

## FEDERAL WORKERS' COMPENSATION PROGRAM

The Federal Workers' Compensation Program (FWCP) claims management process will be transitioning to the NASA Shared Services Center (NSSC). Following a phased transition (see transition schedule below), all new Workers' Compensation claims as well as all active and pending claims will be serviced by the NSSC Workers' Compensation Team. Each NASA Center will continue processing Workers' Compensation claims until the Center reaches its scheduled transition date.

Please continue to follow your current procedures relating to an on-the-job injury with regards to reporting, getting treatment, etc. The NSSC's administration of FWCP will assist the Agency by providing timely, accurate, and comprehensive counseling and processing of claims for NASA employees and management.

### **Transition Schedule and Effective Dates:**

- 9/16/2014: Headquarters/Office of Inspector General
- 10/1/2014: Goddard Space Flight Center/Stennis Space Center/NASA Shared Services Center
- 1/5/2015: Ames Research Center/Langley Research Center
- 4/6/2015: Kennedy Space Center/Armstrong Flight Research Center
- 7/1/2015: Johnson Space Center/Marshall Space Flight Center/Glenn Research Center

For all questions related to FWCP transition dates, please contact the NSSC Workers' Compensation Team at:

**Phone:** 1-877-677-2123  
**E-mail:** [nssc-contactcenter@nasa.gov](mailto:nssc-contactcenter@nasa.gov)  
**E-mail:** [nssc@nasa.gov](mailto:nssc@nasa.gov) (Entrust encrypted e-mail is accepted)  
**Fax:** 1-866-779-6772 (1-866-779-NSSC)  
**Mail:** NASA Shared Services Center (NSSC)  
ATTN: Workers' Compensation Team  
Building 1111, C Road-Mail Code XD020  
Stennis Space Center, MS 39529-6000

Any questions concerning this notice, contact:  
**NASA Shared Services Center (NSSC) Customer Contact Center**  
1-877-677-2123 (1-877-NSSC123) or [nssc-contactcenter@nasa.gov](mailto:nssc-contactcenter@nasa.gov)