

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 3
2. AMENDMENT/MODIFICATION NO. 000243	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (if applicable)
6. ISSUED BY NASA Shared Services Center Bldg. 1111, C Road Stennis Space Center MS 39529-6000	CODE NSSC	7. ADMINISTERED BY (if other than item 6) NASA Shared Services Center Bldg. 1111, C Road Stennis Space Center MS 39529-6000	CODE NSSC
8. NAME AND ADDRESS OF CONTRACTOR (No. street, county, State and ZIP Code) HP ENTERPRISE SERVICES, LLC 13600 EDS DR HERNDON VA 20171-3225		(x) 9A. AMENDMENT OF SOLICITATION NO.	9B. DATED (SEE ITEM 11)
CODE 1U305	FACILITY CODE	(x) 10A. MODIFICATION OF CONTRACT/ORDER NO. NNX11AA01C	10B. DATED (SEE ITEM 13) 12/27/2010

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended. is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required)

See Schedule

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
X	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF 52.212-4 Contract Terms and Conditions - Commercial Items, (c) Changes
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not. is required to sign this document and return 2 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Incorporate [redacted] Version 1.5; R-CLINS for Daily Labor Support into Table 20 - (R-1A through R-12A) Enhanced Support Services.

Payment Terms:
Net 30 days

Except as provided herein, all terms and conditions of the document referenced in Item 9 A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) ADAM D. KIEFER / CONTRACTS MANAGER	15C. DATE SIGNED 5/8/14	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Lewis R. Hansen	16C. DATE SIGNED 5/8/14
15B. CONTRACTOR OFFEROR <i>(Signature)</i>	15D. UNITED STATES OF AMERICA	16B. UNITED STATES OF AMERICA <i>(Signature of Contracting Officer)</i>	

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Previous edition unusable

STANDARD FORM 30 (REV. 10-83)
Prescribed by GSA
FAR (48 CFR) 53.243

1. The purpose of Modification 243 is to incorporate [REDACTED] Version 1.5; R-CLINs for Daily Labor Support into Table 20 - (R-1A through R-12A) Enhanced Support Services. The new CLINs are being established for customers to order smaller increments of the Enhanced Support Services provided, per the PWS Section 3.15. The new CLINs will be used for daily support in increments of 8 hours.

- For Daily Labor Support requirements that are expected to exceed 10 days or more in duration, the Monthly R-CLINs (R-1 through R-12) should continue to be used. The proposed additional R-CLINs (R-1A through R-12A) are designed to provide the ability to obtain short-term labor resources on a daily basis.
- R-CLINs for Daily Labor Support will be invoiced as a One-Time charge.
- The Daily R-CLIN can be ordered for any 8 work hour period during Prime Time Hours for the requesting Center.
- NASA coordination of pending R-CLIN requirements. HPES requires that communications between NASA customers and the CPM be in writing, typically by email, to alleviate misunderstanding of daily support requirements and support to be provided. This is a common occurrence in sharing requirements for IUPs, for example.
- The NASA customer will select the appropriate daily R-CLIN in ESRS and request support for a specified date. A separate service request must be entered for each day requested.
- HPES will contact the customer within 2 business days of receiving the ESRS Service Request to coordinate the assignment. Following this contact, HPES will require a minimum of 8 additional business days to make arrangements to provide the requested resource. Requestors should anticipate the need for the resource in advance, allowing for at least 10 business days so that availability can be arranged and coordinated effectively.
- If HPES cannot deliver an appropriate resource, and must decline the request, HPES will notify the customer, in writing, within five business days of receiving the request.
- If HPES' best option for NASA is to utilize a resource currently supporting an IUP to fulfill a Daily R-CLIN, subject to the approval of the Center SME, HPES could provide that person to fulfill the Daily R-CLIN. HPES would be responsible for back-filling the IUP position with another fully qualified resource to free up the support for the R-CLIN. There will be no instance of a single resource being compensated for two jobs.
- An instance in which Daily R-CLIN support is prohibited from being fully performed due to a Center closure, family emergency, etc., will be jointly reviewed and resolved by the ACES CPM and Center SME prior to NASA receiving an invoice for that day.
- Each day is ordered by a separate SR for that day. Canceling an order for a daily support CLIN will be accomplished by de-subscribing the Service Request (SR) for a given day. Intent to de-subscribe should be communicated to the HPES Operations Manager (or CPM) in writing for the site. HPES shall not invoice for any days daily R-CLIN support is not provided.
- In the event NASA does not have a way to de-subscribe the service in ESRS due to a Center delayed opening, NASA will notify the CPM via email when the Center is reopened to reschedule the daily R-CLIN.
- In accordance with the Government's acceptance, of [REDACTED] Version 1.5; R-CLINs for Daily Labor Support into Table 20 -(R-1A through R-12A) Enhanced Support Services, an updated Attachment I-9 is incorporated into this contract to provide R-

CLINs for Daily Labor Support into Table 20 -(R-1A through R-12A), as shown in the attached replacement Attachment I-9 Pricing Tables.

- There is no requirement to change the PWS Section 3.15 for the addition of the daily labor support.

2. As a result of the changes and revisions delineated herein, the following pages are hereby added or deleted as shown.

Pages Deleted

Att I-9 CLIN Pricing (Mod. 239)
Table 20

Pages Added

Att I-9 CLIN Pricing (Mod. 243)
Table 20. All sequential page numbers were changed to accurately reflect the correct numerical order.

3. All other terms and conditions remain unchanged.

