3 3 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
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Domestic TravelGForeign TravelGExtended TDYGPCS (6) TravelGPCS (15) TravelGPCS (30) TravelGRelocation AssistanceGNASA Awards & Recognition ProcessingGOff-Site TrainingGInternal Training <25K									0 0 0 0 0 0 0 0 0 0 0 0	0000 0000 0000 0000	00000000000000000000000000000000000000
Foreign TravelGExtended TDYGPCS (6) TravelGPCS (15) TravelGPCS (30) TravelGRelocation AssistanceGNASA Awards & Recognition ProcessingGOff-Site Training <25K				0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			000000000	000000	0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	00000000000000000000000000000000000000
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PCS (6) Travel (G) PCS (15) Travel (G) PCS (30) Travel (G) Relocation Assistance (G) NASA Awards & Recognition Processing (G) Off-Site Training (G) Off-Site Training <25K (G) Internal Training >25K (G) SES Appointments (G) SES CDP Mentor Appraisals (G) Retirement Estimate - 10 day (G) Retirement Estimate - 45 day (G) Retirement Processing - 10 day (G)		9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9		0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0	00000	0000	0000	0 0 0 0 0	0000	9 9 9 9 9 9
PCS (15) Travel Gi PCS (30) Travel Gi Relocation Assistance Gi NASA Awards & Recognition Processing Gi Off-Site Training Gi Internal Training <25K	0 0 0 0 0 0 0 0 0 0 0 0 0	9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9	9 9 9 9 9 9 9 9 9 9 9 9 9	9 9 9 9 9 9 9	0000	0000	0000	0000	0000) © © ©	000
PCS (30) TravelGRelocation AssistanceGNASA Awards & Recognition ProcessingGOff-Site TrainingGInternal Training <25K	0 0 0 0 0 0 0 0 0 0	9 9 9 9 9 9 9 9 9 9 9 9	0 0 0 0 0 0 0 0 0	9 9 9 9 9 9	0000	0000	0000	0000	9 9 9	9 9 9	© © ©
Relocation AssistanceImage: Comparison of the sector of the s	00000	9 9 9 9 9 9	6 6 6 6 6 6	6 6 6 6 6	000	000	00	0 0 0	G	G	
NASA Awards & Recognition ProcessingOff-Site TrainingOff-Site Training <25K	0000	6 6 6 6	G G G G	6 6 6	9 9 9	99	9 9	G	G	G	6
Off-Site Training G Off-Site Training G Internal Training <25K	0 0 0 0	6 6 6	9 9 9	G	G	G	G	6			
Internal Training <25K	9 9 9	G	G	G	G				G	G	•
Internal Training >25K G SES Appointments G SES CDP Mentor Appraisals G Retirement Estimate - 10 day G Retirement Estimate - 20 day G Retirement Estimate - 45 day G Retirement Processing - 10 day G	G	G	G			g	G	0			1
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SES CDP Mentor Appraisals G Retirement Estimate - 10 day G Retirement Estimate - 20 day G Retirement Estimate - 45 day G Retirement Processing - 10 day G		G			G	G	G	g	g	G	G
Retirement Estimate - 10 day G Retirement Estimate - 20 day G Retirement Estimate - 45 day G Retirement Processing - 10 day G	g		G	G	G	N/A	N/A	N/A	G	B	G
Retirement Estimate - 20 day Image: Coloradia structure Retirement Estimate - 45 day Image: Coloradia structure Retirement Processing - 10 day Image: Coloradia structure		G	G	G	G	N/A	N/A	N/A	N/A	N/A	N/A
Retirement Estimate - 45 day G Retirement Processing - 10 day G	g	G	G	G	G	g	g	g	G	G	g
Retirement Processing - 10 day	g	G	G	G	G	g	g	g	G	G	g
	g	G	G	G	G	g	g	g	G	G	g
eOPF - 15 Day	9	G	G	G	G	g	g	g	g	G	g
	g	G	G	G	G	g	G	g	g	G	g
eOPF - 25 Day	g	G	G	G	G	g	G	g	g	G	g
Personnel Action Processing	g	G	G	G	G	g	G	g	g	G	g
Grants G	g	G	G	G	G	g	G	G	G	G	g
Grants - Supplemental	g	G	G	G	G	g	g	g	g	Y	g
SBIR / STTR - Phase 1 N/A	N/A	N/A	N/A	G	G	g	N/A	N/A	N/A	N/A	N/A
SBIR / STTR - Phase 2 N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9	G	G	G
SBIR/STTR-Unilateral Funding Mods	G	G	G	G	G	g	g	g	G	G	G
Initial Call Resolution	G	G	G	G	G	g	g	g	g	G	G
Call Response Rate	G	G	G	G	G	G	G	G	G	G	G
Call Abandonment Rate	G	G	G	G	G	G	G	G	G	G	G
Website Availability G	G	G	G	G	G	g	G	9	G	G	G

Financial Management Accounts Payable

AP - ON TIME PAYMENTS - COUNT - FY 11

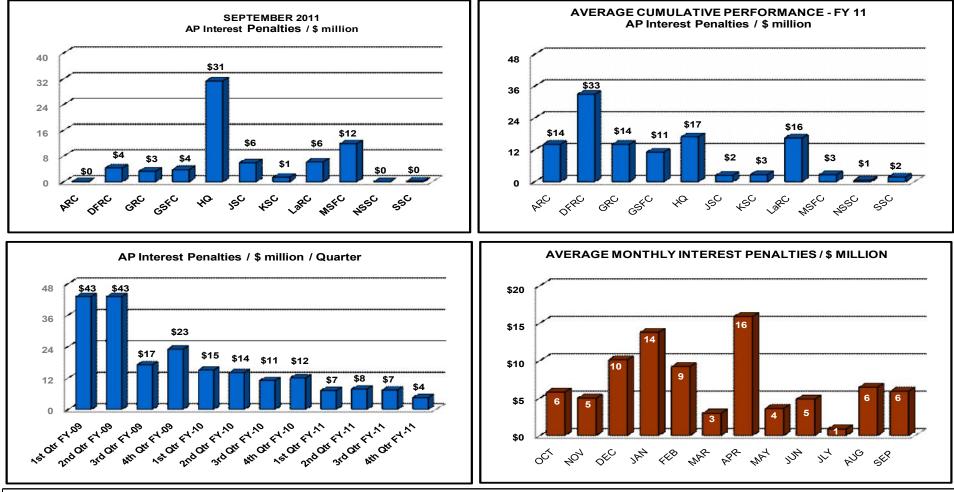
Service Level Indicator: Process and Pay 98% of invoices on time.



Financial Management Accounts Payable

AP - Interest Penalties - USD

Service Level Indicator: Metric measures interest penalties paid in accordance with Prompt Payment Act. Amounts include all payment types subject to the Act. Metric is calculated as "dollars of interest per \$1 million in total payments." The metric goal is <= \$200 per million.

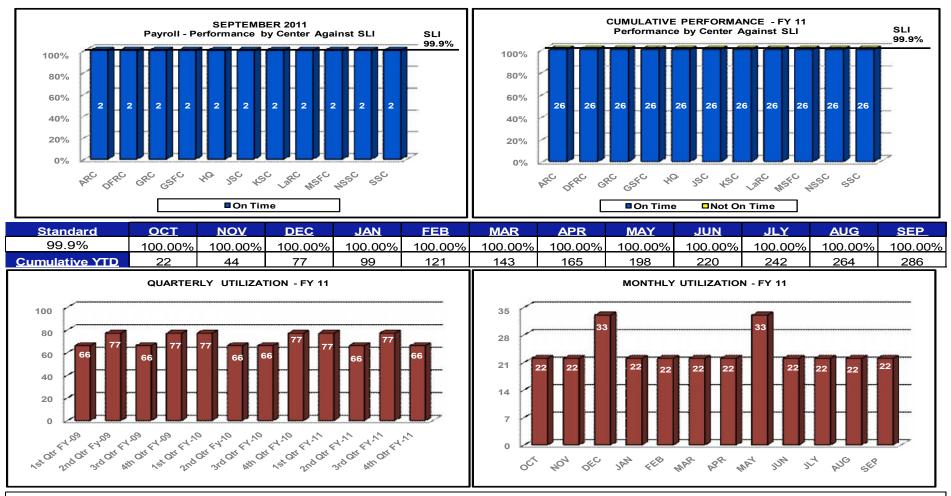






Payroll - FY11

Service Level Indicator: Process 99.9% of payroll/time & attendance accurately and on-time.

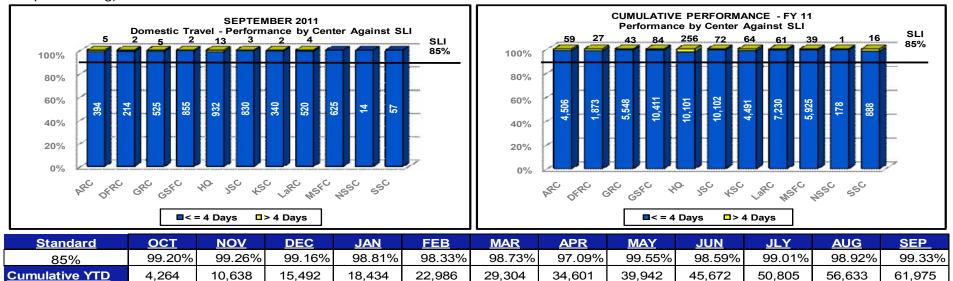


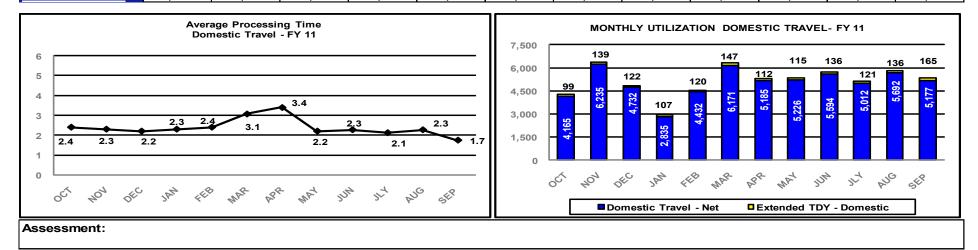
Assessment:

Financial Management Domestic Travel

DOMESTIC TRAVEL - FY 11

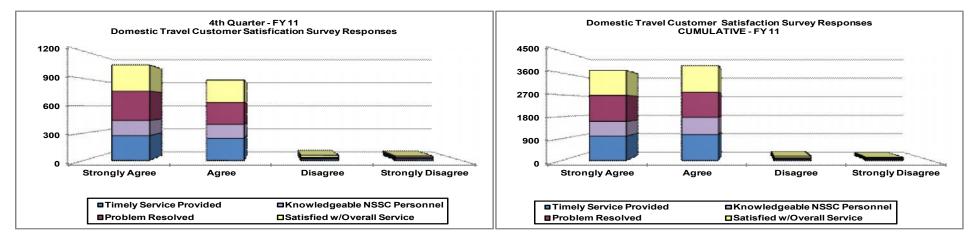
Service Level Indicator: Validate and process 85% of domestic travel vouchers within 4 business days of receipt of a complete voucher (including adequate funding).

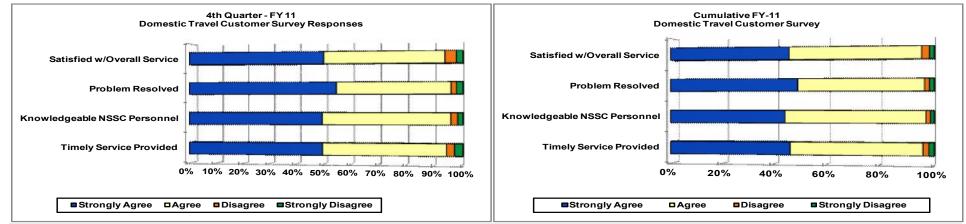




Financial Management Domestic Travel

CUSTOMER SATISFACTION SURVEY DOMESTIC TRAVEL SURVEY - FY 11



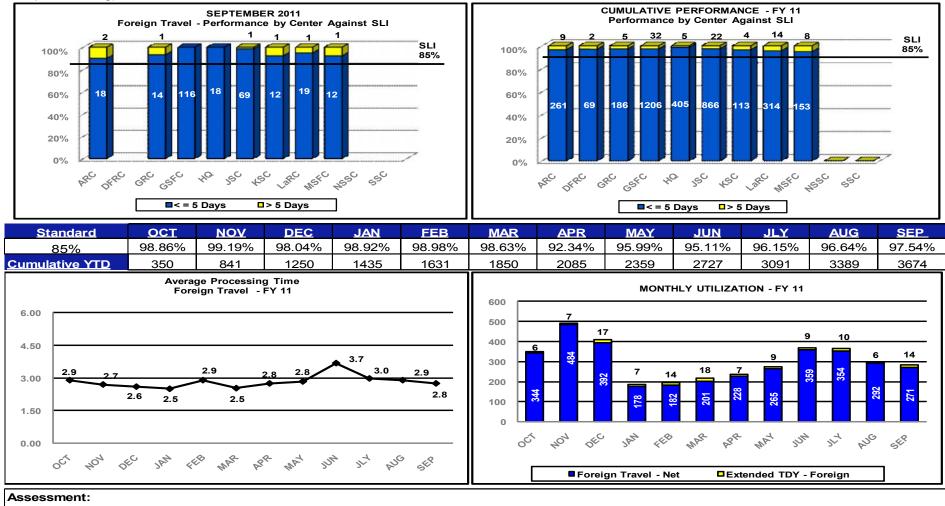


Assessment: 94.33% of the randomly selected customers responded that Timely Service was provided; 95.82% of the randomly selected customers thought the NSSC Personnel were Knowledgable; 95.89% of randomly selected customers thought that their problem was resolved to their satisfaction; 93.71% of the randomly selected customers were satisfied with the overall service of the NSSC.

Financial Management Foreign Travel

FOREIGN TRAVEL - FY 11

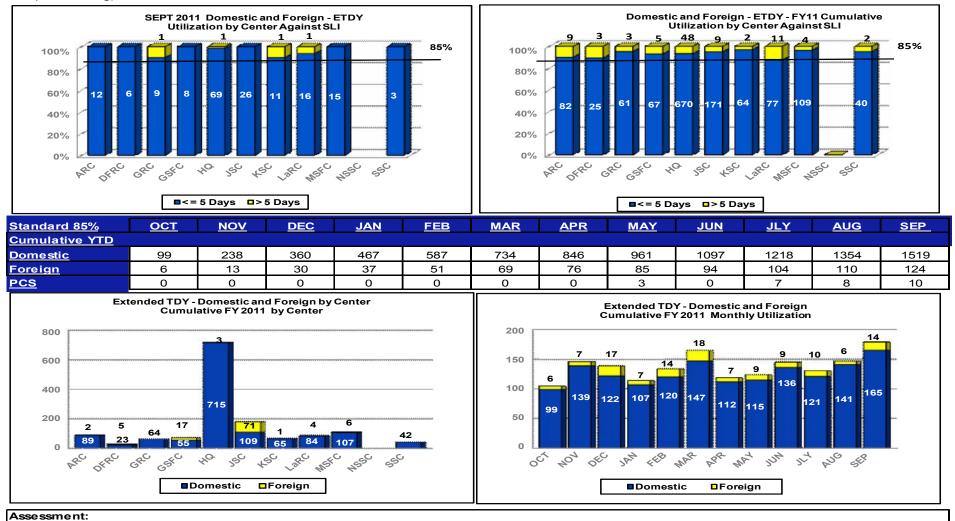
Service Level Indicator: Validate and process 85% of foreign travel vouchers within 5 business days of receipt of a complete voucher (including adequate funding).



Financial Management : Extended TDY Domestic and Foreign Travel

EXTENDED TDY - FY 11

Service Level Indicator: Validate and process 85% of ETDY expense reports within 5 business days of receipt of a complete expense report (including adequate funding).



Financial Management – PCS: Enroute, Miscellaneous Fixed Temporary Quarters, House Hunting Trip

PCS TRAVEL - Enroute, Miscellaneous, Fixed Temporary Quarters, House Hunting Trip - FY 11

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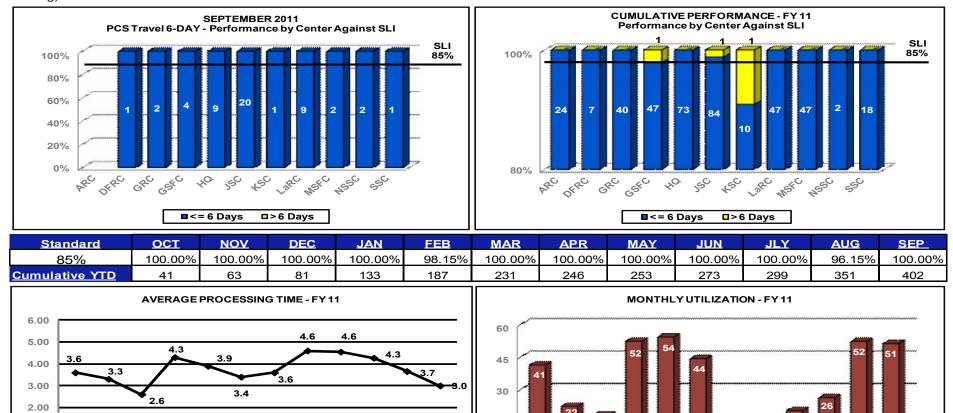
MAY

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Service Level Indicator: Validate and process 85% of PCS travel vouchers within 6 business days of receipt of a complete voucher (including adequate funding).



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Assessment:

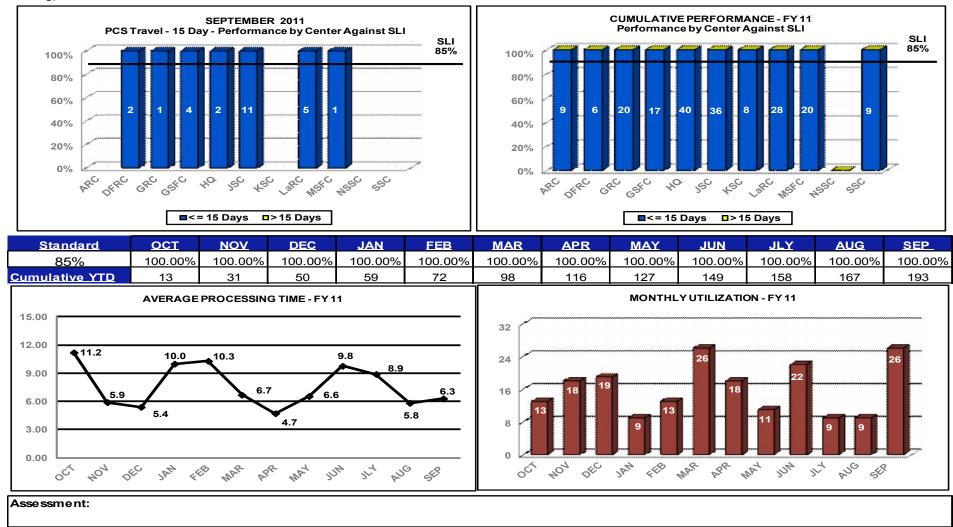
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Financial Management – PCS: Actual Temporary Quarters, Real Estate, Constructive, & all Other Vouchers – FY 11

PCS TRAVEL - Actual Temporary Quarters, Real Estate, Constructive, & all Other Vouchers - FY 11

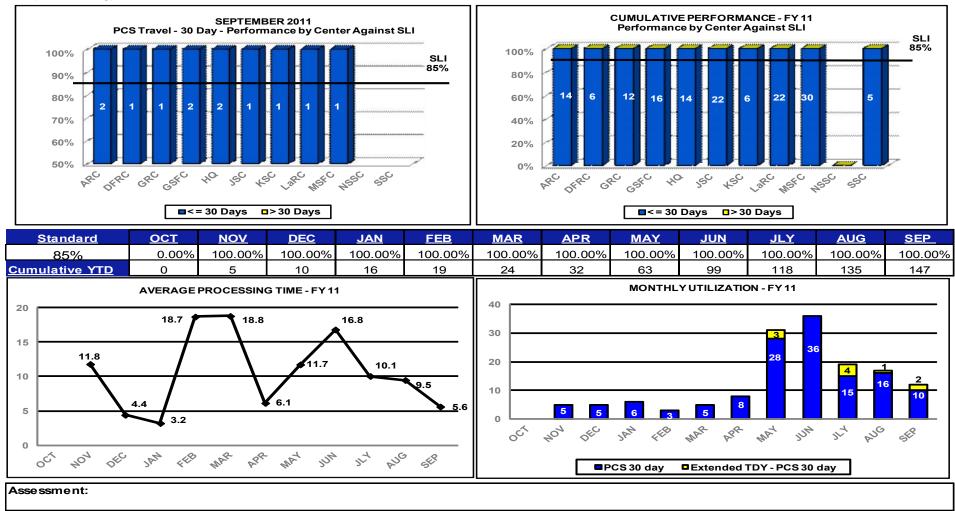
Service Level Indicator: Validate and process 85% of PCS travel vouchers within 15 business days of receipt of a complete voucher (including adequate funding).



Financial Management PCS: RITA and ITRA

PCS TRAVEL - RITA and ITRA - FY 11

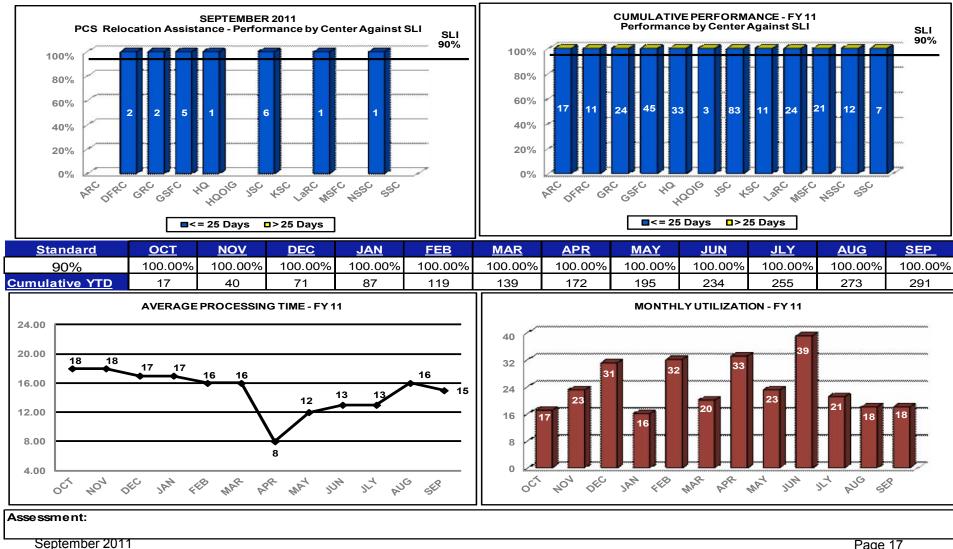
Service Level Indicator: Validate and process 85% of RITA and ITRA travel vouchers within 30 business days of receipt of a complete voucher (including adequate funding).



Financial Management Relocation Assistance - Prudential

PCS - RELOCATION ASSISTANCE - FY 11

Service Level Indicator: 90% of PCS travel orders are approved within 25 business days - Prudential.

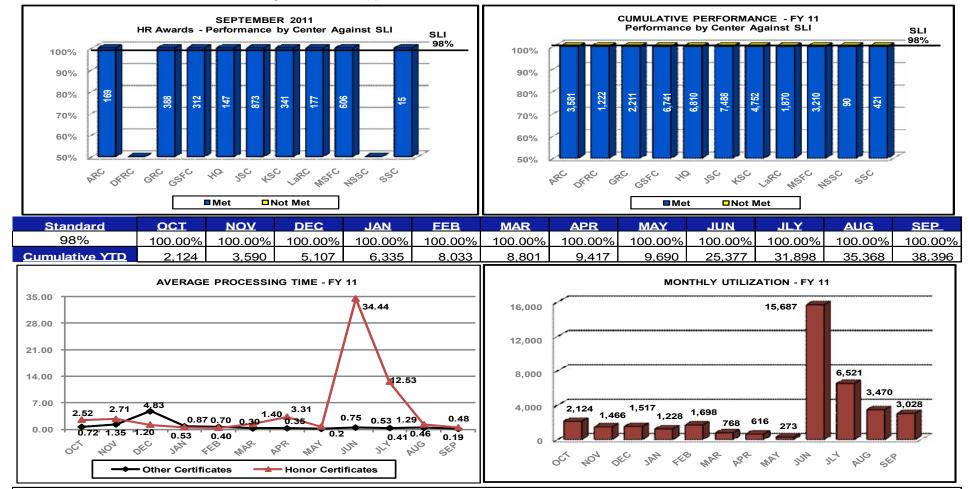


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Human Resources NASA Awards and Recognition Processing

NASA AWARDS AND RECOGNITION PROCESSING- FY 11

Service Level Indicator: 98% Awards / recognition items/supplies delivered to Center Awards POC/recipient accurately and on-time as negotiated with the customer. In no case will awards/recognition items/supplies be delivered on or after schedule dates for awards ceremonies.

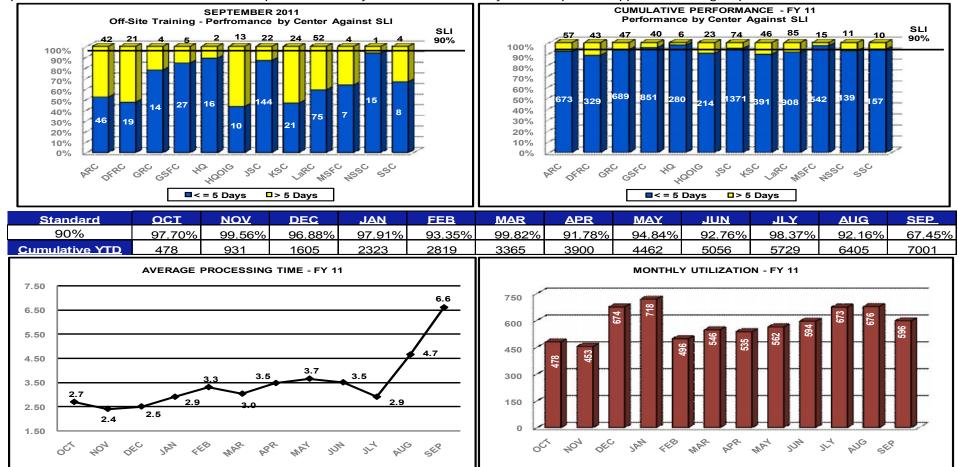


Assessment: June and July the average processing time for Honor Awards spiked due to the significant increase in volume and the complexity of Honor Awards.

Human Resources Registration/Reimbursement for Off-Site Training

REGISTRATION/REIMBURSEMENT FOR OFF-SITE TRAINING

Service Level Indicator: 90% of purchasing, registration, and confirmation activities for those external (off-site) training purchases that can be purchased with a credit card shall be completed accurately within 5 business days of receipt of an approved training request.

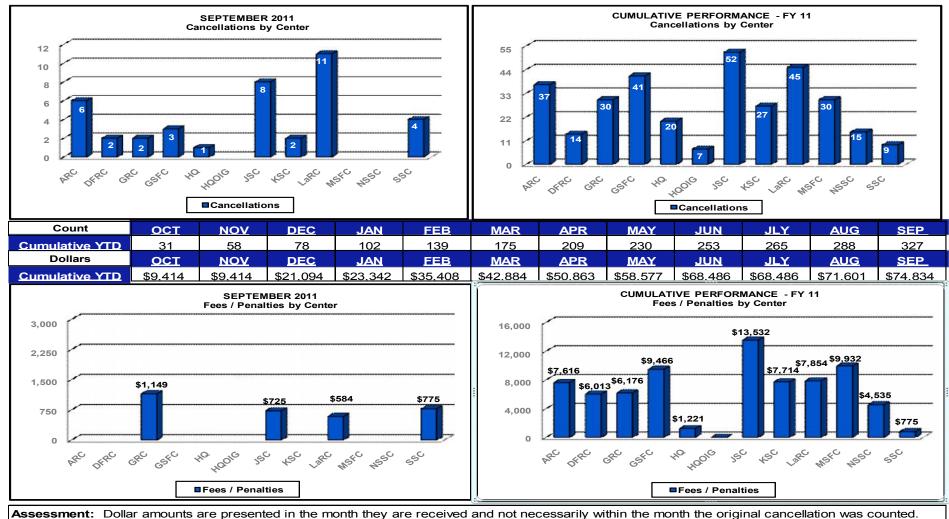


Assessment: The poor performance on the off-site training purchase metric was the result of an influx of end of fiscal year training requests from September 1 – 16 and an unexpected reduction in NSSC Training Purchase personnel due to a retirement and employee transfers. Processors were, however, able to prioritize work so that no student or attendee missed obtaining a seat. NSSC Training Purchases were green because working capital funds were used allowing them to be processed after the September 16 cut-off date for Center funds.

Human Resources Registration/Reimbursement for Off-Site Training

REGISTRATION/REIMBURSEMENT FOR OFF-SITE TRAINING

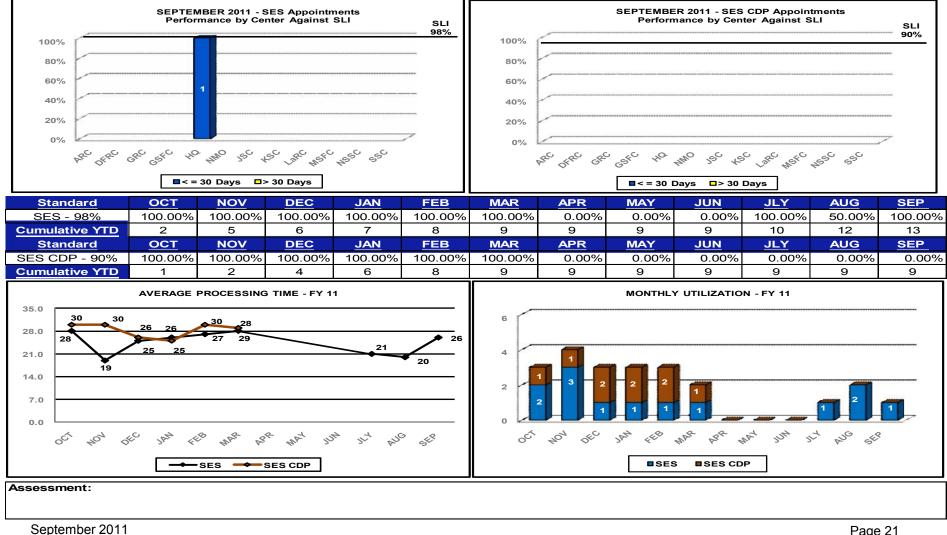
Number of individual training registrations and external fees and penalties resulting in purchase and then center cancellation.



Human Resources **SES & SES CDP Appointments**

SES & SES CDP APPOINTMENTS FY11

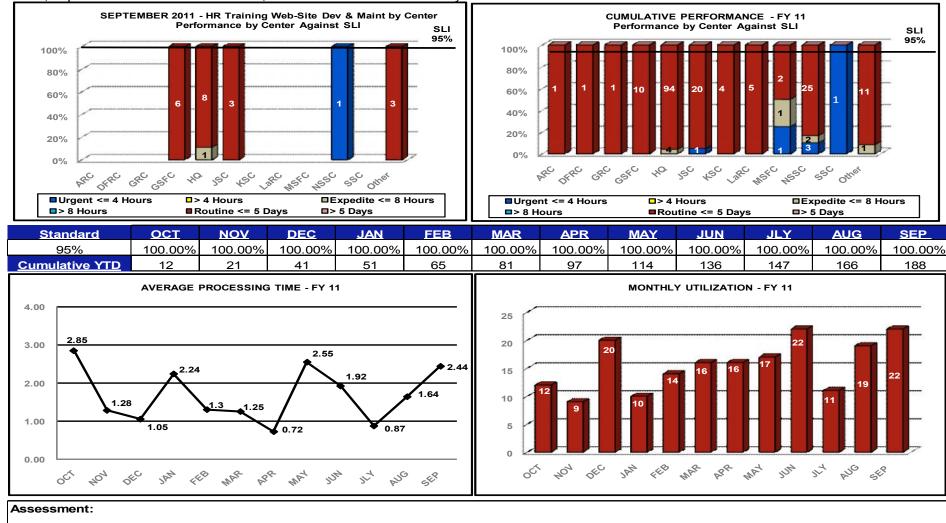
Service Level Indicator: SES: Of the complete SES selection packages submitted for ECQs, 98% will be completed and sent to OHCM within 30 business days of receipt. NSSC will maintain a 98% OPM approval rate. SES CDP: 90% of finalized Mentor Appraisals for the SES Candidate Development Program will be forwarded to the Center (for Mentor Signature) within 30 business days after receipt of a completed package.



Human Resources Web Site Development & Maintenance

HR & Training Web Site Development and Maintenance

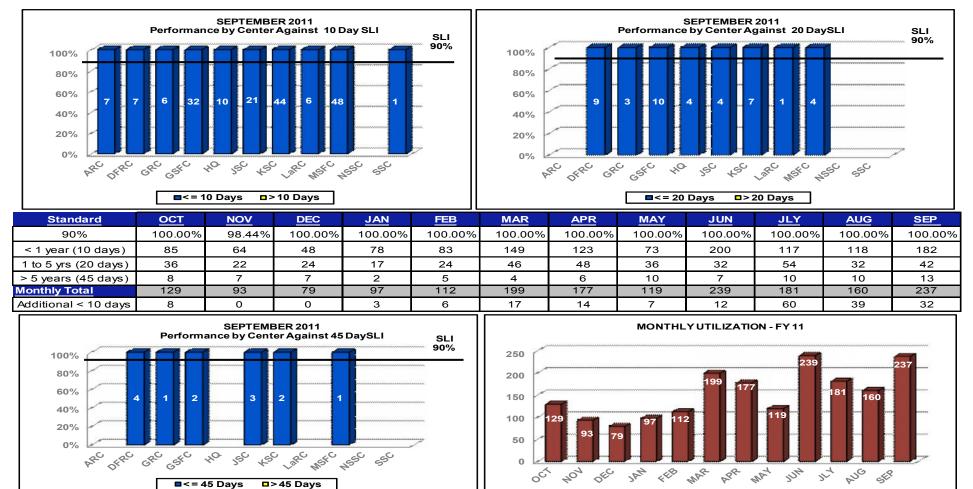
Service Level Indicator: 95% of all Web content changes will be accomplished within the following response standards: Urgent = within 4 business hours, Expedite = within 8 business hours, Routine = within 5 business days.



Human Resources Benefits – Retirement Estimates - Monthly

HR BENEFITS PROCESSING - Retirement Estimates - FY 11

Service Level Indicator: 90% of retirement estimate requests are completed per requirement.

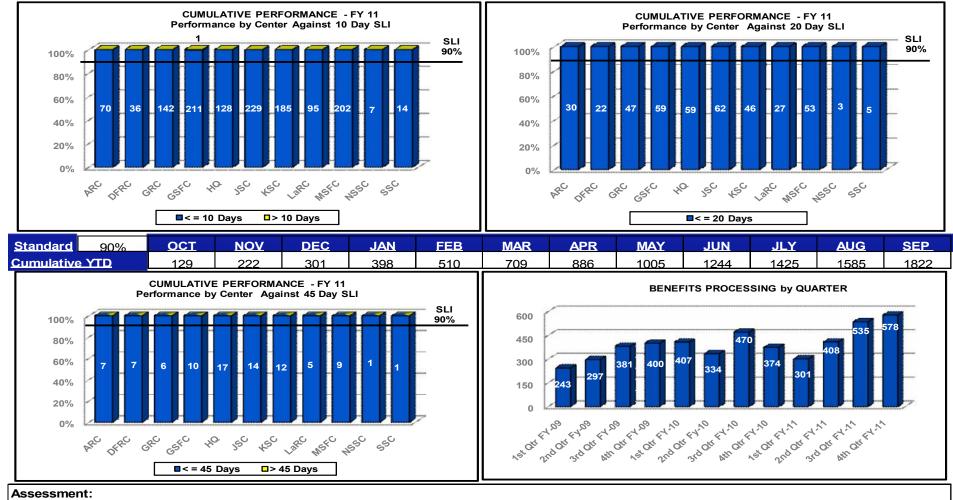


Assessment:

Human Resources Benefits – Retirement Estimates - Cumulative

HR BENEFITS PROCESSING - Retirement Estimates - FY 11

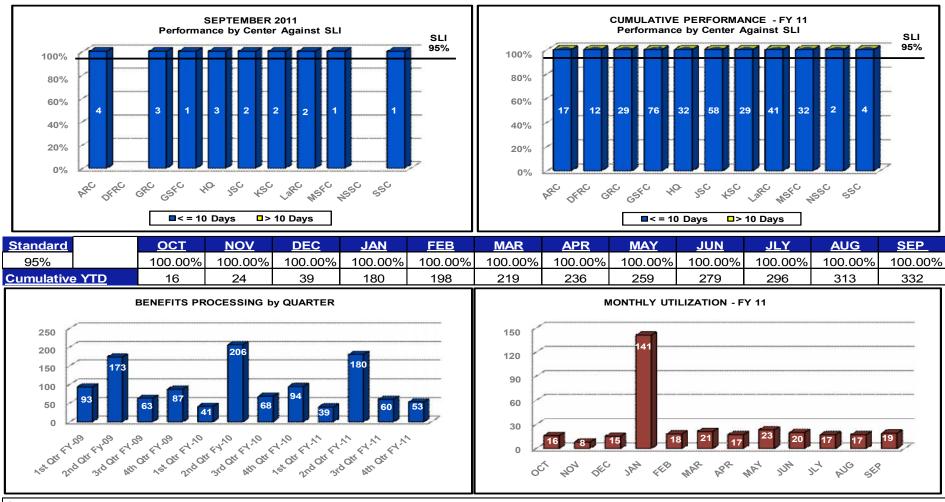
Service Level Indicator: 90% of retirement estimate requests are completed in 10 business days for request with retirement dates within the same year. For request with retirement dates over one year to five years, 20 business days. For request 5 years out, 45 business days.



Human Resources Benefits – Retirement Processing

HR BENEFITS PROCESSING - Retirement Packages - FY 11

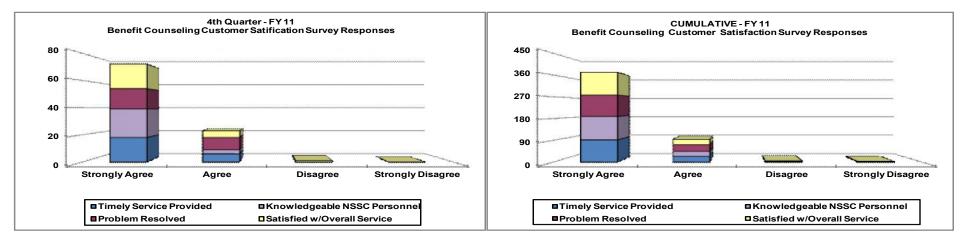
Service Level Indicator: 95% of routine retirement packages will be submitted to Department of Interior within 10 business days from the effective date of retirement.

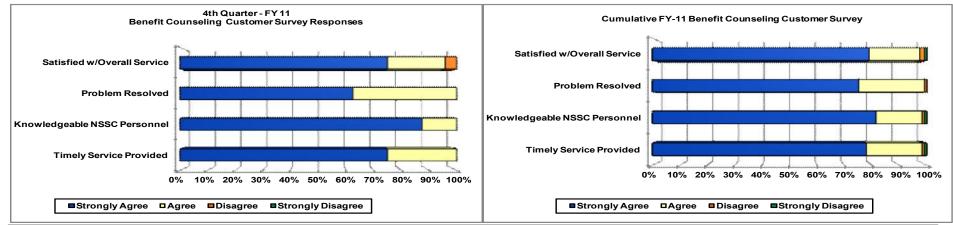


Assessment:

Human Resources Benefits

CUSTOMER SATISFACTION SURVEY BENEFIT COUNSELING SURVEY - FY 11



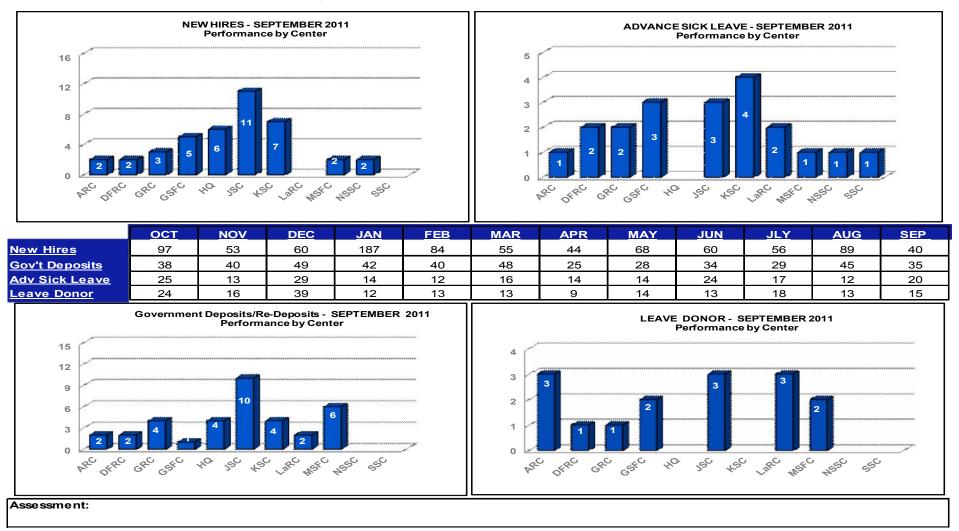


Assessment: 100% of the randomly selected customers responded that timely service was provided; 100% of the randomly selected customers thought the NSSC personnel were knowledgable; 100% of randomly selected customers thought that their problem was resolved to their satisfaction; 95.83% of the randomly selected customers were satisfied with the overall service of the NSSC.

Human Resources – Processing: New Hires, Gov't Deposits/Re-deposits, Advance Sick Leave – Leave Donor

HR Miscellaneous - ASL - LD, New Hires, Gov't Deposits - FY 11

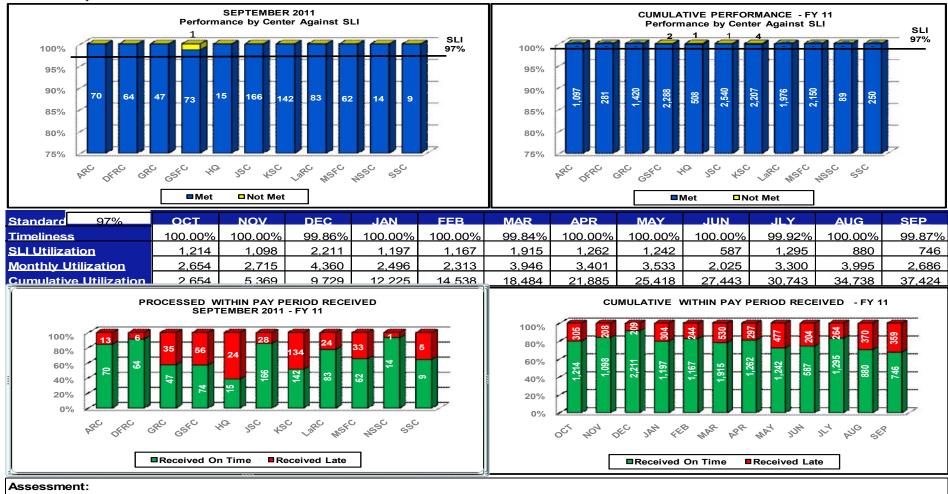
Service Level Indicator: Not Applicable - Info Only



Human Resources Personnel Action Processing

PERSONNEL ACTION PROCESSING - FY 11

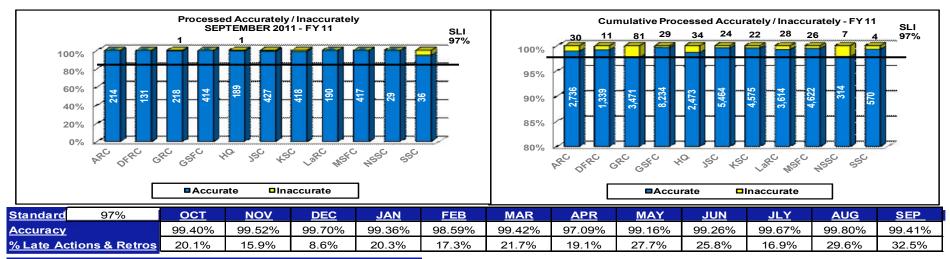
Service Level Indicator: 97% of personnel transactions that are received at the NSSC by the established deadline are processed by the cutoff date established by Personnel Bulletin 2006-41 - Cla.



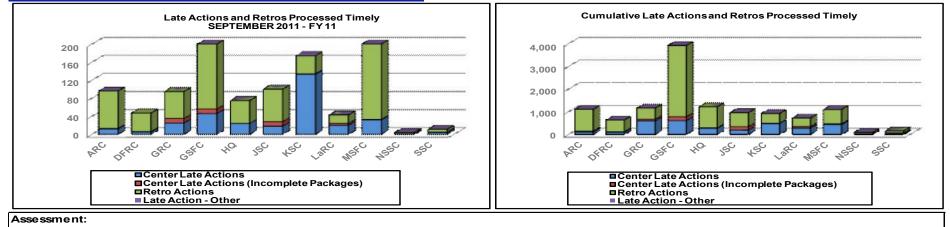
Human Resources Personnel Action Processing

PERSONNEL ACTION PROCESSING - FY 11

Service Level Indicator: 97% of personnel transactions are processed accurately as defined by regulations and references.



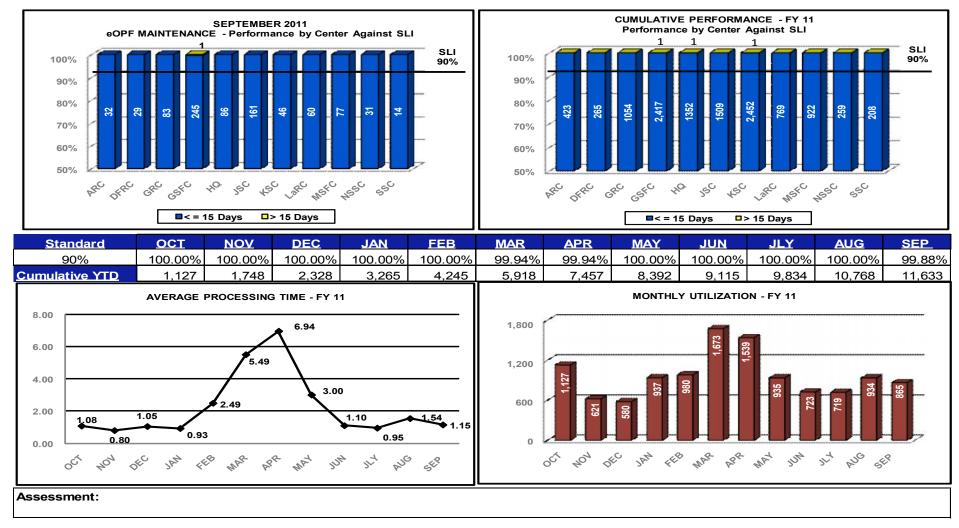
LATE ACTIONS and RETROS PROCESSED TIMELY - FY 11



Human Resources eOPF Maintenance – 15 Day

15 Day eOPF MAINTENANCE - FY 11

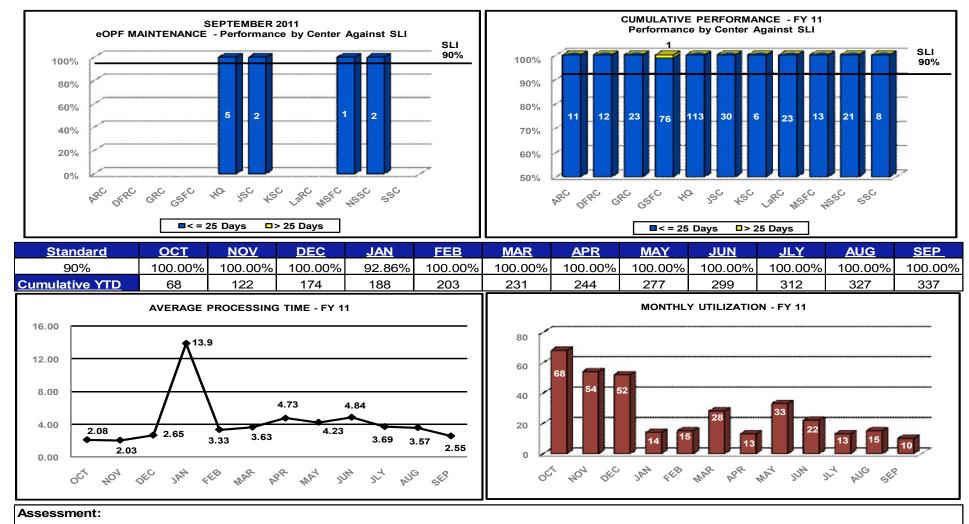
Service Level Indicator: 90% of documents will be filed in the employee's eOPF within 15 days of receipt.



Human Resources eOPF Maintenance – 25 Day

25 Day eOPF MAINTENANCE - FY 11

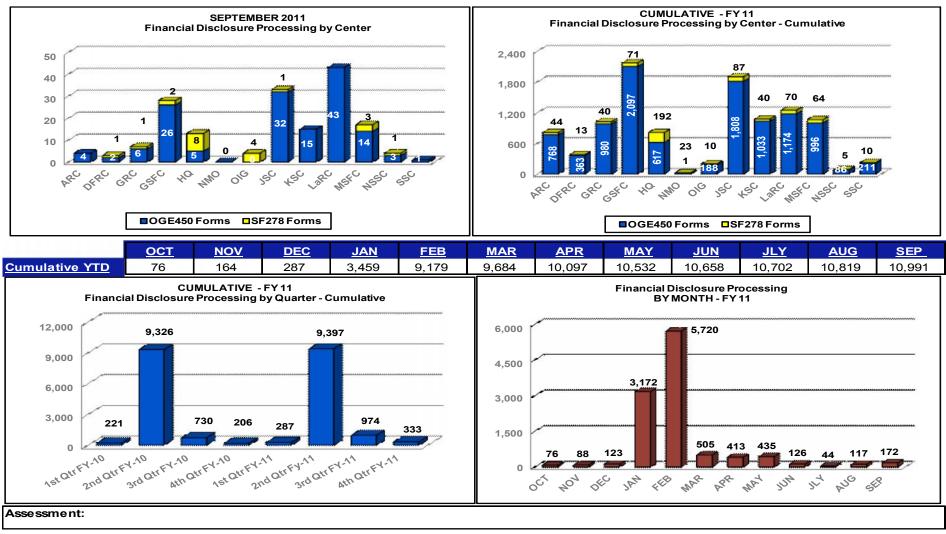
Service Level Indicator: 90% of OPFs will be purged, validated and indexed in eOPF within 25 business days of receipt.



Human Resources Financial Disclosure Processing

FINANCIAL DISCLOSURE PROCESSING - FY 11

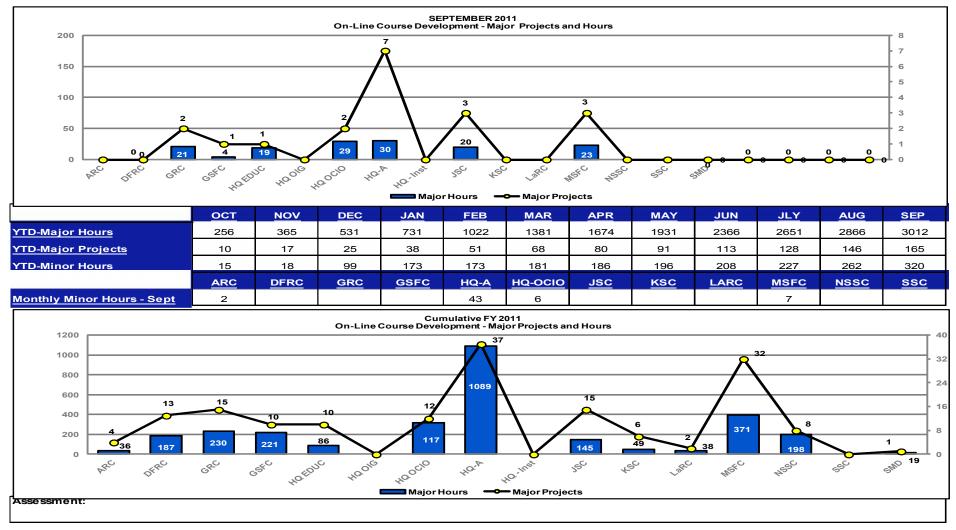
Financial Disclosure Processing by Center



Human Resources On-Line Training Course Development

On-Line Course Management - FY 2011

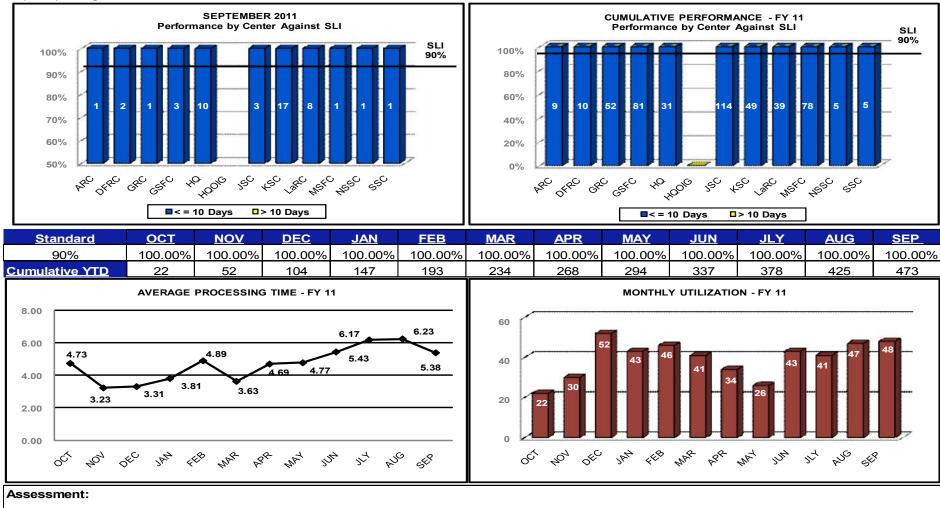
Service Level Indicator: Not a Performance Metric - For Utilization purposes only.



Procurement On-Site Training Purchases

REGISTRATION/REIMBURSEMENT FOR INTERNAL TRAINING - FY 11

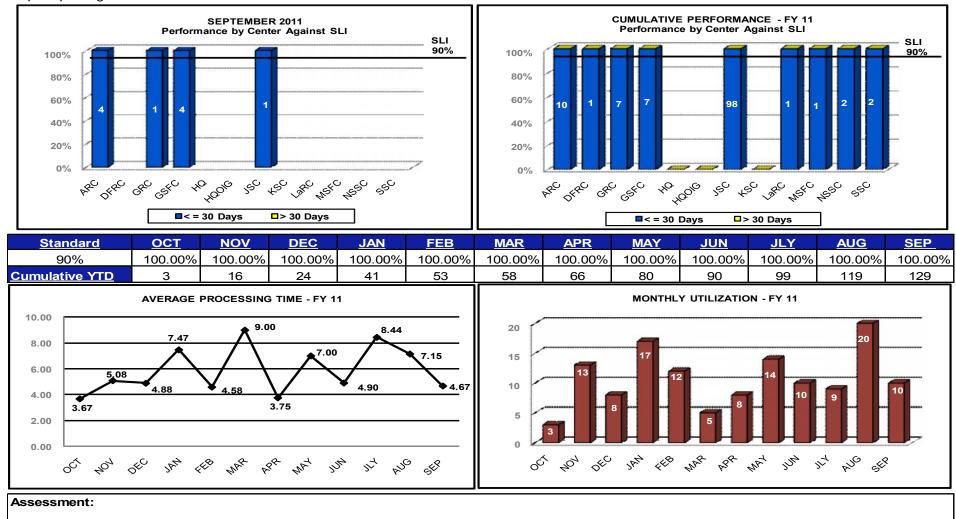
Service Level Indicator: 90% of on-site training actions (\$3,001-\$25,000) are awarded within 10 business days of receipt of a complete purchase request package.



Procurement On-Site Training Purchases

REGISTRATION/REIMBURSEMENT FOR INTERNAL TRAINING - FY 11

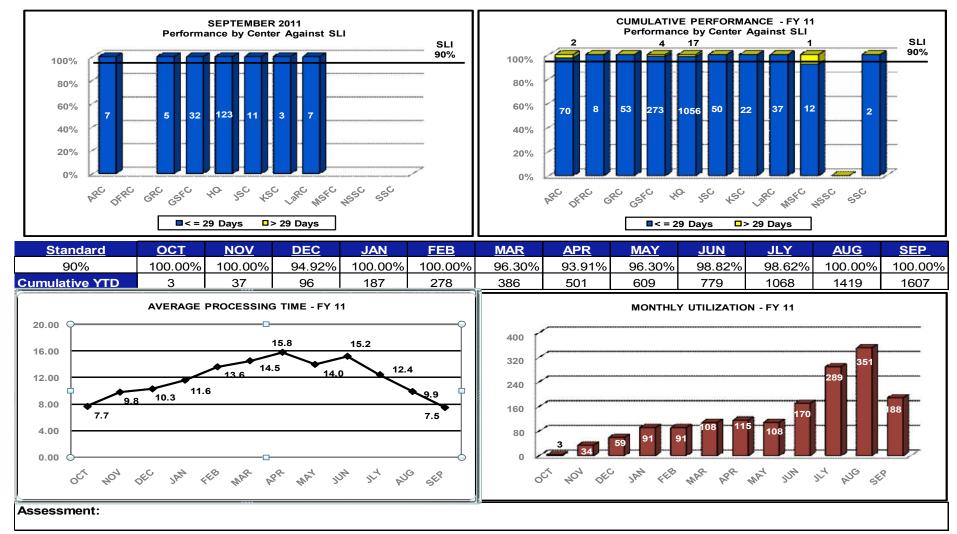
Service Level Indicator: 90% of on-site training actions (greater than \$25,000) are awarded within 30 business days of receipt of a completed purchase request package.



Procurement Grants & Cooperative Agreements

GRANTS & COOPERATIVE AGREEMENTS - FY 11

Service Level Indicator: 90% of Award packages prepared within 29 calendar days of receipt of the completed requirements package.

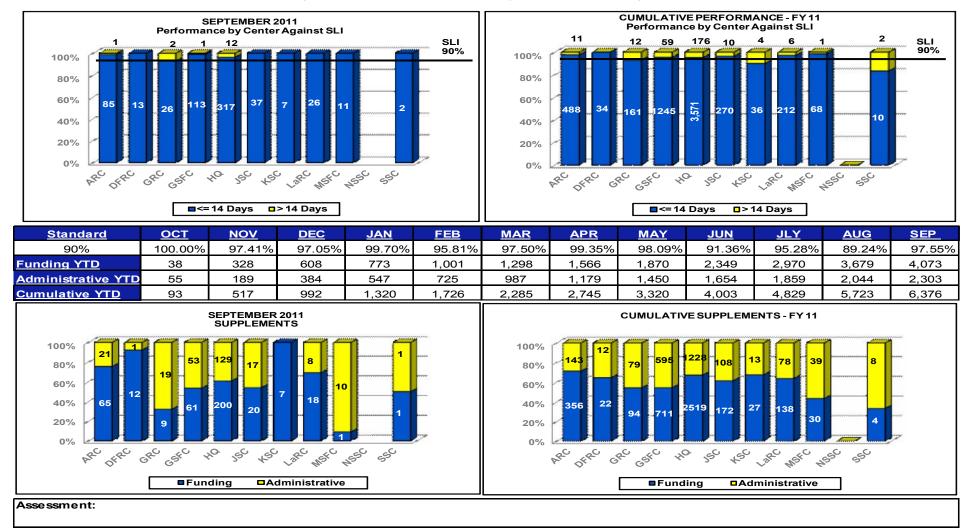


Procurement

Grants & Cooperative Agreements – Supplements

GRANTS SUPPLEMENTS - FY 11

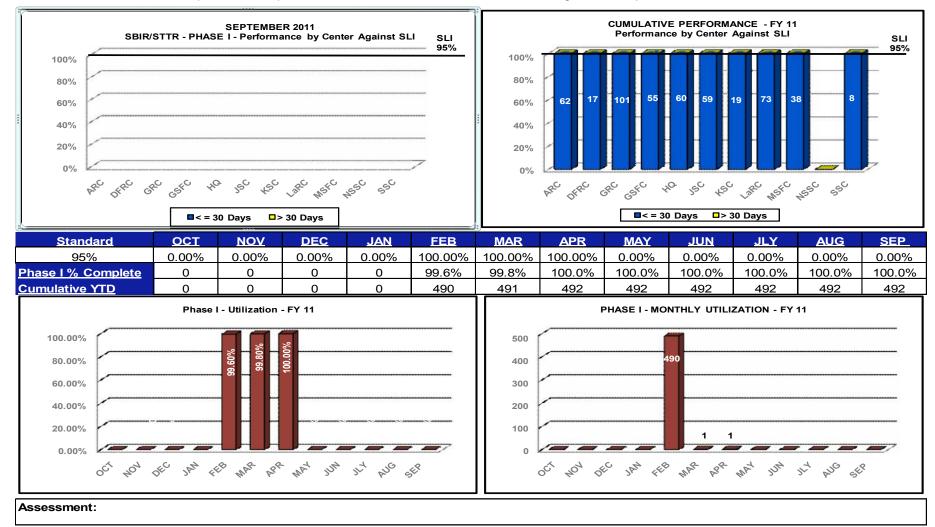
Service Level Indicator: 90% of award packages prepared within 14 calendar days of receipt of funding and/or other required data.



Procurement SBIR / STTR – PHASE I

SBIR / STTR - Phase 1 - FY 11

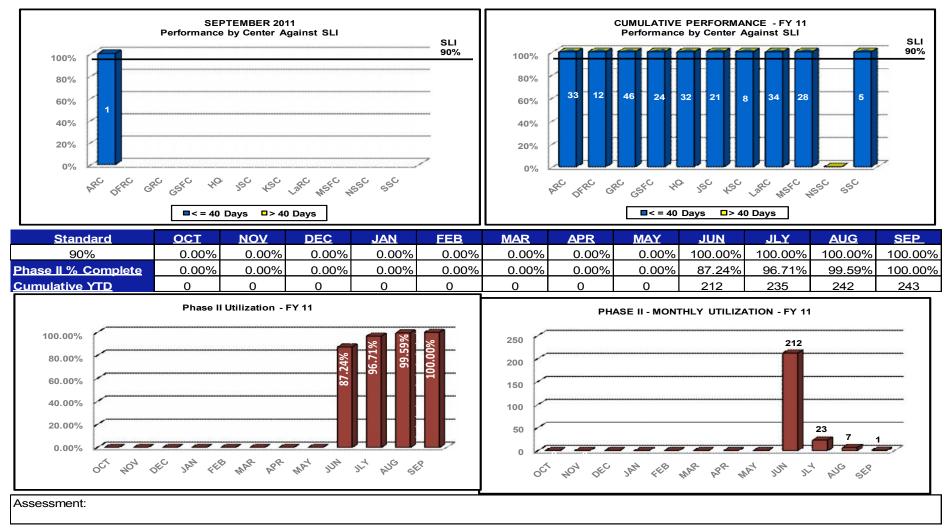
Service Level Indicator: Complete 95% of qualified SBIR/STTR Phase I awards within the Program Office prescribed deadline.



Procurement SBIR / STTR – PHASE II

SBIR / STTR - PHASE II - FY 11

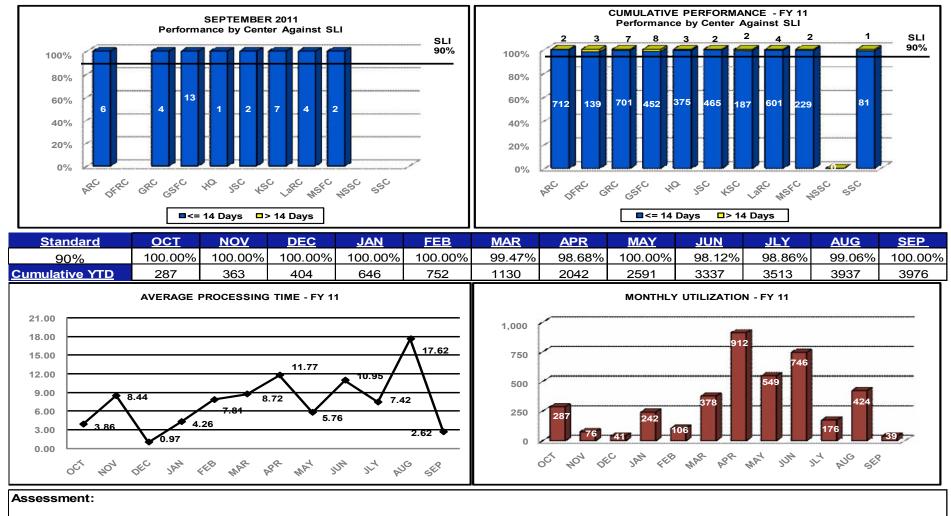
Service Level Indicator: Complete 90% of qualified SBIR/STTR Phase II awards within the Program Office prescribed deadline.



Procurement Unilateral SBIR / STTR – Funding Modifications

Unilateral SBIR / STTR Funding Modifications - FY 11

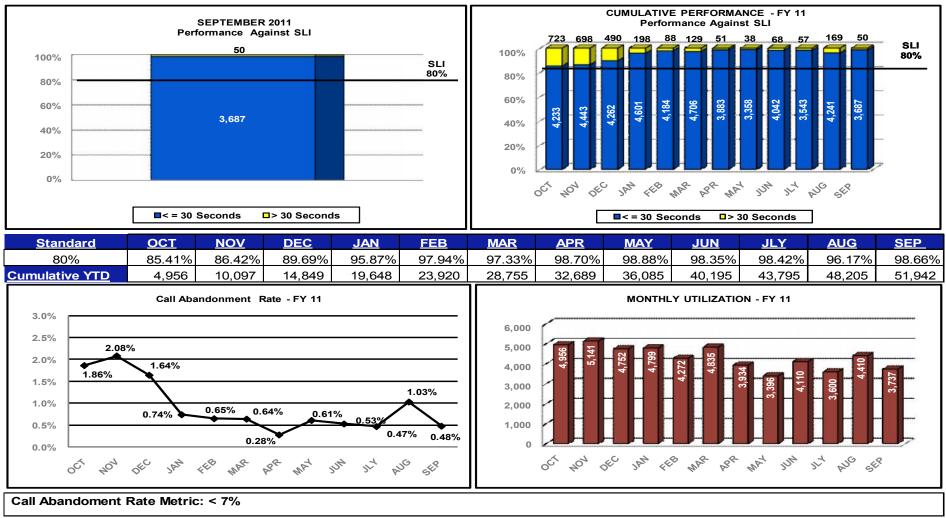
Service Level Indicator: Unilateral SBIR/STTR Funding Modifications - 90% of modification actions occur within 14 calendar days of receipt of funding document.



Customer Contact Center Average Speed of Answer

CALL RESPONSE RATE and CALL ABANDONMENT RATE - FY 11

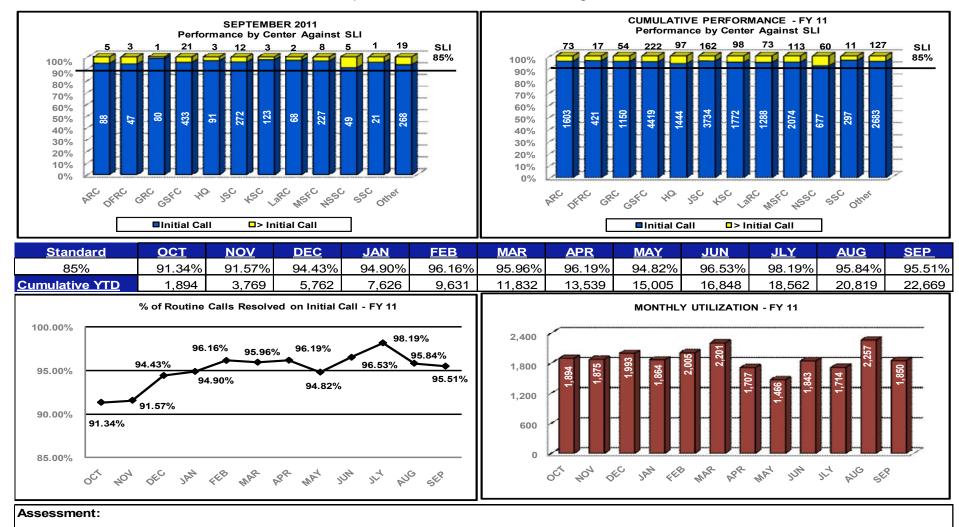
Service Level Indicator: 80% of Customer Calls are answered within 30 Seconds during NSSC business hours and Call Abandonment rate does not exceed 7%.



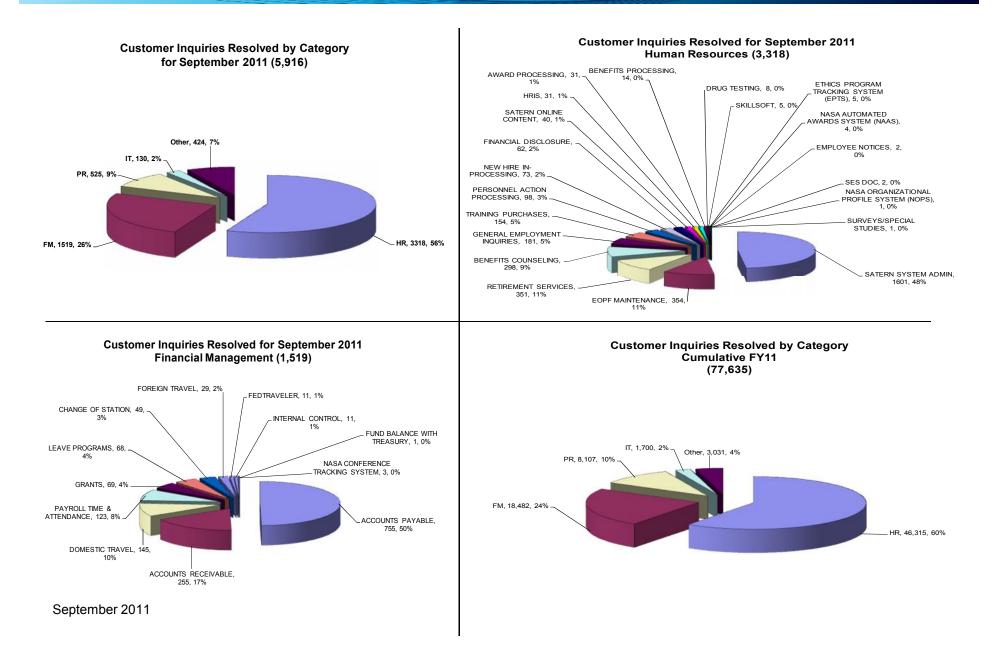
Customer Contact Center Initial Call Resolution

INITIAL CALL RESOLUTION - FY 11

Service Level Indicator: 85% of Routine Customer Inquiries are resolved on initial call during NSSC Business Hours.



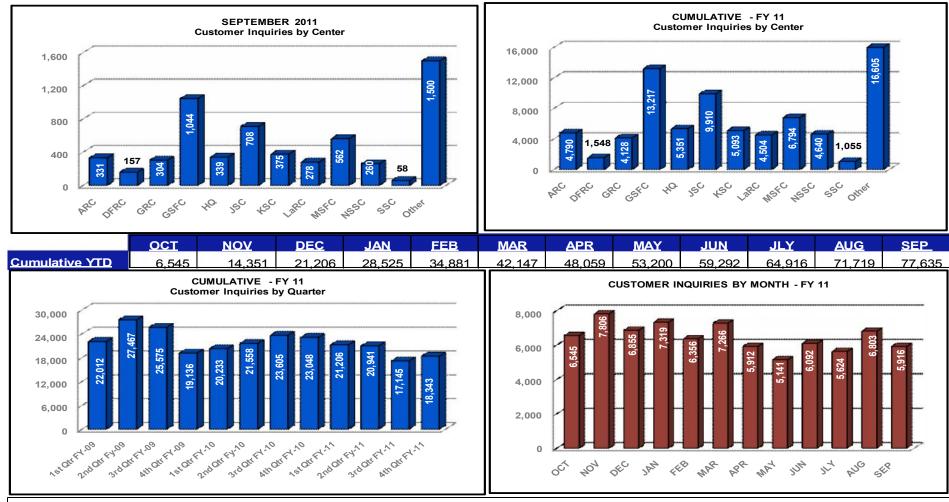
Customer Contact Center Customer Inquiries Resolved (by Category and Type)



Customer Contact Center Resolved Customer Inquiries by Center

Resolved CUSTOMER INQUIRIES - FY 11

Customer Inquiries Resolved by Center

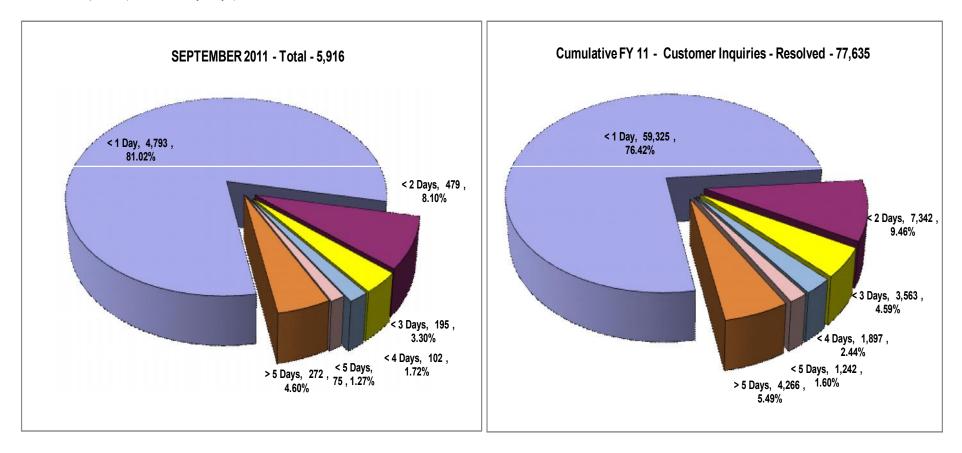




Customer Contact Center Resolved Customer Inquiries (Resolution by Days)

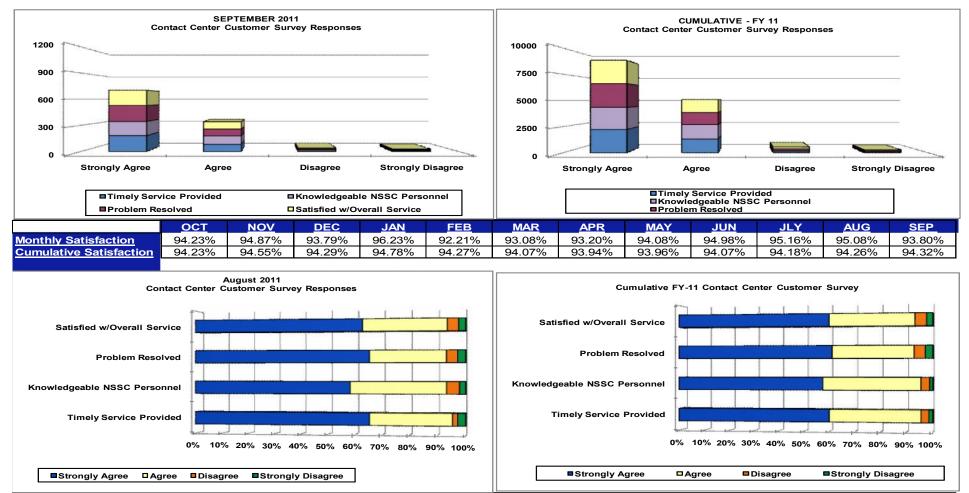
Service Level Indicator:

Customer Inquiries (Resolution by Days)



Customer Contact Center Customer Satisfaction Survey

CUSTOMER SATISFACTION SURVEY - FY 11

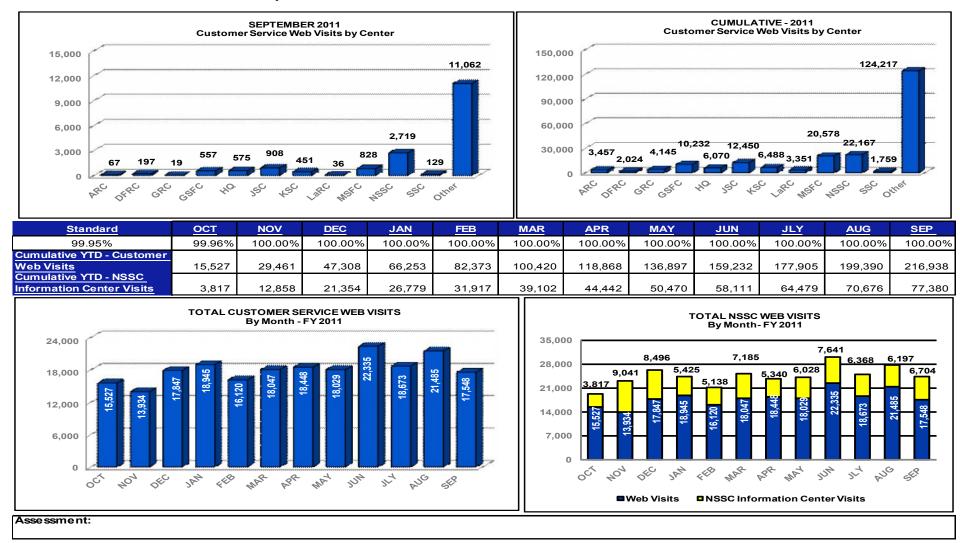


Assessment: 95.32% of the randomly selected customers responded that Timely Service was provided; 93.19% of the randomly selected customers thought the NSSC Personnel were Knowledgable; 93.17% of randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolved to their satisfaction; 93.53% of the randomly selected customers thought that their problem was resolv

Customer Service Web Visits By Center

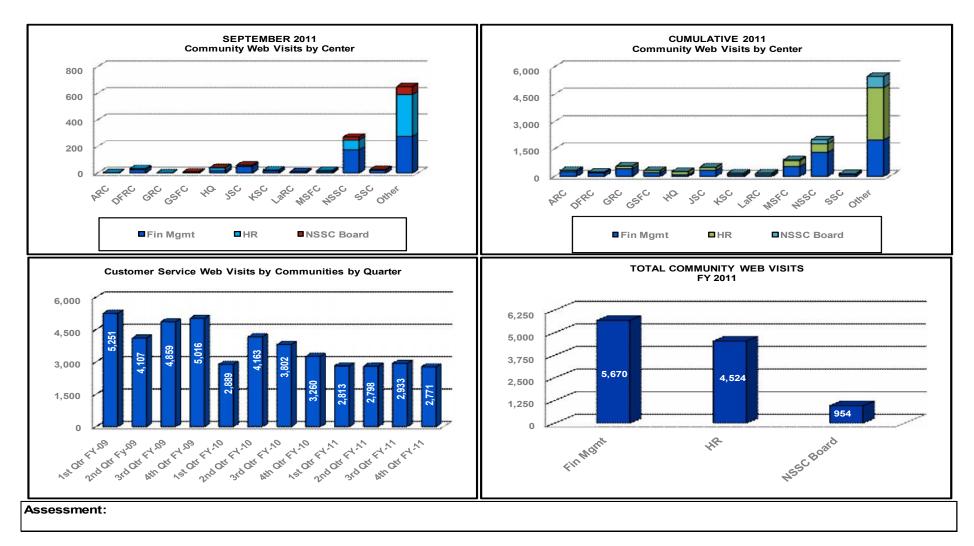
CUSTOMER SERVICE WEB VISITS

Service Level Indicator: Website availability 99.95%

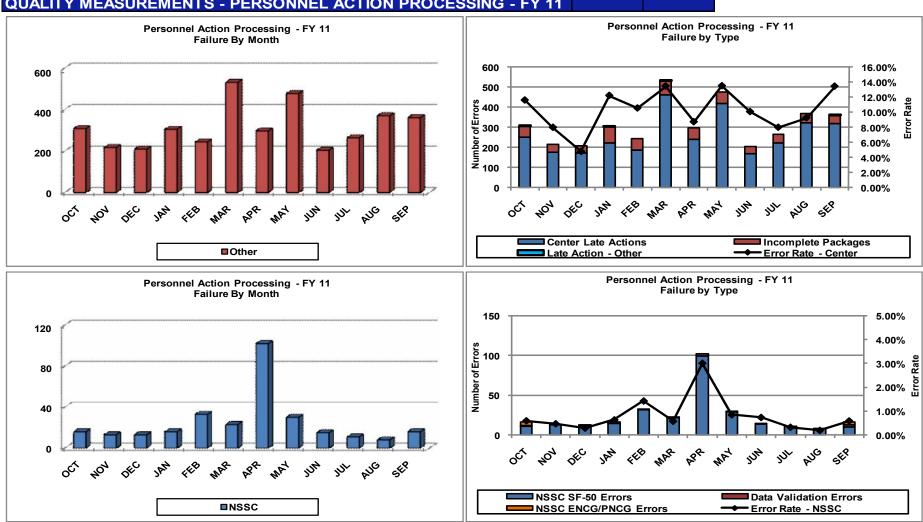


Customer Service Web Site Communities Visits By Center

CUSTOMER SERVICE WEB VISITS BY SITE COMMUNITIES

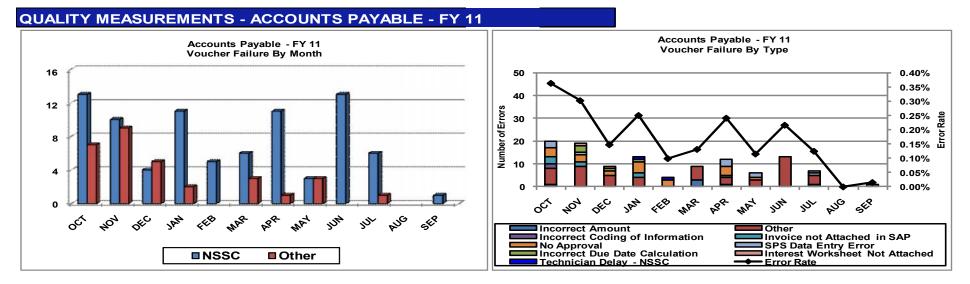


Quality Measurements Personnel Action Processing

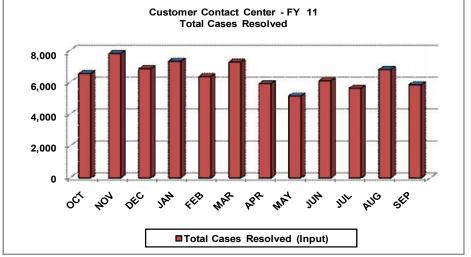


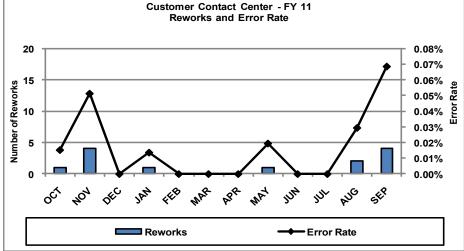
QUALITY MEASUREMENTS - PERSONNEL ACTION PROCESSING - FY 11

Quality Measurements Accounts Payable & Customer Contact Center



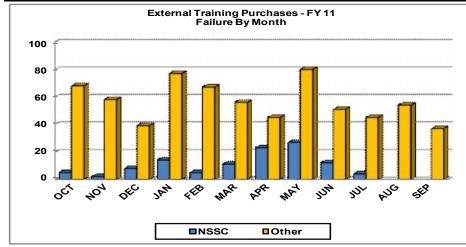
QUALITY MEASUREMENTS - CUSTOMER CONTACT CENTER - FY 11

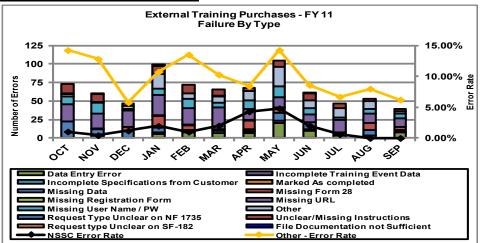




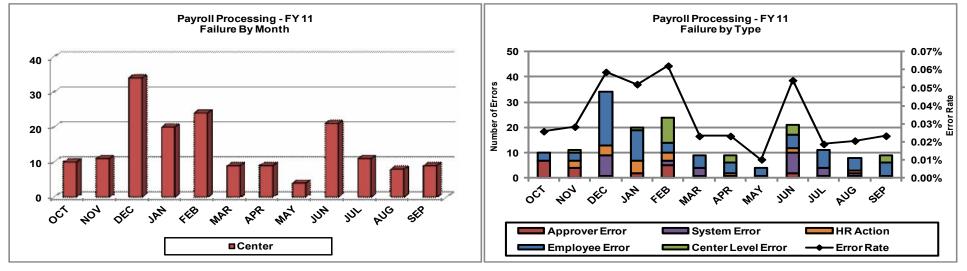
Quality Measurements Training Purchases & Payroll Processing

QUALITY MEASUREMENTS - External Training Purchases - FY 11



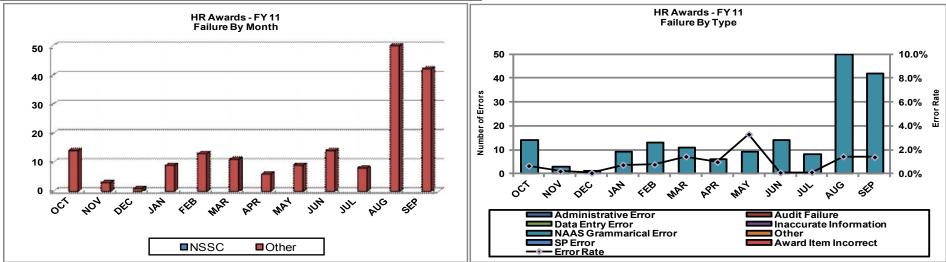


QUALITY MEASUREMENTS - PAYROLL PROCESSING - FY 11

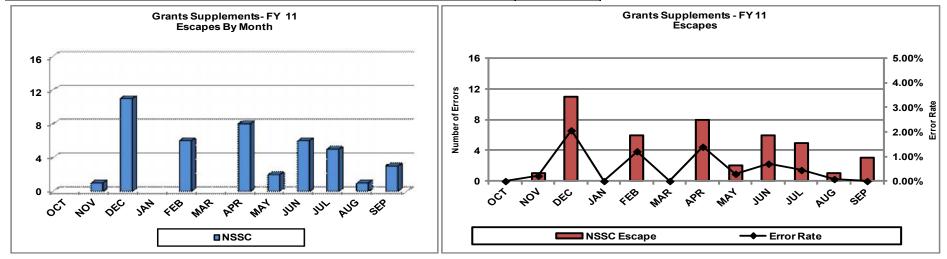


Quality Measurements HR Awards & Grants / Supplements

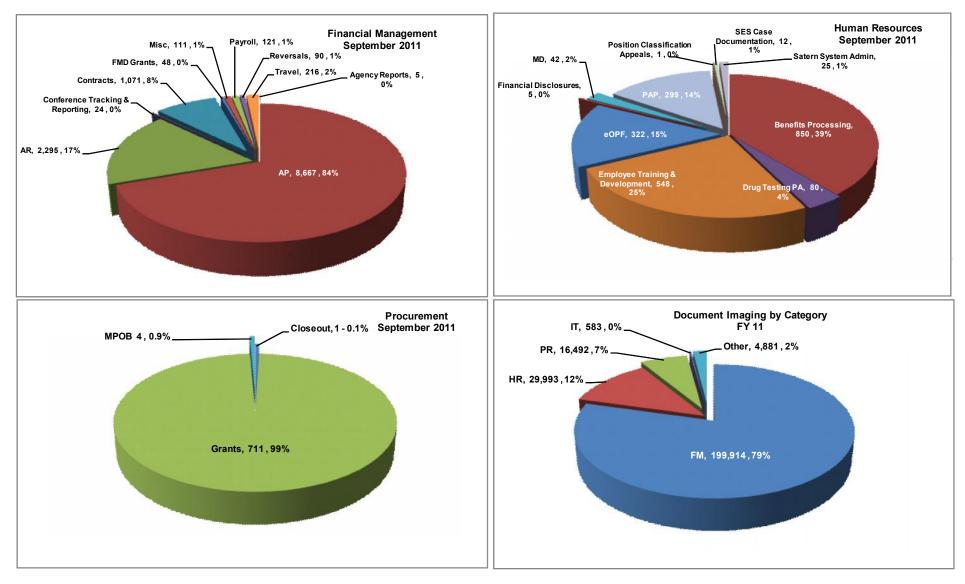
QUALITY MEASUREMENTS - HR AWARDS - FY 11



QUALITY MEASUREMENTS - GRANTS / SUPPLEMENTS - FY 11



Document Imaging Documents Processed (By Category and Type)



NSSC Strategic Objectives

- **S1** Increase Customer and Stakeholder Awareness
- **S2** Expand and Enhance Customer Satisfaction and Communication
- **S3** Maintain an Environment of Fiscal Accountability
- **S4** Continuous Improvement
- **S5** Meet / Exceed Targets for Performance
- **S6** New Business
- **S7** Attract, Develop, and Retain a High Quality Diverse Workforce

All Centers Consolidated Utilization Report

All Centers

	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	89,812	7,758	80,407	9,405	10%	\$13,489,378	\$1,165,218	\$12,076,787	\$1,412,591	10%	\$13,131,182	\$1,054,395
AR	\$71.88	35,717	5,101	48,324	-12,607	-35	\$2,567,256	\$366,648	\$3,473,418	-906,162	-35	\$2,566,800	-906,618
Payroll/ Time & Attendance Processing	\$78.87	17,592	1,466	17,592	0	0	\$1,387,593	\$115,633	\$1,387,593	0	0	\$1,345,622	-41,971
FBWT/224	\$11.04	179,333	15,884	171,260	8,073	5%	\$1,980,358	\$175,406	\$1,891,208	\$89,149	5%	\$1,936,487	\$45,279
Domestic Travel Services	\$30.56	67,772	5,163	60,277	7,495	11%	\$2,071,434	\$157,806	\$1,842,351	\$229,083	11%	\$2,029,617	\$187,266
PCS, Foreign, and ETDY Travel	\$354.87	6,017	537	5,933	84	1%	\$2,135,249	\$190,565	\$2,105,440	\$29,809	1%	\$2,078,822	-26,618
PCS & ETDY Relocation Assistance	\$2,019.49	303	17	279	24	8%	\$611,905	\$34,331	\$563,437	\$48,468	8%	\$598,803	\$35,366
Conference Reporting	\$14.57	17,592	1,466	17,592	0	0	\$256,273	\$21,356	\$256,273	0	0	\$248,521	-7,752
Financial Management	-	-	-	-	-	-	\$24,499,445	\$2,226,963	\$23,596,508	\$902,937	4%	\$23,935,855	\$339,347
Support to Personnel Programs	\$153.16	17,592	1,466	17,592	0	0	\$2,694,413	\$224,534	\$2,694,413	0	0	\$2,612,914	-81,499
Employment Development and Training	\$137.79	17,592	1,466	17,592	0	0	\$2,424,089	\$202,007	\$2,424,089	0	0	\$2,350,766	-73,323
Employee Benefits	\$208.17	17,592	1,466	17,592	0	0	\$3,662,226	\$305,186	\$3,662,226	0	0	\$3,551,453	-110,773
HR & Training Information Systems	\$143.20	17,592	1,466	17,592	0	0	\$2,519,243	\$209,937	\$2,519,243	0	0	\$2,443,043	-76,201
eOPF Recordkeeping	\$65.87	17,592	1,466	17,592	0	0	\$1,158,786	\$96,566	\$1,158,786	0	0	\$1,123,736	-35,050
Personnel Action Processing	\$69.90	31,056	2,657	37,110	-6,054	-19	\$2,170,865	\$185,729	\$2,594,049	-423,184	-19	\$2,120,736	-473,313
SES Case Documentation	\$8,457.37	43	1	20	23	53%	\$363,667	\$8,457	\$169,147	\$194,519	53%	\$362,374	\$193,227
Financial Disclosure Processing	\$38.45	9,878	168	10,900	-1,022	-10	\$379,835	\$6,460	\$419,133	-39,299	-10	\$371,351	-47,782
On Line Course Management	\$77.44	5,674	204	2,997	2,677	47%	\$439,414	\$15,798	\$232,098	\$207,316	47%	\$532,373	\$300,276
Human Resources	-	-	-	-	-	-	\$15,812,538	\$1,254,674	\$15,873,185	-60,648	0%	\$15,468,747	-404,438
Procurement Processing and Other Admin Svcs	\$85.08	17,592	1,466	17,592	0	0	\$1,496,849	\$124,737	\$1,496,849	0	0	\$1,451,573	-45,276
Agency Contracting Support	\$69.38	17,592	1,466	17,592	0	0	\$1,220,562	\$101,713	\$1,220,562	0	0	\$1,183,643	-36,919
Grants Award	\$2,124.40	2,050	188	1,607	443	22%	\$4,355,014	\$399,387	\$3,413,906	\$941,108	22%	\$4,248,282	\$834,376
Grants Administration	\$995.59	3,366	0	2,349	1,017	30%	\$3,351,140	0	\$2,338,629	\$1,012,510	30%	\$3,271,340	\$932,711
SBIR/STTR Award	\$2,124.40	481	1	735	-254	-53	\$1,021,835	\$2,124	\$1,561,432	-539,597	-53	\$1,030,542	-0
SBIR/STTR Admin	\$995.59	256	0	3,337	-3,081	-1,204	\$254,870	0	\$3,322,268	-3,067,398	-1,204	\$255,917	-3,066,350
Offsite Training Purchases	\$93.93	9,504	580	6,851	2,653	28%	\$892,701	\$54,479	\$643,507	\$249,194	28%	\$872,623	\$229,115
Offsite Training Purchases Cancellations	\$93.93	0	39	312	-312	0%	0	\$3,663	\$29,306	-29,306	0	\$0	-29,306
Onsite Training Purchases	\$694.44	594	57	595	-1	0%	\$412,499	\$39,583	\$413,194	-695	0%	\$396,086	-17,108
Procurement	-	-	-	-	-	-	\$13,005,469	\$725,687	\$14,439,653	-1,434,184	-11	\$12,710,006	-1,729,647
Agency Seat Management	\$57.09	42,345	3,529	42,345	0	0	\$2,417,516	\$201,460	\$2,417,516	\$0	0	\$2,039,404	-378,111
Enterprise License Management	\$4.72	177,450	14,787	177,450	0	0	\$836,775	\$69,731	\$836,775	\$0	0	\$717,340	-119,435
Enterprise Service Desk	\$172.48	4,588	0	0	4,588	100%	\$791,350	0	0	\$791,350	100%	\$673,626	\$673,626
Enterprise Service Request System	\$43.60	4,588	0	0	4,588	100%	\$200,047	0	0	\$200,047	100%	\$170,287	\$170,287
Agency Services	-	-	-	-	-	-	\$4,245,687	\$271,191	\$3,254,290	\$991,397	23%	\$3,600,657	\$346,367
Training Purchases \$	\$1.00	16,372,085	1,470,088	16,176,103	195,982	1%	\$16,372,085	\$1,470,088	\$16,176,103	\$195,982	1%	\$15,739,447	-436,656
Grand Total	-	-	-	-	-	-	\$73,935,224	\$5,948,603	\$73,339,739	\$595,485	1%	\$71,454,712	-1,885,027

All Centers

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$57,563,139	0	57,563,139	55,715,265	103%	\$1,847,874	-1,448,372
Training Purchases \$	\$16,372,085	0	16,372,085	15,739,447	103%	\$632,638	-436,656
FY11 Total	\$73,935,224	0	73,935,224	71,454,712	103%	\$2,480,512	-1,885,027

ARC Center Utilization Report

ARC Remaining **FY11** Year to Date **FY11** Current Current % \$ Remaining YTD Actual % Remaining Year to Date Remaining Balance FY11 Rate Projected Month Actual Projected Month Actual Remaining Prepayment (Bill -Utilization Balance Actual Dollars Balance Utilization Utilization Utilization \$ Dollars \$ Dollars Prepayments) AP \$150.20 5,600 612 6,389 -789 -14 \$841,096 \$91,920 \$959.600 -118,504 -14 \$965,066 \$5,466 AR \$71.88 5.700 588 7,006 -1.306 -23 \$409.703 \$42.264 \$503.575 -93.872 -23 \$470.090 -33.486 Pavroll/ Time & Attendance Processing \$78.87 1.174 98 1.174 0 0 \$92.568 \$7.714 \$92.568 \$0 0 \$106.212 \$13.644 FBWT/224 \$11.04 13,755 1,356 15,035 -1,280 -9 \$151,895 \$14,974 \$166,030 -14,135 -9 \$174,283 \$8,253 \$30.56 19% 19% \$192.883 Domestic Travel Services 5.500 387 4.464 1.036 \$168.106 \$11.829 \$136.441 \$31.665 \$56.442 PCS, Foreign, and ETDY Travel \$354.87 355 34 418 -63 -18 \$125,979 \$12,066 \$148,335 -22,357 -18 \$144,547 -3,789 PCS & ETDY Relocation Assistance \$2.019.49 18 0 17 1 6% \$36.351 0 \$34,331 \$2,019 6% \$41,709 \$7,377 \$14.57 1,174 98 1.174 0 \$17.096 \$1.425 \$17.096 0 \$19.616 \$2.520 Conference Reporting 0 0 Financial Management 842,794 182,191 ,057,978 -215,184 -12 2,114,406 \$56,428 -Support to Personnel Programs \$153.16 1,174 98 1,174 0 0 \$179,748 \$14,979 \$179,748 \$0 0 \$206,241 \$26,493 \$137.79 98 \$185,550 \$23,835 Employment Development and Training 1,174 1,174 0 0 \$161,714 \$13,476 \$161,714 \$0 0 98 Employee Benefits \$208.17 1.174 1.174 0 0 \$244,312 \$20,359 \$244,312 \$0 0 \$280,322 \$36,010 HR & Training Information Systems \$143.20 1,174 98 1,174 0 0 \$168,062 \$14,005 \$168,062 \$0 0 \$192,833 \$24,771 1.174 98 1.174 \$0 \$88,698 \$11.394 eOPF Recordkeeping \$65.87 0 0 \$77.304 \$6,442 \$77.304 0 214 -239 -10 -10 \$200.511 Personnel Action Processing \$69.90 2.500 2,739 \$174.754 \$14,959 \$191,461 -16,706 \$9,051 SES Case Documentation \$8,457.37 3 0 2 33% \$25,372 0 \$16,915 \$8,457 33% \$29,112 \$12,197 1 \$38.45 735 812 -77 -10 \$28,263 \$154 \$31.223 -2.961 -10 \$32,428 \$1,205 Financial Disclosure Processing 4 On Line Course Management \$77.44 0 2 38 -38 0 0 \$155 \$2.943 -2.943 0 0 -2.943 Human Resources \$1,059,530 \$84,529 -14,153 1,215,696 \$142,013 \$1,073,683 -1 -Procurement Processing and Other Admin Svcs \$85.08 1,174 98 1,174 0 0 \$99,857 \$8,321 \$99,857 \$0 0 \$114,575 \$14,718 1.174 98 Agency Contracting Support \$69.38 1.174 0 0 \$81.425 \$6.785 \$81.425 \$0 0 \$93.427 \$12.001 Grants Award \$2,124.40 7 72 28 28% \$212,440 \$14,871 \$152,957 \$59,483 28% \$243,751 \$90,795 100 Grants Administration \$995.59 213 0 196 17 8% \$212.060 0 \$195,135 \$16,925 8% \$243,315 \$48,181 83 95 -12 -14 \$176.325 -25.493 -14 \$202.314 \$496 SBIR/STTR Award \$2,124.40 \$2,124 \$201,818 1 SBIR/STTR Admin \$995.59 30 0 555 -525 -1,750 \$29,868 0 \$552,550 522,682 -1,750 \$34,270 -518,280 Offsite Training Purchases \$93.93 727 88 730 -3 0% \$68,286 \$8.266 \$68,568 -282 0% \$78,351 \$9,783 37 -37 \$93.93 0% \$564 \$3,475 -3,475 -3,475 Offsite Training Purchases Cancellations 0 6 0 0 0 **Onsite Training Purchases** \$694.44 15 5 19 -4 -27 \$10,417 \$3,472 \$13,194 -2,778 -27 \$11,952 -1,242 -478,302 -54 890,677 \$44,404 ,368,979 1,021,955 -347,024 Procurement -Agency Seat Management \$57.09 1.056 88 1.056 0 0 \$60,272 \$5,023 \$60,272 0 0 \$69,155 \$8,884 Enterprise License Management \$4.72 6.219 518 6.219 0 0 \$29,328 \$2,444 \$29.328 ٥ 0 \$33,651 \$4.323 \$22,957 Enterprise Service Desk \$172.48 116 0 0 116 100% \$20,008 0 0 \$20,008 100% \$22,957 Enterprise Service Request System \$43.60 116 0 0 116 100% \$5.058 0 0 \$5.058 100% \$5,803 \$5,803 \$114.665 \$89,600 \$25,066 22% \$131,566 \$41,967 Agency Services \$7.467 Training Purchases \$ \$1.00 945,000 170,713 1,160,755 -215,755 -23 \$945,000 \$170,713 \$1,160,755 -215,755 -23 \$1,060,474 -100,281Grand Total \$4,852,667 \$489,303 \$5,750,995 -898,328 -19 \$5,544,097 -206,898

ARC	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$3,907,667	0	3,907,667	4,483,623	102%	-575,956	-106,617
Training Purchases \$	\$945,000	0	945,000	1,060,474	109%	-115,474	-100,281
FY11 Total	\$4,852,667	0	4,852,667	5,544,097	104%	-691,430	-206,898

ADC

DFRC Center Utilization Report

DFRC Remaining **FY11** Year to Date **FY11** Current Current % \$ Remaining YTD Actual % Remaining Year to Date Remaining Balance FY11 Rate Projected Month Actual Projected Month Actual Remaining Prepayment (Bill -Utilization Balance Actual Dollars Balance Utilization Utilization Utilization \$ Dollars \$ Dollars Prepayments) AP \$150.20 3,544 361 3,921 \$532,294 \$54,221 \$588.917 -56,624 \$578,307 -10,610 -377 -11 -11 AR \$71.88 704 182 1,528 -824 -117 \$50.602 \$13.082 \$109.829 -59,227 -117 \$54.976 -54.853 Pavroll/ Time & Attendance Processing \$78.87 532 44 532 0 \$41.941 \$3.495 \$41.941 0 0 \$45.567 \$3.626 0 FBWT/224 \$11.04 5,962 686 6,706 -744 -12 \$65,838 \$7,575 \$74,054 -8,216 -12 \$71,529 -2,525 \$30.56 210 129 Domestic Travel Services 2.000 1.871 6% \$61.129 \$6.419 \$57.187 \$3.943 6% \$66.414 \$9.227 PCS, Foreign, and ETDY Travel \$354.87 114 10 119 -5 -4 \$40,455 \$3,549 \$42,229 -1,774 _1 \$43,952 \$1,723 PCS & ETDY Relocation Assistance \$2.019.49 13 2 11 2 15% \$26.253 \$4,039 \$22,214 \$4,039 15% \$28.523 \$6,308 \$14.57 532 44 532 0 0 \$7.746 \$646 \$7.746 0 \$8.416 \$670 Conference Reporting 0 Financial Management 897,684 46,435 826,259 93,025 944,118 117,859 -14 -Support to Personnel Programs \$153.16 532 44 532 0 0 \$81,441 \$6,787 \$81,441 0 0 \$88,482 \$7,040 \$137.79 532 44 532 \$73,271 \$79,604 \$6,334 Employment Development and Training 0 0 \$73,271 \$6,106 0 0 532 44 532 Employee Benefits \$208.17 0 0 \$110,695 \$9,225 \$110,695 0 0 \$120,263 \$9,569 HR & Training Information Systems \$143.20 532 44 532 0 0 \$76,147 \$6,346 \$76,147 0 0 \$82,729 \$6,582 \$65.87 532 44 532 \$35,026 \$2,919 \$35.026 \$38,053 \$3.028 eOPF Recordkeeping 0 0 0 0 131 1.339 -239 -22 -22 \$83,539 Personnel Action Processing \$69.90 1,100 \$76.892 \$9,157 \$93.598 -16,706 -10,060 SES Case Documentation \$8,457.37 2 0 50% \$16,915 0 \$8,457 \$8,457 50% \$18,377 \$9,920 1 1 \$38.45 325 3 376 -51 -16 \$12.497 \$115 -1.961 -16 \$13.577 -881 Financial Disclosure Processing \$14.458 On Line Course Management \$77.44 1.001 0 189 812 81% \$77.521 0 \$14.637 \$62.884 81% \$84.222 \$69.585 Human Resources 560.403 \$40,654 507,730 \$52.674 9% \$608.847 \$101,117 ----Procurement Processing and Other Admin Svcs \$85.08 532 44 532 0 0 \$45,244 \$3,770 \$45,244 0 0 \$49,155 \$3,911 532 44 532 Agency Contracting Support \$69.38 0 0 \$36.893 \$3.074 \$36.893 0 0 \$40.082 \$3,189 Grants Award \$2,124.40 5 -60 \$10,622 -6,373 -60 \$11,540 -5,455 0 8 -3 0 \$16,995 Grants Administration \$995.59 10 0 5 5 50% \$9,956 0 \$4,978 \$4,978 50% \$10,816 \$5,839 15 0 29 -14 -93 \$31.866 0 -29.742 -93 \$34,621 -26,987 SBIR/STTR Award \$2,124.40 \$61,608 SBIR/STTR Admin \$995.59 12 0 117 -105 -875 \$11,947 0 \$116,483 -104,536 -875 \$12,980 -103,504 Offsite Training Purchases \$93.93 300 40 372 -72 -24 \$28,179 \$3,757 \$34,942 -6,763 -24 \$30,615 -4,327 -1,315 \$93.93 2 14 -14 0% \$188 \$1,315 -1,315 Offsite Training Purchases Cancellations 0 0 0 0 **Onsite Training Purchases** \$694.44 10 2 11 -1 -10 \$6,944 \$1,389 \$7,639 -694 -10 \$7,545 -94 -144.446 -80 -128,743 \$181,651 \$12,179 \$326,096 \$197,353 Procurement -Agency Seat Management \$57.09 475 40 475 0 0 \$27,144 \$2,262 \$27,144 \$0 0 \$29,491 \$2,346 Enterprise License Management \$4.72 2,915 243 2.915 0 \$13,745 \$1,145 \$13,745 ٥ 0 \$14,934 \$1.188 0 \$172.48 Enterprise Service Desk 54 0 0 54 100% \$9,314 0 0 \$9.314 100% \$10,119 \$10,119 Enterprise Service Request System \$43.60 54 0 0 54 100% \$2.355 0 0 \$2.355 100% \$2,558 \$2.558 \$52.558 \$3,407 \$40,890 \$11.669 22% \$57,101 \$16,212 Agency Services Training Purchases \$ \$1.00 650,000 53,312 590,779 59,221 9% \$650,000 \$53,312 \$590,779 \$59,221 9% \$582,899 -7,880 Grand Total \$2,270,871 \$202,577 \$2,409,612 -138,741 -6 \$2,343,884 -65,728

DFRC

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$1,620,871	0	1,620,871	1,760,985	103%	-140,114	-57,849
Training Purchases \$	\$650,000	0	650,000	582,899	101%	\$67,101	-7,880
FY11 Total	\$2,270,871	0	2,270,871	2,343,884	103%	-73,013	-65,728

GRC Center Utilization Report

GRC													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	9,600	862	8,577	1,023	11%	\$1,441,879	\$129,469	\$1,288,229	\$153,650	11%	\$1,482,350	\$194,121
AR	\$71.88	2,360	264	2,836	-476	-20	\$169,631	\$18,976	\$203,845	-34,214	-20	\$174,393	-29,453
Payroll/Time & Attendance Processing	\$78.87	1,464	122	1,464	0	0	\$115,458	\$9,621	\$115,458	0	0	\$118,699	\$3,241
FBWT/224	\$11.04	16,830	1,527	15,732	1,098	7%	\$185,852	\$16,863	\$173,727	\$12,125	7%	\$191,069	\$17,342
Domestic Travel Services	\$30.56	6,200	520	5,517	683	11%	\$189,501	\$15,894	\$168,626	\$20,876	11%	\$194,820	\$26,195
PCS, Foreign, and ETDY Travel	\$354.87	210	29	337	-127	-60	\$74,523	\$10,291	\$119,591	-45,068	-60	\$76,614	-42,977
PCS & ETDY Relocation Assistance	\$2,019.49	16	2	24	-8	-50	\$32,312	\$4,039	\$48,468	-16,156	-50	\$33,219	-15,249
Conference Reporting	\$14.57	1,464	122	1,464	0	0	\$21,324	\$1,777	\$21,324	0	0	\$21,922	\$599
Financial Management	-	-	-	-	-	-	\$2,230,480	\$206,929	\$2,139,267	\$91,213	4%	\$2,293,086	\$153,819
Support to Personnel Programs	\$153.16	1,464	122	1,464	0	0	\$224,195	\$18,683	\$224,195	0	0	\$230,488	\$6,293
Employment Development and Training	\$137.79	1,464	122	1,464	0	0	\$201,702	\$16,808	\$201,702	0	0	\$207,363	\$5,661
Employee Benefits	\$208.17	1,464	122	1,464	0	0	\$304,724	\$25,394	\$304,724	0	0	\$313,277	\$8,553
HR & Training Information Systems	\$143.20	1,464	122	1,464	0	0	\$209,619	\$17,468	\$209,619	0	0	\$215,503	\$5,884
eOPF Recordkeeping	\$65.87	1,464	122	1,464	0	0	\$96,419	\$8,035	\$96,419	0	0	\$99,126	\$2,706
Personnel Action Processing	\$69.90	3,214	218	3,472	-258	-8	\$224,664	\$15,239	\$242,698	-18,035	-8	\$230,970	-11,729
SES Case Documentation	\$8,457.37	2	0	3	-1	-50	\$16,915	0	\$25,372	-8,457	-50	\$17,389	-7,983
Financial Disclosure Processing	\$38.45	1,178	7	1,020	158	13%	\$45,297	\$269	\$39,222	\$6,076	13%	\$46,569	\$7,347
On Line Course Management	\$77.44	874	21	234	640	73%	\$67,686	\$1,626	\$18,122	\$49,564	73%	\$69,585	\$51,464
Human Resources	-	-	-	-	-	-	\$1,391,221	\$103,522	\$1,362,073	\$29,147	2%	\$1,430,270	\$68,196
Procurement Processing and Other Admin Svcs	\$85.08	1,464		1,464	0	0	\$124,549	\$10,379	\$124,549	0	0	\$128,045	\$3,496
Agency Contracting Support	\$69.38	1,464	122	1,464	0	0	\$101,560	\$8,463	\$101,560	0	0	\$104,410	\$2,851
Grants Award	\$2,124.40	50	5	53	-3	-6	\$106,220	\$10,622	\$112,593	-6,373	-6	\$109,201	-3,392
Grants Administration	\$995.59	150	-	58	92	61%	\$149,338	0	\$57,744	\$91,594	61%	\$153,529	\$95,785
SBIR/STTR Award	\$2,124.40	103		147	-44	-43	\$218,813	0	\$312,286	- 9 3,473	-43	\$224,955	-87,332
SBIR/STTR Admin	\$995.59	84	0	589	-505	-601	\$83,629	0	\$586,400	-502,770	-601	\$85,976	-500,423
Offsite Training Purchases	\$93.93	975	18	736	239	25%	\$91,581	\$1,691	\$69,132	\$22,449	25%	\$94,151	\$25,020
Offsite Training Purchases Cancellations	\$93.93	0	2	30	-30	0%	0	\$188	\$2,818	-2,818	0	0	-
Onsite Training Purchases	\$694.44	43	2	59	-16	-37	\$29,861	\$1,389	\$40,972	-11,111	-37	\$30,699	-10,273
Procurement	-	-		-	-	-	\$905,550	\$32,732	\$1,408,053	-502,503	-55	\$930,967	-477,086
Agency Seat Management	\$57.09	1,373		1,373	0		\$78,364	\$6,530	\$78,364	\$0	0	\$80,563	\$2,200
Enterprise License Management	\$4.72	7,734		7,734	0	0	\$36,471	\$3,039	\$36,471	0	0	\$37,495	\$1,024
Enterprise Service Desk	\$172.48	207		0	207	100%	\$35,704	0	0	\$35,704	100%	\$36,706	\$36,706
Enterprise Service Request System	\$43.60	207	0	0	207	100%	\$9,026	0	0	\$9,026	100%	\$9,279	\$9,279
Agency Services	-	-	-	-	-	-	\$159,565	\$9,570	\$114,835	\$44,730	28%	\$164,043	\$49,208
Training Purchases \$	\$1.00	1,516,852	359,669	1,890,224	-373,372	-25	\$1,516,852	\$359,669	\$1,890,224	-373,372	-25	\$1,990,852	\$100,628
Grand Total	-	-	-	-	-	-	\$6,203,667	\$712,422	\$6,914,453	-710,786	-11	\$6,809,218	-105,235

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$4,686,815	0	4,686,815	4,818,366	104%	-131,551	-205,863
Training Purchases \$	\$1,516,852	0	1,516,852	1,990,852	95%	-474,000	\$100,628
FY11 Total	\$6,203,667	0	6,203,667	6,809,218	102%	-605,551	-105,235

GSFC Center Utilization Report

GSFC Remaining **FY11** Year to Date **FY11** Current Current % \$ Remaining YTD Actual % Remaining Year to Date Remaining Balance FY11 Rate Projected Month Actual Projected Month Actual Remaining Prepayment (Bill -Utilization Balance Actual Dollars Balance Utilization Utilization Utilization \$ Dollars \$ Dollars Prepayments) AP \$150.20 19,200 1,709 17,142 2,058 11% \$2,883,758 \$256,684 \$2,574,655 \$309,103 \$2,569,955 11% -4.700 AR \$71.88 6.280 645 7.803 -1.523 -24 \$451.392 \$46.361 \$560.862 -109.470 -24 \$402.273 -158,589 Pavroll/ Time & Attendance Processing \$78.87 3.292 274 3.292 0 \$259.615 \$21.635 \$259.615 \$0 0 \$231.364 -28.251 0 FBWT/224 \$11.04 33,304 3,022 33,145 159 0% \$367,773 \$33,372 \$366,017 \$1,756 0% \$327,753 -38,264 \$30.56 10.432 -332 -3 Domestic Travel Services 10.100 849 \$308.704 \$25.949 \$318.851 -10.147 -3 \$275.112 -43.740 PCS, Foreign, and ETDY Travel \$354.87 1,164 134 1,382 -218 -19 \$413,068 \$47,552 \$490,429 -77,362 -19 \$368,119 -122,310 PCS & ETDY Relocation Assistance \$2.019.49 35 5 45 -10 -29 \$70.682 \$10,097 \$90,877 -20,195 -29 \$62.991 -27,886 \$14.57 3.292 274 3.292 0 \$47.948 \$3.996 \$47.948 0 \$42.730 -5.218 Conference Reporting 0 0 428,958 Financial Management 802,940 445,647 709,255 \$93,685 ,280,296 -2% Support to Personnel Programs \$153.16 3,292 274 3,292 0 0 \$504,118 \$42,010 \$504,118 \$0 0 \$449,261 -54,857 3,292 274 3,292 \$404,187 -49,353 Employment Development and Training \$137.79 0 0 \$453,541 \$37,795 \$453,541 \$0 0 Employee Benefits \$208.17 3,292 274 3,292 0 0 \$685,193 \$57,099 \$685,193 \$0 0 \$610,632 -74,561 HR & Training Information Systems \$143.20 3,292 274 3,292 0 0 \$471,344 \$39,279 \$471,344 \$0 0 \$420,053 -51,290 3,292 274 3.292 \$193,214 -23,592 eOPF Recordkeeping \$65.87 0 0 \$216,806 \$18.067 \$216.806 \$0 0 8,235 -300,088 \$245,567 Personnel Action Processing \$69.90 3.942 414 -4.293 -109 \$275.552 \$28,939 \$575,640 -109 -330,072 SES Case Documentation \$8,457.37 2 0 2 0 0 \$16,915 0 \$16,915 0 \$15,074 -1,841 0 \$38.45 28 -480 -28 \$64,908 \$1.077 \$83,365 -18.457 -28 \$57.845 -25.520 Financial Disclosure Processing 1.688 2,168 On Line Course Management \$77.44 171 4 221 -50 -29 \$13.243 \$310 \$17,115 -3.872 -29 \$11.802 -5,313 Human Resources \$2,701,618 \$3,024,035 -322.417-12 \$2,407,635 -616,400 \$224,576 ---Procurement Processing and Other Admin Svcs \$85.08 3,292 274 3,292 0 0 \$280,056 \$23,338 \$280,056 \$0 0 \$249,581 -30,475 3.292 274 3.292 \$203.514 Agency Contracting Support \$69.38 0 0 \$228.364 \$19.030 \$228.364 \$0 0 -24.850 Grants Award \$2,124.40 32 277 386 58% \$588,458 \$820,017 58% \$1,255,209 \$666,751 663 \$1,408,475 \$67,981 Grants Administration \$995.59 1,146 0 435 711 62% \$1,140,941 0 \$433,080 \$707,861 62% \$1,016,786 \$583,707 55 0 79 -24 -44 \$116,842 -44 SBIR/STTR Award \$2,124.40 0 \$167,827 -50,986 \$104,127 -63,700 SBIR/STTR Admin \$995.59 40 0 395 -355 -888 \$39,823 0 \$393,256 353,433 -888 \$35,490 -357,766 Offsite Training Purchases \$93.93 1,101 32 891 210 19% \$103,416 \$3.006 \$83,691 \$19,725 19% \$92,162 \$8,472 \$93.93 3 41 -41 0% \$282 \$3,851 -3,851 -3,851 Offsite Training Purchases Cancellations 0 0 0 0 **Onsite Training Purchases** \$694.44 56 7 88 -32 -57 \$38,889 \$4,861 \$61,111 -22,222 -57 \$34,657 -26,454 \$3,356,806 118,498 2,239,694 \$1,117,112 33% \$2,991,527 \$751,833 Procurement -Agency Seat Management \$57.09 2,579 215 2,579 0 0 \$147,256 \$12,271 \$147,256 \$0 0 \$131,232 -16.024 Enterprise License Management \$4.72 11.790 982 11.790 0 \$55,595 \$4,633 \$55,595 ٥ 0 \$49,545 -6.050 0 \$43,962 Enterprise Service Desk \$172.48 286 0 0 286 100% \$49,330 0 0 \$49,330 100% \$43,962 Enterprise Service Request System \$43.60 286 0 0 286 100% \$12.470 0 0 \$12.470 100% \$11.113 \$11.113 \$264.651 \$202.851 \$61,800 23% \$235.853 \$33.002 Agency Services \$16,904 Training Purchases \$ \$1.00 1,698,428 59,934 1,891,053 -192,625 -11 \$1,698,428 \$59,934 \$1,891,053 -192,625 -11 \$1,864,562 -26,491 Grand Total - \$12,824,443 \$865,558 \$12,066,888 \$757,555 6% \$11,779,873 -287,015

GSFC

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$11,126,015	0	11,126,015	9,915,311	103%	\$1,210,704	-260,524
Training Purchases \$	\$1,698,428	0	1,698,428	1,864,562	101%	-166,134	-26,491
FY11 Total	\$12,824,443	0	12,824,443	11,779,873	102%	\$1,044,570	-287,015

HQ Center Utilization Report

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	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	10,000	981	10,079	-79	-1	\$1,501,957	\$147,342	\$1,513,823	-11,865	-1	\$1,519,606	\$5,784
AR	\$71.88	6,280	1,558	9,590	-3,310	-53	\$451,392	\$111,985	\$689,307	-237,915	-53	\$456,696	-232,611
Payroll/ Time & Attendance Processing	\$78.87	1,437	120	1,437	0	0	\$113,342	\$9,445	\$113,342	0	0	\$114,674	\$1,332
FBWT/224	\$11.04	23,140	2,544	25,317	-2,177	-9	\$255,533	\$28,093	\$279,573	-24,040	-9	\$258,536	-21,038
Domestic Travel Services	\$30.56	9,280	875	9,572	-292	-3	\$283,641	\$26,744	\$292,566	-8,925	-3	\$286,974	-5,592
PCS, Foreign, and ETDY Travel	\$354.87	1,290	101	1,322	-32	-2	\$457,781	\$35,842	\$469,137	-11,356	-2	\$463,161	-5,977
PCS & ETDY Relocation Assistance	\$2,019.49	40	1	36	4	10%	\$80,780	\$2,019	\$72,702	\$8,078	10%	\$81,729	\$9,027
Conference Reporting	\$14.57	1,437	120	1,437	0	0	\$20,933	\$1,744	\$20,933	0	0	\$21,179	\$246
Financial Management	-	-	-	-	-	-	\$3,165,359	\$363,216	\$3,451,383	-286,024	-9	\$3,202,555	-248,829
Support to Personnel Programs	\$153.16	1,437	120	1,437	0	0	\$220,087	\$18,341	\$220,087	0	0	\$222,673	\$2,586
Employment Development and Training	\$137.79	1,437	120	1,437	0	0	\$198,006	\$16,501	\$198,006	0	0	\$200,333	\$2,327
Employee Benefits	\$208.17	1,437	120	1,437	0	0	\$299,141	\$24,928	\$299,141	0	0	\$302,656	\$3,515
HR & Training Information Systems	\$143.20	1,437	120	1,437	0	0	\$205,779	\$17,148	\$205,779	0	0	\$208,197	\$2,418
eOPF Recordkeeping	\$65.87	1,437	120	1,437	0	0	\$94,653	\$7,888	\$94,653	0	0	\$95,765	\$1,112
Personnel Action Processing	\$69.90	2,600	189	2,473	127	5%	\$181,744	\$13,211	\$172,867	\$8,878	5%	\$183,880	\$11,013
SES Case Documentation	\$8,457.37	15	1	7	8	53%	\$126,860	\$8,457	\$59,202	\$67,659	53%	\$128,351	\$69,150
Financial Disclosure Processing	\$38.45	950	17	1,031	-81	-9	\$36,530	\$654	\$39,645	-3,115	-9	\$36,959	-2,685
On Line Course Management	\$77.44	603	0	4	599	99%	\$46,698	0	\$310	\$46,389	99%	\$47,247	\$46,937
Human Resources	-	-	-	-	-	-	\$1,409,499	\$107,128	\$1,289,689	\$119,810	9%	\$1,426,062	\$136,373
Procurement Processing and Other Admin Svcs	\$85.08	1,437	120	1,437	0	0	\$122,267	\$10,189	\$122,267	0	0	\$123,703	\$1,437
Agency Contracting Support	\$69.38	1,437	120	1,437	0	0	\$99,699	\$8,308	\$99,699	0	0	\$100,870	
Grants Award	\$2,124.40	1,050	123	1,073	-23	-2	\$2,230,617	\$261,301	\$2,279,478	-48,861	-2	\$2,256,828	-22,650
Grants Administration	\$995.59	1,543	0	1,421	122		\$1,536,188	0	\$1,414,726	\$121,461	8%	\$1,554,239	\$139,513
SBIR/STTR Award	\$2,124.40	52	0	92	-40	-77	\$110,469	0	\$195,445	-84,976	-77	\$111,767	-83,678
SBIR/STTR Admin	\$995.59	15	0	362	-347	-2,313	\$14,934	0	\$360,402	-345,468	-2,313	\$15,109	
Offsite Training Purchases	\$93.93	750	18	286	464	62%	\$70,447	\$1,691	\$26,864	\$43,583	62%	\$71,275	
Offsite Training Purchases Cancellations	\$93.93	0	1	20	-20	0%	0	\$94	\$1,879	-1,879		0	-1,879
Onsite Training Purchases	\$694.44	12	10	31	-19	-158	\$8,333	\$6,944	\$21,528	-13,194	-158	\$8,431	-13,097
Procurement	-	-	-	-	-	-	\$4,192,953	\$288,527	\$4,522,286	-329,334	-8	\$4,242,223	-280,063
Agency Seat Management	\$57.09	1,977	165	1,977	0	-	\$112,853	\$9,404	\$112,853	0	0	\$114,179	
Enterprise License Management	\$4.72	4,704	392	4,704	0	0	\$22,182	\$1,849	\$22,182	0	0	\$22,443	\$261
Enterprise Service Desk	\$172.48	330	0	0	330	100%	\$56,919	0	0	\$56,919	100%	\$57,588	\$57,588
Enterprise Service Request System	\$43.60	330	0	0	330	100%	\$14,389	0	0	\$14,389	100%	\$14,558	\$14,558
Agency Services	-	-	-	-	-	-	\$206,343	\$11,253	\$135,035	\$71,308	35%	\$208,768	\$73,733
Training Purchases \$	\$1.00	1,000,000	97,335	590,096	409,904	41%	\$1,000,000	\$97,335	\$590,096	\$409,904	41%	\$539,396	-50,700
Grand Total	-	•	-	-	-	-	\$9,974,154	\$867,459	\$9,988,489	-14,335	0%	\$9,619,003	-369,486

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	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$8,974,154	0	8,974,154	9,079,607	104%	-105,453	-318,786
Training Purchases \$	\$1,000,000	0	1,000,000	539,396	109%	\$460,604	-50,700
FY11 Total	\$9,974,154	0	9,974,154	9,619,003	104%	\$355,151	-369,486

Please liquidate only the delta between the Current Month Actual \$ on this bill and the Current Month Actual \$ on the September Preliminary Bill distributed via e-mail September 21st, which is \$410,828. н

HQ Agency Center Utilization Report

HQ Agency

HQ Agency	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	0	0	0	0	0	0	0	0	0	0	0	(
AR	\$71.88	0	0	0	0	0	0	0	0	0	0	0	(
Payroll/ Time & Attendance Processing	\$78.87	0	0	0	0	0	0	0	0	0	0	0	(
FBWT/224	\$11.04	0	0	0	0	0	0	0	0	0	0	0	(
Domestic Travel Services	\$30.56	0	0	0	0	0	0	0	0	0	0	0	
PCS, Foreign, and ETDY Travel	\$354.87	0	0	0	0	0	0	0	0	0	0	0	
PCS & ETDY Relocation Assistance	\$2,019.49	0	0	0	0	0	0	0	0	0	0	0	
Conference Reporting	\$14.57	0	0	0	0	0	0	0	0	0	0	0	
Financial Management	-	-	-	-	-	-	0	0	0	0	0	0	
Support to Personnel Programs	\$153.16	0	0	0	0	0%	0	0	0	0	0	0	
Employment Development and Training	\$137.79	0	0	0	0	0%	0	0	0	0	0	0	
Employee Benefits	\$208.17	0	0	0	0	0%	0	0	0	0	0	0	
HR & Training Information Systems	\$143.20	0	0	0	0	0%	0	0	0	0	0	0	
eOPF Recordkeeping	\$65.87	0	0	0	0	0%	0	0	0	0	0	0	
Personnel Action Processing	\$69.90	0	0	0	0	0%	0	0	0	0	0	0	
SES Case Documentation	\$8,457.37	0	0	0	0	0%	0	0	0	0	0	0	
Financial Disclosure Processing	\$38.45	0	0	0	0	0%	0	0	0	0	0	0	
On Line Course Management	\$77.44	0	73	1,281	-1,281	0	0	\$5,653	\$99,205	-99,205	0	\$111,902	\$12,69
Human Resources	-	-	-	-	-	-	0	\$5,653	\$99,205	-99,205	0	\$111,902	\$12,69
Procurement Processing and Other Admin Svcs	\$85.08	0	0	0	0	0%	0	0	0	0	0	0	
Agency Contracting Support	\$69.38	0	0	0	0	0%	0	0	0	0	0	0	
Grants Award	\$2,124.40	0	0	0	0	0%	0	0	0	0	0	0	
Grants Administration	\$995.59	0	0	0	0	0%	0	0	0	0	0	0	
SBIR/STTR Award	\$2,124.40	0	0	0	0	0%	0	0	0	0	0	0	
SBIR/STTR Admin	\$995.59	0	0	0	0	0	0	0	0	0	0	0	
Offsite Training Purchases	\$93.93	10	0	0	10	100%	\$939	0	0	\$939	100%	0	
Offsite Training Purchases Cancellations	\$93.93	0	0	0	0	0%	0	0	0	0	0	0	
Onsite Training Purchases	\$694.44	0	0	0	0	0	0	0	0	0	0	0	
Procurement	-	-	-	-	-	-	\$939	0	0	\$939	100%	0	
Agency Seat Management	\$57.09	0	0	0	0	0	0	0	0	0	0	0	
Enterprise License Management	\$4.72	0	0	0	0	0	0	0	0	0	0	0	
Enterprise Service Desk	\$172.48	0	0	0	0	0	0	0	0	0	0	0	
Enterprise Service Request System	\$43.60	0	0	0	0	0	0	0	0	0	0	0	
Agency Services	-	-	-	-	-	-	0	0	0	0	0	0	
Training Purchases \$	\$1.00	100,000	127,591	395,808	-295,808	-296	\$100,000	\$127,591	\$395,808	-295,808	-296	\$316,247	-79,56
Grand Total	-	-	-	-	-	-	\$100,939	\$133,244	\$495,013	-394,074	-390	\$428,149	-66,864

HQ Agency

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$939	0	939	111,902	89%	-110,963	\$12,697
Training Purchases \$	\$100,000	0	100,000	316,247	125%	-216,247	-79,561
FY11 Total	\$100,939	0	100,939	428,149	116%	-327,210	-66,864

Please liquidate only the delta between the Current Month Actual \$ on this bill and the Current Month Actual \$ on the September Preliminary Bill distributed via e-mail September 21st, which is \$85,138.

HQ OCIO Center Utilization Report

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ΗΟΟΟΙΟ	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill -
AP	\$150.20	Ounzation		0	Otilization	0	· · ·	Donars 0 0	0	0			Prepayments
AR	\$71.88	c c		0	0	0		n 0	0	0	-	0	
Payroll/ Time & Attendance Processing	\$78.87	(0	0	0		n 0	0	0	0	0	
FBWT/224	\$11.04	0) 0	0	0	0		0 0	0	0	0	0	
Domestic Travel Services	\$30.56	0) 0	0	0	0		0 0	0	0	0	0	
PCS, Foreign, and ETDY Travel	\$354.87	C	0	0	0	0	(0 0	0	0	0	0	
PCS & ETDY Relocation Assistance	\$2,019.49	C	0 0	0	0	0	(o 0	0	0	0	0	
Conference Reporting	\$14.57	C	0 0	0	0	0	(o 0	0	0	0	0	
Financial Management	-		· -	-	-	-	() 0	0	0	0	0	
Support to Personnel Programs	\$153.16	C) 0	0	0	0%		D 0	0	0	0	0)
Employment Development and Training	\$137.79	C) 0	0	0	0%	(D 0	0	0	0	0	1
Employee Benefits	\$208.17	C) 0	0	0	0%	(D 0	0	0	0	0	1
HR & Training Information Systems	\$143.20	c) 0	0	0	0%	(D 0	0	0	0	0	1
eOPF Recordkeeping	\$65.87	c) 0	0	0	0%	(D 0	0	0	0	0	1
Personnel Action Processing	\$69.90	c) 0	0	0	0%	(D 0	0	0	0	0	1
SES Case Documentation	\$8,457.37	c) 0	0	0	0%		D 0	0	0	0	0	1
Financial Disclosure Processing	\$38.45	c) 0	0	0	0%	(D 0	0	0	0	0)
On Line Course Management	\$77.44	940) 35	337	603	64%	\$72,79	7 \$2,711	\$26,098	\$46,698	64%	\$49,265	\$23,16
Human Resources	-		· -	-	-	-	\$72,797	7 \$2,711	\$26,098	\$46,698	64%	\$49,265	\$23,16
Procurement Processing and Other Admin Svcs	\$85.08	C) 0	0	0	0%	(D 0	0	0	0	0	1
Agency Contracting Support	\$69.38	C) 0	0	0	0%	(D 0	0	0	0	0)
Grants Award	\$2,124.40	C) 0	0	0	0%	(D 0	0	0	0	0	1
Grants Administration	\$995.59	C) 0	0	0	0%	(D 0	0	0	0	0	1
SBIR/STTR Award	\$2,124.40	c) 0	0	0	0%	(D 0	0	0	0	0	1
SBIR/STTR Admin	\$995.59	C) 0	0	0	0%		D 0	0	0	0	0)
Offsite Training Purchases	\$93.93	C) 0	0	0	0%		D 0	0	0	0	0)
Offsite Training Purchases Cancellations	\$93.93	C) 0	0	0	0%		0 0	0	0	0	0)
Onsite Training Purchases	\$694.44) 0	0	0	0%		0 0	0	0		0	
Procurement	-	-		-	-	-		0 0	0	0	-	0	
Agency Seat Management	\$57.09	(0	0	•			-	0	•	-	
Enterprise License Management	\$4.72	27,286		27,286	0	0	\$128,67			\$0		\$87,079	-
Enterprise Service Desk	\$172.48	0	-	0	0	0	(0	0	•	0	
Enterprise Service Request System	\$43.60		· · ·	0	0		£100.67		0	0			
Agency Services	-		<u> </u>		-		\$128,67		\$128,671	\$0		+,	-41,59
Training Purchases \$	\$1.00	0	0	0	0	-	(<u> </u>	0	0			
Grand Total	-	-	-	-	-	-	\$201,468	3 \$13,433	\$154,770	\$46,698	23%	\$136,344	-18,42

HQ OCIO

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$201,468	0	201,468	136,344	114%	\$65,124	-18,426
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$201,468	0	201,468	136,344	114%	\$65,124	-18,426

Please liquidate only the delta between the Current Month Actual \$ on this bill and the Current Month Actual \$ on the September Preliminary Bill distributed via e-mail September 21st, which is \$1,626.

HQ OIG Center Utilization Report

HQ OIG

	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	C	0	0	C	0	(0 0	0	() 0	0	
AR	\$71.88	0	0	0	C	0		0 0	0	() 0	0	. (
Payroll/ Time & Attendance Processing	\$78.87	0	0	0	C	0		0 0	0	() 0	0	
FBWT/224	\$11.04	0	0	0	C	0		0 0	0	() 0	0	
Domestic Travel Services	\$30.56	0	0	0	C	0		0 0	0	() 0	0	
PCS, Foreign, and ETDY Travel	\$354.87	0	0	0	C	0		0 0	0	() 0	0	
PCS & ETDY Relocation Assistance	\$2,019.49	0	0	0	C	0		0 0	0	() 0	0	
Conference Reporting	\$14.57	0	0	0	C	0		0 0	0	() 0	0	
Financial Management		-	-	-		-	(0 0	0	c	0	0	
Support to Personnel Programs	\$153.16	C	0	0	C	0%		00	0	() 0	0	,
Employment Development and Training	\$137.79	C	0	0	C	0%		00	0	() 0	0	1
Employee Benefits	\$208.17	C	0	0	C	0%		00	0	() 0	0	1
HR & Training Information Systems	\$143.20	0	0	0	C	0%	(0 0	0	() 0	0	1
eOPF Recordkeeping	\$65.87	C	0	0	C	0%	(0 0	0	() 0	0	,
Personnel Action Processing	\$69.90	0	0	0	C	0%	(0 0	0	() 0	0	1
SES Case Documentation	\$8,457.37	0	0	0	C	0%	(0 0	0	() 0	0	1
Financial Disclosure Processing	\$38.45	C	0	0	C	0%	(0 0	0	() 0	0	i i i
On Line Course Management	\$77.44	0	0	0	C	0	(0 0	0	() 0	0	r
Human Resources	-	-	-	-	-	-		0 0	0	c) 0	0	
Procurement Processing and Other Admin Svcs	\$85.08	0	0	0	C	0%		00	0	() 0	0	,
Agency Contracting Support	\$69.38	C	0	0	C	0%	(00	0	() 0	0	1
Grants Award	\$2,124.40	C	0	0	C	0%	(00	0	() 0	0	1
Grants Administration	\$995.59	C	0	0	C	0%	(00	0	() 0	0	1
SBIR/STTR Award	\$2,124.40	C	0	0	C	0%	(00	0	() 0	0	1
SBIR/STTR Admin	\$995.59	C	0	0	C	0%	(00	0	() 0	0	1
Offsite Training Purchases	\$93.93	250	23	237	13	5%	\$23,48	2 \$2,160	\$22,261	\$1,221	5%	\$22,074	-18
Offsite Training Purchases Cancellations	\$93.93	C	0	7	-7	0%		00	\$658	-658	30	0) -65
Onsite Training Purchases	\$694.44	0	0	0	0	0%		00	0	() 0	0	1
Procurement	-	-	-	-	-		\$23,482	2\$2,160	\$22,919	\$564	2%	\$22,074	-84
Agency Seat Management	\$57.09	C	0	0	0	0		00	0	() 0	0	1
Enterprise License Management	\$4.72	C	0	0	C	0	(00	0	() 0	0	1
Enterprise Service Desk	\$172.48	0	0	0	0	0	(00	0	() 0	0	1
Enterprise Service Request System	\$43.60	C	0	0	C	0		00	0	() 0	0	
Agency Services	-	-	-	-	-	-	(0 0	0	C	0	0	
Training Purchases \$	\$1.00	275,000	15,677	244,992	30,008	11%	\$275,000	0\$15,677	\$244,992	\$30,008	11%	\$240,873	-4,11
Grand Total	-	-	-	-	-	-	\$298,482	2 \$17,838	\$267,910	\$30,572	: 10%	\$262,947	-4,96

HQ OIG

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$23,482	0	23,482	22,074	104%	\$1,408	-845
Training Purchases \$	\$275,000	0	275,000	240,873	102%	\$34,127	-4,119
FY11 Total	\$298,482	0	298,482	262,947	102%	\$35,535	-4,963

Please liquidate only the delta between the Current Month Actual \$ on this bill and the Current Month Actual \$ on the September Preliminary Bill distributed via e-mail September 21st, which is \$3,682.

JSC Center Utilization Report

JSC													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	11,350	887	9,287	2,063	18%	\$1,704,721	\$133,224	\$1,394,868	\$309,854	18%	\$1,658,001	\$263,133
AR	\$71.88	3,720	520	5,346	-1,626	-44	\$267,385	\$37,376	\$384,258	-116,873	-44	\$260,057	-124,201
Payroll/Time & Attendance Processing	\$78.87	3,245	270	3,245	0	0	\$255,932	\$21,328	\$255,932	0	0	\$248,917	-7,014
FBWT/224	\$11.04	26,020	2,118	23,346	2,674	10%	\$287,336	\$23,389	\$257,808	\$29,529	10%	\$279,462	\$21,654
Domestic Travel Services	\$30.56	11,500	817	10,049	1,451	13%	\$351,495	\$24,971	\$307,145	\$44,349	13%	\$341,861	\$34,716
PCS, Foreign, and ETDY Travel	\$354.87	1,440	118	1,156	284	20%	\$511,012	\$41,875	\$410,229	\$100,783	20%	\$497,007	
PCS & ETDY Relocation Assistance	\$2,019.49	80		83	-3		\$161,559	\$12,117	\$167,617	-6,058	-4	\$157,131	-10,486
Conference Reporting	\$14.57	3,245	270	3,245	0	0	\$47,268	\$3,939	\$47,268	0	0	\$45,972	
Financial Management	-	-		-	-	-	\$3,586,708	\$298,218	\$3,225,124	\$361,583	10%	\$3,488,408	\$263,284
Support to Personnel Programs	\$153.16	3,245		3,245	0	0	\$496,965	\$41,414	\$496,965	0	0	\$483,345	
Employment Development and Training	\$137.79	3,245		3,245	0	0	\$447,106	\$37,259	\$447,106	0	0	\$434,852	
Employee Benefits	\$208.17	3,245		3,245	0	•	\$675,471	\$56,289	\$675,471	0	0	\$656,959	
HR & Training Information Systems	\$143.20	3,245		3,245	0	0	\$464,656	\$38,721	\$464,656	0	0	\$451,922	· · ·
eOPF Recordkeeping	\$65.87	3,245		3,245	0	-	\$213,730	\$17,811	\$213,730	0	0	\$207,872	
Personnel Action Processing	\$69.90	4,800		5,464	-664		\$335,528	\$29,848	\$381,942	-46,415		\$326,332	· · ·
SES Case Documentation	\$8,457.37	8	0	2	6		\$67,659	0	\$16,915	\$50,744	75%	\$65,805	
Financial Disclosure Processing	\$38.45	1,780		1,895	-115		\$68,446	\$1,269	\$72,868	-4,422		\$66,570	
On Line Course Management	\$77.44	99	20	149	-50	-51	\$7,667	\$1,549	\$11,539	-3,872		\$7,457	
Human Resources	-	-	-	-	-		\$2,777,227	\$224,160	\$2,781,192	-3,965	0%	\$2,701,113	-
Procurement Processing and Other Admin Svcs	\$85.08	3,245		3,245	0	-	\$276,083	\$23,007	\$276,083	0	0	\$268,516	
Agency Contracting Support	\$69.38	3,245		3,245	0	-	\$225,124	\$18,760	\$225,124	0	0	\$218,954	
Grants Award	\$2,124.40	75		50	25		\$159,330	\$23,368	\$106,220	\$53,110		\$154,963	
Grants Administration	\$995.59	125	-	107	18		\$124,448	0	\$106,528	\$17,921	14%	\$121,037	
SBIR/STTR Award	\$2,124.40	61	0	80	-19		\$129,588	0	\$169,952	-40,364	-31	\$126,037	
SBIR/STTR Admin	\$995.59	21	0	409	-388	-1,848	\$20,907	0	\$407,194	-386,287	-1,848	\$20,334	
Offsite Training Purchases	\$93.93	1,851	166	1,445	406	22%	\$173,863	\$15,592	\$135,727	\$38,135		\$169,098	
Offsite Training Purchases Cancellations	\$93.93	0	8	52	-52		0	\$751	\$4,884	-4,884	0	0	.,
Onsite Training Purchases	\$694.44	175	4	212	-37	-21	\$121,528	\$2,778	\$147,222	-25,694	-21	\$118,197	
Procurement	-	-	-	-	-	-	\$1,230,870	\$84,257	\$1,578,934	-348,064	-28	\$1,197,136	
Agency Seat Management	\$57.09	2,638		2,638	0	-	\$150,630	\$12,553	\$150,630	\$0	-	\$146,502	· · ·
Enterprise License Management Enterprise Service Desk	\$4.72 \$172.48	20,025 222	-	20,025 0	0 222	-	\$94,428 \$38,291	\$7,869 0	\$94,428 0	\$0 \$38,291	0 100%	\$91,840 \$37,242	· · ·
	\$172.48 \$43.60	222	-	0	222			0	0	\$38,291 \$9.680	100%		
Enterprise Service Request System Agency Services	ə43.00		0	0		100%	\$9,680 \$293,029	\$20,422	\$245.059	\$9,080	100%	\$9,414 \$284,999	
Training Purchases \$	- \$1.00	3,744,400	116,923	4,974,640	-1,230,240	-33	\$293,029	\$20,422	\$245,059	-1,230,240	-33	\$4,943,208	-31,432
Grand Total	\$1.00	3,744,400	110,923	4,9/4,040	-1,230,240		\$11,632,235	. ,	\$4,974,840	-1,230,240		\$12,614,864	-31,432
Grand Total	-	-	-	-		-	ψ11,032,235	\$743,980	ψ12,004,900	-1,1/2,/15	-10	ψ12,014,004	-130,080

JSC	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$7,887,835	0	7,887,835	7,671,656	102%	\$216,179	-158,653
Training Purchases \$	\$3,744,400	0	3,744,400	4,943,208	101%	-1,198,808	-31,432
FY11 Total	\$11,632,235	0	11,632,235	12,614,864	102%	-982,629	-190,086

Please liquidate only the delta between the Current Month Actual \$ on this bill and the Current Month Actual \$ on the September Preliminary Bill distributed via e-mail September 21st, which is \$190,088. н

KSC Center Utilization Report

KSC													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	6,977	612	6,443	534	8%	\$1,047,916	\$91,920	\$967,711	\$80,205	8%	\$967,431	-280
AR	\$71.88	1,716	254	2,876	-1,160	-68	\$123,342	\$18,257	\$206,720	-83,378	-68	\$113,869	-92,851
Payroll/ Time & Attendance Processing	\$78.87	2,083	174	2,083	0	0	\$164,312	\$13,693	\$164,312	\$0	0	\$151,692	-12,620
FBWT/224	\$11.04	13,656	1,102	12,694	962	7%	\$150,802	\$12,169	\$140,179	\$10,623	7%	\$139,220	-959
Domestic Travel Services	\$30.56	5,392	332	4,480	912	17%	\$164,805	\$10,147	\$136,930	\$27,875	17%	\$152,147	\$15,217
PCS, Foreign, and ETDY Travel	\$354.87	428	25	217	211	49%	\$151,884	\$8,872	\$77,007	\$74,877	49%	\$140,219	\$63,212
PCS & ETDY Relocation Assistance	\$2,019.49	30	0	11	19	63%	\$60,585	0	\$22,214	\$38,370	63%	\$55,931	\$33,717
Conference Reporting	\$14.57	2,083	174	2,083	0	0	\$30,347	\$2,529	\$30,347	0	0	\$28,016	-2,331
Financial Management	-	-	-	-	-	-	\$1,893,992	\$157,587	\$1,745,419	\$148,572	8%	\$1,748,525	\$3,106
Support to Personnel Programs	\$153.16	2,083	174	2,083	0	0	\$319,059	\$26,588	\$319,059	\$0	0	\$294,554	-24,505
Employment Development and Training	\$137.79	2,083	174	2,083	0	0	\$287,049	\$23,921	\$287,049	\$0	0	\$265,002	-22,047
Employee Benefits	\$208.17	2,083	174	2,083	0	0	\$433,663	\$36,139	\$433,663	\$0	0	\$400,356	-33,307
HR & Training Information Systems	\$143.20	2,083	174	2,083	0	0	\$298,316	\$24,860	\$298,316	\$0	0	\$275,404	-22,912
eOPF Recordkeeping	\$65.87	2,083	174	2,083	0	0	\$137,218	\$11,435	\$137,218	\$0	0	\$126,679	
Personnel Action Processing	\$69.90	5,000	421	4,579	421	8%	\$349,508	\$29,429	\$320,079	\$29,429	8%	\$322,664	\$2,585
SES Case Documentation	\$8,457.37	3	0	1	2		\$25,372	0	*-,	\$16,915	67%	\$23,423	\$14,966
Financial Disclosure Processing	\$38.45	900		1,073	-173		\$34,607	\$577	\$41,260	-6,652	-19	\$31,949	
On Line Course Management	\$77.44	817	0	54	763	93%	\$63,271	0	\$4,182	\$59,089	93%	\$58,412	
Human Resources	-	-	-	-	-	-	\$1,948,063	\$152,947	\$1,849,283	\$98,780	5%	\$1,798,443	
Procurement Processing and Other Admin Svcs	\$85.08	2,083		2,083	0	-	\$177,249	\$14,771	\$177,249	\$0	0	\$163,636	
Agency Contracting Support	\$69.38	2,083		2,083	0	0	\$144,533	\$12,044	\$144,533	\$0	0	\$133,432	
Grants Award	\$2,124.40	18		22	-4	-22	\$38,239	\$6,373	\$46,737	-8,498	-22	\$35,302	
Grants Administration	\$995.59	13		12	1	8%	\$12,943	0	\$11,947	\$996	8%	\$11,949	\$2
SBIR/STTR Award	\$2,124.40	26	0	27	-1		\$55,234	0	\$57,359	-2,124	-4	\$50,992	· · · ·
SBIR/STTR Admin	\$995.59	5	0	158	-153		\$4,978		\$157,302	-152,325	-3,060	\$4,596	
Offsite Training Purchases	\$93.93	1,325		437	888		\$124,456	•••	\$41,047	\$83,409	67%	\$114,897	\$73,850
Offsite Training Purchases Cancellations	\$93.93	0	2	27	-27		0	•••••	\$2,536	-2,536	0	0	-2,536
Onsite Training Purchases	\$694.44	110	17	49	61	55%	\$76,389		\$34,028	\$42,361	55%	\$70,522	
Procurement	-	-		-	-		\$634,021	\$49,409	\$672,738	-38,717	-6	\$585,326	-87,412
Agency Seat Management	\$57.09	2,584		2,584	0	-	\$147,547	\$12,296	\$147,547	\$0	0	\$136,215	
Enterprise License Management	\$4.72	11,431		11,431	0	0	\$53,903		\$53,903	0	0	\$49,763	· · ·
Enterprise Service Desk	\$172.48	368	-	0	368		\$63,474	0	0	\$63,474	100%	\$58,599	
Enterprise Service Request System	\$43.60	368	0	0	368	100%	\$16,046		0	\$16,046	100%	\$14,813	
Agency Services	-	-	-	-	-	-	\$280,969	\$16,788	\$201,450	\$79,519	28%	\$259,390	\$57,940
Training Purchases \$	\$1.00	2,666,000	246,861	1,359,189	1,306,811	49%	\$2,666,000	\$246,861	\$1,359,189	\$1,306,811	49%	\$1,204,255	-154,934
Grand Total	-	-	-	-	•	-	\$7,423,045	\$623,591	\$5,828,079	\$1,594,966	21%	\$5,595,939	-232,140

KSC							
	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$4,757,045	0	4,757,045	4,391,684	102%	\$365,361	-77,206
Training Purchases \$	\$2,666,000	0	2,666,000	1,204,255	113%	\$1,461,745	-154,934
FY11 Total	\$7,423,045	0	7.423.045	5.595.939	104%	\$1,827,106	-232,140

LaRC Center Utilization Report

LaRC **FY11** Remaining **FY11** Year to Date Current Current % \$ Remaining **YTD Actual** % Remaining Year to Date Remaining Balance FY11 Rate Projected Month Actual Projected Month Actual Remaining Prepayment (Bill -Utilization Balance Actual Dollars Balance Utilization Utilization Utilization \$ Dollars \$ Dollars Prepayments) AP \$150.20 13,500 846 9,589 3,911 29% \$2,027,642 \$127,066 \$1,440,227 \$587,415 29% \$1,952,299 \$512,073 AR \$71.88 2.400 331 3,531 -1.131 -47 \$172.507 \$23.792 \$253.800 -81.294 -47 \$166.097 -87.704 Payroll/ Time & Attendance Processing \$78.87 1.788 149 1.788 0 \$141.029 \$141.029 \$0 0 \$135.789 -5.240 0 \$11 752 FBWT/224 \$11.04 23,080 1,566 19,011 4,069 18% \$254,870 \$17,293 \$209,937 \$44,934 18% \$245,400 \$35,463 Domestic Travel Services \$30.56 8.000 508 7.190 810 10% \$244.518 \$15.527 \$219.761 \$24.757 10% \$235.432 \$15.672 PCS, Foreign, and ETDY Travel \$354.87 480 51 526 -16 -10 \$170,337 \$18,098 \$186,661 -16,324 -10 \$164,008 -22,653 PCS & ETDY Relocation Assistance \$2.019.49 33 1 24 9 27% \$66.643 \$2.019 \$48,468 \$18,175 27% \$64,167 \$15,699 \$14.57 1.788 149 1.788 0 \$26.046 \$2.171 \$26.046 0 \$25.079 -968 Conference Reporting 0 0 462,341 Financial Management 103,593 217,718 525,929 \$577,664 2,988,270 -9% Support to Personnel Programs \$153.16 1,788 149 1,788 0 0 \$273,848 \$22,821 \$273,848 \$0 0 \$263,673 -10,176 149 1,788 \$237,219 Employment Development and Training \$137.79 1,788 0 0 \$246,374 \$20,531 \$246,374 \$0 0 -9,155 Employee Benefits \$208.17 1,788 149 1,788 0 0 \$372,213 \$31,018 \$372,213 \$0 0 \$358,382 -13,831 HR & Training Information Systems \$143.20 1,788 149 1,788 0 0 \$256,045 \$21,337 \$256,045 \$0 0 \$246,531 -9,514 149 \$0 \$113.398 -4.376 eOPF Recordkeeping \$65.87 1.788 1.788 0 0 \$117.774 \$9.814 \$117,774 0 190 -15,169 \$228.834 -24,000 Personnel Action Processing \$69.90 3,400 -217 -6 \$237.665 \$13,281 \$252.834 -6 3,617 SES Case Documentation \$8,457.37 0 33% \$25,372 0 \$16,915 \$8,457 33% \$24,429 \$7,515 3 2 1 \$38.45 43 -94 -8 \$44,220 \$1.653 \$47.835 -3.615 -8 \$42,577 -5,258 Financial Disclosure Processing 1,150 1,244 On Line Course Management \$77.44 0 0 38 -38 0 0 0 \$2.943 -2.9430 0 -2.943 Human Resources \$1,573,512 \$120,456 \$1,586,781 -13.269 1,515,044 -71,737 ----1 Procurement Processing and Other Admin Svcs \$85.08 1,788 149 1,788 0 0 \$152,133 \$12,678 \$152,133 \$0 0 \$146,480 -5,653 149 \$0 -4.610 Agency Contracting Support \$69.38 1.788 1.788 0 0 \$124.053 \$10.338 \$124.053 0 \$119.443 Grants Award \$2,124.40 7 37 13 26% \$106,220 \$14,871 \$78,603 \$27,617 26% \$102,273 \$23,670 50 Grants Administration \$995.59 135 0 95 40 30% \$134,404 0 \$94,581 \$39.823 30% \$129,410 \$34,829 \$227,310 48 0 107 -59 -123 \$101.971 0 -125.339 -123 \$98,182 -129,128 SBIR/STTR Award \$2,124.40 SBIR/STTR Admin \$995.59 30 0 514 -484 -1,613 \$29,868 0 \$511,731 -481,863 -1,613 \$28,758 -482,973 Offsite Training Purchases \$93.93 1,430 127 993 437 31% \$134,318 \$11,929 \$93.271 \$41,047 31% \$129,327 \$36,056 45 -45 \$93.93 11 \$1,033 \$4,227 -4,227 -4,227 Offsite Training Purchases Cancellations 0 0% 0 0 0 **Onsite Training Purchases** \$694.44 38 8 40 -2 -5 \$26,388 \$5,556 \$27,778 -1,389 -5 \$25,408 -2,370 -504,331 809,355 \$56,404 1,313,686 -62 \$779,281 -534,405 Procurement -Agency Seat Management \$57.09 1.864 155 1,864 0 0 \$106,410 \$8,868 \$106,410 \$0 0 \$102,456 -3,954 Enterprise License Management \$4.72 12.007 1.001 12.007 0 \$56,618 \$4,718 \$56,618 \$**0** 0 \$54,515 -2.104 0 Enterprise Service Desk \$172.48 156 0 0 156 100% \$26,907 0 0 \$26,907 100% \$25,907 \$25,907 Enterprise Service Request System \$43.60 156 0 0 156 100% \$6,802 0 0 \$6,802 100% \$6,549 \$6.549 \$196,738 \$163.029 \$33,709 \$189,427 \$26.399 Agency Services \$13,586 17% Training Purchases \$ \$1.00 1,189,950 172,200 1,430,180 -240,230 -20 \$1,189,950 \$172,200 \$1,430,180 -240,230 -20 \$1,362,890 -67,290 Grand Total \$6,873,148 \$580,363 \$7,019,604 -146,456 -2 \$6,834,912 -184,692

maining

11 Bill to

\$211.176

-172,940

\$38,236

103%

e IPAC'd

Remaining

Balance

-117.402

-184,692

-67,290

LaRC	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Re FY1 be
Services	\$5,683,198	0	5,683,198	5,472,022	102%	
Training Purchases \$	\$1,189,950	0	1,189,950	1,362,890	105%	

6,873,148

0

6,834,912

\$6,873,148

FY11 Total

MSFC Center Utilization Report

MSFC **FY11** Remaining **FY11** Year to Date Current Current % \$ Remaining YTD Actual % Remaining Year to Date Remaining Balance FY11 Rate Projected Month Actual Projected Month Actual Remaining Prepayment (Bill -Utilization Balance Actual Dollars Balance Utilization Utilization Utilization \$ Dollars \$ Dollars Prepayments) AP \$150.20 8,300 712 6,971 1,329 16% \$1,246,624 \$106,939 \$1,047,014 \$199,610 16% \$1,171,932 \$124,918 AR \$71.88 2.050 326 2.988 -938 -46 \$147.349 \$23.432 \$214.771 -67.421 -46 \$138.521 -76.250 Payroll/ Time & Attendance Processing \$78.87 2.335 195 2.335 0 \$184.198 \$15.350 \$184.198 \$0 0 \$173.161 -11.036 0 FBWT/224 \$11.04 18,500 1,529 14,912 3,588 19% \$204,294 \$16,885 \$164,672 \$39,622 19% \$192,053 \$27,382 \$30.56 34% 34% \$252.854 Domestic Travel Services 8.800 611 5.843 2.957 \$268.970 \$18.675 \$178.590 \$90.380 \$74.264 PCS, Foreign, and ETDY Travel \$354.87 450 31 379 71 16% \$159,691 \$11,001 \$134,495 \$25,196 16% \$150,123 \$15,628 PCS & ETDY Relocation Assistance \$2.019.49 30 0 21 9 30% \$60.585 0 \$42,409 \$18,175 30% \$56,955 \$14,545 \$14.57 2.335 195 2.335 0 \$34.019 \$2.835 \$34.019 0 \$31.981 -2.038 Conference Reporting 0 0 Financial Management 305,730 195,117 ,000,168 \$305,562 2,167,581 167,413 -13% Support to Personnel Programs \$153.16 2,335 195 2,335 0 0 \$357,673 \$29,806 \$357,673 \$0 0 \$336,243 -21,430 \$137.79 2,335 195 2,335 \$302,508 -19,280 Employment Development and Training 0 0 \$321,789 \$26,816 \$321,789 \$0 0 Employee Benefits \$208.17 2,335 195 2,335 0 0 \$486,147 \$40,512 \$486,147 \$0 0 \$457,019 -29,128 \$334,420 HR & Training Information Systems \$143.20 2,335 195 2.335 0 0 \$27,868 \$334,420 \$0 0 \$314,383 -20,037 2.335 195 2.335 \$153.824 \$153.824 \$0 \$144.608 -9.216 eOPF Recordkeeping \$65.87 0 0 \$12.819 0 -622 -16 -16 Personnel Action Processing \$69.90 4,000 417 4,622 \$279,606 \$323,085 -43,479 \$262.854 -60.232 \$29,149 SES Case Documentation \$8,457.37 0 0 4 100% \$33,829 0 \$33,829 100% \$31,803 \$31,803 4 0 \$38.45 17 -58 -6 \$38,529 \$40,760 -2.230 -6 \$36.221 -4,539 Financial Disclosure Processing 1.002 1,060 \$654 On Line Course Management \$77.44 1.025 30 347 678 66% \$79.379 \$2.323 \$26.873 \$52,507 66% \$74.623 \$47,751 Human Resources - \$2,085,197 \$169,947 \$2,044,570 \$40.627 2% 1,960,262 -84.309 ---Procurement Processing and Other Admin Svcs \$85.08 2,335 195 2,335 0 0 \$198,701 \$16,558 \$198,701 \$0 0 \$186,796 -11,905 2.335 195 2.335 Agency Contracting Support \$69.38 0 0 \$162.025 \$13.502 \$162.025 \$0 0 \$152.317 -9.708 Grants Award \$2,124.40 31 13 18 \$38,239 58% \$61,910 \$34,293 0 58% \$65,856 0 \$27,617 Grants Administration \$995.59 15 0 19 -4 -27 \$14,934 0 \$18,916 -3,982 -27 \$14,039 -4,877 28 0 66 -38 -136 \$59.483 0 \$140,210 -136 \$55,919 -84,291 SBIR/STTR Award \$2,124.40 -80,727 SBIR/STTR Admin \$995.59 11 0 174 -163 -1,482 \$10,951 0 \$173,232 -162,280 -148200% \$10,295 -162,937 Offsite Training Purchases \$93.93 600 11 557 43 7% \$56,357 \$1,033 \$52,318 \$4.039 7% \$52,981 \$662 30 -30 -2,818 \$93.93 0% \$2,818 -2,818 Offsite Training Purchases Cancellations 0 0 0 0 0 0 **Onsite Training Purchases** \$694.44 125 1 79 46 37% \$86,806 \$694 \$54,861 \$31,944 37% \$81,605 \$26,743 175,585 655,113 \$31,788 830,699 -27 \$615,862 -214,837 Procurement -Agency Seat Management \$57.09 2,517 210 2,517 0 0 \$143,705 \$11,975 \$143,705 \$0 0 \$135,095 -8,610 Enterprise License Management \$4.72 15,689 1.307 15,689 0 \$73,983 \$6,165 \$73,983 \$**0** 0 \$69,551 -4.433 0 \$36,321 Enterprise Service Desk \$172.48 224 0 0 224 100% \$38,636 0 0 \$38,636 100% \$36.321 Enterprise Service Request System \$43.60 224 0 0 224 100% \$9,767 0 0 \$9.767 100% \$9,182 \$9,182 \$266.092 \$217,689 \$48,403 18% \$250,149 \$32,460 Agency Services \$18,141 Training Purchases \$ \$1.00 2,300,000 28,552 1,356,421 943,580 41% \$2,300,000 \$28,552 \$1,356,421 \$943,580 41% \$1,358,947 \$2,527 Grand Total \$7,612,132 \$443,544 \$6,449,546 \$1,162,586 \$6,352,800 -96,746 15%

MSFC

MSPC	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$5,312,132	0	5,312,132	4,993,853	102%	\$318,279	-99,273
Training Purchases \$	\$2,300,000	0	2,300,000	1,358,947	100%	\$941,053	\$2,527
FY11 Total	\$7,612,132	0	7,612,132	6,352,800	102%	\$1,259,332	-96,746

SSC Center Utilization Report

SSC													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	1,741	176	2,009	-268	-15	\$261,491	\$26,434	\$301,743	-40,252	-15	\$266,234	-35,509
AR	\$71.88	4,507	433	4,820	-313	-7	\$323,953	\$31,123	\$346,451	-22,498	-7	\$329,830	-16,621
Payroll/ Time & Attendance Processing	\$78.87	243	20	243	0	0	\$19,198	\$1,600	\$19,198	\$0	0	\$19,546	\$348
FBWT/224	\$11.04	5,086	434	5,362	-276	-5	\$56,164	\$4,793	\$59,212	-3,048	-5	\$57,183	-2,029
Domestic Travel Services	\$30.56	1,000	54	859	141	14%	\$30,565	\$1,650	\$26,255	\$4,310	14%	\$31,119	\$4,864
PCS, Foreign, and ETDY Travel	\$354.87	86	4	77	9	10%	\$30,519	\$1,419	\$27,325	\$3,194	10%	\$31,072	\$3,747
PCS & ETDY Relocation Assistance	\$2,019.49	8	0	7	1	13%	\$16,156	0	\$14,136	\$2,019	12%	\$16,449	\$2,313
Conference Reporting	\$14.57	243	20	243	0	0	\$3,546	\$295	\$3,546	0	0	\$3,610	\$64
Financial Management	-	-	-	-	-	-	\$741,591	\$67,315	\$797,866	-56,275	-8	\$755,044	-42,822
Support to Personnel Programs	\$153.16	243	20	243	0	0	\$37,279	\$3,107	\$37,279	\$0	0	\$37,955	\$676
Employment Development and Training	\$137.79	243	20	243	0	0	\$33,538	\$2,795	\$33,538	\$0	0	\$34,147	\$608
Employee Benefits	\$208.17	243	20	243	0	0	\$50,669	\$4,222	\$50,669	\$0	0	\$51,588	\$919
HR & Training Information Systems	\$143.20	243	20	243	0	0	\$34,855	\$2,905	\$34,855	\$0	0	\$35,487	
eOPF Recordkeeping	\$65.87	243	20	243	0	0	\$16,032	\$1,336	\$16,032	\$0	0	\$16,323	\$291
Personnel Action Processing	\$69.90	500	36	570	-70	-14	\$34,951	\$2,516	\$39,844	-4,893	-14	\$35,585	-4,259
SES Case Documentation	\$8,457.37	1	0	0	1	100%	\$8,457	0	0	\$8,457	100%	\$8,611	\$8,611
Financial Disclosure Processing	\$38.45	170	1	221	-51	-30	\$6,537	\$38	\$8,498	-1,961	-30	\$6,656	-1,842
On Line Course Management	\$77.44	144	0	0	144	100%	\$11,152	0	0	\$11,152	100%	\$11,354	
Human Resources	-	-	-	-	-	-	\$233,470	\$16,919	\$220,715	\$12,755	5%	\$237,705	· ·
Procurement Processing and Other Admin Svcs	\$85.08	243	20	243	0	0	\$20,710	\$1,726	\$20,710	\$0	0	\$21,085	
Agency Contracting Support	\$69.38	243	20	243	0	0	\$16,887	\$1,407	\$16,887	\$0	0	\$17,193	
Grants Award	\$2,124.40	8	0	2	6	75%	\$16,995	0	\$4,249	\$12,746	75%	\$17,303	\$13,055
Grants Administration	\$995.59	16	0	1	15	94%	\$15,929	0	\$996	\$14,934	94%	\$16,218	\$15,223
SBIR/STTR Award	\$2,124.40	10	0	13	-3	-30	\$21,244	0	\$27,617	-6,373	-30	\$21,629	
SBIR/STTR Admin	\$995.59	8	0	64	-56	-700	\$7,965	0	\$63,717	-55,753	-700	\$8,109	-55,608
Offsite Training Purchases	\$93.93	185	12	167	18	10%	\$17,377	\$1,127	\$15,686	\$1,691	10%	\$17,692	
Offsite Training Purchases Cancellations	\$93.93	0	4	9	-9	0%	0	\$376	\$845	-845	0	0	-845
Onsite Training Purchases	\$694.44	10	1	7	3	30%	\$6,944	\$694	\$4,861	\$2,083	30%	\$7,070	\$2,209
Procurement	-	-	-	-	-	-	\$124,051	\$5,330	\$155,568	-31,517	-25	\$126,302	-29,267
Agency Seat Management	\$57.09	482	40	482	0	0	\$27,512	\$2,293	\$27,512	\$0	0	\$28,012	\$499
Enterprise License Management	\$4.72	1,229	102	1,229	0	0	\$5,794	\$483	\$5,794	0	0	\$5,900	\$105
Enterprise Service Desk	\$172.48	75	0	0	75	100%	\$12,936	0	0	\$12,936	100%	\$13,171	\$13,171
Enterprise Service Request System	\$43.60	75	0	0	75	100%	\$3,270	0	0	\$3,270	100%	\$3,329	\$3,329
Agency Services	-	-	-	-	-	-	\$49,513	\$2,776	\$33,307	\$16,206	33%	\$50,411	\$17,105
Training Purchases \$	\$1.00	286,455	21,322	291,967	-5,512	-2	\$286,455	\$21,322	\$291,967	-5,512	-2	\$274,844	-17,123
Grand Total	•	-	-	•	•	-	\$1,435,080	\$113,663	\$1,499,423	-64,343	-4	\$1,444,306	-55,117

SSC

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$1,148,625	0	1,148,625	1,169,462	103%	-20,837	-37,994
Training Purchases \$	\$286,455	0	286,455	274,844	106%	\$11,611	-17,123
FY11 Total	\$1,435,080	0	1,435,080	1,444,306	104%	-9,226	-55,117

ARMD Utilization Report

ARMD													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	C	0	0	0	0	() 0	0	(0	0	0
AR	\$71.88	0	0	0	0	0	C) 0	0	C	0	0	0
Payroll/Time & Attendance Processing	\$78.87	0	0	0	0	0	C) 0	0	C	0	0	0
FBWT/224	\$11.04	0	0	0	0	0	C) 0	0	C	0	0	0
Domestic Travel Services	\$30.56	0	0	0	0	0	C	0 0	0	C	0	0	0
PCS, Foreign, and ETDY Travel	\$354.87	0	0	0	0	0	C	0 0	0	C	0	0	0
PCS & ETDY Relocation Assistance	\$2,019.49	0	0	0	0	0	C	0 0	0	C	0	0	0
Conference Reporting	\$14.57	0	0	0	0	0	C	0 0	0	C	0	0	0
Financial Management	-	-		-	-		0) 0	0	0	0	0	0
Support to Personnel Programs	\$153.16	C) 0	0	0) 0%	C) 0	0	C) 0	0	0
Employment Development and Training	\$137.79	C) 0	0	0	0%	C) 0	0	C	0	0	0
Employee Benefits	\$208.17	C) 0	0	0	0%	C) 0	0	C	0	0	0
HR & Training Information Systems	\$143.20	C) 0	0	0	0%	C) 0	0	C	0	0	0
eOPF Recordkeeping	\$65.87	C) 0	0	0	0%	C) 0	0	C	0	0	0
Personnel Action Processing	\$69.90	C) 0	0	0	0%	C) 0	0	C	0	0	0
SES Case Documentation	\$8,457.37	C) 0	0	0	0%	C) 0	0	C	0	0	0
Financial Disclosure Processing	\$38.45	C) 0	0	0	0%	C) 0	0	C	0	0	0
On Line Course Management	\$77.44	0	0	0	0	0	C) 0	0	C	0	0	0
Human Resources	-	-	· -	-	-	· -	0) 0	0	0	0	0	0
Procurement Processing and Other Admin Svcs	\$85.08	0) 0	0	0) 0%	C) 0	0	C) 0	0	0
Agency Contracting Support	\$69.38	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
Grants Award	\$2,124.40	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
Grants Administration	\$995.59	0) 0	0	0) 0%	c) 0	0	c) 0	0	0
SBIR/STTR Award	\$2,124.40	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
SBIR/STTR Admin	\$995.59	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
Offsite Training Purchases	\$93.93	C	0	0	0) 0%	c) 0	0	c	0	0	0
Offsite Training Purchases Cancellations	\$93.93	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
Onsite Training Purchases	\$694.44	C) 0	0	0) 0%	c) 0	0	c) 0	0	0
Procurement	-	-	· -	-	-		0) 0	0	0	0	0	0
Agency Seat Management	\$57.09	2,109		2,109	0) 0	\$120,387		-	\$0) 0	\$87,891	
Enterprise License Management	\$4.72	4,217	351	4,217	0	0	\$19,887	7 \$1,657	\$19,887	C) 0	\$14,519	
Enterprise Service Desk	\$172.48	240	0	0	240) 100%	\$41,396	30	0	\$41,396	6 100%	\$30,222	\$30,222
Enterprise Service Request System	\$43.60	240	0	0	240) 100%	\$10,465	5 0	0	\$10,465	5 100%	\$7,640	\$7,640
Agency Services	-	-	-	-	-	·	\$192,134	\$11,689	\$140,274	\$51,860	27%	\$140,272	-2
Training Purchases \$	\$1.00	0	0	0	0	0	0) 0	0	0	0	0	0
Grand Total	-		-	-	-	-	\$192,134	\$11,689	\$140,274	\$51,860	27%	\$140,272	-2

ARMD	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$192,134	0	192,134	140,272	100%	\$51,862	-2
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$192.134	0	192.134	140.272	100%	\$51.862	-2

ESMD Utilization Report

ESMD **FY11** Remaining **FY11** Current Year to Date \$ Remaining Current % YTD Actual % Remaining Year to Date Remaining Month Actual Projected Month Actual Remaining (Bill -FY11 Rate Projected Balance Prepayment Actual Dollars Utilization Balance Balance Utilization Dollars Dollars Prepayments) Utilization Utilization \$ \$ AP \$150.20 AR \$71.88 Pavroll/ Time & Attendance Processing \$78.87 FBWT/224 \$11.04 \$30.56 Domestic Travel Services PCS, Foreign, and ETDY Travel \$354.87 PCS & ETDY Relocation Assistance \$2,019.49 Conference Reporting \$14.57 Financial Management -Support to Personnel Programs \$153.16 0% \$137.79 0% Employment Development and Training \$208.17 Employee Benefits 0% HR & Training Information Systems \$143.20 0% eOPF Recordkeeping \$65.87 0% 0% Personnel Action Processing \$69.90 Δ SES Case Documentation \$8,457.37 0% Financial Disclosure Processing \$38.45 0% On Line Course Management \$77.44 Human Resources ----Procurement Processing and Other Admin Svcs \$85.08 0% Agency Contracting Support \$69.38 0% Grants Award \$2,124.40 0% Grants Administration \$995.59 0% SBIR/STTR Award \$2,124.40 0% n SBIR/STTR Admin \$995.59 0% Offsite Training Purchases \$93.93 0% \$93.93 Offsite Training Purchases Cancellations 0% **Onsite Training Purchases** \$694.44 0% Procurement Agency Seat Management \$57.09 8,348 8,348 \$476,617 \$39,718 \$476,617 \$0 \$362,190 -114,427 Enterprise License Management \$4.72 23,519 1.960 23,519 \$110,905 \$9,242 \$110,905 \$0 \$84,279 -26,626 \$172.48 \$112,591 Enterprise Service Desk 100% \$148,162 \$148,162 100% \$112,591 Enterprise Service Request System \$43.60 100% \$37.454 \$37,454 100% \$28,462 \$28,462 \$773,139 \$48,960 \$587.523 \$185.617 24% \$587,523 Agency Services \$0 -Training Purchases \$ \$1.00 Grand Total \$773,139 \$48,960 \$587,523 \$185,617 24% \$587,523 \$0 --

ESMD

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$773,139	0	773,139	587,523	100%	\$185,616	\$0
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$773,139	0	773,139	587,523	100%	\$185,616	\$0

SMD Utilization Report

SMD													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20		0 C	0	0	0	C) 0	0	C) 0	0	0
AR	\$71.88		0 C	0	0	0	C) 0	0	C) 0	0	0
Payroll/ Time & Attendance Processing	\$78.87		0 C	0	0	0	C) 0	0	C) 0	0	0
FBWT/224	\$11.04		0 C	0	0	0	C) 0	0	C) 0	0	0
Domestic Travel Services	\$30.56		0 C	0	0	0	C) 0	0	C) 0	0	0
PCS, Foreign, and ETDY Travel	\$354.87		0 C	0	0	0	C) 0	0	C) 0	0	0
PCS & ETDY Relocation Assistance	\$2,019.49		0 C	0	0	0	C) 0	0	C	0 0	0	0
Conference Reporting	\$14.57		0 C	0	0	0	C) 0	0	C	0 0	0	0
Financial Management	-			-	-	-	0	0 0	0	0	0	0	0
Support to Personnel Programs	\$153.16		D 0	0	0	0%	C) 0	0	0) 0	0	0
Employment Development and Training	\$137.79		D 0	0	0	0%	C) 0	0	C) 0	0	0
Employee Benefits	\$208.17		D 0	0	0	0%	C) 0	0	C) 0	0	0
HR & Training Information Systems	\$143.20		D 0	0	0	0%	C) 0	0	C) 0	0	0
eOPF Recordkeeping	\$65.87		D 0	0	0	0%	C) 0	0	C) 0	0	0
Personnel Action Processing	\$69.90		D 0	0	0	0%	C) 0	0	C) 0	0	0
SES Case Documentation	\$8,457.37		0 0	0	0	0%	C) 0	0	C) 0	0	0
Financial Disclosure Processing	\$38.45		0 0	0	0	0%	C) 0	0	C) 0	0	0
On Line Course Management	\$77.44		0 0	19	-19	0	C) 0	\$1,471	-1,471	I 0	0	-1,471
Human Resources				-	-	-	0) 0	\$1,471	-1,471	0	0	-1,471
Procurement Processing and Other Admin Svcs	\$85.08		D 0	0	0	0%	C) 0	0	0) 0	0	0
Agency Contracting Support	\$69.38		D 0	0	0	0%	c) 0	0	C) 0	0	0
Grants Award	\$2,124.40		D 0	0	0	0%	c) 0	0	C) 0	0	0
Grants Administration	\$995.59		D 0	0	0	0%	c) 0	0	C) 0	0	0
SBIR/STTR Award	\$2,124.40		D 0	0	0	0%	c) 0	0	C) 0	0	0
SBIR/STTR Admin	\$995.59		D 0	0	0	0%	c) 0	0	C) 0	0	0
Offsite Training Purchases	\$93.93	(D 0	0	0	0%	c) 0	0	C) 0	0	0
Offsite Training Purchases Cancellations	\$93.93	(D 0	0	0	0%	c) 0	0	C) 0	0	0
Onsite Training Purchases	\$694.44		D 0	0	0	0%	c) 0	0	C) 0	0	0
Procurement	-			-	-	-	0) 0	0	0	0	0	0
Agency Seat Management	\$57.09	5,24	0 437	5,240	0	0	\$299,152	2 \$24,929	\$299,152	\$0) 0	\$221,046	-78,107
Enterprise License Management	\$4.72	10,48	0 873	10,480	0	0	\$49,418	3 \$4,118	\$49,418	C) 0	\$36,515	-12,903
Enterprise Service Desk	\$172.48	57	D 0	0	570	100%	\$98,315	50	0	\$98,315	5 100%	\$72,646	\$72,646
Enterprise Service Request System	\$43.60	57	D 0	0	570	100%	\$24,853	30	0	\$24,853	3 100%	\$18,364	\$18,364
Agency Services	-			-	-	-	\$471,739	\$29,048	\$348,570	\$123,168	26%	\$348,571	\$1
Training Purchases \$	\$1.00		0 0	0	0	0	0) 0	0	0	0	0	0
Grand Total	•	-	-	-	-	-	\$471,739	\$29,048	\$350,042	\$121,697	26%	\$348,571	-1,471

SMD	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$471,739	0	471,739	348,571	100%	\$123,168	-1,471
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$471,739	0	471,739	348,571	100%	\$123,168	-1,471

SOMD Utilization Report

SOMD													
	FY11 Rate	FY11 Projected Utilization	Current Month Actual Utilization	YTD Actual Utilization	Remaining Balance Utilization	% Remaining Balance	FY11 Projected \$	Current Month Actual Dollars	Year to Date Actual Dollars	Remaining Balance	% Remaining \$	Year to Date Prepayment Dollars	\$ Remaining (Bill - Prepayments)
AP	\$150.20	C) 0	0	C) 0	() 0	0	() 0	0	0
AR	\$71.88	C) 0	0	C	0 0	(0 0	0	C	0 0	0	0
Payroll/ Time & Attendance Processing	\$78.87	C) 0	0	C	0 0	(0 0	0	C	0 0	0	0
FBWT/224	\$11.04	C) 0	0	C	0 0	(0 0	0	C	0 0	0	0
Domestic Travel Services	\$30.56	C	0 0	0	C	0 0	(0 0	0	C	0 0	0	0
PCS, Foreign, and ETDY Travel	\$354.87	C	0 0	0	C	0 0	(0 0	0	C	0 0	0	0
PCS & ETDY Relocation Assistance	\$2,019.49	C	0 0	0	C	0 0	(0 0	0	C	0 0	0	0
Conference Reporting	\$14.57	C	0 0	0	C	0 0	(0 0	0	C	0 0	0	0
Financial Management	-		· -	-			C) 0	0	0	0 0	0	0
Support to Personnel Programs	\$153.16	C) 0	0	C) 0%	() O	0	C) 0	0	0
Employment Development and Training	\$137.79	C) 0	0	C) 0%	() O	0	C) 0	0	0
Employee Benefits	\$208.17	C) 0	0	C) 0%	() O	0	C) 0	0	0
HR & Training Information Systems	\$143.20	C) 0	0	C) 0%	() O	0	C) 0	0	0
eOPF Recordkeeping	\$65.87	C) 0	0	C) 0%	() O	0	C) 0	0	0
Personnel Action Processing	\$69.90	C) 0	0	C) 0%	() O	0	C) 0	0	0
SES Case Documentation	\$8,457.37	C) 0	0	C) 0%	() O	0	C) 0	0	0
Financial Disclosure Processing	\$38.45	C) 0	0	C) 0%	() O	0	C) 0	0	0
On Line Course Management	\$77.44	C) 0	0	C) 0	() O	0	C) 0	0	0
Human Resources		-		-	-		c) 0	0	0) 0	0	0
Procurement Processing and Other Admin Svcs	\$85.08	C) 0	0	C) 0%	() 0	0	C) 0	0	0
Agency Contracting Support	\$69.38	c) 0	0	c) 0%	() O	0	c) 0	0	0
Grants Award	\$2,124.40	c) 0	0	c) 0%	() O	0	c) 0	0	0
Grants Administration	\$995.59	c) 0	0	c) 0%	() O	0	c) 0	0	0
SBIR/STTR Award	\$2,124.40	c) 0	0	c) 0%	() 0	0	c) 0	0	0
SBIR/STTR Admin	\$995.59	c) 0	0	c) 0%	() O	0	c) 0	0	0
Offsite Training Purchases	\$93.93	c) 0	0	c) 0%	() O	0	c) 0	0	0
Offsite Training Purchases Cancellations	\$93.93	c) 0	0	c) 0%	() O	0	c) 0	0	0
Onsite Training Purchases	\$694.44	c) 0	0	c) 0%	() O	0	c) 0	0	0
Procurement	-	-		-	•		C		-	0) 0		•
Agency Seat Management	\$57.09	8,976		8,976	C) 0	\$512,443			\$0) 0		
Enterprise License Management	\$4.72	17,952	2 1,496	17,952	c) 0	\$84,652	2 \$7,054	\$84,652	\$0		\$64,452	•
Enterprise Service Desk	\$172.48	866	i 0	0	866	3 100%	\$149,370) O	0	\$149,370		\$113,728	
Enterprise Service Request System	\$43.60	866	6 0	0	866	3 100%	\$37,760	0 0	0	\$37,760) 100%	\$28,749	\$28,749
Agency Services	-		· ·	-			\$784,224	\$49,758	\$597,094	\$187,129) 24%	\$597,094	\$0
Training Purchases \$	\$1.00	0	0	0	0) 0	C) 0	0	0) 0	0	0
Grand Total	-	-	-	-	-	-	\$784,224	\$49,758	\$597,094	\$187,129) 24%	\$597,094	\$0

SOMD

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$784,224	0	784,224	597,094	100%	\$187,130	\$0
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$784,224	0	784,224	597,094	100%	\$187,130	\$0

EDUC Utilization Report

EDUC **FY11** Remaining **FY11** Current Year to Date \$ Remaining Current % YTD Actual % Remaining Year to Date Remaining Month Actual Projected **Month Actual** Remaining (Bill -FY11 Rate Projected Balance Prepayment Actual Dollars Utilization Balance Balance Utilization Dollars Dollars Prepayments) Utilization Utilization \$ \$ AP \$150.20 AR \$71.88 Pavroll/ Time & Attendance Processing \$78.87 FBWT/224 \$11.04 \$30.56 Domestic Travel Services PCS, Foreign, and ETDY Travel \$354.87 PCS & ETDY Relocation Assistance \$2,019.49 Conference Reporting \$14.57 Financial Management -Support to Personnel Programs \$153.16 0% \$137.79 0% Employment Development and Training \$208.17 Employee Benefits 0% HR & Training Information Systems \$143.20 0% eOPF Recordkeeping \$65.87 0% 0% Personnel Action Processing \$69.90 SES Case Documentation \$8,457.37 0% Financial Disclosure Processing \$38.45 0% On Line Course Management \$77.44 -86 \$1,471 \$6.660 -6,660 \$6.504 -156 Human Resources \$1.471 \$6.660 -6.660 \$6.504 -156 ----Procurement Processing and Other Admin Svcs \$85.08 0% Agency Contracting Support \$69.38 0% Grants Award \$2,124.40 0% Grants Administration \$995.59 0% SBIR/STTR Award \$2,124.40 0% n SBIR/STTR Admin \$995.59 0% Offsite Training Purchases \$93.93 0% \$93.93 Offsite Training Purchases Cancellations 0% **Onsite Training Purchases** \$694.44 0% Procurement . Agency Seat Management \$57.09 \$7,222 \$602 \$7,222 \$0 \$5,212 -2.010 Enterprise License Management \$4.72 \$1,193 \$99 \$1,193 \$861 -332 \$1,867 \$172.48 Enterprise Service Desk 100% \$2,587 \$2,587 100% \$1,867 Enterprise Service Request System \$43.60 100% \$654 \$654 100% \$472 \$472 \$11.656 \$701 \$8,415 \$3,241 28% \$8,412 Agency Services -3 --. Training Purchases \$ \$1.00 Grand Total \$11,656 \$2,173 \$15,075 -3,419 -29 \$14,916 -159 --

EDUC

	FY11 Projected Bill	FY10 Adjustment	FY11 Adjusted Bill	IPAC's Submitted to Date	% Utilization of IPAC's Submitted to Date	Remaining FY11 Bill to be IPAC'd	Remaining Balance
Services	\$11,656	0	11,656	14,916	101%	-3,259	-159
Training Purchases \$	0	0	0	0	0%	0	0
FY11 Total	\$11,656	0	11,656	14,916	101%	-3,259	-159

Special Projects

Center	Project		Projected IPAC Funding Received M		YTD Cost	Remaining Balance	% Remaining Balance
HQ-OCIO	Satern Support (Contract Management of Satern Support)	\$ 111,000	\$ 111,000	\$-	\$111,000	\$-	25%
MSFC	NSR99160 - PIV Security Workbench	\$ 2,965.95	\$ 465.00	\$-	\$ 465	\$-	0%
MSFC	NSR99168 - PIV Affiliation Sponsor	\$ 1,796.61	\$ 929.00	\$-	\$ 929	\$-	0%
MSFC	NSR99169 - PIV Foreign National Approver	\$ 1,796.61	\$ 1,549.00	\$-	\$ 1,549	\$-	0%
MSFC	NSR99185 - PIV ICAM Overview	\$ 2,043.36	\$ 1,549.00	\$-	\$ 1,549	\$-	0%
MSFC	NSR99183 - PIV Issuance Official	\$ 1,874.05	\$ 1,471.00	\$-	\$ 1,471	\$-	0%
MSFC	NSR24352 - PIV Requestor Module	\$ 2,547.78	\$ 77.00	\$-	\$ 77	\$-	0%
GRAND	TOTAL	\$ 124,024	\$117,040	\$-	\$ 6,040	\$ -	