

BUILDING BUZZ

October 2017



The Building Buzz is a monthly bulletin intended to highlight key happenings at the NSSC. For up-to-date information, check out the NSSC Employee Homepage at internal.nssc.nasa.gov. Submit your department milestones to NSSC-CUST-SAT-and-COMM@nasa.gov.

Customer Service Week 2017 Building Trust

Customer Service Week 2017 is kicking off at the NSSC. Customer Service Week is an international celebration of the importance of customer service and of the people who serve and support customers on a regular basis. U.S. Congress declared in 1992 that each year during the first full week of October, Customer Service Week would be a nationally recognized event. Each year, the NSSC celebrates Customer Service Week by giving employees and their managers the opportunity to recognize each other through various mediums. In addition, members of the Senior Leadership Team take shifts manning the phones in the Customer Contact Center and the Enterprise Service Desk. Employees of the NSSC strive daily to carryout the NSSC Vision of Unparalleled Service. Check out what NSSC employees shared about their coworkers at <https://internal.nssc.nasa.gov/>.



Cybersecurity Awareness Month

The month of October is recognized as Cybersecurity Awareness Month. This annual campaign is designed to raise awareness about the importance of cybersecurity. Be sure to use these simple tips for staying safe while using the web: **STOP:** Before you use the Internet, take time to understand the security risks involved and learn how to spot potential problems. **THINK:** Watch for warning signs and consider how your actions online could impact you and your NASA family's safety. **CONNECT:** Enjoy the Internet with greater confidence, knowing you have taken the right steps to safeguard NASA and your NASA computer.

To learn more about IT Security, check out the Cybersecurity Awareness Issue of IT Talk. This issue features an article from NSSC CISO Christine Gex. <https://www.nasa.gov/sites/default/files/atoms/files/oct-dec2017-ittalk.pdf>

Center Transitions of Purchase Card Programs to the NSSC Ends on Fiscal Year High

It has definitely been a whirl wind of transitions for the NSSC Purchase Card Team and the end of the fiscal year brought about the largest Center to transition... Goddard Space Flight Center (GSFC). GSFC also includes NASA Goddard Institute for Space Studies (GISS) and NASA's Independent Verification and Validation (IV&V) Facility. GSFC has a total of over 560 cardholders of which the NSSC P-Card Team assisted in reconciling the September statements. The go-live date for the Greenbelt, GISS and the IV&V transition was October 1, 2017.

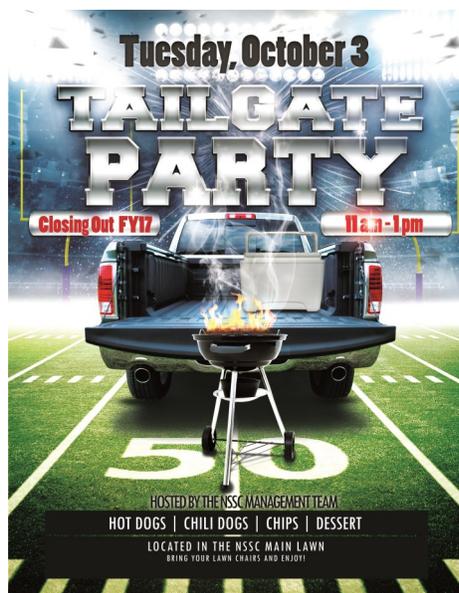
In FY17, the team successfully transitioned all NASA Center P-Card Programs except for the remaining day-to-day operations of Langley Research Center (LaRC), Glenn Research Center (GRC), and Ames Research Center (ARC).

Transitions will continue during the first part of FY18, with LaRC up next, followed by GRC on January 2, 2018 and ending with the transition of ARC on February 1, 2018.

Tell your NASA Story

Did you know as an NSSC employee you are eligible to join the NASA Speakers Bureau Team? Each year the NASA Speakers Bureau receives more than 2,000 requests for speakers. Every NASA employee, civil servant and contractor, has a unique insight into the world of exploration. No matter what discipline or career field, we would like you to let people know what you do and how NASA contributes to their daily lives. Please consider joining the Speakers Bureau team. Take the time to register as a speaker at: <https://speakers.grc.nasa.gov/speaker/>

Questions? Jamie.m.mettler@nasa.gov



Stennis Space Center
Public Open House and Engine Test
Celebrating 56 Years of Making Fire and Rain!

October 19, 2017
11:00 am to 1:30 pm
Stennis Space Center Test Complex
Registration is limited to the first 5,000 participants.

- Participants must be U.S. citizens age 10 or older.
- Participants age 16 or older must show a valid, government-issued ID for entry.
- Participants must be registered to attend. Space is limited. Registration will close on Friday, October 6, unless capacity is reached prior to the deadline.
- Seek supervisory approval to attend.

To register for the event, please visit
<https://ssc-open-house.eventbrite.com>

Stennis Agencies will host a variety of fun and engaging activities prior to the RS-25 engine test. The engine will be tested on the historic A-1 Test Stand and is being tested for use by NASA's new Space Launch System, being built to carry humans to deep-space destinations, including Mars. Food, soft drinks and water will be available for purchase. Personal coolers will not be allowed on site. Participants may bring collapsible, bagged chairs that can be carried in one's lap on the bus; space does not allow participants to carry larger chairs.

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