

Log into SATERN at <https://satern.nasa.gov>

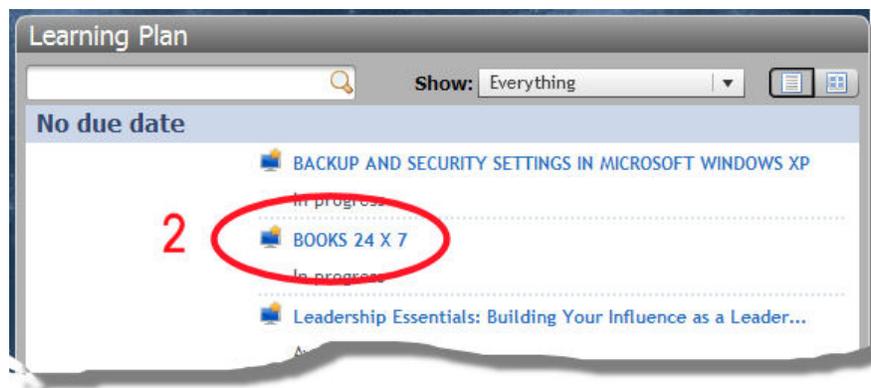
## How do I find my Books24x7 username and password?

### ➤ Find your Books24x7 User name and Password

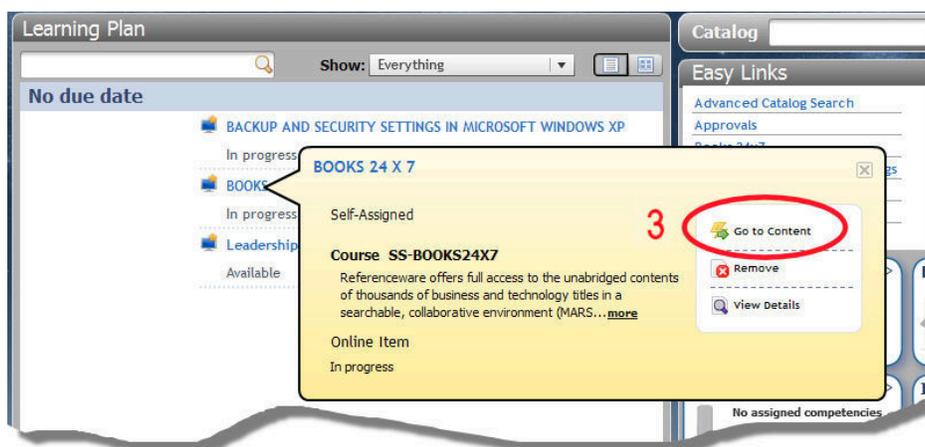
If you have launched Books24x7 from SATERN before, you already have an account with a username and password. If you have forgotten either, this job aid will help you find your username and password.

Follow these steps on a PC or Mac to lookup your username and/or have your password emailed to you.

1. From a PC or Mac, log into SATERN at <https://satern.nasa.gov>.

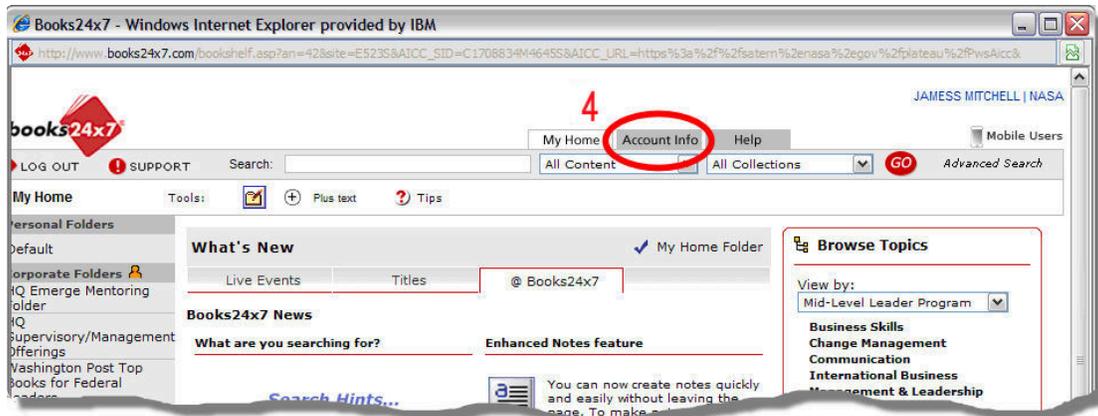


2. Find the “BOOKS 24 X 7” item on your Learning Plan. (Note: If the “BOOKS 24 X 7” item is no longer on your Learning Plan, you can add it again by searching on “MARS mobile books” in the **Catalog** field. Click the **Add to Learning Plan** button).

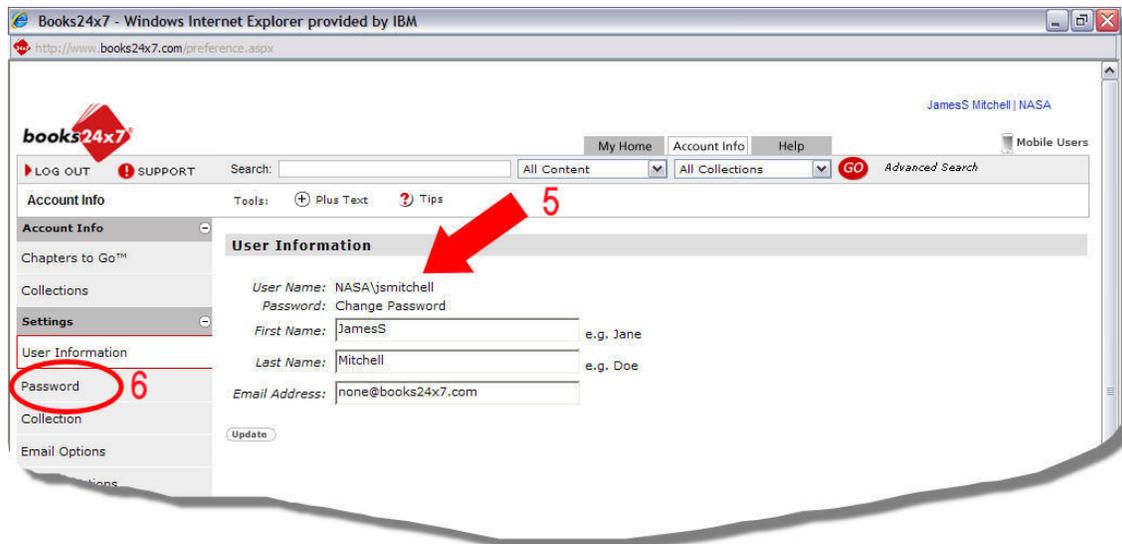


3. Hover your mouse pointer over the “BOOKS 24 X 7” item. When the hover window appears, click on the **Go to Content** button.

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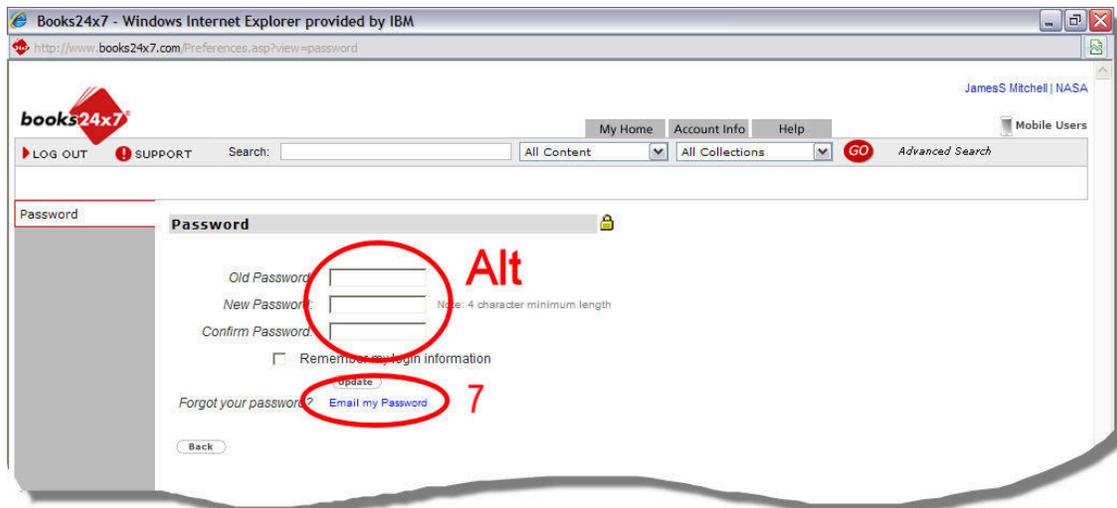


4. Click the **Account Info** tab.



5. Make a note of your "User Name" (it is likely different from your AUID).

6. Click the **Password** link.



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7. To have your password sent to you via email, click the **Email my Password** link.  
Your password will be sent to you via email.

Alternatively, if you know your password and wish to change it, enter your old password in the **Old Password** field, and enter and confirm a new password.