

Date of Issue: February 2007

FEDVIP Issue Regarding Vision Providers from FEP BlueVision



An issue has come to the Agency's attention regarding the BlueVision supplemental eye care plan, which was a choice available this year to Federal employees under the Federal Employees Dental and Vision Insurance Program (FEDVIP). When accessing the Blue Cross Blue Shield (BCBS) webpage for covered providers, the site lists those providers covered by the general Blue Cross medical plan, including optometrists, and are not necessarily the same providers who are part of the supplemental eye care plan.

If enrolled in the BlueVision Eye Care Plan as part of FEDVIP, you may access the preferred provider list at <http://www.fepblue.org/provider/providerindex.html> and click on FEP Bluevision Providers. When you click this link, the message will inform you that you are exiting the Blue Cross web page and going to the Davis Vision website, which lists the medical coverage and preferred providers for the supplemental vision coverage.

Because of the confusion, for the 2007 calendar year, FEP BlueVision has agreed to honor claims for services rendered by providers who are listed in the general BCBS directory.

Therefore, if any employee has incurred expenses by utilizing BCBS providers who do not participate with Davis Vision they may file their claims by downloading the claim form from the website at <http://www.fepblue.org/>, or by calling FEP BlueVision customer service at 1-888-550-2583. The form will be faxed or mailed to the employee. Once the employee completes the form they should attach the itemized paid bill and mail to:

FEB Blue Vision
P.O. Box 2010
Latham, NY 12110-2010

If an employee has a similar situation occur with any of the supplemental plans they selected under FEDVIP, they should notify their Center Benefits Officer regarding the situation.

Any questions concerning this notice, contact:
NSSC Customer Contact Center
1-877-NSSC123 or nssc-contactcenter@nasa.gov

HR-NSSC-2007-0032