

2 AMENDMENT/MODIFICATION NO. 000045 3 EFFECTIVE DATE See Block 16C 4 REQUISITION/PURCHASE REQ. NO. 5 PROJECT NO. (if applicable)

6 ISSUED BY CODE NSSC 7. ADMINISTERED BY (if other than Item 6) CODE NSSC

SA/Shared Services Center Building 5100 Stennis Space Center MS 39529-6000 NASA/Shared Services Center Building 5100 Stennis Space Center MS 39529-6000

8. NAME AND ADDRESS OF CONTRACTOR (No. street, county, State and ZIP Code) COMPUTER SCIENCES CORP Attn: Information Technology & Science 7700 HUBBLE DR LANHAM MD 20706-6229

9A. AMENDMENT OF SOLICITATION NO. (x) 9B. DATED (SEE ITEM 11)

X 10A. MODIFICATION OF CONTRACT/ORDER NO. NNX05AA01C

10B. DATED (SEE ITEM 11) 06/01/2005

CODE FACILITY CODE 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended.  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (if required) See Schedule

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

CHECK ONE A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.

B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

X D. OTHER (Specify type of modification and authority) Bilateral IAW FAR 52.243-2 Changes - Cost Reimbursement

E. IMPORTANT: Contractor  is not.  is required to sign this document and return 2 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) The purposes of this Modification are to (1) reflect the mutual agreement of a two-month extension for occupancy in the NSSCs temporary facility with an additional one-month option period; (2) revise the Performance Work Statement to reflect updated language in Section 3.2.3.6 and add Sections 3.6.5 through 3.7.5 for Agency IT Support and Special Projects; (3) replace contract Attachment J-2 (DRDs) with a complete set of new DRDs; and (4) update Appendix A of the Contracts J-5 Award Fee Plan .

A. The contract is hereby modified to provide for an increase in total contract value of [REDACTED]. This increase consists of [REDACTED] for a two month extension to the NSSC interim facility with an additional one month option period and [REDACTED] for Agency Enterprise License Management (ELM) services to be provided under PWS 3.7.4.1. PWS 3.2.3.6 Continued ...

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Jan Kellest Contract Administrator 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Mark Chadwick

15B. CONTRACTOR/OFFEROR Signature of Jan Kellest 15C. DATE SIGNED 03/27/2008 16B. UNITED STATES OF AMERICA Signature of Mark Chadwick 16C. DATE SIGNED 3/28/08

NAME OF OFFEROR OR CONTRACTOR  
COMPUTER SCIENCES CORP

ITEM NO (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>is revised to reflect new processes being used for the task and this change is at no additional cost to the Government.</p> <p>B. As a result of the changes discussed in the above paragraph, total contract value is being increased from [REDACTED], by [REDACTED] to [REDACTED]. Attachment No. 1 to this modification provides a replacement page for contract Section B.2, Estimated Cost and Award Fee (NFS 1852.216-85) (SEP 1993). A summary of total contract value is as follows:</p> <p>1. CLIN 01 (Phase In) remains unchanged with [REDACTED] in total estimated cost and [REDACTED] in maximum available award fee for a total CPAF of [REDACTED].</p> <p>2. CLIN 02 (Base Period), total estimated cost is increased from [REDACTED] by [REDACTED] to [REDACTED]. Maximum available award fee is increased from [REDACTED] by [REDACTED] to [REDACTED]. The total for CLIN 02 is increased from [REDACTED] by [REDACTED] to a new total NTE CPAF amount of [REDACTED].</p> <p>3. CLINs 03 through 07 (Options 1 through 5), remain unchanged with [REDACTED] in total estimated cost and [REDACTED] in maximum available award fee for a total CPAF of [REDACTED].</p> <p>C. Contract Section F.4, Interim Facility Period of Performance, is hereby revised to include an option period 8 for May 1, 2008 through May 31, 2008, option period 9 for June 1, 2008 through June 30, 2008 and option period 10 for July 1, 2008 through July 31, 2008. Option periods 8 and 9 are exercised as of the effective date of this modification. Option period 10 will be exercised at a later date if needed. Contract page 8 is replaced in its entirety by the replacement page provided in Attachment No. 2 to this modification.</p> <p>D. In Contract Attachment J-1, Performance Work Statement (PWS), Section 3.2.3.6 Financial Disclosure Forms, is revised to reflect updated OGE 450 filing processes. A replacement page for this section of the PWS is provided as Attachment No. 3 to this modification.</p> <p>Continued ...</p>				

NAME OF OFFEROR OR CONTRACTOR  
COMPUTER SCIENCES CORP

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	<p>E. In Contract Attachment J-1, Performance Work Statement (PWS), the following Sections are added:</p> <ol style="list-style-type: none"> <li>1. 3.6.5 Agency Seat Management</li> <li>2. 3.6.6 Agency IT Security Services</li> <li>3. 3.7 Special Projects</li> <li>4. 3.7.1 Financial Management</li> <li>5. 3.7.2 Human Resources</li> <li>6. 3.7.3 Procurement</li> <li>7. 3.7.4 Information Technology</li> <li>8. 3.7.4.1 - 3.7.4.1.3 Agency Enterprise License Management Support</li> <li>9. 3.7.5 Contact Center</li> </ol> <p>Agency Enterprise License Management Support, the first project added under Information Technology Special Projects, will be provided through September 30, 2010 (Base Period). The above PWS structure is necessary so that Agency IT Initiatives and Centrally Funded Projects can be accurately tracked in the NSSCs activity based costing system. New PWS pages (50 and 50a) are provided as Attachment No. 4 to this modification.</p> <p>F. Contract attachment J-2, Data Requirements List/Data Requirements Description (DRL/DRD), is hereby replaced in its entirety. Several DRDs were deleted, three new DRDs were added and numerous DRDs were revised to more accurately reflect the NSSCs requirements. Effective as of the date of this modification, the reporting suspension that has been in place while all DRDs were reviewed is removed and normal DRD reporting requirements are reinstated. Attachment No. 5 to this modification provides a complete J-2 replacement package.</p> <p>G. In Contract Attachment J-5, Award Fee Plan, Appendix A, Evaluation Periods and Maximum Available Award Fee, is replaced in its entirety with Attachment 6 to this modification.</p> <p>H. List of Attachments to this document:</p> <p>ATTACHMENT NO. 1 Replacement Page B.2, Estimated Cost and Award Fee, 1 Page</p> <p>ATTACHMENT NO. 2 Contract Section F.4 Replacement Page 8, 1 page</p> <p>Continued ...</p>				

**CONTINUATION SHEET**

REFERENCE NO. OF DOCUMENT BEING CONTINUED  
 NNX05AA01C/000045

PAGE OF  
 4 4

NAME OF OFFEROR OR CONTRACTOR  
 COMPUTER SCIENCES CORP

ITEM NO. (A)	SUPPLIES/SERVICES (B)	QUANTITY (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)
	ATTACHMENT NO. 3 - PWS Replacement page 28 of 50, 1 page ATTACHMENT NO. 4 - PWS Replacement pages 50 and 50a, 2 pages ATTACHMENT NO. 5 - Contract Attachment J-2 replacement pages, 54 pages ATTACHMENT NO. 6 Replacement Page for Appendix A of J-5, Award Fee Plan, 1 page  I. Except as provided herein, all terms and conditions of the document referenced in Item 10A, as heretofore changed, remain unchanged and in full force and effect.				

BLOCK 14 CONTINUED, DESCRIPTION OF AMENDMENT/MODIFICATION.

The purposes of this Modification are to (1) reflect the mutual agreement of a two-month extension for occupancy in the NSSC's temporary facility with an additional one-month option period; (2) revise the Performance Work Statement to reflect updated language in Section 3.2.3.6 and add Sections 3.6.5 through 3.7.5 for Agency IT Support and Special Projects; (3) replace contract Attachment J-2 (DRDs) with a complete set of new DRDs; and (4) update Appendix A of the Contract's J-5 Award Fee Plan .

A. The contract is hereby modified to provide for an increase in total contract value of [REDACTED]. This increase consists of [REDACTED] for a two month extension to the NSSC interim facility with an additional one month option period and [REDACTED] for Agency Enterprise License Management (ELM) services to be provided under PWS 3.7.4.1. PWS 3.2.3.6 is revised to reflect new processes being used for the task and this change is at no additional cost to the Government.

B. As a result of the changes discussed in the above paragraph, total contract value is being increased from [REDACTED], by [REDACTED] to [REDACTED]. Attachment No. 1 to this modification provides a replacement page for contract Section B.2, "Estimated Cost and Award Fee (NFS 1852.216-85) (SEP 1993)." A summary of total contract value is as follows:

1. CLIN 01 (Phase In) remains unchanged with [REDACTED] in total estimated cost and [REDACTED] in maximum available award fee for a total CPAF of [REDACTED]
2. CLIN 02 (Base Period), total estimated cost is increased from [REDACTED] by [REDACTED] to [REDACTED]. Maximum available award fee is increased from [REDACTED] by [REDACTED] to [REDACTED]. The total for CLIN 02 is increased from [REDACTED] by [REDACTED] to a new total NTE CPAF amount of [REDACTED]
3. CLINs 03 through 07 (Options 1 through 5), remain unchanged with [REDACTED] in total estimated cost and [REDACTED] in maximum available award fee for a total CPAF of [REDACTED]

C. Contract Section F.4, Interim Facility Period of Performance, is hereby revised to include an option period 8 for May 1, 2008 through May 31, 2008, option period 9 for June 1, 2008 through June 30, 2008 and option period 10 for July 1, 2008 through July 31, 2008. Option periods 8 and 9 are exercised as of the effective date of this modification. Option period 10 will be exercised at a later date if needed. Contract page 8 is replaced in its entirety by the replacement page provided in Attachment No. 2 to this modification.

D. In Contract Attachment J-1, Performance Work Statement (PWS), Section 3.2.3.6 Financial Disclosure Forms, is revised to reflect updated OGE 450 filing processes. A replacement page for this section of the PWS is provided as Attachment No. 3 to this modification.

E. In Contract Attachment J-1, Performance Work Statement (PWS), the following Sections are added:

1. 3.6.5 Agency Seat Management
2. 3.6.6 Agency IT Security Services
3. 3.7 Special Projects
4. 3.7.1 Financial Management
5. 3.7.2 Human Resources
6. 3.7.3 Procurement
7. 3.7.4 Information Technology
8. 3.7.4.1 - 3.7.4.1.3 Agency Enterprise License Management Support
9. 3.7.5 Contact Center

Agency Enterprise License Management Support, the first project added under Information Technology Special Projects, will be provided through September 30, 2010 (Base Period). The above PWS structure is necessary so that

BLOCK 14 CONTINUED, DESCRIPTION OF AMENDMENT/MODIFICATION.

Agency IT Initiatives and Centrally Funded Projects can be accurately tracked in the NSSC's activity based costing system. New PWS pages (50 and 50a) are provided as Attachment No. 4 to this modification.

F. Contract attachment J-2, Data Requirements List/Data Requirements Description (DRL/DRD), is hereby replaced in its entirety. Several DRDs were deleted, three new DRDs were added and numerous DRDs were revised to more accurately reflect the NSSC's requirements. Effective as of the date of this modification, the reporting suspension that has been in place while all DRDs were reviewed is removed and normal DRD reporting requirements are reinstated. Attachment No. 5 to this modification provides a complete J-2 replacement package.

G. In Contract Attachment J-5, "Award Fee Plan," Appendix A, "Evaluation Periods and Maximum Available Award Fee," is replaced in its entirety with Attachment 6 to this modification.

H. List of Attachments to this document:

- ATTACHMENT NO. 1 – Replacement Page B.2, Estimated Cost and Award Fee, 1 Page
- ATTACHMENT NO. 2 – Contract Section F.4 Replacement Page 8, 1 page
- ATTACHMENT NO. 3 - PWS Replacement page 28 of 50, 1 page
- ATTACHMENT NO. 4 - PWS Replacement pages 50 and 50a, 2 pages
- ATTACHMENT NO. 5 - Contract Attachment J-2 replacement pages, 54 pages
- ATTACHMENT NO. 6 – Replacement Page for Appendix A of J-5, Award Fee Plan, 1 page

I. Except as provided herein, all terms and conditions of the document referenced in Item 10A, as heretofore changed, remain unchanged and in full force and effect.

**PART I – THE SCHEDULE**

**SECTION B, SUPPLIES OR SERVICES AND PRICES/COSTS**

**B.1 SUPPLIES AND/OR SERVICES TO BE FURNISHED**

(a) The Contractor shall provide the services in support of the NASA Shared Services Center (NSSC) as described in Section C of this contract and shall perform and/or deliver the following:

CLIN	Description	Reference	Schedule
01	Services in accordance with the PWS for Phase-in period	B.2, C.1	See F.2
02	Services in accordance with the PWS for Base period	B.2, C.1	See F.2
03	Services in accordance with the PWS for Option 1 period	B.2, C.1	See F.2
04	Services in accordance with the PWS for Option 2 period	B.2, C.1	See F.2
05	Services in accordance with the PWS for Option 3 period	B.2, C.1	See F.2
06	Services in accordance with the PWS for Option 4 period	B.2, C.1	See F.2
07	Services in accordance with the PWS for Option 5 period	B.2, C.1	See F.2

(End of Clause)

**B.2 ESTIMATED COST AND AWARD FEE (NFS 1852.216-85)(SEP 1993)**

(a) The estimated costs and award fees for each period of this contract areas follows:

Item No.	Description	Estimated Cost	Maximum Available Award Fee	Total
CLIN 01	PHASE-IN	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 02	BASE PERIOD	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 03	OPTION 1	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 04	OPTION 2	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 05	OPTION 3	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 06	OPTION 4	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
CLIN 07	OPTION 5	\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
TOTAL BASE + OPTIONS		\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
GRAND TOTAL (WITH PHASE-IN)		\$ [REDACTED]	\$ [REDACTED]	\$ [REDACTED]
Note:	The periods of performance for periods 01-07 are included in clause F.2 of this solicitation.			

(End of Clause)

(Note: In accordance with clause B.4 OPTION TO EXTEND THE TERM OF THE CONTRACT, options 1-5 above may be exercised only once, but the Government may exercise more than one option at a time, to be performed consecutively in accordance with schedule above.)

### F.3 PLACE OF PERFORMANCE

The Contractor shall perform the work under this contract at the NASA Shared Services Center, located at NASA Stennis Space Center, and at such other locations as may be approved in writing by the Contracting Officer.

### F.4 INTERIM FACILITY PERIOD OF PERFORMANCE

The interim facility requirement is contained in CLINs 01 and 02 only and the specific requirements are contained in contract Attachment J-16. The Government retains the right to unilaterally exercise the below option periods. Each option may be exercised only once, but the Government may exercise more than one option at a time, to be performed consecutively in accordance with the below schedule.

1. Base: September 1, 2005 through September 30, 2007
2. Option 1: (exercised), October 1, 2007 through October 31, 2007 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
3. Option 2: (exercised), November 1, 2007 through November 30, 2007 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
4. Option 3: (exercised), December 1, 2007 through December 31, 2007 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
5. Option 4: (exercised), January 1, 2008 through January 31, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
6. Option 5: (exercised), February 1, 2008 through February 29, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
7. Option 6: (exercised), March 1, 2008 through March 31, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
8. Option 7: (exercised), April 1, 2008 through April 30, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED] in award fee.
9. Option 8: (exercised), May 1, 2008 through May 31, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED]
10. Option 9: (exercised), June 1, 2008 through June 30, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED]
11. Option 10: July 1, 2008 through July 31, 2008 at [REDACTED] which consists of [REDACTED] in cost and [REDACTED]

(End of Clause)

[END OF SECTION]

health and safety topics. Upon receipt of an approved request from a Center representative, the SP shall contact and coordinate with Fair participants as necessary, support Fair date and location planning, and make any necessary logistical arrangements for furniture, equipment, materials, notifications, or other items to maximize employee access to Health and Safety Awareness information. **The SP shall provide these services through September 30, 2007.**

### ***3.2.3.6 Financial Disclosure Forms***

The SP shall identify employees required to file forms (SF278), deliver forms to employees and provide the Center's Chief Counsel with a list of employees who were provided forms. For Office of Government Ethics (OGE) form 450, the SP shall generate a list of employees required to file form OGE 450 (or OGE 450A) and provide the list to the cognizant Center representative for further identification of additional covered employees. Upon receipt of Center information, the SP shall update the FPPS and the Ethics Program Tracking System (EPTS) with accurate position coverage information and distribute appropriate forms to identified employees. Upon receipt of the completed forms, the SP shall review for completeness and update the employee's filing information in the EPTS.

### **3.2.4 Human Resource and Training Information Systems**

The SP shall support the NSSC HR and Training organization in the following areas: HRIS systems user training and IT training support; web site development and maintenance; ad-hoc reporting and charting; and transition support to new NSSC HR systems identified under this contract or letter of obligation. The SP shall interface with the staff and systems of the NASA Data Center (NDC), Integrated Financial Management (IFM) Competency Center, DOI National Business Center, and the NSSC civil service HRIS staff in the execution of these tasks. Systems include, but are not limited to, FPPS and systems required by e-gov and IFM initiatives.

#### ***3.2.4.1 HR/Training Information Systems***

The SP shall support operations of the Agency-wide automated systems that are used by HR and training programs.

Operational support includes, but is not limited to, production of customized reports based on a baseline requirement but run at user request; ad-hoc report requests; automated systems support to transactional activities; and support and assistance in the development of rapid application tool development to meet short term requirements. The SP shall also provide support for complementary software applications and tools that are not otherwise provided by the IFM Competency Center or other Agency-wide initiatives.

#### ***3.2.4.2 HR and Training Web Site Development & Maintenance***

The SP shall provide web site and web-based tools development/administration and associated graphics support for both Agency and NSSC HR and Training web sites that are the responsibility of the NSSC HR and training organizations. The web site types will include informational, transactional, and interactive sites. The web sites shall meet all NSSC HR and training organization, Agency, Center, Federal requirements and standards for content, registration, and security. The SP shall utilize the latest, common technologies and web site designs to ensure that high quality, low cost products are integrated into the scheme of NSSC HR web design. The SP shall apply expertise in HR and IT business practices, policies and regulations in order to ensure appropriate prioritization, delivery, control, access, and security of HR databases, tools, services, and information.

#### ***3.2.4.3 User Support / Expertise for Center HR Data Users***

The SP shall support the NASA HR data users for the full range of HR functions. Technical and functional expertise shall be provided for the following functions:

- Establish and maintain system/application accounts.

### **3.6.4 Integrated Asset Management Implementation Support**

NASA may request SP support for the implementation of the Integrated Asset Management SAP module at the NSSC Site.

**3.6.5 Agency SEAT Management** (Specific PWS language to be added via bi-lateral modification)

**3.6.6 Agency IT Security Services** (Specific PWS language to be added via bi-lateral modification)

## **3.7 Special Projects**

**3.7.1 Financial Management** (Projects to be added as required via bi-lateral modification)

**3.7.2 Human Resources** (Projects to be added as required via bi-lateral modification)

**3.7.3 Procurement** (Projects to be added as required via bi-lateral modification)

### **3.7.4 Information Technology**

**3.7.4.1** The SP shall provide Enterprise Licensing Management (ELM) Services for Agency-wide enterprise software licenses procured by the government.

**3.7.4.1.1 \*** Enterprise License Management Capability Establishment. The SP shall provide program management support for the Enterprise Licensing Management (ELM) Services program.

The SP shall also be responsible for:

- supporting the transition of existing consolidated licenses, on schedules and in a manner to be prescribed by NASA NSSC at a later date.
- establishing a cost efficient database for enterprise license densities management specific to NASA location (Mission Directorate, Headquarters Office, or Center),
- developing processes for an efficient Enterprise License Seat Management service,
- supporting in the establishment of Center and OCIO contacts and interfaces required for ELM operations,
- and being cognizant and knowledgeable of NASA, federal government and commercial contractual vehicles and documents governing software procurement and management applicable to NASA (SmartBuy, NPR 2800, SEWP, etc.)

**3.7.4.1.2** Enterprise License Management Services.

The SP shall

- maintain a current inventory of enterprise licenses within the ELM database from vendor contracts compared against NASA seat management data from available information updates.
- Interface with software vendors for seat management densities.
- Support review, validation and reconciliation of vendor invoices.
- provide discovery, review, and recommendations based on industry analysis to support enterprise license renewal cycles.

Page 50 of 50

Modification No. 45

Attachment 4

- provide information and reports in accordance with DRDs 3.7.4.1-1, 3.7.4.1-2 and 3.7.4.1-3

- 

**3.7.4.1.3** Enterprise License Management Opportunity Support.

The SP shall:

- coordinate discovery efforts for future Agency-wide software license consolidations in coordination with Government identified priorities.
- Develop draft Business Cases for Government review. The Business case template is specified in DRD 3.7.4.1-3
- Support transition and/or acquisition of new Agency-wide Enterprise Licenses.
- Track phase-out of legacy licenses upon receipt of a decision by NASA to discontinue a specific software license.

**3.7.5** *Contact Center (Projects to be added as required via bi-lateral modification)*

APPENDIX A

EVALUATION PERIODS AND MAXIMUM AVAILABLE AWARD FEE

Period Number	Description	Start Date	End Date	Available Max	Award Fee Earned
1	Phase-In	09/01/2005	02/28/2006	[REDACTED]	[REDACTED]
2	Base	03/01/2006	09/30/2006	[REDACTED]	[REDACTED]
3		10/01/2006	03/31/2007	[REDACTED]	[REDACTED]
4	Base	04/01/2007	09/30/2007	[REDACTED]	[REDACTED]
5		10/01/2007	03/31/2008	[REDACTED]	\$TBD
6	Base	04/01/2008	09/30/2008	[REDACTED]	\$TBD
7		10/01/2008	03/31/2009	[REDACTED]	\$TBD
8	Base	04/01/2009	09/30/2009	[REDACTED]	\$TBD
9		10/01/2009	03/31/2010	[REDACTED]	\$TBD
10	Base (Last Six Months)	04/01/2010	09/30/2010	[REDACTED]	\$TBD
11	Option 1	10/01/2010	03/31/2011	[REDACTED]	\$TBD
12		04/01/2011	09/30/2011	[REDACTED]	\$TBD
13	Option 2	10/01/2011	03/31/2012	[REDACTED]	\$TBD
14		04/01/2012	09/30/2012	[REDACTED]	\$TBD
15	Option 3	10/01/2012	03/31/2013	[REDACTED]	\$TBD
16		04/01/2013	09/30/2013	[REDACTED]	\$TBD
17	Option 4	10/01/2013	03/31/2014	[REDACTED]	\$TBD
18		04/01/2014	09/30/2014	[REDACTED]	\$TBD
19	Option 5	10/01/2014	03/31/2015	[REDACTED]	\$TBD
20		04/01/2015	08/31/2015	[REDACTED]	\$TBD
Total				[REDACTED]	[REDACTED]